

Redland
CITY COUNCIL

MINUTES

GENERAL MEETING

Wednesday, 16 December 2020

The Council Chambers
91 - 93 Bloomfield Street
CLEVELAND QLD

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GENERAL MEETING
HELD AT THE COUNCIL CHAMBERS, 91 - 93 BLOOMFIELD STREET, CLEVELAND QLD
ON WEDNESDAY, 16 DECEMBER 2020 AT 9.30AM

1 DECLARATION OF OPENING

The Mayor declared the meeting open at 9.32am and acknowledged the Quandamooka people, who are the traditional custodians of the land on which Council meets.

The Mayor also paid Council's respect to their elders, past and present, and extended that respect to other indigenous Australians who were present.

2 RECORD OF ATTENDANCE AND LEAVE OF ABSENCE

MEMBERS PRESENT: Cr Karen Williams (Mayor), Cr Wendy Boglary (Division 1), Cr Peter Mitchell (Division 2), Cr Paul Gollè (Division 3), Cr Lance Hewlett (Division 4), Cr Mark Edwards (Division 5), Cr Julie Talty (Deputy Mayor and Division 6), Cr Rowanne McKenzie (Division 7), Cr Tracey Huges (Division 8), Cr Adelia Berridge (Division 9), Cr Paul Bishop (Division 10)

EXECUTIVE LEADERSHIP TEAM: Andrew Chesterman (Chief Executive Officer), John Oberhardt (General Manager Organisational Services), Louise Rusan (General Manager Community & Customer Services), Dr Nicole Davis (General Manager Infrastructure & Operations), Deborah Corbett-Hall (Chief Financial Officer), Andrew Ross (General Counsel), Angela Milne (Acting Head of People, Culture and Organisational Performance)

MINUTES: Danielle Bugeja (Corporate Meetings & Registers Coordinator)

LEAVE OF ABSENCE

Nil

COUNCILLOR ABSENCES DURING THE MEETING

Cr Tracey Huges entered the meeting at 9.34am (during Item 3)

Cr Paul Gollè left the meeting at 9.51am and returned at 9.52pm (during Item 10)

3 DEVOTIONAL SEGMENT

Pastor Sean Castle, of Victoria Point Baptist Church also a member of the Minister's Fellowship led Council in a brief Devotional segment.

4 RECOGNITION OF ACHIEVEMENT**4.1 RECOGNITION - HOROWAI RAMENKA (HORI)**

Mayor Williams gave recognition:

I want to recognise someone in our community who couldn't officially be recognised in our Australia Day Awards because in fact he is not Australian, but nonetheless, has the spirit of an Australian and has been helping people despite his very difficult background in life. His name is Horowai Remenka and we know him as Hori from the Redland Community Centre.

I wanted, being our last meeting before Christmas, to recognise that we have people in our community who do it tough and often go unnoticed. And there are other people who turn that into an opportunity. Hori is a Kiwi and had a very interesting life helping young people. He worked on a farm for disengaged children where he put these young people back into the education system. He suffered some stress as a result of that and ended up moving to Australia, where ultimately through work pressures, found himself homeless.

Many of you might know the story, and have heard it before, but I just want to recognise that you will see Hori about quite frequently at the Redland Community Centre, helping people get their life back in order. He himself was sleeping in a tent in Capalaba. He was assisted by the Redland Community Centre and signed up for free drug and alcohol counselling.

Once Hori found his way, he decided to invest back into that organisation and to our community to help others. He came up with a plan to feed the homeless with a decent home cooked meal five nights a week. That is how the Homeless United Program was born. It was born out of the adversity of Hori and the support of Redland Community Centre, which organisation our whole community supports. It has become a safe place for people in our community who are homeless and pre-COVID if you were to stay late enough, you could actually hear people singing Happy Birthday to one another.

Hori has become a 'go to' person in our community and I want to recognise his selfless commitment to people less fortunate than all of us and himself. Due to his experiences, he has managed to become settled in his own home again and now is helping others.

It is a nice message before Christmas to think of those who are less fortunate than us and recognise people in our community who will be out there on Christmas Day and all through these holiday periods, helping people who won't have family to support them nor the resources to keep them well.

So I thought I would take this opportunity to acknowledge Horowai Remenka, or as we know him... Hori.

5 RECEIPT AND CONFIRMATION OF MINUTES**COUNCIL RESOLUTION 2020/377**

Moved by: Cr Tracey Huges

Seconded by: Cr Rowanne McKenzie

That the minutes of the General Meeting held on 2 December 2020 be confirmed.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

6 DECLARATION OF PRESCRIBED CONFLICT OF INTERESTS AND DECLARABLE CONFLICT OF INTERESTS**6.1 DECLARABLE CONFLICT OF INTEREST – CR MARK EDWARDS**

Cr Mark Edwards declared a Declarable Conflict of Interest regarding SMBI Community Land Trust Proposal which was discussed at a non-statutory meeting held on 8 December 2020, stating that he builds spec homes on the Islands and it could be perceived that he has a potential Conflict of Interest.

Cr Edwards chose to exclude himself from the meeting and from all future statutory and non-statutory meetings of Council regarding this matter.

6.2 PRESCRIBED CONFLICT OF INTEREST – CR TRACEY HUGES

Cr Tracey Huges declared a Prescribed Conflict of Interest regarding the proposed future development of HUB68, stating that one of the developers, Michael Choi is a close personal friend.

Councillor Huges proposed to exclude herself from all future statutory and non-statutory meetings of Council relating to HUB68.

6.3 DECLARABLE CONFLICT OF INTEREST – CR TRACEY HUGES

Cr Tracey Huges declared a Declarable Conflict of Interest regarding MCU20/0069, 2-4 Coinda Street, Wellington Point, stating that one of the submitters during the public notification period of this impact assessable application is a member of a sporting club executive in Division 8 and is considered a friend. Cr Huges also stated that they have met for coffee and discussed local club activities but have never discussed this development application.

Cr Huges considered her position and was firmly of the opinion that she could participate in the discussion and vote on the matter in the public interest.

A motion was put as follows:

COUNCIL RESOLUTION 2020/378

Moved by: Cr Paul Bishop

Seconded by: Cr Mark Edwards

That Councillor Huges may participate in future Statutory Meetings (including voting on the matter), and Non-Statutory and Informal Meetings in relation to development application MCU20/0069 at 2-4 Coinda Street, Wellington Point.

CARRIED 10/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Adelia Berridge and Paul Bishop voted FOR the motion.

Cr Tracey Huges did not participate in the vote.

7 MATTERS OUTSTANDING FROM PREVIOUS COUNCIL MEETINGS**7.1 INVESTIGATIONS TO POTENTIALLY ACQUIRE ADDITIONAL LAND FOR SPORT AND RECREATION PURPOSES**

At the General Meeting 18 December 2019 (Item 19.3 refers), Council resolved as follows:

That the petition be received and referred to the Chief Executive Officer for consideration and a report to the local government.

A report will be brought to a future meeting of Council.

7.2 MAYORAL MINUTE - REPORT REVIEWING THE FUTURE OPERATIONS OF REDLAND INVESTMENT CORPORATION PTY LTD (RIC)

At the General Meeting 10 June 2020 (Item 13.6 refers), Council resolved as follows:

That Council resolves to extend the timeline for receiving a report on the future operations of the Redland Investment Corporation until 31 December 2020 or within two (2) months of the State Government adopting changes to controlled entity provisions, whichever comes first.

A report addressing this matter was discussed at Item 19.1.

7.3 SOUTHERN REDLAND BAY EXPANSION AREA (SRBEA) - CONFIRMING THE PREFERRED APPROACH FOR PLANNING INVESTIGATIONS

At the General Meeting 2 September 2020, (Item 14.3 refers), Council resolved as follows:

That Council resolves that this item lie on the table and be brought back to a future General Meeting of Council.

A report will be brought to a future meeting of Council.

7.4 NOTICE OF MOTION - MAJOR AMENDMENT TO THE CITY PLAN - ENVIRONMENTAL CORRIDORS

At the General Meeting 4 November 2020 (Item 17.1 refers), Council resolved as follows:

That Council resolves as follows:

1. *To undertake an urgent review regarding options to provide an enhanced level of statutory land use planning protection to environmental corridors within the Urban Footprint as identified in the Wildlife Connections Plan 2018-2028.*
2. *To request officers undertake the following:*
 - a) *Prepare a report to Council outlining the findings of the review, as well as recommended changes to City Plan by the end of February 2021.*
 - b) *Prepare a major amendment pursuant to Part 4 of the Minister's Guideline's and Rules under the Planning Act 2016, if required, incorporating the proposed changes to City Plan as supported by Council by the end of May 2021.*
 - c) *Consult with each divisional councillor regarding changes to City Plan that may be recommended.*

A report will be brought to a future meeting of Council.

7.5 OPPORTUNITIES FOR SHORT STAY FACILITIES FOR SELF-CONTAINED RECREATIONAL VEHICLES AND CARAVANS ON REDLANDS COAST

At the General Meeting 18 November 2020 (Item 15.2 refers), Council resolved as follows:

That Council resolves as follows:

1. *To note the contents of the report including:*
 - a) *The assessment criteria used to determine suitable sites at Attachment 3 – Essential and Desirable Criteria.*
 - b) *The assessment of all identified sites at Attachment 4 – Site Suitability Assessment.*
 - c) *The preferred sites at Attachment 5 – Preferred Sites.*
2. *That a report be brought back to Council with further details including the preferred operational model and indicative costs of minor infrastructure for the preferred sites.*
3. *To endorse the undertaking of an economic needs assessment for short stay, non-commercial camping of self-contained RVs and caravans in Redlands Coast within four (4) months, subject to budget approval.*
4. *To communicate the current opportunities and limitations for not-for-profit and community based organisations to provide for short stay basic camping ground options in Redlands Coast for self-contained RVs and caravans.*

A report will be brought to a future meeting of Council.

7.6 PETITION CR BISHOP - RESIDENTS REQUESTING COUNCIL RETAIN THE REDLANDS 2030 COMMUNITY PLAN AS THE LEAD DOCUMENT IN COUNCIL'S STRATEGIC PLANNING FRAMEWORK

At the General Meeting 18 November 2020 (Item 10.2 refers), Council resolved as follows:

That the petition be received and referred to the Chief Executive Officer for consideration and a report to the local government.

A report addressing this matter was discussed at Item 12.1

7.7 REDLANDS ECONOMIC DEVELOPMENT ADVISORY BOARD UPDATE

At the General Meeting 2 December 2020 (Item 14.4 refers), Council resolved as follows:

That Council resolves as follows:

1. *To note this report.*
2. *To note the Redlands Economic Development Advisory Board Annual Report 2019-20 (Attachment 1).*
3. *To note that officers will undertake a review of the Redlands Economic Development Advisory Board and provide a further report to Council.*

A report will be brought to a future meeting of Council.

7.8 NOTICE OF MOTION - REQUEST AMENDMENTS TO LOCAL LAW 2 (ANIMAL MANAGEMENT) 2015, SUBORDINATE LOCAL LAW 2 (ANIMAL MANAGEMENT) 2015 AND SUBORDINATE LOCAL LAW 1.5 (KEEPING OF ANIMALS) 2015

At the General Meeting 2 December 2020 (Item 17.1 refers), Council resolved as follows:

That Council resolves as follows:

1. *To request officers prepare a report to Council regarding the existing prohibition on the number of dogs that can be kept on a property. The report will outline the options available to change the number of dogs allowable on a property, to include:*

Option 1 – Activity based assessment:

- a) *Benchmarking with other Councils will be undertaken.*
- b) *Flexibility on number of dogs for specific activities i.e. Show dogs and foster providers.*

Option 2 – Number of dogs permitted based on property size:

- a) *Benchmarking with other Councils will be undertaken.*
- b) *Property size and zoning considerations.*

Option 3 – existing criteria modifications

The current local laws provide for a three dog permit, the next available option is a kennel permit. Consideration to be given to additional steps in between based on assessment criteria.

The following Local Laws will require amendments to accommodate a change in the number of dogs permitted on a property.

- a) *Local Law No. 2 (Animal Management) 2015.*
- b) *Subordinate Local Law No. 2 (Animal Management) 2015*
- c) *Subordinate Local Law No 1.5 (Keeping of Animals) 2015*

2. *To request officers to include in the report options available for cat registrations:*

Option 1 – Reduction in registration fees for compliant owners

Owners who are able to demonstrate responsible cat ownership:

- a) *Cat enclosures*
- b) *Fence rollers*
- c) *Other deterrents*

Option 2 – Stepped increase in registration fees for non-compliant owners

Potential to increase the registration fees where:

- a) *Complaints have been received about the cat i.e. straying*
- b) *Process to subsequently reduce the fee when compliance is achieved.*

3. *That the report be brought to a General Meeting of Council prior to the close of Quarter One, 2021.*

A report will be brought to a future meeting of Council.

7.9 EXPRESSIONS OF INTEREST CAMPAIGN - REDLANDS COAST TOURIST AND COMMUNITY DESTINATION, MACARTHUR ST, ALEXANDRA HILLS

At the General Meeting 2 December 2020 (Item 19.2 refers), Council resolved as follows:

That Council resolves as follows:

1. *To note the outcomes of the Expressions of Interest Campaign for a Tourist Park and associated community uses that has now finished, and that no tourism-related proposals were received.*
2. *To hold discussions with proponents of non-tourism related purposes to understand how other proposals may fit into the planning for development of the land that align with Council's policies and plans.*
3. *To workshop with Councillors, the outcome of these discussions.*
4. *To provide a further report to Council in regards to the site upon completion of item 3 above.*
5. *That this report and attachments remain confidential to ensure proposed commercial arrangements and details pertaining to individuals are kept private, subject to maintaining the confidentiality of legally privileged and commercial in confidence information.*

A report will be brought to a future meeting of Council.

8 MAYORAL MINUTE

Nil

9 PUBLIC PARTICIPATION

There was no public participation as the meeting was closed to the public due to the COVID-19 restrictions and subsequent *Local Government Regulation 2012* provisions.

10 PETITIONS AND PRESENTATIONS**10.1 PETITION CR EDWARDS – RESIDENTS REQUESTING GREEN SEALING OF IBIS STREET, MACLEAY ISLAND****COUNCIL RESOLUTION 2020/379**

Moved by: Cr Mark Edwards

Seconded by: Cr Peter Mitchell

That the petition is of an operational nature and be received and referred to the Chief Executive Officer for consideration.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

10.2 PETITION CR MCKENZIE – RESIDENTS REQUESTING COUNCIL INVESTIGATE IMPACTS OF TV SHOW HOLEY MOLEY AT THORNLANDS**COUNCIL RESOLUTION 2020/380**

Moved by: Cr Rowanne McKenzie

Seconded by: Cr Paul Bishop

That the petition is of an operational nature and be received and referred to the Chief Executive Officer for consideration.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

10.3 PRESENTATION – LOCAL GOVERNMENT ASSOCIATION QUEENSLAND (LGAQ) ANNUAL CONFERENCE

Councillors attending the LGAQ Annual Conference gave presentations as follows:

CR PETER MITCHELL:

The 124th Annual Conference was held on Gold Coast as host council between 19-24 October.

In attendance from Redland City Council were Mayor Karen Williams, Deputy Mayor Julie Talty, Cr Rowanne McKenzie and myself Cr Peter Mitchell.

Importantly this was the first gathering of the next generation of local leaders, those who have been elected to see their communities through the challenges ahead in the wake of the COVID-19 pandemic and to help their residents and local businesses to recover and thrive into the future.

The conference theme was 'NextGen Councils' to reflect this opportunity and challenge. The challenges our communities selected us to face have been coming thick and fast as all councils navigate their way through the public health directions and the ensuing economic crisis in turn this impacted the social fabric of our communities. At the same time, councils have also been at the forefront of overseeing ongoing recovery efforts from natural disasters like floods and fires (Redland's Islands) and dealing the continuing drought.

The conference program addresses critical issues such as resilience, performance and reputation and provided updates on key day-to-day services for councils, regulatory and other vital matters.

A highlight for me personally was the workshop: 'Living Lab - Intelligent Insights to Deliver Digital Dividends'. This workshop showcased the simple and practical steps councils can and do take to improve community engagement, communications and business efficiency through use of LGAQs growing library of analytical and digital member services.

Digital technology is technically amazing but isn't about the wow factor but rather what customer or Council problems it may be used to solve, it should be customer centric, Employee enabled, and data driven. Communities now expect a strong and seamless digital experience.

The LGAQ data pool 'LG Sherlock' processes 80 million rows of data per day. There are 157 Councils involved including Redlands. It has been used to help Councils save many thousands of dollars in power management, in optimising device usage such as mobile phones, and in improved waste management. Another product 'our town' can help map public sentiment and identify issues to address by analysing social media posts such as Facebook and Twitter.

'JADU' is a digitally adaptable website platform used by 42 Councils and 100 websites seeking seamless self-service for ratepayers and the possibility of peer to peer sharing and collaboration. It is an exciting digital future, and the right digital tools and data sharing tools can help solve some key local Redlands issues, improve your experience, public engagement and possibly save millions of dollars.

Redland City Council is certainly on the digital and innovation journey and I will be encouraging Councillors and the organisation to embrace digital strategies and outcomes enthusiastically but also strategically and prudently.

CR ROWANNE MCKENZIE:

I attended the QSport Workshop where women in sport and specifically the lack of adequate change room facilities for them was discussed. To see that marry up with our recent announcement at Pinklands is confirmation that we're investing in the right area. Sport, and being able to re-participate in sporting events to bring a sense of normality back to young people's lives after the height of COVID lockdowns was highlighted.

The Council Showcases on Mental Health in the Bush, Sensory Time in The Local Library and Remote Indigenous Communities was insightful as they highlighted some of the challenges that other Council areas face. They also activate the creative and innovative mind into what we could do here in the Redlands.

The presentation on How Councils can Stimulate Economic Growth was also informative and the five points talked about were:

- 1. Revisit organisational objectives and capacities*
- 2. Attract and retain young talent to spur local innovation*
- 3. Prioritise your industry sectors*
- 4. Develop your value proposition and market – and the example for this point was a three minute business development video on Tuscon, Arizona that was created to attract new businesses to the area*
- 5. Help small and medium business*

Moving forward, I know as a Council we want to attract more business to the area, so I found these beneficial also.

CR JULIE TALTY:

As my colleagues have mentioned, all of those things were very interesting.

For me, going to conferences, and as a third term Councillor now, meeting up with other Councillors and senior staff from different Councils and different levels of government across the state and connecting with them and finding out what is happening in their areas and how they're dealing with it, is always really enlightening and helpful to coming back and looking at how we are going to approach things.

So for me it's an opportunity to meet up with other Councillors, to better understand the challenges being undertaken and met by Councils in the regions and in the cities of Queensland and comparing and considering the responses of those challenges in relation to the way our Council and our community are functioning and meeting those challenges.

There's always an opportunity to look through the trade presentations at a conference and seeing the latest advances in technology and public presentations of assets like Community exercise equipment, play equipment, electronic devices to make life easier and everything from parking management systems to asset management systems which are on display for us to have a look and see if there's something that might be useful for our community.

Residents may not be aware that, local Councils come from all over Queensland to the Local Government Conference and they put forward motions which are voted on by the conference delegates about matters legislated or funded by other levels of government and those matters that receive support from floor through a voting process, by the majority of Councils, determine the issues and the funding matters that are lobbied for by the Local Government Association on behalf of all Queensland Councils for the coming year and beyond, so it's very important that we be there and that we have an opportunity to put forward a representation from our local government area.

This highlights the depth and the breadth of the services provided by Councils across the State and provides information for delegates on how other Councils have dealt with problems that they themselves may struggle with in their own local government areas.

For me the highlight of the conference was the opportunity to hear the Premier, the Minister for Local Government Stirling Hinchliffe and the Shadow Local Government Minister Anne Leahy, outline the approaches of considerations of local government issues by their respective parties as they approach the State Government election.

Indeed the Local Government Minister admitted that they were going to need to change the recently approved local government legislation and announced a measure to remove the provision for a second runner-up to replace any Councillor or Mayor that resigned in the first year of office. And of course that became very big news very shortly after when the Mayor of Rockhampton resigned and the State moved quickly to change that legislation as they had already promised to do, to require a bi-election in those circumstances.

These are all things that were active and live at the time that we were at conference and it gave us the opportunity to connect with people from all those different aspects of local government and understand how they approach these things.

Attending a Local Government Conference provides an opportunity to consider your mind-set and consider broader implications of the actions and activities of those other levels of government as well as broadening the approach we take on local matters. I think it is very worthwhile and I would encourage all Councillors to attend these conferences when they can.

MAYOR KAREN WILLIAMS:

I attended as a board member of LGAQ and Council had four motions that went to conference, three which were 'C' motions, so didn't get debated on the floor. It was a long program with having the debate, which was also something that people wanted more of. The 'C' motions are motions that have been to conference a number of times which are automatically dealt with the policy executive (as they were last week), such as our request for a more prescriptive planning approach so that our community and those invested in our community can have a clearer idea of what they can expect in our local communities.

Outside of that, we put forward the Asset Sustainability Ratio which was an 'A' motion and was supported by the majority, if not all of the conference, to review how that is not a measure that is relevant to all 77 councils across Queensland.

It was fair to say it was a celebration of the advocacy of LGAQ with a \$600m battle plan, pretty much being supported by both sides of politics prior to and at the conference. And in fact they exceeded \$600m, so that does show the power of advocacy and collaboration.

It was an opportunity for us to make it known that the legislative changes, some of which we have experienced this morning, and how difficult it makes it to be part of a community and govern effectively when you are not sure of what your conflicts are and how they're going to be applied. That will be a work in progress, I would suggest for the next 4 years, working with the new Local Government Minister and Deputy Premier.

I also want to acknowledge that previous motions we have put forward such as the one where LGAQ now has a Domestic Violence Officer – Jim Boden, and how that has played out for us as we are currently participating in a pilot with LGAQ and our Community Champions, Russell Island, to bring them awareness and training when dealing with DV in their communities, is just another result of why attending conference is good value.

11 MOTION TO ALTER THE ORDER OF BUSINESS

Nil

12 REPORTS FROM THE OFFICE OF THE CEO**12.1 OUR FUTURE REDLANDS - A CORPORATE PLAN TO 2026 AND BEYOND****Objective Reference:** A5067405**Authorising Officer:** Andrew Chesterman, Chief Executive Officer**Responsible Officer:** Amanda Daly, Head of People, Culture & Organisational Performance**Report Author:** Carla Newman, Senior Adviser Corporate Strategy and Performance, Organisational Services**Attachments:**

1. Our Future Redlands - Community Consultation Report
2. Draft Our Future Redlands - A Corporate Plan to 2026 and Beyond

PURPOSE

To recommend that Council endorses the final draft *Our Future Redlands - A Corporate Plan to 2026 and Beyond*, to take effect from 1 July 2021. The draft plan has been amended to reflect changes from feedback and submissions received during recent community consultation.

BACKGROUND

All local governments in Queensland are required under the *Local Government Act 2009* (the Act) to produce a five-year corporate plan. The corporate plan is an important strategic document that provides clear direction to guide Council's annual operational planning and budget process.

Council's new draft Corporate Plan, titled: *Our Future Redlands – A Corporate Plan to 2026 and Beyond* (*Our Future Redlands* plan), includes a 20 year long-term vision for Council as well as the five year implementation plan, setting out the key objectives, projects and initiatives to be delivered. The plan will guide the organisation in its efforts to achieve the vision and represents an evolution of significant work that has previously guided the organisation.

The new *Our Future Redlands* plan has been drafted to incorporate the key elements of our *Redlands 2030 Community Plan*, *SMBI 2030 Community Plan* and *Our City Our Culture Plan 2008-2018*. While this new plan will formally supersede these plans along with the *Corporate Plan 2018-2023*, it does not replace the community sentiments of those plans. The strategic plans and initiatives delivered by Council over the past decade have shaped this new plan, with analysis of community feedback and content providing insight into what our residents consider important.

Over the past 6 months, Council's new *Our Future Redlands* plan has been under development, starting with an analysis of what the community has told us through various strategic planning and policy programs over the past decade. Drafting evolved in consultation with Councillors, employees and the community. The draft *Our Future Redlands* plan was adopted by Council on 16 September 2020 to go out for community consultation for a six week period.

The consultation process for the draft captured feedback from 653 participants through three main channels of feedback:

- 495 participants through the online Your Say survey (the primary channel for community consultation submissions).
- 80 participants through ten facilitated stakeholder workshops held with key community groups.

- 78 participants through email, completed DIY Conversation Guides and written correspondence from across the community.

This feedback was reviewed in detail to inform changes to the draft *Our Future Redlands* plan.

ISSUES

Community Engagement Process

Council engaged with the community on the draft plan through a consultation process that ran from 30 September to 13 November 2020. Consultation was advertised through:

- Social media.
- Council media, e.g. website, library displays, rate notice inserts, Our Redlands Magazine and Councillor magazines.
- Local media, e.g. Redland City Bulletin, Coochie Island News and Straddie News.
- Shopping centre installations.

Over the consultation period, there was very good general awareness and engagement on the draft Plan, resulting in:

- Nearly 4,000 visits to the Your Say website.
- A survey completion rate of 13% (i.e. 495/3,890) is higher than Council has typically achieved.
- Survey participants being reasonably well informed with 812 draft plan downloads, 324 fact sheet downloads and numerous other documents downloaded by participants.

Social media played a big part in raising awareness of community engagement, with this channel directing approximately 40% of the visitors and submitters to the Your Say survey. Also, spikes in Your Say activity coincided with the timing of display ads in the Redland City Bulletin, suggesting the ads also contributed to awareness of community engagement.

Your Say Survey participants were:

- Primarily from the Redlands Coast, with 95% identifying as residents or property owners.
- Across all city suburbs on the mainland and islands.
- All age bands (including younger demographics, which have historically been difficult to engage – i.e. 18 participants under 18 year olds, and 95 participants between the ages of 18-25).
- 60% female.
- Deeply engaged and provided detailed feedback to open response questions with 52% of participants choosing to complete the long survey.

Community consultation analysis and response

Council reviewed and considered all submissions to ensure that feedback and issues were properly captured and appropriately addressed. A summary of this analysis is included in the Community Consultation Analysis Report (Attachment 1).

This analysis resulted in a number of amendments to the draft plan, now being presented for adoption (Attachment 2). Key changes included:

- Changes to the city's vision, and some goals and objectives to address the needs of our city and community values.
- Many catalyst projects and key initiatives being reworded to provide greater detail and clarity for the community.
- Inclusion of new catalyst projects and key initiatives to respond to concerns and opportunities raised by the community.
- A seventh strategic theme Quandamooka Country was included in the plan to provide an increased focused and greater recognition of the city's Traditional Owner and Aboriginal and Torres Strait Islander community and culture.
- Inclusion of information on how Council will implement and monitor the delivery and performance of the plan.

Petition to Council

Council received a petition from residents on 11 November 2020 which as presented at the General Meeting on 18 November 2020. The Petition requested that Council retain the Redlands 2030 Community Plan as the lead document in Council's strategic planning framework, and redraft its draft Corporate Plan to accept and acknowledge that the Community Plan's shared vision and values are as relevant today as they were when it was prepared in 2010.

Officers considered this Petition as part of the community engagement analysis and potential changes to the draft plan. The change in Council's strategic framework to have its corporate plan as the lead strategic document is reflective of the legislative requirements for Council's long-term planning, and consistent with common practice across Queensland local government and contemporary strategic planning practices.

The key values and goals of the Redlands 2030 Community plan were incorporated into the draft *Our Future Redlands* plan to ensure it continues to focus on achieving the key vision outcomes from the Redlands 2030 Community Plan, as well as being reflective of the shared vision and values of our community of today.

STRATEGIC IMPLICATIONS

Legislative Requirements

The Act requires Council to prepare a five year corporate plan that outlines its strategic direction for each period of five financial years.

Section 165 of the Local Government Regulation 2012 allows Council to amend the corporate plan at any time. It is proposed that the *Our Future Redlands – A Corporate Plan to 2026 and Beyond* commences on 1 July 2021.

Risk Management

Council has a system of risk management that incorporates registers of strategic, operational and activity risks. Achievement of the goals in the *Our Future Redlands* plan will support the management and mitigation of those risks.

Financial

The development of the new *Our Future Redlands – A Corporate Plan to 2026 and Beyond*, has been produced within approved existing budget and resources allocated for this project.

This plan sets the strategic direction for Council over the next five years, which will drive the development of Council's annual Operational Plan and Budget. The process to develop the annual Operational Plan and Budget includes analysis and governance to ensure alignment to Council's strategic direction, Financial Strategy, and financial sustainability.

People

Council employees were extensively consulted in the development of the draft *Our Future Redlands* plan including the vision, key strategic themes, goals, objectives and performance measures through workshops and invitation to provide feedback on drafts. Employees are required under the Act to perform their duties in a way that supports the achievement of the corporate plan.

Environmental

This *Our Future Redlands* plan contains extensive environmental priorities to ensure the ongoing management, protection and enhancement of the city's unique environmental assets.

Social

This *Our Future Redlands* plan contains extensive social priorities to ensure community and social inclusion, opportunity and engagement across all demographic sectors of the Redlands.

Human Rights

There are no known human rights issues associated with this report.

Alignment with Council's Policy and Plans

The *Our Future Redlands* plan was developed with consideration of Council's other key strategic planning documents including the Financial Strategy, Strategic Asset Management Plan, City Plan, and other long-term strategies. Adoption of this *Our Future Redlands* plan will set the tone for the development and implementation of a range of strategy, policy and planning instruments.

CONSULTATION

Consulted	Consultation Date	Comments/Actions
Redlands Coast and the wider community	September – November 2020	Consulted on the draft vision, goals, objectives, projects and key initiatives and informed changes to the draft document through submissions and feedback.
Councillors	May 2020 – December 2020	Shaped the draft plan and set the strategic direction of Council over the next five years and beyond through advocating for our community and city needs.
Executive Leadership Team	May 2020 – December 2020	Provided strategic advice and context on the strategic alignment and operational delivery of the plan, and informed changes.
Senior Leadership Team	May 2020 – December 2020	Provided strategic advice and context on the strategic alignment and operational delivery of the plan, and informed changes.
Operational Leadership Team	May 2020 – December 2020	Provided technical expert advice and context on the operational delivery of the plan and informed changes.
Council Officers	September – November 2020	Provided technical expert advice and context on the operational delivery of the plan and informed changes.

OPTIONS**Option One**

That Council resolves as follows:

1. To note the Community Consultation Analysis Report and endorse officers recommendations in this report (Attachment 1).
2. To adopt the attached *Our Future Redlands – A Corporate Plan to 2026 and Beyond* (Attachment 2) to commence on 1 July 2021, noting it will be used to develop and guide future operational plans and budgets consistent with the Corporate Plan.
3. To notify the Principal Petitioner of the details of this report and attachments relating to the Petition presented at the General Meeting of 18 November 2020.
4. To note the Corporate Plan will be graphically designed prior to its commencement on 1 July 2021.
5. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to final publication.

Option Two

That Council resolves as follows:

1. To note the Community Consultation Analysis Report and endorse officers recommendations in this report (Attachment 1).
2. To adopt the attached *Our Future Redlands – A Corporate Plan to 2026 and Beyond* (Attachment 2) to commence on 1 July 2021 with changes, noting it will be used to develop and guide future operational plans and budgets consistent with the Corporate Plan.
3. To notify the Principal Petitioner of the details of this report and attachments relating to the Petition presented at the General Meeting of 18 November 2020.
4. To note the Corporate Plan will be graphically designed prior to its commencement on 1 July 2021.
5. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to final publication.

Option Three

That Council does not adopt the *Our Future Redlands – A Corporate Plan to 2026 and Beyond* and requests officers to undertake further development and consultation across a range of areas.

MOTION TO SUSPEND STANDING ORDERS**PROCEDURAL RESOLUTION 2020/381**

Moved by: Cr Peter Mitchell

Seconded by: Cr Mark Edwards

That Council suspend standing orders to allow Councillors to speak to the item *Our Future Redlands - A Corporate Plan to 2026 and Beyond*.

CARRIED 10/1

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

Cr Paul Gollè voted AGAINST the motion.

MOTION TO RESUME STANDING ORDERS**PROCEDURAL RESOLUTION 2020/382**

Moved by: Cr Peter Mitchell

Seconded by: Cr Mark Edwards

That Council resume standing orders.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

OFFICER'S RECOMMENDATION

That Council resolves as follows:

1. To note the Community Consultation Analysis Report and endorse officers recommendations in this report (Attachment 1).
2. To adopt the attached Our Future Redlands – A Corporate Plan to 2026 and Beyond (Attachment 2), to commence on 1 July 2021, noting it will be used to develop and guide future operational plans and budgets consistent with the Corporate Plan.
3. To notify the Principal Petitioner of the details of this report and attachments relating to the Petition presented at the General Meeting of 18 November 2020.
4. To note the Corporate Plan will be graphically designed prior to its commencement on 1 July 2021.
5. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to final publication.

COUNCIL RESOLUTION 2020/383

Moved by: Cr Paul Bishop
Seconded by: Cr Rowanne McKenzie

That Council resolves as follows:

1. To note the Community Consultation Analysis Report and endorse officers recommendations in this report (Attachment 1).
2. To adopt the attached Our Future Redlands – A Corporate Plan to 2026 and Beyond (Attachment 2) as amended, to commence on 1 July 2021, noting it will be used to develop and guide future operational plans and budgets consistent with the Corporate Plan.
3. To notify the Principal Petitioner of the details of this report and attachments relating to the Petition presented at the General Meeting of 18 November 2020.
4. To note the Corporate Plan will be graphically designed prior to its commencement on 1 July 2021.
5. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to final publication.

CARRIED 8/3

Crs Karen Williams, Peter Mitchell, Paul Gollè, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges and Paul Bishop voted FOR the motion.

Crs Wendy Boglary, Lance Hewlett and Adelia Berridge voted AGAINST the motion.



OUR FUTURE REDLANDS

A Corporate Plan to 2026 and Beyond

Community Consultation Analysis Report

This document provides detail of the community engagement undertaken to inform the drafting of the new Corporate Plan as well as information about the submissions received from the community and the process to analyse these submissions to inform the final plan.

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Background

All local governments in Queensland are required under the *Local Government Act 2009* to produce a five-year corporate plan. The corporate plan is an important strategic document as it provides clear direction for Council to make decisions on where to direct the budget and resources each year.

Council remains committed to delivering a plan that caters to the needs and desires of our community. The plan was developed based on what the community has told us in several key strategic planning and policy programs from 2010-2019. Council then went out to the community with the key components of the plan asking a series of questions, including 'Have we got it right?'

Community engagement occurred for a period of six weeks between 30 September and 13 November 2020 with participation encouraged through a number of channels and targeting a diverse range of stakeholders to get a good cross representation of community feedback.

Community Consultation Approach

Community Engagement Objectives

The objectives were to create community and stakeholder awareness that;

- Council is seeking community feedback on the draft Corporate Plan,
- this is an important document that the community should have a say on, and
- the draft is built on what the community has repeatedly told Council they value and are concerned about.

Capture community and stakeholder feedback regarding:

- the draft long-term vision and goals for the city,
- the draft five-year objectives, catalyst projects and key initiatives,
- whether Council accurately captured and balanced the values and priorities of the community in the draft Corporate Plan, and
- if there are any gaps that need to be addressed in the draft Corporate Plan.

As part of the community engagement, Council wanted to meaningfully engage with the community across all demographics and sectors. To support this, the survey was designed to give participants the option to undertake a short response as well as a long response if they wanted to provide more detailed feedback.

The questions that we asked the community are outlined below:

Short Survey

- *Do you like our long-term City Vision and Goals*
 - *Yes/No?*
 - *Why?*
- *What are you most excited about for the future of our City?*
- *What are you most concerned about for the future of our City?*

Long Survey

- City Leadership
 - *In considering our plan for City Leadership, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for city leadership?*
- Strong Communities
 - *In considering our plan for Strong Communities, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for strong communities?*
- Natural Environment
 - *In considering our plan for Natural Environment, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for our natural environment?*
- Liveable Neighbourhoods
 - *In considering our plan for Liveable Neighbourhoods, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for liveable neighbourhoods?*
- Thriving Economy
 - *In considering our plan for Thriving Economy, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for a thriving economy?*
- Efficient and Effective Organisation
 - *In considering our plan to be an Efficient and Effective Organisation, have we got it right? (Yes/No?)*
 - *What could Council do to improve our plan for an efficient and effective organisation?*

Community Engagement Activities

The following activities were undertaken between September and November 2020 to gather broad community feedback.

Table 1. Community engagement activities and documents supplied

Activity/Document	Description
Key stakeholder workshops	Key stakeholders were invited to third-party consultant facilitated workshops in which they were taken through: <ul style="list-style-type: none"> • the information they needed to make informed contributions, and • a series of questions designed to capture thinking on key themes.
DIY Conversation Guide	A self-guided facilitation pack for community groups, families and individuals that: <ul style="list-style-type: none"> • provided all the information participants needed to make informed contributions, and • posed the specific questions Council wanted feedback on. <p>The DIY Conversation Guide was not designed to capture a statistically representative sample of our population, or 'vote' of any kind – but rather it was designed to capture the concerns, values, ideas and aspirations of as diverse a cross-section of residents as possible.</p>
Draft Corporate Plan	The draft plan was made available to the community, both digitally (via Council's website) and in hard copy.

Activity/Document	Description
Fact sheets	<p>Fact sheets provided information that interested parties needed to make their informed contributions.</p> <p>All fact sheets included a 'Have your Say' call to action and information regarding the mechanisms through which interested parties could provide their feedback (i.e. via Your Say, DIY Conversation Guide, phone and email).</p>
Your Say site	<ul style="list-style-type: none"> • Provided all the information the community needed to make informed contributions, including: the draft Corporate Plan, fact sheets, consultation open and close dates, FAQ's, links to important plans and documents, downloadable DIY Conversation Guide, etc. • Provided feedback mechanisms through which interested parties could provide input to the draft Corporate Plan.
Display ads in key local media	<p>Advertisements informed local communities about consultation on the draft Corporate Plan and directed participants to have their say on the draft Corporate Plan via:</p> <ul style="list-style-type: none"> • Redland City Bulletin, • Coochie Island News, and • Straddie News.
Social media	<ul style="list-style-type: none"> • Created awareness of community engagement on the draft Corporate Plan (leveraged Council and Councillor networks). • Embedded link to the Your Say page where interested parties could find out more and have their say.
Council media	<p>Leveraged existing Council platforms to create awareness of community engagement, including:</p> <ul style="list-style-type: none"> • Our Redlands Magazine, • Councillor Magazines, • Corporate website web-slider, • Library displays, • Customer Service Centre Displays, • Snapshot, and • Rate Notice Inserts.
Email	<p>Leveraged Council email databases to create awareness and drive engagement, including:</p> <ul style="list-style-type: none"> • Your Say, • Community Development lists, and • Economic Development lists. <p>Embedded link to the Your Say page where interested parties could find out more and have their say.</p>
Video	<p>Produced a short video outlining:</p> <ul style="list-style-type: none"> • what a Corporate Plan is and why it is important, • the drafting process, including that the draft was built on the values, concerns and aspirations expressed by the community in previous large community engagements,

Activity/Document	Description
	<ul style="list-style-type: none">• that Council wants community feedback on the draft Corporate Plan (and by when), and• how interested community members can have their say.
Media releases	<ul style="list-style-type: none">• Redland City Bulletin,• Coochie Island News, and• Straddie News.
Shopping centre and library installations	<ul style="list-style-type: none">• Used a display at city libraries including survey response cards and ballot boxes to create broader awareness of consultation on the draft Corporate Plan and enabled participation by individuals unwilling or unable to participate through other mechanisms.• Used an installation to move around key shopping centres / precincts during the consultation period.

Community Consultation Summary

The consultation process for the draft Our Future Redlands Plan, captured feedback from over 650 participants through various channels.

The three channels for submitting feedback included:

1. the online Your Say survey,
2. stakeholder workshops, and
3. manual submissions through DIY conversation guides, emails and written correspondence.

There were **495** participants who completed an online survey, **80** participants attended stakeholder group workshops and **78** participants provided feedback through DIY conversation guides, emails and written correspondence, providing an overall total of **653** participants. More than 3,200 pieces of feedback were received from these participants.

Note that age, gender and suburb demographic data was sought in Your Say and the DIY conversation guide only, but was not provided through the stakeholder workshops, emails or written correspondence. From the Your Say and DIY submissions only a few participants did not include either their gender or age, however all suburb details were captured.

The available data was collected and analysed to confirm diverse representation across all demographics. The following tables illustrate the segments of the population that provided feedback through the combined channels.

Overall, there was representation across all age groups across the city (Diagram 1) and the majority of respondents identified as living in Cleveland, Redland Bay, Wellington Point and Thornlands (Table 2).

Diagram 1. Total percentage of respondents by age

Note: where data was supplied – excludes workshops and email and written submissions

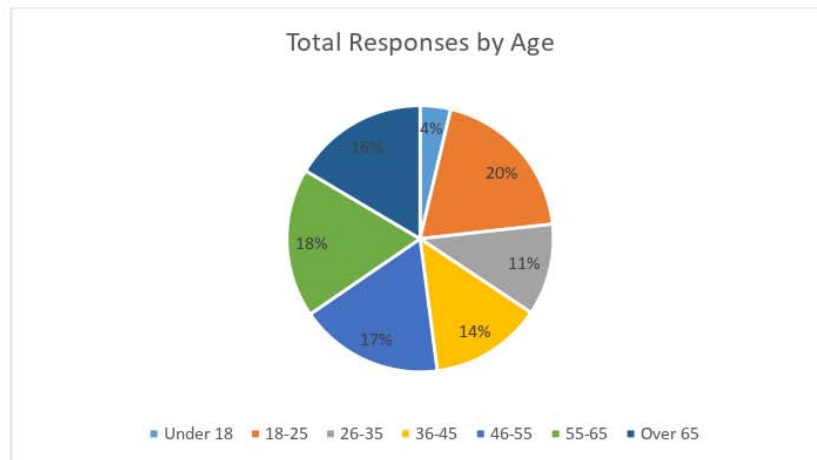
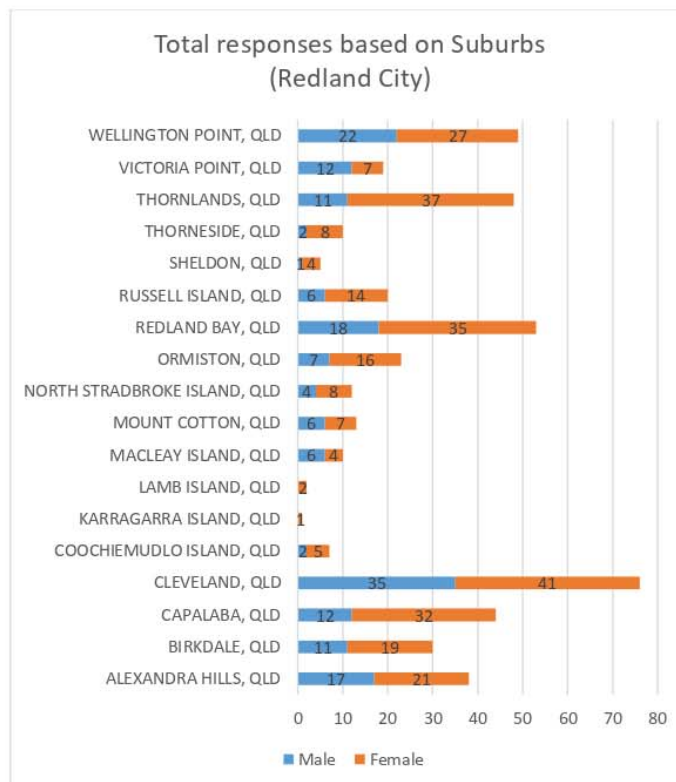


Table 2. Total number of respondents by gender and suburb (within the city)

Note: where data was supplied – excludes workshops and email and written submissions



There were 22 participants who identified as living outside Redlands Coast who were primarily from Brisbane, Gold Coast and Logan local government areas, including three from New South Wales.

A summary of each channel of feedback received is noted below.

Your Say

- There was very good general awareness of engagement on the draft Plan that resulted in nearly 4,000 visits to the Your Say website,
- A survey completion rate of 13% (i.e. 495/3,890) was higher than typically achieved for a Council survey,
- Your Say survey participants were reasonably well informed – there were 812 draft plan downloads, 324 fact sheet downloads and numerous other documents downloaded by participants,
- 95% of participants were Redlands Coast residents or property owners,
- All city suburbs on the mainland and islands were represented,
- All age bands were represented (including younger demographics, which have historically been difficult to engage – i.e. 18 participants under 18 years of age and 95 participants between the ages of 18-25),
- 60% were female,

- Participants were deeply engaged and provided detailed feedback to open response questions with 52% of participants choosing to complete the long survey, and
- 74% went in the draw to win 1 of 5 \$100 gift card vouchers.

Stakeholder Workshops

A series of ten face to face stakeholder workshops with a total of 80 participants were conducted by an external facilitator, SAS Group, to encourage consultation with diverse stakeholder groups within our community. Demographic details (e.g. age, gender, location) were not collected.

Table 3. Stakeholder workshop participant special interest groups and numbers

Stakeholder group	No. of participants
North Stradbroke Island Group	6
Redland Senior Network	12
Environmental Group	7
Youth Services Group	6
Disability Action Group	7
Redland Business Groups	14
Coochiemudlo and Southern Moreton Bay Islands Group	11
Youth Services Network	3
Quandamooka Yoolooburrabee Aboriginal Corporation	3
Redland TAFE Group	11
Total participants:	80

SAS Group delivered a Consultation Workshop Overview Report setting out recommendations that resulted from key themes identified throughout the workshop.

Feedback provided by these stakeholder workshop groups was also included as submissions for analysis and recommendations.

DIY conversation guides, emails and written correspondence

Generally the written responses did not include demographic details (i.e. age, gender and suburb), therefore there is no analysis contained in this report on participant demographics for this method of data collection.

A total of 78 participants submitted feedback through this channel and all were considered and recommendations made in the consultation process. The feedback raised in the proforma submissions were reviewed collectively, as the consultation process was intended to capture ideas and feedback and not intended as a 'voting' process.

There were 43 submissions that provided comprehensive feedback on the vision and goals, with many of these submissions considered in the detail of the plan.

Community Consultation Analysis Approach

The community was provided the opportunity to submit general feedback or detailed feedback. The feedback received was categorised into the following groups:

- Vision, Goals and general feedback, and
- Key Strategic Themes feedback:
 - City Leadership
 - Strong Communities
 - Natural Environment
 - Liveable Neighbourhoods
 - Thriving Economy
 - Efficient and Effective Organisation

Each section was further broken down into themes so common sentiments could be identified and considered.

Each submission was reviewed individually, within its section, and theme to identify a recommendation to either *amend* the draft plan or *retain* the draft plan content.

Each recommendation is based only on the specific submission received and was considered alongside other feedback and recommendations for a comprehensive understanding and interpretation of proposed changes. For example, a recommendation to retain the draft content (i.e. make no change) could have been superseded by a further recommendation to amend the plan (i.e. make a change) to this same content based on different feedback received.

Council's Senior Leadership Team and Executive Leadership Team have contributed to the analysis and recommendations and approved all changes proposed to the Councillors.

All feedback and recommended changes were drafted into a table of amendments. This allowed changes to the draft content to be easily identified and ensured that recommendations for changes were not contradicting each other. The table of amendments, along with this Community Consultation Report and the updated draft Our Future Redlands Plan, intends to support transparency in the decision making process and allow Council to make well informed decisions on the draft plan content to ensure Council is capturing and responding to the needs of the community.

Community Submissions Analysis

Short survey responses

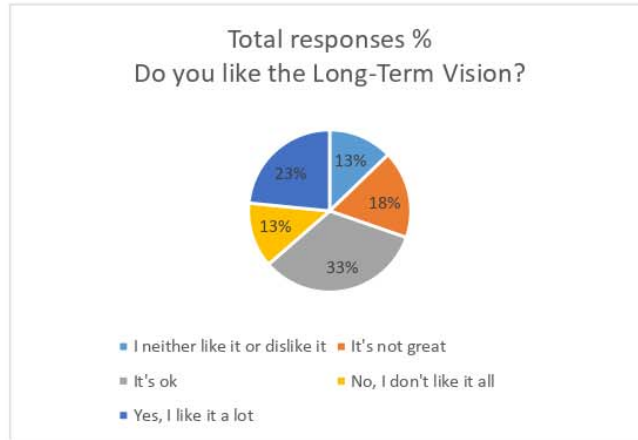
What our community thinks of our long-term City Vision and Goals

Nearly twice as many participants liked the draft vision or thought it was 'ok', than those did not like it (56% vs. 31%). The breakdown of these responses is shown in Table 4 below.

Table 4. Overall support for the City Vision and Goals

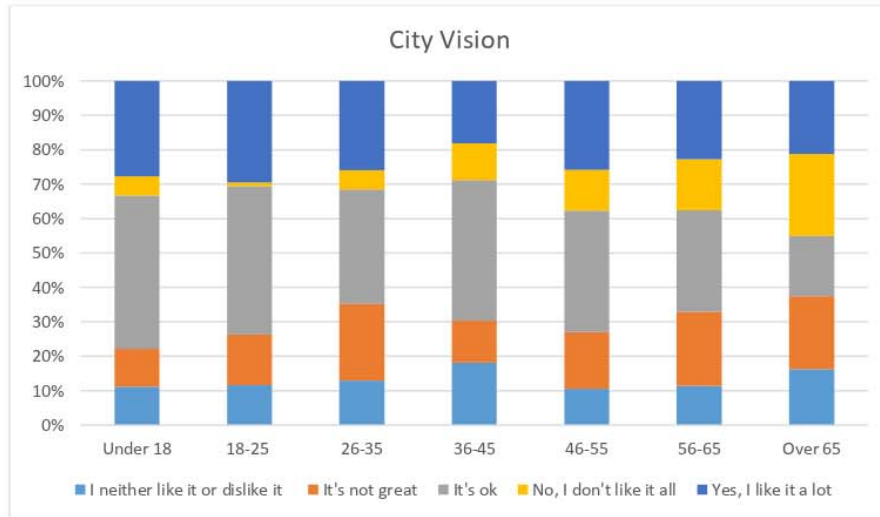
Of the 508 participants who responded to this question:

Our draft City Vision and Goals	
Yes, I like it a lot	119
It's ok	169
I neither like it or dislike it	65
It's not great	89
No, I don't like it all	66



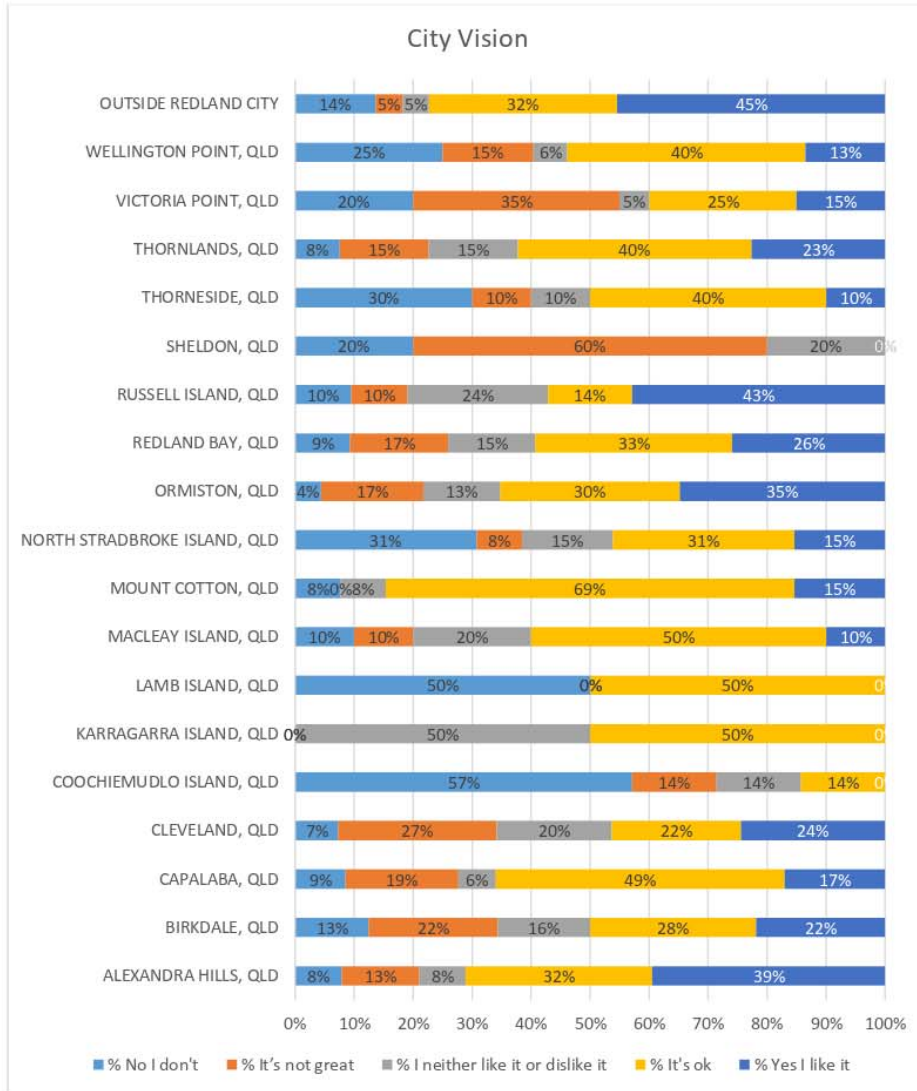
The most positive sentiments about the draft City Vision and goals were from the younger cohorts, the greatest percentage of neutral responses were received from the 36-45 age group and opinion was more evenly spread amongst the over 65 years age group (Table 5). There was no significant difference of opinion based on gender.

Table 5. Support for the City Vision by participant age



The most positive sentiments about the draft City Vision and Goals were from respondents primarily living in Mount Cotton, outside Redland City, Alexandra Hills, Capalaba, Ormiston, Thornlands, Macleay Island and Redland Bay. Respondents from Sheldon, Coochiemudlo Island and Victoria Point were less supportive of the proposed City Vision and Goals (Table 6).

Table 6. Support for the City Vision by participant suburb



Some of the key themes that were identified from the participants who liked the Vision, or thought it was 'ok' were:

- Respondents felt that the 'connected community' resonated with them,

- Respondents were most excited about the economic growth opportunities for the region, the connected community through recreation and activating the coastline, while sustainably managing the environment, and
- Respondents were excited about a sustainable future for the environment, economy, tourism and infrastructure.

Some of the key themes that were identified from participants who did not like the Vision or thought it was 'not great' were:

- Respondents did not like the 'enviable' reference in the City Vision,
- Respondents had concerns that the plan lacked detail or substance,
- Respondents were most concerned about growth and development and the impacts on the environment, infrastructure and services, and
- Respondents major concerns were around the growth of the region, supporting the economy and jobs, and how improved planning could balance the impact on the environment, traffic and infrastructure in the Redlands.

Response:

It is recommended that Council amends the City Vision to:

Naturally wonderful. Connected communities. Embracing opportunities.

This amended vision removes the reference to 'enviable' and represents a focus on our natural environment. It is also aligned to the feedback received from over 5,000 community members during the Redlands Coast branding consultation about the kind of place they want our city to be.

[What our community says it is most excited about](#)

Out of the 455 responses received to this questions, some of the key themes that emerged i included:

- City revitalisation
- Economic development
- Job prospects / employment
- Coastline activation
- Events and family-friendly activities
- Connected communities
- Being a lifestyle destination

[What our community says it is most concerned about](#)

Out of the 465 responses received to this questions, some of the key themes that emerged included:

- Over development
- Environmental degradation / impact from development
- Over population
- Lack of infrastructure to support population growth
- Priority Development Areas (PDAs)
- Rising crime and antisocial behaviours in the City
- Lack of employment / job prospects

Response:

The themes identified from these questions are consistent with the vision, goals and objectives of the draft plan, as well as the comments made against the six Key Strategic Themes of the draft plan. Therefore any potential feedback or gaps have been reviewed and addressed within the relevant section of the draft plan. In regards to perceived rising crime and anti-social behaviours, this is addressed in Council's community safety planning and Council notes that policing matters are addressed by the Queensland Police Service.

Topical issues raised throughout the survey feedback**Community Plan 2030**

Of the approximate 3,200 pieces of feedback received, 72 (approx. 2%) were specifically about the Redlands 2030 Community Plan, with 63 requesting it be retained, and the remainder offering general comments to consider. The number of pieces of feedback was not representative of the number of people who commented, as some comments were contained under multiple response areas of the survey. That is, some respondents made mention of the Community Plan in one or many parts of their submission.

Where comments about retaining the Community Plan were made, they were predominately about the plan still being current, the positive consultation process with the community to develop it, and details lacking predominately about the environment and performance measures in the draft plan. There were few suggestions put forward in the comments on specific changes that could be made to the draft plan to improve it, other than the sentiment to retain the Community Plan, as it is perceived to be better than the new draft plan.

Response:

The Community Plan goals and outcomes were incorporated into the draft Our Future Redlands - A Corporate Plan to 2026 and Beyond during its development. Performance measures were always intended to be added once the goals and objectives were finalised following community consultation, and are now contained within the proposed final plan.

Council's objective for future community consultation is addressed under City Leadership, in Objective 1.3 - undertake meaningful community engagement to encourage diverse participation in local decision making. This is further supported in the catalyst projects and key initiatives. The Natural Environment section of the plan has had additional key initiatives added to support the overall community feedback on Natural Environment.

Toondah Harbour Development

Of the approximate 3,200 pieces of feedback received, 219 (approx. 7%) were specifically about Toondah Harbour development, with 14 supporting the catalyst project, 167 against the catalyst project, 18 open to the catalyst project with some changes, and the remainder offering general comments to consider. The number of pieces of feedback is not representative of the number of people who commented, as some commented under multiple questions on the catalyst project specifically. That is, some respondents made mention of Toondah Harbour in one or many parts of their submission.

Where Toondah Harbour was supported, it was predominately about enriching the city and lifestyle. The project is perceived to bring revitalisation, life and tourism to the city, provide things to do for residents and a desire for construction to start happening soon and to not wait any longer.

Where Toondah Harbour was not supported, it was predominately about the concerns for the natural environment, the size of the residential development and impact to infrastructure to cope with the increase in population and tourists.

Response:

No changes were made to the plan as Council is a signatory to the legally enforceable Toondah Harbour Development Agreement, and Council has consistently supported this project through various resolutions.

Quandamooka Country

Of the approximate 3,200 pieces of feedback received, 102 (approx. 3%) were specifically in relation to Quandamooka Country, Aboriginal and Torres Strait Islander People, or the culture/heritage of our city relating to Aboriginal and Torres Strait Islander People and other minority groups.

The comments are extremely varied, however there was a clear theme about increased focus on our Aboriginal and Torres Strait Islander culture. In summary, there are comments in relation to Quandamooka Country and Council's commitments needing greater representation in the plan, acknowledgement of other Aboriginal and Torres Strait Islanders in the city, a need to better engage, importance of acknowledging the city's diverse culture and heritage more broadly, as well as the need for greater recognition, diversity and support across a number of other minority groups within the city.

Response:

An additional strategic theme, Quandamooka Country, has been developed and added to the plan to better represent Quandamooka Country. Some of the objectives and initiatives within this section of the plan extend to other Aboriginal and Torres Strait Islander residents, for example the Catalyst Project for a Reconciliation Action Plan.

Inclusivity was a common theme across many of the key strategic themes within the draft plan, and amendments have been made where appropriate to reflect this with a view to being inclusive of all ages, cultural and minority groups.

Long survey responses

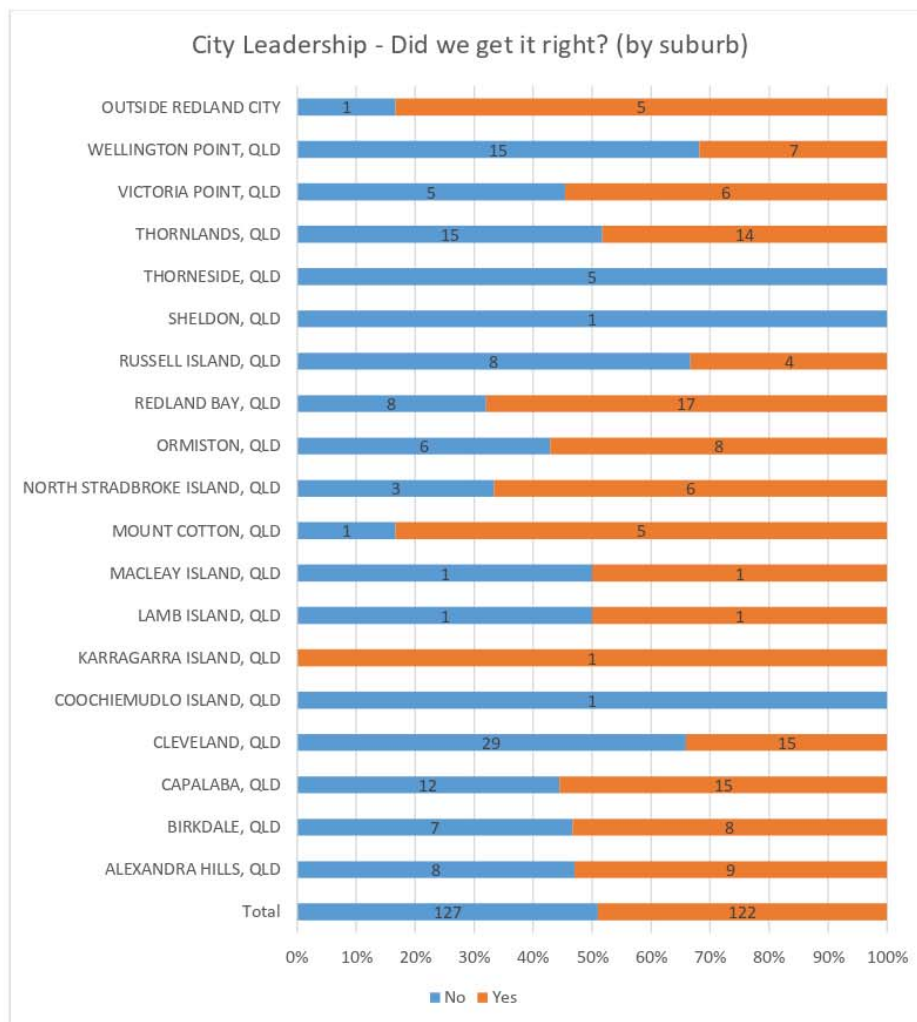
Feedback on the six Key Strategic Themes

Overall, the strongest participant support was for Council’s plans under Strong Communities, and Efficient and Effective Organisation. The majority of participants thought Council could improve its plans under City Leadership, Natural Environment, Liveable Neighbourhoods and Thriving Economy.

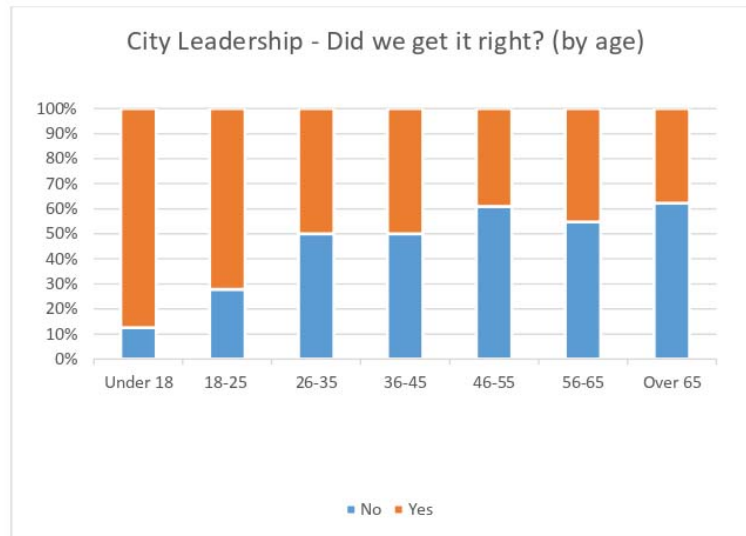
City Leadership

There was close to an even split between respondents indicating whether Council got the plan ‘right’ under the City Leadership outcome, with 51% saying Council did not get it right and 49% saying Council did.

The suburbs of these respondents are shown in the graph below.



Respondents who were most positive were typically under 25 years of age, followed by the 26-45 year old cohort.



There were 314 comments made in relation to ways Council could improve the plan for City Leadership. Whilst each of these were individually considered and recommendations made to change or retain content, some common themes included:

- **Community engagement**
Common theme was around having diversity in our community engagement and ensuring we were capturing views and understanding needs of all different community groups, not always the same targeted groups. There was also a common theme that we could improve our communication to the community and use alternative/modern channels to engage and communicate.
- **Leadership and transparency**
Common themes are that the community want to see transparency and integrity in decision making and want less closed door meetings. Comments also indicated that leaders should be reflecting the majority of community needs in their decision making and not reacting to a loud minority.
- **Priorities**
Comments indicated that the community wanted to see less development occurring in the city due to the impact on our environment and insufficient supporting infrastructure. A number of these comments were specifically in relation to being opposed to the Toondah Harbour project.
- **Lack of detail**
Comments indicated a lot of people did not understand what the SEQ City Deal was or what it was trying to achieve and was the single catalyst project under City Leadership. Feedback suggested that there is too much jargon and not enough understanding on this section of the plan.

- **Action/ Implementation**

Many comments noted that the initiatives were good and they liked the plan which had more of a community focused approach, but they did not have confidence in the action and implementation of the plan.

Response:

Comments were around the need for Council to improve consultation with the community. A new catalyst project was added to the plan to strengthen the internal capacity to undertake meaningful consultation.

Leadership and transparency were identified as an area for improvement, however this had already been addressed in the plan under objective 1.1, which has not changed. The objective and initiative around community engagement and communication will also support improving community trust and confidence in Council decisions.

Comments identified that overdevelopment was an issue, including specific references to the Toondah Harbour project. No changes have been recommended to the plan as Council is a signatory to the legally enforceable Toondah Harbour Development Agreement. Council has consistently supported this project through various resolutions. Further education to improve community awareness about Council's role and State Government's role in the project will occur to alleviate misunderstandings about local government powers.

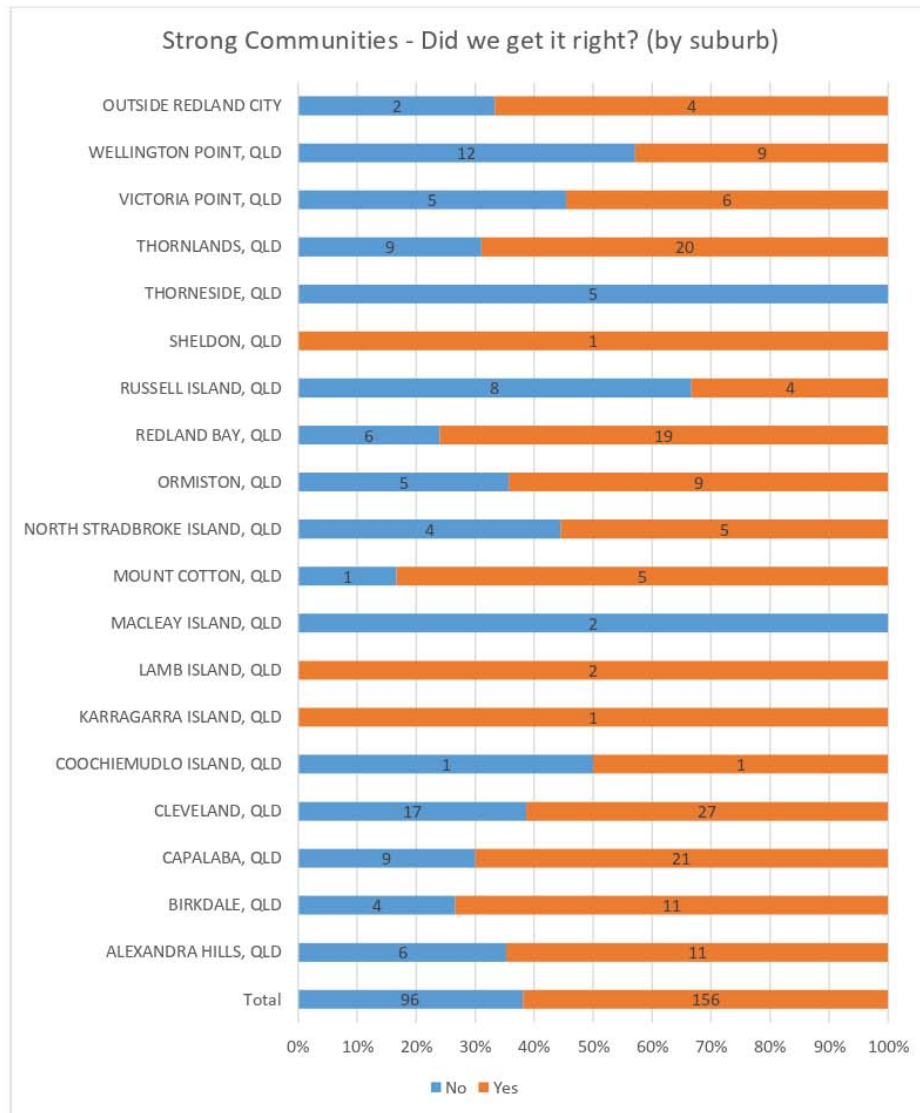
The SEQ City Deal catalyst project was re-worded to provide more meaningful detail, and an additional catalyst project to deliver the Smart and Connected City Strategy was identified as being more relevant to achieving the outcome of the City Leadership goal and added to this goal area.

Content has been updated in the plan to show the Strategic Framework of Council and demonstrate that delivery is supported through the annual Operational Plan. Performance measures have also been added to the plan to demonstrate achievement of goals.

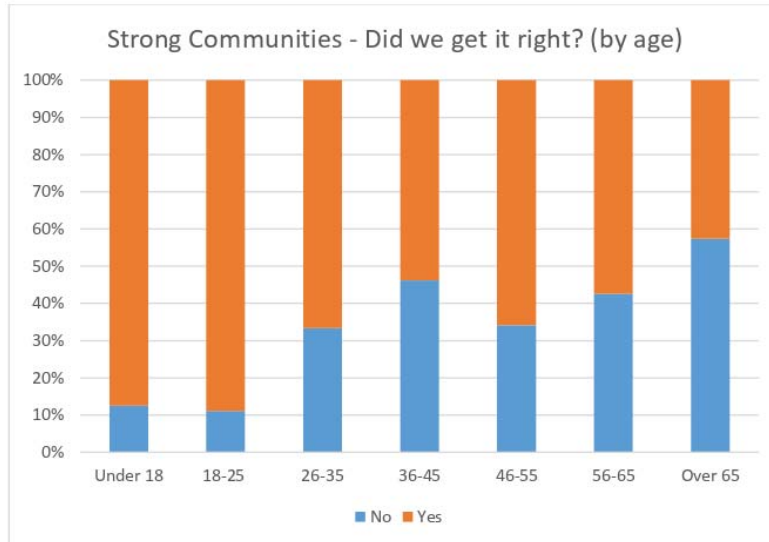
Strong Communities

Overall, the majority of respondents (62%) indicated that Council got the plan ‘right’ under the Strong Communities outcome, with 38% indicating Council did not.

The suburbs of these respondents are shown in the graph below.



Respondents who were most positive were typically under 25 years of age, followed by 26-35 year olds and 46-55 year olds.



There were 313 comments made in relation to ways Council could improve the plan for Strong Communities. Whilst each of these were individually considered and recommendations made on change or no change, some common themes included:

- **Community engagement**
 Comments were around the need to have diverse consultation and act on feedback received from the majority rather than the vocal minority. Feedback indicated the community wanted information from Council communicated more broadly through multiple channels.
- **City planning and community infrastructure**
 Comments suggested that Council should retain more green space for communities to come together and improve the quality and maintenance of infrastructure in our city for all ages. It was also raised that transport should be highlighted as a priority in the plan.
- **Lacking detail**
 Feedback identified that the community thought some projects and initiatives did not have enough detail and there was a lack of alignment between the objectives and the projects and initiatives.
- **Community inclusion and diversity**
 Common feedback was that the plan did not adequately address equity and inclusion of all community groups. A number of submissions noted the islands as being disadvantaged and not receiving the same opportunities.
- **Priorities**
 Comments around Council priorities included prioritising activities, recreation and sport, as well as ensuring we have services and facilities for the ageing population.
- **Action/Implementation**
 Many comments noted that the initiatives were good and they liked the ideas captured in the plan but they did not have confidence in the action and implementation.

Response:

Community engagement was identified as a common theme across the plan. A new catalyst project was added to the plan under City Leadership to support this, in addition to ensuring our existing initiatives referred to diversity in Council's engagement.

Transport is identified under Liveable Neighbourhoods, however delivery of the transport strategy was added as an initiative to support the feedback received in this area.

A number of the catalyst projects and initiatives have been moved to other goal areas in the plan to for better fit. Projects and initiatives were updated to provide more clarity on the detail. The Stronger Communities strategy was included as a catalyst project as this work will address the detail in social infrastructure as well as community inclusion to support objective 2.4.

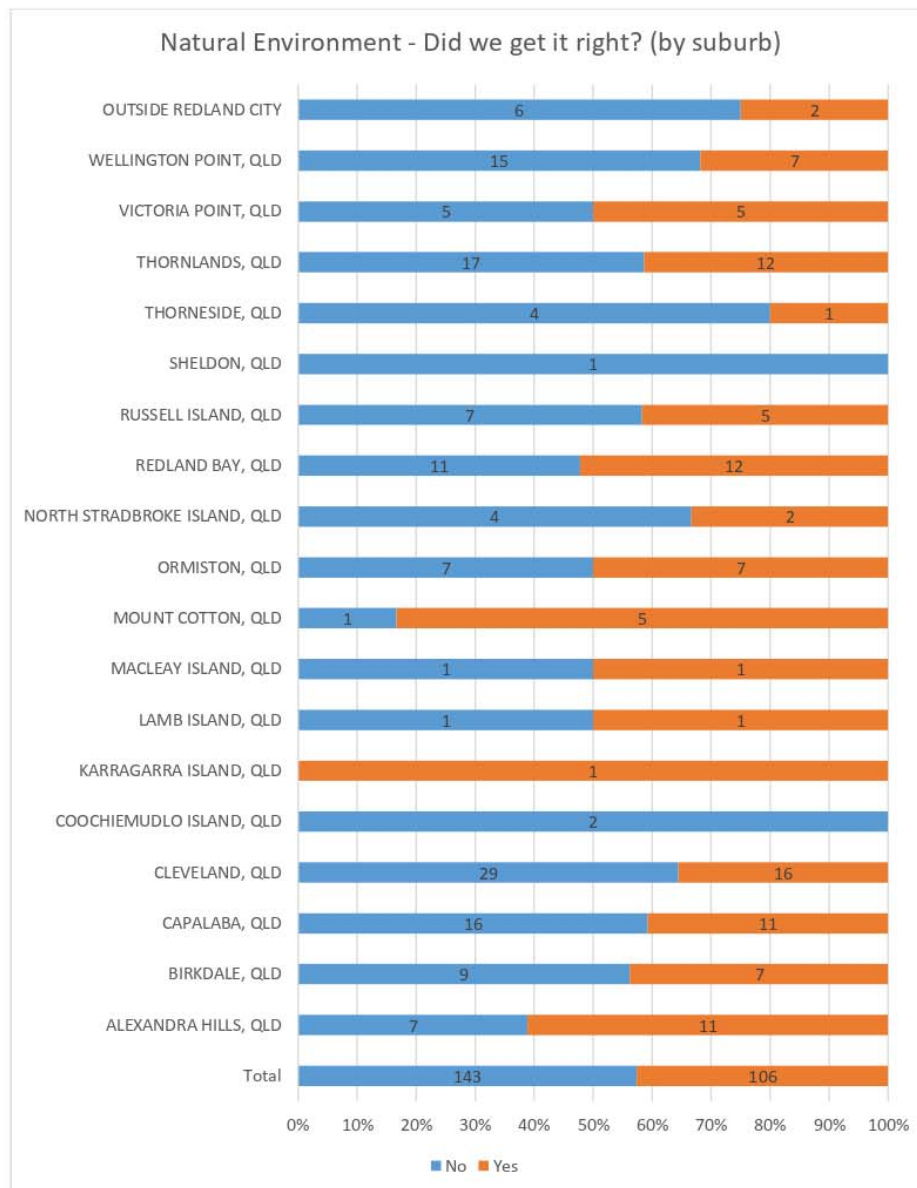
The specific priorities identified in the draft plan are addressed through Council's annual operational planning and prioritisation and details were provided to relevant business areas to consider in their annual planning.

Content has been updated in the draft plan to show the Strategic Framework of Council and demonstrate that delivery is supported through the annual Operational Plan. Performance measures have also been added to the draft plan to demonstrate achievement of goals.

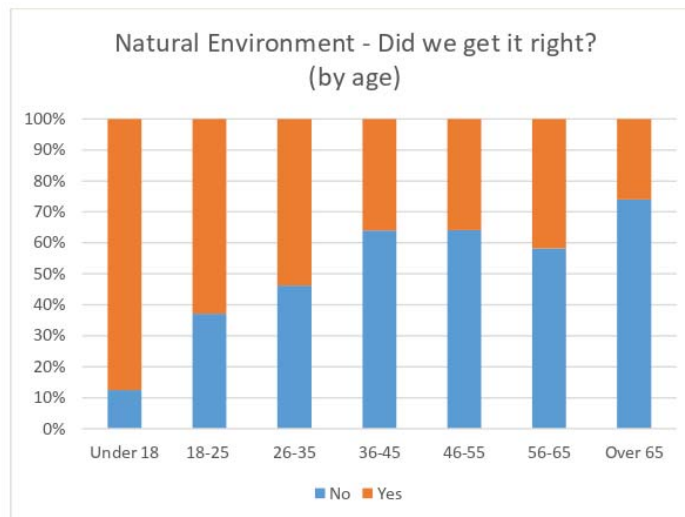
Natural Environment

Overall, **57%** of respondents indicated Council did not get the plan 'right' under the Natural Environment outcome, with **43%** indicating that Council did.

The suburbs of these respondents are shown in the graph below.



The graph below indicates that support for this section of the plan generally decreased by the age of the respondent.



There were 317 comments made in relation to ways Council could improve the plan for Natural Environment. Whilst each of these were individually considered and recommendations made on change or no change, some common themes included:

- **Environmental protection**
Comments indicated that our projects and initiatives were more targeted at infrastructure and not focused enough on environmental protection. Comments also indicated that Council needed to do more to protect the city's natural environment and retain more green space for wildlife habitat.
- **Development**
Comments indicated that the community wanted to see less large scale development occurring in our city, including a number of comments against the Toondah Harbour project. Feedback indicated that block sizes were too small and development should complement the city's lifestyle and environmental values.
- **City planning and infrastructure**
Comments indicated that the community wanted to see more infrastructure that supported them to experience the city's environment such as bushwalks, natural parks and recreation and water park opportunities.
- **Plan detail**
Feedback identified that the community thought that some projects and initiatives contradicted the goal and objectives for this initiative.
- **Koalas**
Comments indicated that Council needs to ensure it is protecting the city's koalas and conserving koala habitat areas. Feedback also identified that koalas could be better promoted to enhance tourism.

- **Action/Implementation**

Many comments noted that the initiatives were good and they liked the ideas captured in the plan but they didn't have confidence in the action and implementation.

Response:

A number of new and updated initiatives were added to the draft plan to demonstrate action that Council will take to protect and enhance the city's environment and demonstrate the broad range of environmental initiatives Council delivers.

Comments identified that many thought over-development was an issue, including specific references to the Toondah Harbour project and infrastructure to support development. No changes have been recommended to the draft plan as the State Government is responsible for the planning framework in Queensland. Under this framework, Council is required to work with the State Government to plan for future growth and development. As part of this process, State and Council consider how the environment is to be managed while supporting projected growth. In response to the Toondah Harbour feedback, Council is a signatory to the legally enforceable Toondah Harbour Development Agreement. Council has consistently supported this project through various resolutions.

More detail was added to the key initiative regarding the Water 4 SEQ Plan to provide detail to the community about the community benefits of this draft plan.

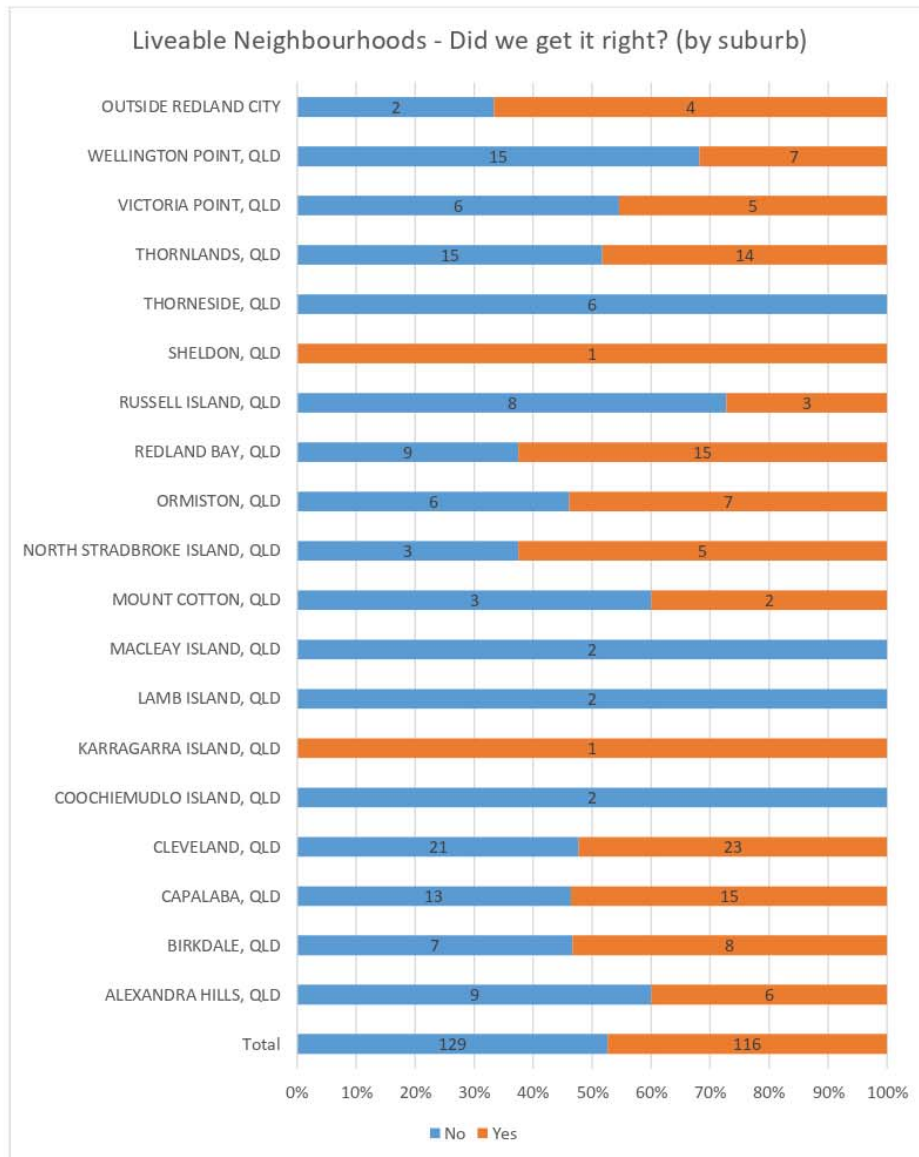
No change was made to the draft plan in response to comments on koala protection as this is addressed in key initiative 2 through delivery of Council's Koala Conservation Strategy.

Content has been updated in the draft plan to include the Strategic Framework of Council and demonstrate that delivery is supported through the annual Operational Plan. Performance measures have also been added to the draft plan to demonstrate achievement of goals.

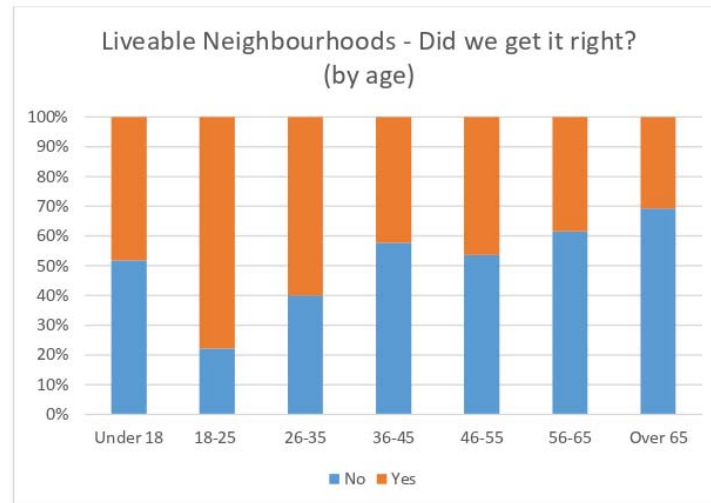
Liveable Neighbourhoods

Overall, there was close to an even split between respondents indicating whether Council got the plan ‘right’ under this outcome, with 53% saying Council did not get it right and 47% saying Council did.

The suburbs of these respondents are shown in the graph below.



Respondents who were most positive were typically between 18-25 years of age, followed by 26-35 year olds.



There were 296 comments made in relation to ways Council could improve the plan for Liveable Neighbourhoods. Whilst each of these were individually considered and recommendations made on change or no change, some common themes included:

- Manage growth and development**
 Comments related to how Council manages growth and development including allowable density of development (both higher and lower), development being supported by appropriate infrastructure, housing options available from both affordability and accessibility perspectives, and managing the environmental impacts of development including habitat and wildlife protection.
- Plan detail and implementation**
 Comments related to lack of detail or clarity in the draft plan, it requiring measureable targets, and ensuring Council implements the plan. There were also concerns with including economic projects as the focus in this section and that 'neighbourhoods' should encompass the community, the environment and businesses.
- Transport**
 Comments related to transport needing to be a strong focus for the city. Whilst the current focus on active transport was supported, there were concerns about roads, public transport and traffic congestion.
- Neighbourhood planning and placemaking**
 Comments related to planning and placemaking including liveability, attractive streetscapes, parks and recreation, and the provision and inclusiveness of community infrastructure and facilities for families, youth, seniors and people with disabilities.

Response:

The State Government is responsible for the planning framework in Queensland, under which Council is required to work with the State to plan for future growth and development. As part of this process, State and Council consider how environment is to be managed while supporting projected growth.

Council's City Plan supported by the Local Government Infrastructure Plan seeks to deliver an appropriate mix of land uses and infrastructure across the city until 2041. These statutory documents are subject to regular reviews to ensure they remain contemporary and are reflective of community expectations.

The transport strategy and transport advocacy was added as an initiative to support the feedback received in this area and objective 4.2.

The goal for Liveable Neighbourhoods was amended to include reference to communities, natural assets and businesses.

The economically focused catalyst projects were moved to Thriving Economy in the draft plan.

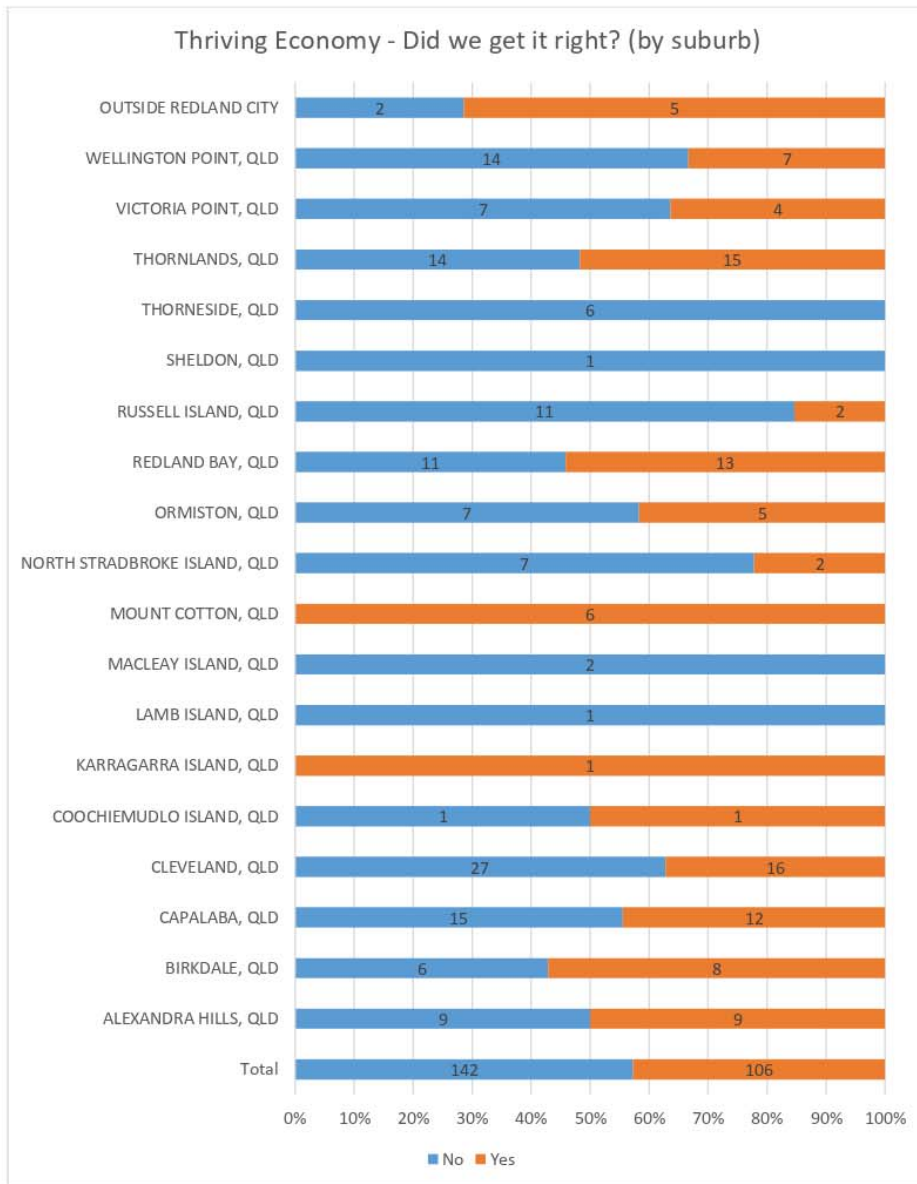
The objectives, catalyst projects and key initiatives were updated to provide more clarity through detail and plain language, and to include communities.

The specific priorities identified in the draft plan are addressed through our annual operational planning and prioritisation and details were provided to relevant business areas to consider in their annual planning.

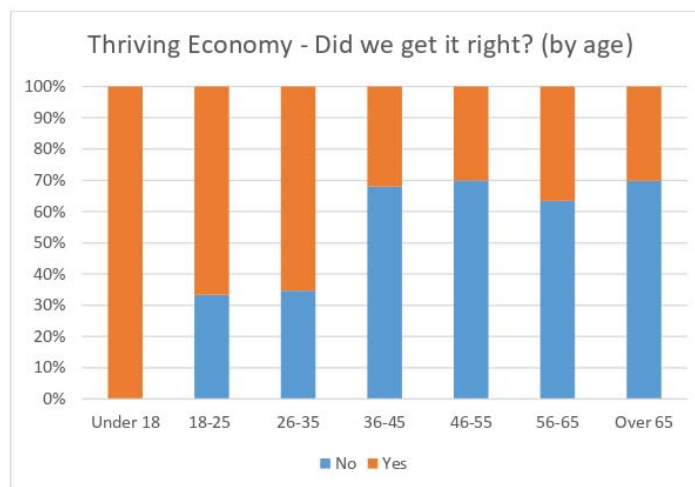
Thriving Economy

Overall, **57%** of respondents indicated that Council did not get Thriving Economy ‘right’ and **43%** said Council did.

The suburbs of these respondents are shown in the graph below.



Respondents who were most positive were typically under 35 years of age.



There were 290 comments made in relation to ways Council could improve the plan for Thriving Economy. Whilst each of these were individually considered and recommendations made on change or no change, some common themes included:

- **Industry development**
Comments related to industry development such as calling on Council to identify key industries, having a plan to support industry development, providing incentives or infrastructure to support key industries, or comments in relation to specific industries such as health care, tourism, and education and training.
- **Business**
Comments related to business such as incentive and financial support packages, cutting red tape, small business support and education, and buy local programs.
- **Revitalisation**
Comments related to revitalisation with a particularly strong focus on the empty premises in the Cleveland CBD and a desire for it to be a vibrant centre or strip similar to other cities. There were concerns about where the vibrant centre of Cleveland is with competing interests from existing locations such as Raby Bay Harbour and the proposed Toondah Harbour.
- **Plan detail and implementation**
Comments related to lack of detail or clarity in the draft plan, ensuring Council implements the plan, as well as concerns about the heavy development focus of catalyst projects and balancing the Thriving Economy Goal with other goals such as Natural Environment.
- **Employment and Education**
Comments related to employment and education such as growing local employment opportunities and improving skills, training and education opportunities.
- **Toondah Harbour development**
Comments related predominantly to concerns about the impact of the Toondah Harbour development in terms of the environment, amenity and aesthetics of the area and infrastructure to support the associated growth from the development.

Response:

The Toondah Harbour catalyst project was not amended as Council is a signatory to the legally enforceable Toondah Harbour Development Agreement, and Council has consistently supported this project through various resolutions.

A number of economically focused catalyst projects were moved from other sections of the plan to Thriving Economy.

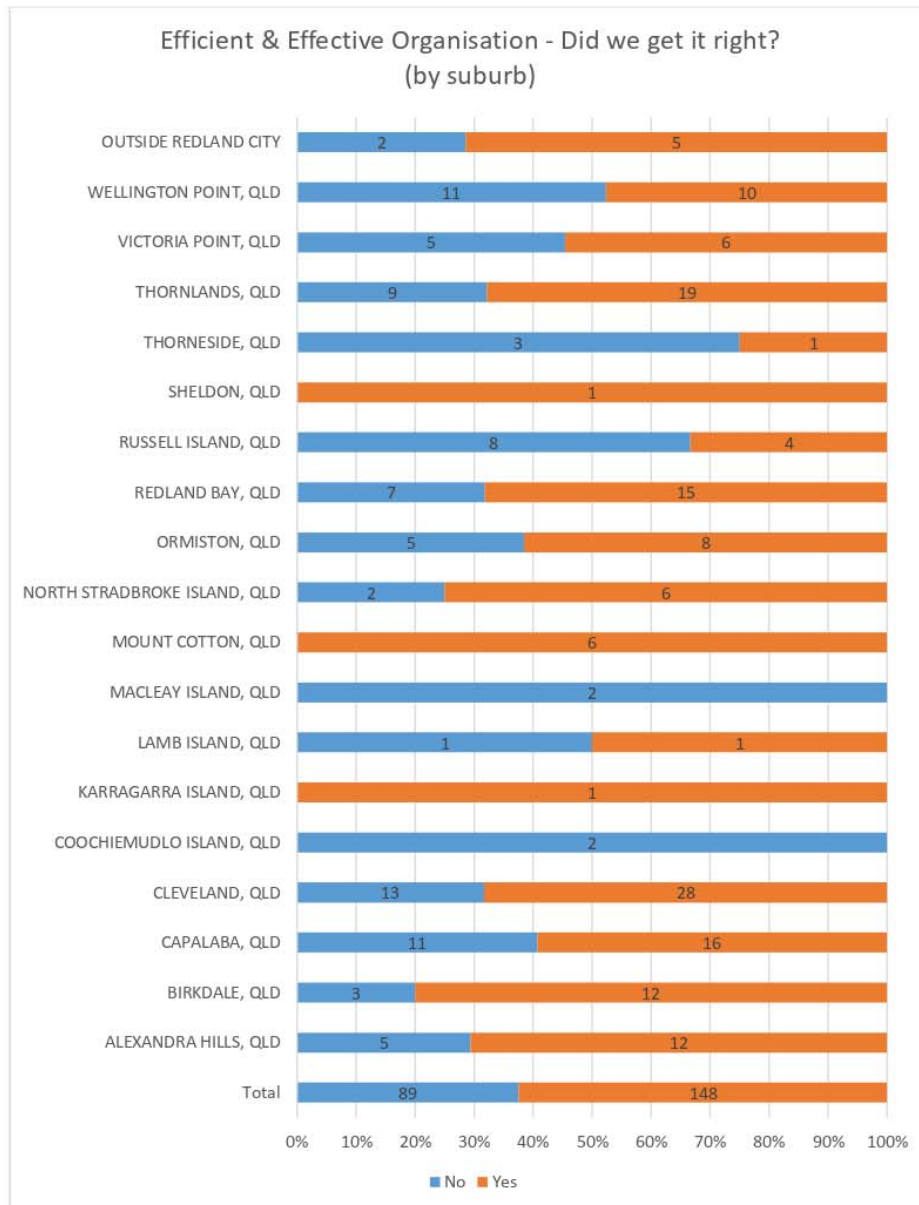
The objectives, catalyst projects and initiatives were updated to provide more clarity through detail and plain language, and to include a specific focus on city centres, revitalisation, industry and business.

To better support the objectives and respond to feedback, new key initiatives were added for investment attraction, event infrastructure, festivals and events.

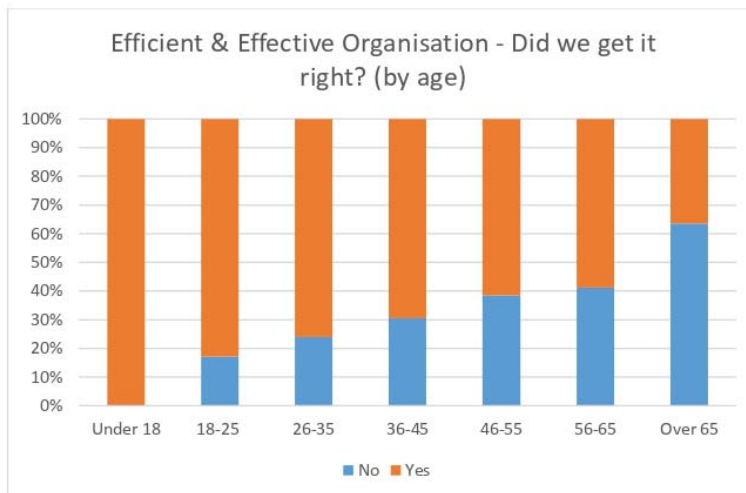
Efficient and Effective Organisation

Overall, the majority (63%) of respondents indicated that Council got the plan 'right' under this Outcome, with 37% saying Council did not.

The suburbs of these respondents are shown in the graph below.



The graph below indicates that support for this section of the plan decreased by the age of the respondent.



There were 228 comments made in relation to ways Council could improve the plan for an Efficient and Effective Organisation. Whilst each of these were individually considered and recommendations made on change or no change, some common themes included:

- Service delivery**
 Comments related to Council's service delivery including perceived red tape and wastage, poor responsiveness to customer requests and needs, equity in service and infrastructure provision across the city and increased digital delivery.
- Community engagement**
 Comments related to community engagement particularly around listening to and communicating with all sectors of the community. This included communication around the role of Council, honest communication, community engagement and community involvement in decision making.
- Council employees**
 Comments related to council employees were predominantly positive and focused on employees being professional, friendly, engaged and genuinely caring for the community. However some comments raised concerns about the support provided to employees for their well-being, career opportunities and recognition. There were also concerns about how inclusive Council was as an employer, and whether there were too many or too few employees.
- Ethical governance and transparency**
 Comments related to the ethical governance and transparency of Council such as perceived political conflicts of interest and how these are managed, reducing closed door meetings and improved transparency of decision making.
- Plan detail and implementation**
 Comments related to lack of detail or clarity in the draft plan, the plan requiring measurable targets and ensuring Council implements the plan.

Response:

Community engagement was identified as a common theme across the plan. A new catalyst project was added to the plan under City Leadership to support this, in addition to ensuring our existing initiatives referred to diversity in Council's engagement.

The goal, objectives, catalyst projects and initiatives were updated to provide more clarity through detail and plain language. This also included addressing efficiency, customer experience and inclusiveness.

To support the objectives and respond to feedback, new catalyst projects were included for customer experience, business transformation, our people and digital transformation.

The specific priorities identified in the draft plan are addressed through Council's annual operational planning and prioritisation and details were provided to relevant business areas to consider in their annual planning.

Recommendations

All recommendations have been drafted in consultation with the subject matter experts within Council while having consideration for individual community submissions, as well as the overall sentiment and feedback from the community, and Council's role. These recommended changes have been reflected in the draft Our Future Redlands – A Corporate Plan to 2026 and Beyond.



REDLAND CITY COUNCIL

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Acknowledgement of Traditional Owners and Country

Redland City Council is committed to working with Traditional Owners, supporting their role as custodians of their traditional lands and helping ensure the future prosperity and cultural enrichment of the community.

Council recognises that the Quandamooka People are the Traditional Owners of much of Redlands Coast. Council also extends its acknowledgement of Traditional Owners to the Danggan Balun (Five Rivers) People who are currently in the process of Native Title determination for an area that crosses into southern Redlands Coast.

Welcome

Welcome to *Our Future Redlands – A Corporate Plan to 2026 and Beyond*, the new corporate plan for the city of Redland.

The plan introduces our new city vision – *Naturally wonderful lifestyle. Connected communities. Embracing opportunities* – and describes seven 2041 goals supported by initiatives and catalyst projects.

With a focus on finding a balance between sustaining the naturally wonderful lifestyle we currently enjoy, and the community's clear desire for a thriving and progressive city, the plan will help ensure Council decisions over the next five years support an enriched and sustainable future for our city and the communities that live, work and play here.

Mayor's Message

The next five years will be pivotal to laying the foundations for our future as a city and ensuring the exciting opportunities ahead are delivered through a shared vision.

Our Future Redlands – A Corporate Plan to 2026 and Beyond is the document that will direct that shared vision by delivering on our community's collective aspirations. A result of consultation and feedback from residents, the plan presents a 2041 vision for Redlands Coast as a city of "connected communities, naturally wonderful lifestyle and embracing opportunities". It is very much a community-focused plan built on a foundation of collaboration and partnerships designed to deliver on our residents' needs.

Guided by community input, our Corporate Plan is built on seven strategic goals – city leadership, strong communities, Quandamooka Country, natural environment, liveable neighbourhoods, thriving economy, efficient and effective organisation. These goals will be Council's roadmap to deliver the projects, and services needed to support the city, including delivering the jobs for today and our children, especially in sectors such as sustainable tourism, health and wellness, and education.

As a forward looking document, this plan seeks to ensure we are prepared for the future through the implementation of initiatives such as the Smart and Connected City Strategy, helping us adapt to tomorrow's challenges by adopting new technology and innovation. This includes focussing on new energy opportunities with the potential to deliver genuine economic and environmental benefits for our community.

This plan also focuses on celebrating our naturally wonderful location and the opportunities it presents, including delivering catalyst projects such as sport and recreation precincts so our community can play the sports they love and local families can enjoy the great outdoors. It also provides a commitment to develop a shared vision for community assets such as the Birkdale Community Land and Willard's Farm, while setting the scope for managing and maintaining our natural assets and ecosystems. At the same time it shows how we plan to enhance the unique character and liveability of our city through investment in active transport and key infrastructure, including on our islands.

The challenges of 2020 showed the capacity of Redlands Coast to unite through genuine collaboration between Council, business, community organisations and community members.

Our Future Redlands – A Corporate Plan to 2026 and Beyond builds on that and provides the blueprint for us to build a shared future together.

CEO's Message

This is the plan that will guide the allocation of Redland City Council's resources over the next five years and support a vision extending to 2041.

Our Future Redlands – A Corporate Plan to 2026 and Beyond provides clear direction, built from the vision of our elected Council and feedback from the community.

Importantly, it also speaks to our employees so they have line-of-sight from their day-to-day role to the city and community we serve, underpinned by a new set of organisational values.

The plan is built on seven pivotal areas of city leadership, strong communities, Quandamooka Country, natural environment, liveable neighbourhoods, thriving economy and efficient and effective organisation – each accompanied by projects and initiatives, informed by the community, which will shape the city in line with residents' immediate needs and future aspirations.

Among them are measures to encourage community participation in local decision-making and increase awareness and transparency around Council operations. This plan aims to make Redlands Coast smarter and more connected. It embraces initiatives to recognise and celebrate our local heritage, progress our reconciliation journey with Traditional Owners, enhance our environment and provide sporting, recreational, lifestyle, job and business opportunities for all.

Underpinned by the four pillars of sustainability – social, economic, governance and environment – the plan supports the proactive management of the impact of climate change on our 335km of foreshores and paves the way for the activation of our coastline, encouraging recreation through projects such as the Minjerrabah Panorama Coastal Walk.

Enhancing the unique character and liveability of our city is also a core element with our Centres Planning Program as a catalyst project. Active transport investment will be a key driver as Council improves connectivity across the city through a greater focus on cycling and pedestrian facilities, as well as advancing the upgrades to our island and mainland transport infrastructure.

Finally, this plan includes projects such as a fast fibre optic network and business transformation to achieve Council's goal of being an efficient and effective organisation.

With our community at the centre, Our Future Redlands – A Corporate Plan to 2026 and Beyond presents Redlands Coast as a desirable place to live, work and play, uniquely positioned environmentally, socially and culturally. It establishes a strong foundation to achieve our vision of Naturally wonderful lifestyle. Connected communities. Embracing opportunities.

Our Mission

Make a difference, make it count.

Our Organisational Values

The **values** we live and seek, to move forward and grow **together**.

One team

Collaboration drives our impact and evolution.

We work and learn together.

Serve with pride

It's a privilege to support our community.

We work hard and innovate to deliver outcomes that matter.

Safety at heart

Our team's safety and wellbeing are the responsibility of all of us.

So is making Council an inclusive place where everyone belongs.

Listen and be heard

We speak up with courage, we listen with respect.

We welcome new ideas and perspectives.

Own it with integrity

We must be accountable for what we do.

Our team thrives when everyone plays their part.

About our City

A city snapshot

- Area – 537km² (40% of land is protected green space)
 - Length of coastline – 335km (approx.)
 - Population 158,815 Estimated Residential Population as at 30 June 2019.
 - Median resident age is 42 years
 - 22.5% people born overseas
 - 2.3% identify as Aboriginal and/or Torres Strait Islander
 - Average temps (high and low): Summer 19C – 29C, Winter 9C – 21C
- Of the 40,532 people who work in Redland City, 30,076 or 74.2% also live in the area¹

History of Redland City

Redland City and its waters have been home to the Quandamooka people for tens of thousands of years. For a similar time period the Danggan Balun (Five Rivers) People have lived on lands encompassing a section of southern Redlands Coast, with a process of Native Title determination currently under way. European settlement of the area commenced in the early 1800s, and Redland Shire was formed in 1949 when Tingalpa and Cleveland Shire Councils amalgamated. In 1973 the Southern Moreton Bay Islands (Lamb, Macleay, Russell and Karragarra Islands) were incorporated into Redland Shire before a local government reform in 2008 saw the area achieve the status of city, and the name changed to Redland City Council.

Past planning plays a role

An essential part of developing this plan for our future has been considering our past.

The strategic plans and initiatives delivered by Council over the past decade have shaped this new corporate plan, with analysis of community feedback and content providing insight into what our residents consider important.

A range of themes and sentiments were identified, some recurring and remaining current today and others reflecting a certain place in time. Analysis revealed that our residents love living on Redlands Coast, and that Council is doing well in many service delivery areas. The community feedback also helped identify areas for improvement.

Our Future Redlands – A Corporate Plan to 2026 and Beyond will build on these strategic plans and initiatives to deliver on its seven goals.

¹ Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data) compiled and presented by profile.id.

Looking forward

This plan has been developed by listening to our community and what they want for the future of our city.

We have listened and recognise that residents want a future that balances protection of our natural assets and unique lifestyle.

The initiatives and catalyst projects outlined in *Our Future Redlands* will help ensure a future city that the community wants to see.

By 2041, the population of Redlands Coast is expected to be approximately 192,000.

By then, the culmination of this plan will have led to Redlands Coast being a thriving regional city with a *naturally wonderful lifestyle, connected communities, and one that embraces opportunities*.

The decisions made, guided by this plan, will lead to a city that is fit for purpose for our community, a city where future generations are experiencing the environmental, social, cultural and economic benefits of calling Redlands Coast home.

Mayor and Councillors

**MAYOR OF
REDLAND CITY**

COUNCILLOR KAREN WILLIAMS
Elected: 2004

Mayor since 2012
Karen was born in Redlands Coast and has raised her family here. She was elected Mayor in April 2012 after serving as the Divisional Councillor for Division 9 (Capilaba) from 2004.

Karen prides herself on understanding the diverse needs of Redlands Coast. Her priorities include seeking Council efficiencies and innovations and building strong local and regional partnerships and a thriving economy.

She is involved with numerous community organisations and local government bodies including the Council of Mayors (SEQ), Committee for Economic Development for Australia (CEDA), Chair of the Local Disaster Management Group and Australian Government Local Government Domestic, Family and Sexual Violence Prevention Project Reference Committee.

Karen holds a Diploma with the Australian Institute of Company Directors.

(07) 3829 8623 / 0416 123 588
mayor@redland.qld.gov.au

**DIVISION 1
Wellington Point (part)/Ormiston**

COUNCILLOR WENDY BOGLARY
Elected: 2008

Deputy Mayor: April 2016–April 2018
Wendy was first elected in 2008, was Deputy Mayor from April 2016 – April 2018, and has held a variety of committee positions. She is currently Council's representative on the Council of Mayors (SEQ) Economic Development Working Group and the Redland City Council-Urban Development Institute of Australia (RCC-UDIA) Qld Redland Advisory panel.

She has raised her family in the division she now represents and continues to be involved in a large number of school, sporting and community organisations including Redlands Coast Chamber of Commerce. Wendy holds a Diploma with the Australian Institute of Company Directors, Diploma of Project Management and is currently completing a Diploma in Community Development. Wendy has two decades of small business success and banking experience, and is strongly committed to the local economy, environment and the liveability of Redlands to ensure a sustainable future for our city.

(07) 3829 8619 / 0408 543 583
wendy.boglary@redland.qld.gov.au

**DIVISION 2
Cleveland (part)/
North Stradbroke Island**

COUNCILLOR PETER MITCHELL
Elected: 2016

Peter has called Redlands Coast home since 1990 and is a married father and grandfather of two.

He has a Bachelor of Physiotherapy and a Master's in Sports Physiotherapy, and for 25 years owned a physiotherapy practice in Cleveland (*Nandeebie/Indillie*).

Peter understands small business and grassroots involvement, having employed local staff, sponsored numerous events and helped many thousands of people. His on-the-ground experience has shaped a great appreciation for cooperation, tolerance and teamwork.

Peter is a keen local triathlete, active volunteer and leads by example with optimism and enthusiasm.

Peter is currently Council's representative on the Donald Simpson Community Centre Board of Management.

(07) 3829 8607 / 0412 638 368
peter.mitchell@redland.qld.gov.au

**DIVISION 3
Cleveland (part)/Thornlands (part)/
Victoria Point (part)**

COUNCILLOR PAUL GOLLÉ
Elected: 2016

Paul is a professional with experience specialising in Operations Management, Risk Analysis and Training and Development. Paul holds education qualifications in legal services, strategic leadership, risk management, human and physical resource supervision and workplace training and assessment.

He has worked in the private sector, specialist international government project management and the Australian Defence Force.

Paul is dedicated to driving a culture of continuous improvement with a focus on productivity, and works hard to ensure all members of the local community have access to services and opportunities.

Currently Chair of the Regional Mosquito Management group, which encompasses key regional stakeholders, Paul is also involved with numerous community organisations.

(07) 3829 8618
paul.golle@redland.qld.gov.au

**DIVISION 4
Victoria Point (part)/
Coochiemudlo Island**

COUNCILLOR LANCE HEWLETT
Elected: 2012

Deputy Mayor: April 2018–March 2020

Lance and his wife have lived in Redlands Coast since 1991 and are passionate about community, family and social justice. Lance is dedicated to helping provide the people in his community with an enriched lifestyle.

He worked with the Queensland Government for 11 years with the State Stores Board as a Procurement Officer/Manager. He then worked in sales and marketing in the private sector, with positions including National Sales Manager of a leading paper importer and Queensland State Manager in the graphic and signage industry.

Lance is involved with many community organisations and is Patron of Meals On Wheels Victoria Point, Coochiemudlo Surf Life Saving Club, Victoria Point Volunteer Marine Rescue, Koala Action Group, Redlands Netball Association and Victoria Point Seniors.

(07) 3829 8603 / 0421 880 371
lance.hewlett@redland.qld.gov.au

**DIVISION 5
Redland Bay (part)/
Southern Moreton Bay Islands**

COUNCILLOR MARK EDWARDS
Elected: 2012

Mark's association with Redlands Coast spans more than 40 years. He started his working life at a bank in Cleveland (*Nandeebie/Indillie*) before climbing the ranks through various accountancy and managerial positions to a regional management position in Brisbane. He also has business background in tourism and small-scale residential development.

With his work history and experience providing an understanding of financial management and the needs of business, Mark has a focus on delivering value-driven outcomes for the community, small business and local industry.

He understands the needs and aspirations of the wider community and is focused on achieving tangible outcomes.

(07) 3829 8604 / 0407 695 667
mark.edwards@redland.qld.gov.au

DIVISION 6**Mount Cotton/Redland Bay (part)****COUNCILLOR JULIE TALTY***Elected: 2012**Deputy Mayor: April 2020-*

Julie grew up in Redlands Coast, is a fifth-generation Redlander and lives with her family in the division she serves. She has completed three higher education qualifications and was a teacher at a local school before being elected to serve at Council in 2012.

Julie has owned and operated small businesses and worked for large corporate entities in publishing and the beauty industry.

Julie is dedicated to ensuring a continuance of those qualities of lifestyle and community that have made the region so liveable and takes opportunities to support and further local initiatives.

Julie is involved in many local community organisations including schools and sporting clubs.

☎ (07) 3829 8606 / 0418 218 847
✉ julie.talty@redland.qld.gov.au

DIVISION 7**Capalaba (part)/Alexandra Hills (part)/Thornlands (part)/Cleveland (part)****COUNCILLOR ROWANNE MCKENZIE***Sworn in: April 2020*

Rowanne brings professional and life experience to her role as Councillor.

She owns and operates a small Redlands Coast business with her husband and has previously worked with State Government.

Her business experience drives Rowanne's support for local business and jobs.

Having a passion to build and strengthen community connections, Rowanne is involved with numerous community organisations including RedFest, school P&Cs and Compassion Australia.

She is a member of the Redlands Coast Chamber of Commerce, Redlands Women in Business and the Sporting Shooters Association of Australia.

Rowanne is dedicated to ensuring Redlands Coast continues to be a naturally wonderful place to live and encourages all residents to actively participate in achieving the best outcomes for the city.

☎ (07) 3829 8999 / 0435 000 034
✉ rowanne.mckenzie@redland.qld.gov.au

DIVISION 8**Birkdale (part)/Alexandra Hills (part)/Capalaba (part)/Wellington Point (part)****COUNCILLOR TRACEY HUGES***Elected: 2016*

Tracey is a long-term resident of Redlands Coast, living in Victoria Point (*Warner Warrer*) for nine years before moving to Wellington Point (*Cullen Cullen*) in 1999.

A long-serving and committed volunteer, Tracey is involved with many church, school, sporting and community groups and events.

Tracey is currently on Council's Audit Committee and has undertaken learning to support her role as a Councillor, completing a Diploma of Local Government - Elected Members and the Foundation of Company Directorships with the AICD in her first term. She plans to complete her AICD Company Directorship Course in 2020 and Auditing in 2021.

As Councillor for Division 8, Tracey is dedicated to promoting our city and its people, as well as strengthening and protecting community values.

☎ (07) 3829 8600 / 0427 734 214
✉ tracey.huges@redland.qld.gov.au

DIVISION 9**Sheldon/Capalaba (part)/Thornlands (part)****COUNCILLOR ADELIA BERRIDGE***Sworn in: April 2020*

A business owner, tax practitioner, volunteer and campaigner, Adelia is committed to representing her community within an open and inclusive Council.

Adelia has used her business and financial experience to establish an import and export business, and is keen to use her skills to help support organisations including sporting clubs and schools.

A qualified veterinary nurse, Adelia's passion for animals and native Australian fauna has seen her actively campaign and advocate to save Redlands Coast koalas and their environment.

Adelia is involved with many community organisations like the National Trust, Redlands Coast Chamber of Commerce, Queensland Conservation Council and Koala Action Group.

She has also spent three decades volunteering, including support of Rotary and Forum Communicators.

☎ (07) 3829 8999 / 0435 538 278
✉ adelia.berridge@redland.qld.gov.au

DIVISION 10**Birkdale (part)/Thornside****COUNCILLOR PAUL BISHOP***Elected: 2012*

A husband and father of four, Paul was raised in Wynnum and has lived in Birkdale (*Cullen Cullen*) since 2004. He is an award-winning stage and screen actor; a trained process facilitator and cluster manager; social media maker; company director of Arts Evolution Pty Ltd and Chair of Shock Therapy Arts.

Paul is an advocate for community engagement, social cohesion, economic resilience, ecological sustainability and cultural capacity building.

Paul's commitment to democratic principles and human-centred co-design processes has been evident over two decades through his use of applied research and engagement in examples of 'Local Community Action'.

Paul is Patron of Wynnum Redlands Canoe Club; MATES Theatre Genesis and Council's delegate on Redlands Museum and Co-Chair of Redlands Regional Arts Development Fund (RADF).

☎ (07) 3829 8605 / 0478 836 286
✉ paul.bishop@redland.qld.gov.au

Strategic Planning

Strategic Framework

In Queensland, the *Local Government Act 2009* requires Council to produce a five-year corporate plan which outlines its strategic direction and how it will measure progress towards its vision. The Corporate Plan is informed by Council's Financial Strategy 2020-2030, Strategic Asset Management Plan 2019-2029, and our strategies, and provides Council with clear direction and helps us to make decisions about directing our resources over the next five years.

Council's Financial Strategy assists Council to set priorities in accordance with our financial resources to ensure that budget decisions are made in a financially sustainable manner.

The Long-Term Asset Management Plan is informed by Council's services and guides our whole of lifecycle asset management to support the City's financial sustainability and service levels.

Actions from our long-term strategies and strategic priorities are delivered through the five-year Corporate Plan to ensure that the projects and services we undertake align with our strategic direction and community expectations.

Redland City Council's Strategic Planning Framework



Our Corporate Plan

Our Future Redlands – A Corporate Plan to 2026 and Beyond sets the long-term vision and goals for our city, and outlines priorities for the next five years, helping Council decide on annual operations and budgets. The plan has been structured around seven strategic themes:

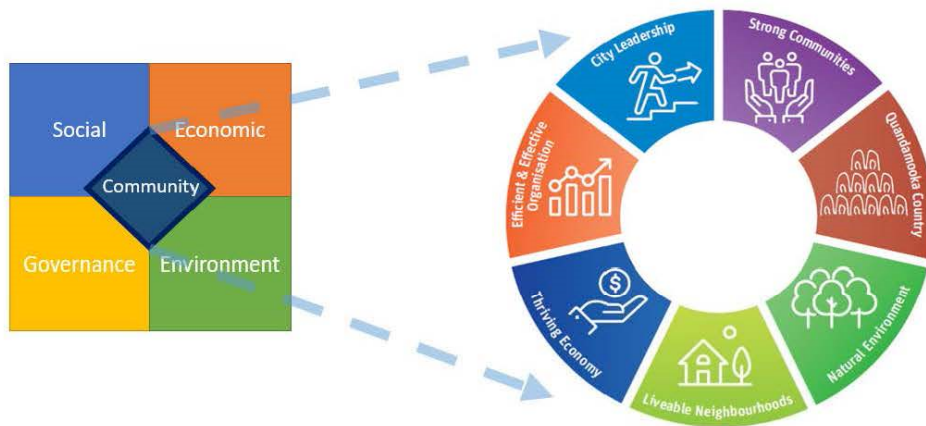
- City Leadership,
- Strong Communities,

- Quandamooka Country,
- Natural Environment,
- Liveable Neighbourhoods,
- Thriving Economy, and
- Efficient and Effective Organisation.

Each strategic theme identifies a long-term goal, as well as objectives, catalyst projects and key initiatives that will help drive our desired outcomes over the next five years. These will be prioritised each year through the development of our annual operational plan and budget, to allow Council to align the projects and services we deliver to our strategic direction and our community’s needs and values.

The Quadruple Bottom Line (QBL) is the basis from which our strategic themes have been set. Council is committed to delivering a plan for our city that addresses the four principles of sustainability, known as the ‘quadruple bottom line’, these are:

- Social
- Economic
- Governance
- Environment



Each principle of the QBL needs to be balanced to achieve sustainability. Council aims to achieve this balance through the QBL principles that are weaved throughout the seven strategic themes and goals in this plan. As with the QBL principles, the goals are not intended to conflict with each other but instead, to function in alignment to create a balanced approach that supports a sustainable future and contributes towards achieving our city vision.

Achieving our plan

Council's role

Council provides a wide variety of services to support the management and governance of our community. Council's role in providing these services will be varied and influenced by needs, demand, costs, legislation and community expectation. Other stakeholders, including government agencies, business partners and community groups also have a responsibility to contribute towards achieving successful outcomes.

Deliver	Plan, deliver and fund services and projects.
Facilitate	Assist others to undertake activities by bringing interested parties together.
Partner	Work with other stakeholders to achieve shared goals.
Educate	Share learning to support broader understanding and action.
Advocate	Promote the interest of the community to influence decision makers.
Regulate	Regulating activities through law and legislation.

The community's role

All members of the community can play a significant role in supporting and achieving the vision for our city, with many opportunities for community members to contribute to achieving great outcomes for our community and city.

Key ways that our community can support this are identified under each goal throughout this plan. Council encourages all members of the community to consider how they can have an impact and help influence a wonderful future for Redlands Coast.

Annual Planning

Council's Corporate Plan informs our annual operational planning process and budget, and sets the parameters to measure our performance (reported through our Annual Report and quarterly Operational Plan reporting).

Each year we review our performance, strategic and operational risks, key financial policies, services and assets. This enables us to identify our specific priorities for the following year, and make decisions about our annual operational plan and our annual budget.

How we will monitor and report our performance

Council will monitor performance against implementation of the Corporate Plan through quarterly reporting against our annual operational plan, as well as reporting against the Corporate Plan performance in our Annual Report.

These regular reviews will help to ensure the Corporate Plan retains its currency and relevance, and is achieving the intended outcomes for our community.

Our 2041 Vision

Naturally wonderful lifestyle. Connected communities. Embracing opportunities.

Our 2041 Goals

City Leadership

Our city is enriched through a spirit of collaboration and respect across Council and the community, which drives our shared community values and achieves outcomes for our people, place and prosperity.

Strong Communities

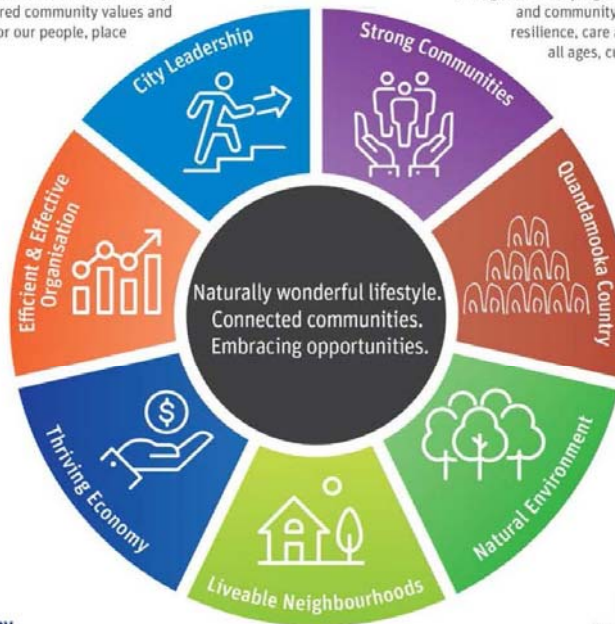
Our strong and vibrant community spirit is nurtured through services, programs, organisations, facilities and community partnerships that promote resilience, care and respect for residents of all ages, cultures, abilities and needs.

Efficient and Effective Organisation

Council employees are proud to deliver efficient, valued and sustainable services for the betterment of the community.

Quandamooka Country

Our city embraces the rich Aboriginal heritage of Redlands Coast (Quandamooka) and the Traditional Owners' ongoing custodianship of Quandamooka land and waters. We work together for the future of Redlands Coast on Quandamooka country.



Thriving Economy

Our thriving economy recognises the benefit of our unique geography and is underpinned by enabling infrastructure, supportive policy and successful partnerships which maximise opportunity for growth in industry, job creation, innovation and investment.

Liveable Neighbourhoods

Our unique local lifestyle is enhanced by a well-planned network of island, urban, rural and bushland areas which connect and support our natural assets, communities and businesses.

Natural Environment

Our environment enhances our identity, lifestyle, wellbeing, economy and cultural values. Opportunities to be immersed in our naturally wonderful environment are harnessed, and drive our commitment to protect and enhance our natural assets.

City Leadership

Our 2041 goal

Our City is enriched through a spirit of collaboration and respect across Council and the community, which drives our shared community values and achieves outcomes for our people, place and prosperity.

A snapshot

- Redland City Council is the elected body responsible for the good governance of Redland City.
- 11 elected members - 10 divisional Councillors and the Mayor.
- Local government elections are held every four years on the same date for all 77 councils across Queensland.
- Council engages with a broad range of stakeholders including Quandamooka People, chambers of commerce, businesses, the city's tourism sub-committee, community and ratepayer groups, volunteers, emergency service agencies and other government agencies. Engagement activities include board and committee meetings, forums, round table, joint projects, meetings, briefings, events, direct mail, newsletters and digital media.

About our engagement

- Council has a dedicated online engagement platform 'Your Say Redlands Coast'.
 - 39,600 Redlands Coast residents and key stakeholders participated in community engagement in 2019-2020.
 - 13% increase in online engagement through 'Your Say Redlands Coast' platform from 2018-2019.
- Updates and key information is provided through Our Redlands Coast community magazine, Mayor and Councillor newsletters, the Redland City Council websites, media, social media platforms, electronic newsletters and the What's On calendar.

Our five-year plan

Our 2026 City leadership objectives
1.1 Display quality leadership by our elected Council, through transparent and accountable processes and effective communication that builds community trust.
1.2 Undertake meaningful community engagement to encourage diverse participation in local decision making.
1.3 Create and maintain strategic and innovative partnerships to drive better outcomes for our city.
1.4 Advocate for services and funding across our city to enhance social, cultural, environmental and economic outcomes.

Catalyst projects

1. South East Queensland City Deal - Support agreement between the three levels of government to deliver investment in regionally transformative infrastructure which provides long term benefits for Redlands Coast.
2. Smart and Connected City Strategy - Implement the Smart and Connected City Strategy to deliver smart local and regional solutions that improve the liveability, productivity and sustainability of the city.
3. Community Engagement - Strengthen Council's internal capacity to undertake meaningful community engagement using a broad range of tools and deliver enhanced promotion of engagement activities.

2021-2026 Key initiatives

1. Improve ways of engaging with our community to encourage diverse participation in local decision making, and co-design of community outcomes.
2. Improve communication with our community to increase awareness and transparency around Council operations.
3. Develop a strategic framework to guide Council's advocacy efforts with both the Commonwealth and State Governments for the betterment of Redlands Coast.
4. Advocate for all islands to be recognised in a regional status to create greater funding opportunities.

How we will measure our progress

Performance measures
Percentage (%) of the community satisfied with community consultation.
Percentage (%) of external funding linked to Council's Corporate Plan key initiatives, catalyst projects, and strategic priorities.
Council interests are represented on key regional collaboration and advisory groups.
Increase in the percentage of people who have participated in Council's community engagement activities.

Supporting strategies

- Quandamooka People and Redland City Council Indigenous Land Use Agreement
- Reconciliation Action Plan

Contributing services

- Elected Council
- Communication and Engagement
- Economic Development

How the community can contribute

1. Contribute to the conversation with Council – join our 'Your Say Redlands Coast' engagement platform to receive information about opportunities to be involved in local decision making.
2. Use Council's websites and social media to remain informed about the issues and opportunities facing our city.

Strong Communities

Our 2041 goal

Our strong and vibrant community spirit is nurtured through services, programs, organisations, facilities and community partnerships that promote resilience, care and respect for residents of all ages, cultures, abilities and needs.

A snapshot

- 18.2% of residents volunteer².
- During 2019-2020, 916 volunteers contributed 28,600+ hours of service across various Council programs.
- 43,052 active Council library members.
- Attendance of more than 40,000 people for library activities and events each year (pre COVID-19 figures).
- More than 45,000 people visit Redland Art Gallery each year (pre COVID-19 figures).
- More than 200 community events are held at Redland Performing Arts Centre each year (pre COVID-19 figures).
- There are approximately 152.3 hectares of designated sports parks across Redlands Coast.
- In 2019-2020 Council assisted groups to deliver more than 58 communityrun events attended by more than 159,000 (237,000 in 2018-2019 without COVID-19 restrictions).
- Council provides community education for disaster management, focusing on bushfire prone areas and isolated communities.
- Council's Community Champions Program was named 'Local Government Award' joint winner at the Get Ready Queensland Resilient Australia Awards 2019. The program went on to be selected as a finalist in the Resilient Australia National Local Government Award where the program received a National Highly Commended Award.
- In 2020, the Redlands Coast community celebrated the re-opening of Redlands IndigiScapes Centre, following a \$4.54 million transformation, funded by Council with the assistance of the State Government.

² Census 2016. Source: Australian Bureau of Statistics

Our five-year plan

Our 2026 Strong communities objectives

- | |
|--|
| 2.1 Enhance the health, safety and wellbeing of our community through the delivery of inclusive and responsive services focused on preserving and improving our naturally wonderful lifestyle by leveraging partnerships, networks, facilities and infrastructure. |
| 2.2 Promote and celebrate our local heritage and diverse cultures through local arts, festivals and events to foster creativity and connectivity across the community. |
| 2.3 Build the community's capacity to adapt to changes in the physical, social and economic environment. |
| 2.4 Enhance community inclusion where people of all locations, ages, abilities and cultures can participate and have access to the necessary services and facilities. |

Catalyst projects

1. Redlands Coast Sport and Recreation Precinct – Progress Council's staged master-plan including sporting fields, club buildings, car parking, cycling tracks, recreation trails and spaces to play and explore.
2. Birkdale Community Land, Willard's Farm and Tingalpa Creek Corridor – Create a shared vision for the end use of the land recognising the rich and diverse history of the site, building those values into creating an iconic landmark for the Redlands Coast.
3. Strategic Property Planning Opportunities – Generate enhanced community outcomes through strategic alignment and transitioning of Council's property portfolio to embrace sustainable opportunities to deliver physical and natural assets that respond to current and future needs in regards social, environmental and economic outcomes.

2021-2026 Key initiatives

1. Stronger Communities Strategy - Implement the Stronger Communities Strategy and Action Plans to help ensure the city has services and social infrastructure to support the health and wellbeing of people of all ages and abilities.
2. Develop and deliver initiatives to recognise and celebrate our local heritage and diverse cultures through the arts and events that promote connectivity.
3. Advocate for lifelong learning and capacity building opportunities to enable social, cultural and economic participation and enhance productivity.

How we will measure our performance

Performance measures
Diverse and inclusive offering of community activities in line with yearly operational plans.
Annual community grants and sponsorship programs target identified community and business needs.
Number of hours volunteers donate towards Council's projects and initiatives.
Number of programs delivered that target community vulnerability.
Number of disaster preparedness community engagements per month.

Supporting strategies

- Redland Open Space Strategy 2026
- Redland City Tourism Strategy and Action Plan 2015 -2020
- Library Services Strategy 2017 - 2022
- Redlands Coast Transport Strategy
- Redland City Disaster Management Plan

Contributing services

- Social Planning
- Community Development
- Community Grants
- Disaster Management
- Libraries
- Arts and Culture
- Parks and Open Spaces
- Sport and Recreation
- Event Management
- Community Buildings and Facilities
- Laws and Regulation
- Integrated Customer Contact

How the community can contribute

1. Participate in and support local networks, events and festivals.
2. Familiarise yourself with the Redland City Council Disaster Management Plan and how to prepare, respond and recover from a disaster.
3. Learn about and show respect for the diverse and unique culture and heritage within our city.
4. Celebrate diversity and embrace opportunities created through the different needs, values and cultures within our community.
5. Volunteer to help support people within your local community.

Quandamooka Country

Our 2041 goal

Our city embraces the rich Aboriginal heritage of Redlands Coast (Quandamooka) and the Traditional Owners' ongoing custodianship of Quandamooka land and waters. We work together for the future of Redlands Coast on Quandamooka Country.

A snapshot

- Traditional Owners of much of Redlands Coast, collectively known as the Quandamooka People, have lived on the lands and seas of much of Redlands coast for at least 21,000 years.
- The Quandamooka People represent three distinct tribes: the Nughie of Moorgumpin (Moreton Island) and the Noonuccal and Gorenpul of Minjerribah.
- On 4 July 2011, Redland City Council and the Quandamooka People signed a historic Indigenous Land Use Agreement, setting out broad principles and mechanisms for how the parties will work together to benefit the community.
- On the same day, 4 July 2011, the Federal Court of Australia made two native title consent determinations recognising the Quandamooka People's native title rights and interests.
- The Quandamooka Coast Native Title Claim, was entered on the Register of Native Title Claims in May 2017 and is in the process of determination.
- In 2017, more than 500 Council employees attended a Quandamooka Cultural Session to celebrate National Reconciliation Week.
- In 2019, Council adopted its first Reconciliation Action Plan: Kanara Malara – One People 2019 – 2021 Internal Redland City Council Reconciliation Action Plan, comprising of 55 actions.
- Council plays a proactive role in promoting Quandamooka Culture and reconciliation. Highlights include:
 - The Indigenous Servicemen and Servicewomen Honour Roll in 2014, a public event that received national media attention, where the names of Aboriginal and Torres Strait Islander service men and women of Redlands Coast were announced by their family members or Quandamooka People.
 - In 2015, Redland City Council in partnership with Quandamooka Yoolooburrabee Aboriginal Corporation unveiled the Quandamooka Statement of Recognition at the front of its Cleveland Administration building.
 - Council was a proud founding sponsor of the Quandamooka Festival.

- Council has introduced dual place-naming, incorporating the Quandamooka People's Jandai dialect, into communications including signage, the Redlands coast website and Council meeting rooms.
- Each year, Council hosts a number of events through its libraries, art galleries and Redland Performing Arts Centre to promote Quandamooka culture.

Our five-year plan

Our 2026 Quandamooka Country objectives
3.1 Value, engage and collaborate with Traditional Owners of much of Redlands Coast, the Quandamooka People.
3.2 Partner with the Traditional Owners of much of Redlands Coast, the Quandamooka People, to increase recognition, understanding, and respect for traditional culture and heritage and to protect and preserve Aboriginal heritage sites.
3.3 Support the delivery of commitments under the current North Stradbroke Island/Minjerribah Indigenous Land Use Agreement that Council has with Quandamooka Yoolooburrabee Aboriginal Corporation to provide economic, environmental, social and cultural opportunities for Traditional Owners.
3.4 Acknowledge the role – and knowledge of – Traditional Owners in managing the land and sea under Native Title.
3.5 Work towards the finalisation of Native Title determinations in consultation with Traditional Owner Groups.

Catalyst projects

1. Redlands Coast Reconciliation Action Plan - progress our reconciliation journey through the development of an externally facing Redlands Coast Reconciliation Action Plan.
2. Dual naming wayfinding signage - progress roll-out of dual naming wayfinding signage across the Redlands Coast that incorporates Quandamooka Jandai language.
3. New City Entry Statements – installation of new City Entry Statements that include acknowledgement of Quandamooka Country.

2021-2026 Key initiatives

1. Work closely with the Traditional Owners of much of Redlands Coast, the Quandamooka People, and representative body Quandamooka Yoolooburrabee Aboriginal Corporation, to foster a positive, mutually respectful working relationship.

2. Continue to improve Council's capacity to deliver positive outcomes for the Traditional Owners of much of Redlands Coast, the Quandamooka People, and all Aboriginal and Torres Strait Islander people living on Redlands Coast, through policy as well as cultural awareness and heritage training for elected representatives and Council employees.
3. Work with the Quandamooka People to promote respect and understanding of Quandamooka culture and Native Title within the Redlands Coast community.
4. Work collaboratively with the Quandamooka People to help achieve a positive future for North Stradbroke Island/Minjerrabah post sandmining, including advocacy for local planning.

How we will measure our progress

Performance measures
Number of joint initiatives agreed and completed in partnership with Quandamooka People and Quandamooka Yoolooburrabee Aboriginal Corporation.
Cultural awareness and heritage training provided to elected representatives and Council employees.
Promotion of Quandamooka culture and Native Title to the community.
Percentage of residents aware of local Aboriginal history and culture.

Supporting strategies

- Quandamooka People and Redland City Council Indigenous Land Use Agreement
- Internal Reconciliation Action Plan *Kanara Malara - One People*

Contributing services

- Quandamooka Partnerships

How the community can contribute

1. Learn about Quandamooka culture and Native Title on Redlands Coast.
2. Undertake a Quandamooka cultural experience, for example on North Stradbroke Island/Minjerrabah.
3. Get involved in the development of Council's externally facing Redlands Coast Reconciliation Action Plan.

Natural Environment

Our 2041 goal

Our environment enhances our identity, lifestyle, wellbeing, economy and cultural values. Opportunities to be immersed in our naturally wonderful environment are harnessed, and drive our commitment to protect and enhance our natural assets.

A snapshot

Redlands Coast is home to:

- 1700 species of animals.
- 350 bird species.
- Two genetically distinct koala populations.
- Annual visits from 20,000+ migrating humpback whales each year.
- Six of the world's seven sea turtle species.
- Three dolphin species.
- Significant dugong population.
- Our naturally wonderful landscape includes:
 - Coastal islands
 - Fertile red volcanic soils
 - Diverse habitats – large open eucalypts to Ramsar wetlands
 - Moreton Bay Marine Park, one of the largest estuarine bays in Australia
 - North Stradbroke Island/Minjerrabah, the second largest sand island in the world

Our five-year plan

Our 2026 Natural environment objectives
4.1 Manage, maintain and enhance our natural assets and ecosystems, including wildlife protection, vegetation management, and marine and waterway health and values.
4.2 Actively encourage reduction, reuse and recycling of waste to support sustainable waste management principles.
4.3 Encourage visitors and residents to embrace and experience our natural assets including coastline, islands, marine parks, hinterland and unique environment.
4.4 Support ecologically sustainable development through clear planning and policy.
4.5 Proactively manage climate change and extreme weather impacts through adaptive strategy and planning.

Catalyst projects

1. Coastline Activation – Finalise a strategy to activate the Redlands coastline, including Cleveland Point land access improvements and other landside improvements across the city, to encourage appreciation, recreation and utilisation of our unique natural bay and creek waterfront spaces and places.
2. Wastewater Treatment Plants – Develop a strategy to review opportunities associated with Council’s Waste Water Treatment Plants including new forms of energy.
3. Waste Management - Participate in the development of a regional waste plan, and develop a local Waste Recycling and Reduction Plan to move towards a zero waste future.
4. Minjerrabah Panorama Coastal Walk - Progress next stages of this unique connection to enhance visitors’ experiences, by harnessing key views and completing a safe pedestrian link between Point Lookout Village and Cylinder Beach.

2021-2026 Key initiatives

1. Continue to target rehabilitation, regeneration and habitat management works in key priority areas, based on strategic mapping and research through the delivery of the Redlands Wildlife Connections Action Plan.
2. Deliver Council’s Koala Conservation Strategy and review and update the Koala Conservation Action Plan to commit to proactively preserve our Koala population.
3. Partner with the community to manage fire risk through Council’s fire management program.
4. Explore and implement opportunities to proactively reduce Council’s carbon footprint.
5. Continue to implement the Coastal Hazard Adaptation Strategy to proactively manage the impact of climate change on our foreshores.

6. Support the transition to a circular economy for waste and participate in regional collaboration and other partnership opportunities to improve resource efficiency.
7. Partner with Seqwater and other water service providers to contribute to the development of the Water 4 SEQ Plan – an integrated plan for water cycle management in South East Queensland, supporting drought preparedness for the region.
8. Deliver the Redlands Coast Biosecurity Plan to proactively manage the impacts to Redlands Coast environmental assets and community lifestyle posed by biosecurity risks.
9. Work with the community to provide education opportunities to support, enhance and encourage environmental understanding and grow environmental connections.
10. Implement programs to address the impacts of land uses on waterways by delivering a coordinated approach to catchment management.
11. Partner with industry leaders to investigate alternative sources of energy that provide environmental, community and economic benefits.

How we will measure our performance

Performance measures
Percentage (%) of bush care programs, environmental partnerships and conservation services within core habitat and wildlife corridors in accordance with the Wildlife Connection Action Plan in priority mapped areas.
Completion of programs in accordance with the yearly Koala Conservation Strategy Action Plan.
Percentage (%) of waste recycled, and percentage (%) of contamination in recycled waste.
Number of resident uptake on green bins.
Percentage (%) of waste generation per resident.
Disaster preparedness, response and recovery activities undertaken in accordance with the Redlands City Disaster Management Plan.

Supporting strategies

- Waste and Recycling Plan 2015-2020
- Redlands Koala Conservation Strategy 2016
- Wildlife Connections Plan 2018-2028
- Redlands Coast Bio Security Plan 2018-2023
- Redland City Plan
- Redland City Disaster Management Plan

Contributing services

- Environmental Management
- Waterway Management
- Environmental Compliance
- Environmental Education
- Public Health
- Waste and Recycling
- Disaster Management
- Economic Development

How the community can contribute

1. Participate in conservation, restoration, revegetation, habitat enhancement and fire management on your private property.
2. Learn about and explore the many natural experiences on offer across the city.
3. Choose more sustainable goods when making purchases and maximise the value of the resources you use by repurposing wherever possible.
4. Learn how to minimise contamination and understand what items can be recycled through the services provided by Council.
5. Fill up a bag each week with soft plastics and drop them into a REDcycle bin at your nearest participating supermarket.

Liveable Neighbourhoods

Our 2041 goal

Our unique local lifestyle is enhanced by a well-planned network of island, urban, rural and bushland areas which connect and support our natural assets, communities and businesses.

A snapshot

- 225 playgrounds.
- 70 sporting and recreation groups.
- 36 schools.
- 15 jetties.
- 23 boat ramps.
- 58 canoe and kayak launch points.
- Redlands Coast boasts:
 - Suburbs with family-friendly parklands, wonderfully wild conservation areas and great schools.
 - Major business and retail centres as well as a host of recreational, cultural and community facilities.
 - Semi-rural areas known for natural bushland and country lifestyle.
 - Long foreshore parks providing recreational outlets for all of the family, with barbecues, playgrounds and walking and cycling paths.
 - Café culture and dining precincts, boutique shopping and regular markets.
 - Arts and culture within Redland Performing Arts Centre, art galleries, museums and libraries.
 - Redlands Hospital and medical hub.
 - Canal estates, village atmospheres, bay views and tree lined streets.
 - Sporting fields, parks, playgrounds and skate parks.
 - Fishing and water sports, picnic and swimming areas.
- Redlands Coast has many dedicated walking and cycling paths and road bike lanes. Paths and tracks connect to bus, train, ferry and barge terminals.

Our five-year plan

Our 2026 Liveable neighbourhoods objectives
5.1 Enhance the unique character and liveability of our city for its communities through co-ordinated planning, placemaking, and management of community assets.
5.2 Maximise economic, environmental and liveability outcomes by creating greater connectivity and linkages within and beyond our city.
5.3 Increase community participation in active transport through improved infrastructure networks and behaviour change programs.
5.4 Sustainably manage growth and quality development in the city through planning, implementation and management of the Redland City Plan, Local Government Infrastructure Plan and Netserv Plan.

Catalyst projects

1. Active Transport Investment – Pivot Council’s existing transport expenditure to deliver a step-change in active transport connectivity across the city, through improving cycling and pedestrian facilities.
2. Southern Moreton Bay Islands Infrastructure – Consolidate existing plans and strategies to develop a roadmap to improve infrastructure on the islands.
3. Marine Public Transport Facility Program - Progress the upgrade of the four Southern Moreton Bay Island ferry terminals and review development opportunities both on adjoining land and through the repurposing of existing structures for recreational purposes.
4. Major Transport Corridor Improvements; including Wellington Street and Panorama Drive Upgrade Program – Deliver Stage 1 of the multi-stage upgrade of this major transport corridor.

2021-2026 Key initiatives

1. Undertake planning to create attractive and vibrant city centres where people can live and work locally.
2. Develop a framework for an ongoing local area planning program to provide solutions to meet the specific needs of individual local areas and support their unique character and identity.
3. Engage our community to co-design the liveability of their neighbourhoods through planning, placemaking, and the management of community assets.
4. Deliver the Redlands Coast Transport Strategy, to create a more efficient, accessible and safer, integrated transport system.

How we will measure our performance

Performance measures
Annual kilometres of pedestrian and cycle network constructed.
A minimum of two amendments per annum to the City Plan.
Percentage (%) of population that live within a walkable or cycle-able distance to a key transport node.

Supporting strategies

- Redland City Plan
- Local Government Infrastructure Plan
- Redland Water Netserv Plan
- Redland Coast Transport Strategy
- Economic Development Framework 2014-2041

Contributing services

- Strategic Land Use Planning
- Infrastructure Planning and Charging
- Development Assessment
- Transport and Road Network
- Water (supply)
- Wastewater (collection and treatment)
- Economic Development
- Strategic Partnerships

How the community can contribute

1. Choose active or public transport over private vehicle usage.
2. Where possible work from home or in a local hub to reduce your impact on the transport network.
3. Choose sustainable building designs that suit the local character of your neighbourhood.
4. Get to know the range of facilities and services available in your local neighbourhood.

Thriving Economy

Our 2041 goal

Our thriving economy recognises the benefit of our unique geography and is underpinned by enabling infrastructure, supportive policy and successful partnerships which maximise opportunity for growth in industry, job creation, innovation and investment.

A snapshot

- Economy in 2019-2020 was \$5.94 billion Gross Regional Product (GRP).³
- Largest industry (by employment) is health care and social assistance with 8,078 people employed, followed by construction (8,344 people), then retail trade (7,239 people).⁴
- 12,100 businesses.⁵
- Tourism: 1,120,000+ visitors bringing \$228 million to the local economy.⁶
- Local jobs 48,804.⁷
- The construction industry has the largest number of total registered businesses in Redland City, comprising 24.1% of all total registered businesses, compared to 17.0% in Queensland.⁸
- In 2020, Council was quick to respond to the financial challenges experienced by businesses and community organisations and allocated \$370,000 to COVID-19 Relief and Recovery Grants.
- Redlands Coast, Redland City's unique destination brand, was endorsed in June 2018 and rolled out in 2018–2019. The new place brand is designed to support business, attract trade and investment, open up tourism opportunities and build on the region's already strong community pride. It does not replace the Redland City Council logo or change the official name of the city.

Redlands Coast 2020 tourism campaign "Reconnect on Redlands Coast", designed to re-invigorate the local economy following COVID-19 restrictions, had a 1.6 million overall social media reach, while the outdoor and print campaign was viewed more than 1.5 million times.

³ GDP as of 30 June 2019. Source: National Institute of Economic and Industry Research (NEIR) @2019 as compiled and presented by economy.id

⁴ Census 2016. Source: Australian Bureau of Statistics

⁵ Source: Australian Bureau of Statistics, Counts of Australian Businesses, including Entries and Exits, 2016 to 2019 as compiled by economy.id

⁶ Source: courtesy of Tourism Research Australia

⁷ Source: National Institute of Economic and Industry Research (NEIR) @2019 as compiled and presented by economy.id

⁸ Australian Bureau of Statistics – Business register – originally sourced from ATO data as compiled and presented by economy.id

Our five-year plan

Our 2026 Thriving economy objectives
6.1 Increase the city's productivity and economic growth through the delivery of infrastructure and well-planned, vibrant, connected precincts and centres.
6.2 Foster development in key industries through national and international partnerships with the education sector, government, business, and industry stakeholders.
6.3 Harness opportunities for existing and emerging technologies and infrastructure to drive jobs of the future and encourage business and tourism growth.
6.4 Leverage Redlands Coast on Quandamooka Country as a unique and diverse tourism destination to capture market share and encourage and support local, national and international tourism and business.
6.5 Deliver activities, events, performances and experiences that bring social, cultural and economic benefits to the community.

Catalyst projects

1. MacArthur Street Land – Seek partnerships for investment in infrastructure and facilities that balance enhanced social and economic opportunities.
2. Toondah Harbour Priority Development Area – Progress Council's obligations under its Development Agreement with Economic Development Queensland and Walker Corporation to support the commitment to reinforce Toondah Harbour as the regional gateway to Moreton Bay and the islands.
3. Weinam Creek Priority Development Area – Progress Council's staged master-plan that will transform the waterfront of Redland Bay, provide community infrastructure for local families, improve the usability of the transport hub, attract visitors, create jobs and drive economic development in the area.
4. Cleveland Administration Building - Undertake a review of Council's Cleveland accommodation requirements.
5. Capalaba Town Centre Revitalisation Project – Progress the revitalisation of Capalaba Town Centre to create a vibrant mixed-use centre anchored by community, commercial, and retail facilities, and activated public spaces with integrated transport.
6. Centres Planning Program - Accelerate a centres planning program to enhance the city's productive precincts including the Cleveland CBD, creating opportunity for business investment, and increase in skills and capacity for employment.
7. Redlands Coast Adventure Sports Precinct - Progress the new Redlands Coast integrated Aquatic Centre and Olympic standard Canoe-Kayak Slalom facility to provide additional sport, recreation and emergency services education and training facilities.
8. Redlands Health and Wellness Precinct - Facilitate the delivery of the Redlands Health and Wellness Precinct as a catalyst economic opportunity to create an expanded health, social

services, education and allied health cluster that can generate employment growth, and promote higher order specialist and tertiary health services.

2021-2026 Key initiatives

1. Continue to implement the Redlands Economic Development Framework 2041 and key industry sector plans to grow the city’s economy in key sectors:
 - Health Care and Social Assistance
 - Education and Training
 - Rural Enterprise
 - Manufacturing
 - Tourism
2. Promote Redlands Coast as a destination of choice through the delivery of the Redlands Coast Destination Management Plan.
3. Advocate for improved digital infrastructure to enhance the city’s capacity to attract business investment and growth and enhance productivity.
4. Collaborate with community, industry, local businesses, and entrepreneurs to realise opportunities in the circular economy.
5. Deliver initiatives to attract investment to Redlands Coast across key industry sectors, and support local businesses.
6. Support the attraction and delivery of events through improved infrastructure at event locations across the city.
7. Support key festivals that drive visitors to Redlands Coast.

How we will measure our performance

Performance measures
By 2041 a target of \$6.8 billion average gross regional product growth to be achieved.
By 2041 a target of 30,000 jobs created in the city.
By 2041 a target of 2% increase in visitors and economic contribution.
Measure Council’s local spend and local benefit within the Local Government area.

Supporting strategies

- Economic Development Framework 2014-2041

Contributing services

- Economic Development
- Strategic Partnerships
- International Relationships
- Community Grants and Sponsorships
- Tourism
- Digital Capacity and Innovation

How the community can contribute

1. Support local businesses by attending local events, performances and experiences, and buying locally.
2. Plan a staycation to discover the hidden treasures and great adventures available on Redlands Coast.
3. Participate in smart city, innovation and co-design events.
4. Businesses can invest locally, create local supply chains and employ local residents.

Efficient and Effective Organisation

Council's 2041 goal

Council employees are proud to deliver efficient, valued and sustainable services for the betterment of the community.

A snapshot

- 1052 employees (69% live within Redlands Coast).
- 46 years is median age of workforce.
- 54% female workforce.
- \$308.6 million 2019 – 2020 expenditure.
- \$2.8 billion+ of assets managed.
- 1335km council managed roads.
- 800+ recreation parks, conservation reserves, civic spaces, sporting land and utility lands maintained.
- Seven wastewater treatment plants.
- Eight waste transfer stations.
- Three cemeteries and one memorial garden.
- Seven libraries and one mobile library, two art galleries and one performing arts centre.
- One environmental education centre.
- One accredited Visitor Information Centre.
- 214,000 customer interactions through our contact centres in 2019-2020.
- Council's Business Transformation program has been developed and delivered to support the organisation in undertaking strategic transformation, cross-functional service improvements and continuous improvement.
- In 2019-2020, improved outcomes from business transformation efficiencies across Council led to financial savings of \$5 million+ and future costs avoided of \$3 million+.
- In 2020, Council developed its' Employee Value Proposition (EVP) with the objective to further understand our culture and character and clearly articulate Council's unique offer, the 'why work for us?'
- Council's established Safety Management System obtained a score above the minimum requirement of 70% compliance with the National Self Insurance Audit Criteria Management System Audit.

Our five-year plan

Council's 2026 Efficient and effective organisation objectives
7.1 Improve the efficiency and effectiveness of Council's service delivery to decrease costs, and enhance customer experience and community outcomes.
7.2 Facilitate business transformation pathways for innovation, integration, and collaboration to meet the current and future needs of our city.
7.3 Continue building a thriving organisation, characterised by employees who are performing at their best, are energised, connected and continually getting better at what they do.
7.4 Demonstrate good governance through transparent, accountable processes and sustainable practices and asset management.
7.5 Promote a healthy and inclusive work environment where our employees actively care, support and protect the wellbeing of themselves and others.

Catalyst projects

1. New Fibre Optic Network – Deliver Council's fast fibre optic network to provide savings for Council's own existing operating costs, improve connectivity between Council sites, while also offering capacity to improve services for local businesses.
2. Customer Experience - Deliver Council's Customer Experience Strategy to enable customer centric service delivery which meets the community's changing needs, making it easier to work with Council and provides quality customer outcomes consistently. By engaging with our community we will work to enhance our digital first capabilities.
3. Business Transformation - Deliver a Business Transformation Strategy to enable changes which reduce red tape, save money, and improve community outcomes.
4. Our People - Deliver Council's People Strategy to enable a thriving organisation, supported by a healthy and inclusive work environment, organisational agility, cultural integrity and responsible leadership.
5. Digital Transformation - Review and modernise Council's systems and implement digital processes to enable contemporary and easier ways to access and interact with Council information and services.

2021-2026 Key initiatives

1. Review Council services to ensure we have the right offering, to meet our community needs and remain financially sustainable.
2. Continue our transformation toward asset management best practice by using improved data to shift from reactive to planned maintenance.
3. Improve our value for money delivery through the upgrade of our financial management system.

4. Strengthen internal efficiencies, external savings and Council’s long-term sustainability to deliver on the Corporate Plan through implementation of strategic procurement practices and initiatives which improve opportunities for local, social, sustainable and good governance purchasing outcomes.

How we will measure our performance

Performance measures
Percentage (%) of the community who report satisfaction with the Council’s Customer Service.
Cumulative cost savings achieved through improvement initiatives.
80% of employees say Redland City Council is a good place to work.
Percentage (%) of Councils project portfolio delivered on time.
80% of customer requests actioned within target timeframes.

Supporting strategies

- Redland City Council People Strategy 2017-2020
- Financial Strategy 2020-2030
- Strategic Asset Management Plan 2019-2029

Contributing services

- Financial Management
- Asset Management
- People, Culture, Safety and Wellbeing
- Information Management
- Fleet
- Legal Services and Risk Management
- Procurement
- Corporate Planning and Performance
- Corporate Governance
- Communication and Engagement

How the community can have impact

1. Select digital and paperless service options where available to increase the efficiency of service delivery.
2. Provide timely and constructive feedback to help us improve the way we work.
3. Be respectful when interacting with our people, we are here to help and want to achieve good outcomes.

Appendices

Appendix 1 City Water/Appendix 2 City Waste

Commercial Business Units

In accordance with the *Local Government Regulation 2012* Section 166 (c i) and (ii), Council's Corporate Plan is required to contain the following information in relation to its commercial business units:

- an outline of the objectives of the commercial business unit,
- an outline of the nature and extent of the significant business activity the commercial business unit will conduct.

Appendix 1

COMMERCIAL BUSINESS UNIT – City Water

Objectives

City Water's primary objective is to provide safe drinking water and wastewater collection, treatment, reuse and disposal while:

1. Meeting City Water Customer Service Standards and the Customer Water and Wastewater code,
2. Protecting the health and safety of its workers and the community,
3. Preventing adverse impacts on the natural environment and the community.

Significant business activity

City Water provides the following services to achieve its primary objectives:

- Provide a continuous supply of clean drinking water at an adequate pressure and flow rate for household and business needs,
- Collect, treat and dispose of wastewater in accordance with our environmental obligations,
- Plan, construct and maintain infrastructure and assets.

Appendix 2

COMMERCIAL BUSINESS UNIT – City Waste

Objectives

The primary objective of City Waste, Council's waste management unit, is to responsibly manage, collect and dispose of waste generated within the city through Council's kerbside collection service, and operation and maintenance of transfer stations. City Waste delivers on Council's waste strategy targets for waste reduction, resource recovery and waste education while:

1. Reducing waste and increasing resource recovery as per Council's Waste Reduction and Recycling Plan 2015-2020,
2. Protecting the health and safety of its workers and the community,
3. Preventing adverse impacts on the natural environment and the community.

Significant business activity

City Waste provides the following services to achieve its primary objectives:

- Cost-effective and environmentally responsible waste management services,
- Ensuring compliance with all appropriate standards and procedures for the storage, transport, treatment and disposal of contract solid wastes,
- Ensuring community access to information relating to reducing waste and increasing resource recovery.

13 REPORTS FROM ORGANISATIONAL SERVICES**13.1 NOVEMBER 2020 MONTHLY FINANCIAL REPORT****Objective Reference:** A5067409**Authorising Officer:** Deborah Corbett-Hall, Chief Financial Officer**Responsible Officer:** Deborah Corbett-Hall, Chief Financial Officer**Report Author:** Udaya Panambala Arachchilage, Corporate Financial Reporting Manager**Attachments:** 1. November 2020 Monthly Financial Report**PURPOSE**

To note the year to date financial results as at 30 November 2020.

BACKGROUND

Council adopts an annual budget and then reports on performance against the budget on a monthly basis. This is not only a legislative requirement but enables the organisation to periodically review its financial performance and position and respond to changes in community requirements, market forces or other outside influences.

ISSUES***Capital carryover budget 2019-20***

Council adopted a carryover budget on 19 August 2020 to accommodate capital works straddling two financial years. The attached monthly financial report for November includes the carryover budget adopted by Council.

2020-21 Budget review

Council officers are currently compiling submissions for a budget review. The monthly analysis will be consolidated to update Council's budget for the 2020-21 financial year. Officers are planning to table a revised budget for Council's consideration in February 2021.

STRATEGIC IMPLICATIONS

Council has either achieved or favourably exceeded the following key financial stability and sustainability ratios as at the end of November 2020.

- Operating surplus ratio
- Net financial liabilities
- Level of dependence on general rate revenue
- Ability to pay our bills – current ratio
- Ability to repay our debt – debt servicing ratio
- Cash balance
- Cash balances – cash capacity in months
- Longer term financial stability – debt to asset ratio
- Operating performance
- Interest coverage ratio

The asset sustainability ratio did not meet the target at the end of November 2020 and continues to be a stretch target for Council with renewal spends of \$7.2M and depreciation expense of \$23.4M year to date on infrastructure assets. This ratio is an indication of how Council currently maintains, replaces and renews its existing infrastructure assets as they reach the end of their useful life. Capital spend on non-renewal projects increases the asset base and therefore increases depreciation expense, resulting in a lower asset sustainability ratio.

Council's Capital Portfolio Prioritisation Administrative Directive demonstrates its commitment to maintaining existing infrastructure and the adoption of a renewal strategy for its existing assets ahead of 'upgrade' and/or 'new' works.

Legislative Requirements

The November 2020 financial reports are presented in accordance with the legislative requirement of section 204(2) of the *Local Government Regulation 2012*, requiring the Chief Executive Officer to present the financial report to a monthly Council meeting.

Risk Management

The November 2020 financial reports have been noted by the Executive Leadership Team and relevant officers who can provide further clarification and advice around actual to budget variances.

Financial

There is no direct financial impact to Council as a result of this report; however it provides an indication of financial outcomes at the end of November 2020.

People

Nil impact expected as the purpose of the attached report is to provide financial information to Council based upon actual versus budgeted financial activity.

Environmental

Nil impact expected as the purpose of the attached report is to provide financial information to Council based upon actual versus budgeted financial activity.

Social

Nil impact expected as the purpose of the attached report is to provide financial information to Council based upon actual versus budgeted financial activity.

Human Rights

There are no human rights implications for this report as the purpose of the attached report is to provide financial information to Council based upon actual versus budgeted financial activity.

Alignment with Council's Policy and Plans

This report has a relationship with the following items of Council's 2018-2023 Corporate Plan:

8. Inclusive and ethical governance

Deep engagement, quality leadership at all levels, transparent and accountable democratic processes and a spirit of partnership between the community and Council will enrich residents' participation in local decision-making to achieve the community's Redlands 2030 vision and goals.

- 8.2 Council produces and delivers against sustainable financial forecasts as a result of best practice Capital and Asset Management Plans that guide project planning and service delivery across the city.

CONSULTATION

Consulted	Date	Comment
Council departmental officers	Year to date November 2020	Consulted on financial results and outcomes
Financial Services Group officers	Year to date November 2020	Consulted on financial results and outcomes
Executive Leadership Team and Senior Leadership Team	Year to date November 2020	Recipients of variance analysis between actual and budget. Consulted as required

OPTIONS

Option One

That Council resolves to note the financial position, results and ratios for November 2020 as presented in the attached Monthly Financial Report.

Option Two

That Council resolves to request additional information.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/384

Moved by: Cr Peter Mitchell

Seconded by: Cr Adelia Berridge

That Council resolves to note the financial position, results and ratios for November 2020 as presented in the attached Monthly Financial Report.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.



Monthly Financial Report

November 2020



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1. EXECUTIVE SUMMARY

This monthly report illustrates the financial performance and position of Redland City Council compared to its adopted budget at an organisational level for the period ended 30 November 2020. The year to date and annual revised budget referred to in this report incorporates the changes from budget capital carryovers adopted by Council on 19 August 2020.

Key Financial Highlights and Overview

Key Financial Results (\$000)	Annual Revised Budget	YTD Revised Budget	YTD Actual	YTD Variance	YTD Variance %	Status Favourable ✓ Unfavourable ✗
Operating Surplus / (Deficit)	(1,473)	8,645	15,745	7,100	82%	✓
Recurrent Revenue	304,795	132,983	134,013	1,030	1%	✓
Recurrent Expenditure	306,268	124,338	118,268	(6,070)	-5%	✓
Capital Works Expenditure	91,150	24,923	15,740	(9,183)	-37%	✓
Closing Cash & Cash Equivalents	171,713	196,662	203,074	6,412	3%	✓

Council reported a year to date operating surplus of \$15.75M which is favourable to budget by \$7.10M due to less than budget recurrent expenditure. The favourable variance in recurrent expenditure is mainly due to timing of contractor cost expenditure. Of note, interest income is lower than budget due to lower than expected interest rates on investments.

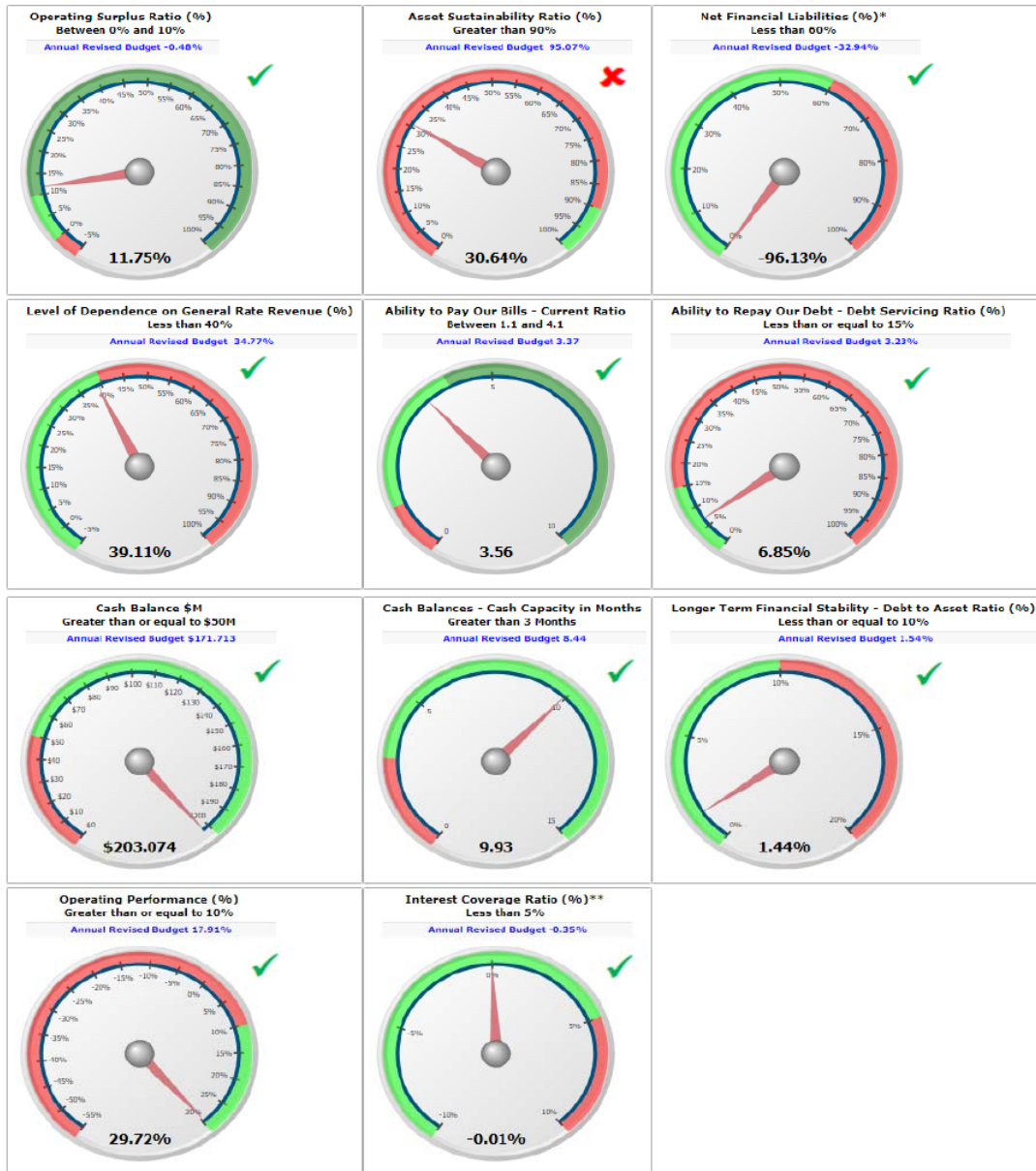
Capital grants, subsidies and contributions are below budget due to timing of developer cash contributions.

Council's capital works expenditure is below budget by \$9.18M due to timing of works for a number of infrastructure projects.

Constrained cash reserves represent 51% of the cash balance.

2. KEY PERFORMANCE INDICATORS

Target met Target exceeded Target not met



* The net financial liabilities ratio exceeds the target range when current assets are greater than total liabilities (and the ratio is negative)

** The interest coverage ratio exceeds the target range when interest revenue is greater than interest expense (and the ratio is negative)

Monthly Financial Report

3. STATEMENT OF COMPREHENSIVE INCOME

STATEMENT OF COMPREHENSIVE INCOME					
For the period ending 30 November 2020					
	Annual Original Budget \$000	Annual Revised Budget \$000	YTD Revised Budget \$000	YTD Actual \$000	YTD Variance \$000
Recurrent revenue					
Rates charges	108,926	108,926	54,125	53,904	(221)
Levies and utility charges	160,082	160,082	65,464	65,917	453
Less: Pensioner remissions and rebates	(3,430)	(3,430)	(1,693)	(1,752)	(59)
Fees	13,554	13,554	5,643	6,223	580
Rental income	956	956	336	471	135
Interest received	2,999	2,999	1,249	825	(424)
Sales revenue	3,630	3,630	1,705	1,414	(291)
Other income	533	533	332	756	424
Grants, subsidies and contributions	14,896	17,545	5,822	6,255	433
Total recurrent revenue	302,146	304,795	132,983	134,013	1,030
Recurrent expenses					
Employee benefits	91,988	92,088	38,659	38,296	(363)
Materials and services	145,591	148,140	58,133	53,168	(4,965)
Finance costs	2,382	2,382	993	1,016	23
Depreciation and amortisation	64,938	64,938	27,128	26,623	(505)
Other expenditure	520	520	149	43	(106)
Net internal costs	(1,800)	(1,800)	(724)	(878)	(154)
Total recurrent expenses	303,619	306,268	124,338	118,268	(6,070)
OPERATING SURPLUS / (DEFICIT)	(1,473)	(1,473)	8,645	15,745	7,100
Capital revenue					
Grants, subsidies and contributions	25,922	32,449	11,529	7,806	(3,723)
Non-cash contributions	3,480	3,480	34	-	(34)
Total capital revenue	29,402	35,930	11,563	7,806	(3,757)
Capital expenses					
(Gain) / loss on disposal of non-current assets	289	289	120	113	(7)
Total capital expenses	289	289	120	113	(7)
TOTAL INCOME	331,548	340,725	144,546	141,819	(2,727)
TOTAL EXPENSES	303,908	306,557	124,458	118,381	(6,077)
NET RESULT	27,641	34,168	20,088	23,438	3,350
Other comprehensive income / (loss)					
Items that will not be reclassified to a net result					
Revaluation of property, plant and equipment	-	-	-	-	-
TOTAL COMPREHENSIVE INCOME	27,641	34,168	20,088	23,438	3,350

Monthly Financial Report

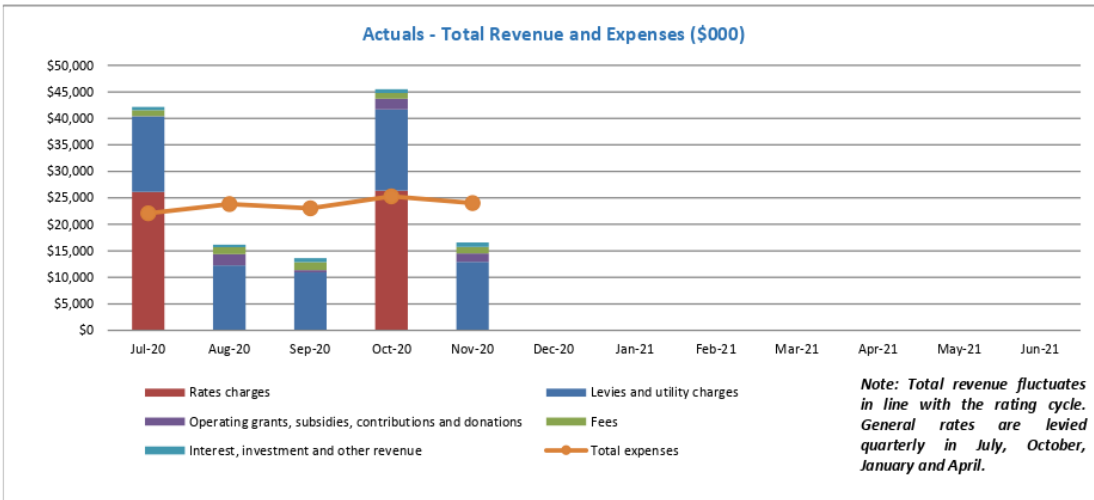
3. STATEMENT OF COMPREHENSIVE INCOME - CONTINUED

LEVIES AND UTILITY CHARGES ANALYSIS					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised Budget	Actual	Variance
	Budget	Budget	\$000	\$000	\$000
	\$000	\$000			
Levies and utility charges					
Refuse collection rate charge	29,127	29,127	12,032	12,143	111
SES separate charge	497	497	247	247	-
Environment separate charge	8,387	8,388	4,194	4,164	(30)
Separate charge landfill remediation	2,163	2,163	897	895	(2)
Wastewater charges	47,842	47,842	19,727	19,704	(23)
Water access charges	20,120	20,120	8,337	8,344	7
Water consumption charges	51,945	51,945	20,030	20,420	390
Total levies and utility charges	160,082	160,082	65,464	65,917	453

MATERIALS AND SERVICES ANALYSIS					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised Budget	Actual	Variance
	Budget	Budget	\$000	\$000	\$000
	\$000	\$000			
Materials and services					
Contractors	38,549	39,185	14,881	12,386	(2,495)
Consultants	2,813	3,332	1,158	643	(515)
Other Council outsourcing costs*	23,063	21,918	8,110	8,107	(3)
Purchase of materials	53,059	55,337	22,113	21,650	(463)
Office administration costs	11,685	11,758	4,914	4,408	(506)
Electricity charges	5,748	5,748	2,413	2,234	(179)
Plant operations	3,548	3,548	1,354	1,222	(132)
Information technology resources	3,067	3,300	1,358	1,164	(194)
General insurance	1,646	1,611	667	556	(111)
Community assistance**	1,777	1,767	888	563	(325)
Other material and service expenses	636	636	277	235	(42)
Total materials and services	145,591	148,140	58,133	53,168	(4,965)

* Other Council outsourcing costs are various outsourced costs including refuse collection and disposal, waste disposal, legal services, traffic control, external training, valuation fees, etc.

** Community assistance costs represent community related costs including community grants, exhibitions and awards, donations and sponsorships.



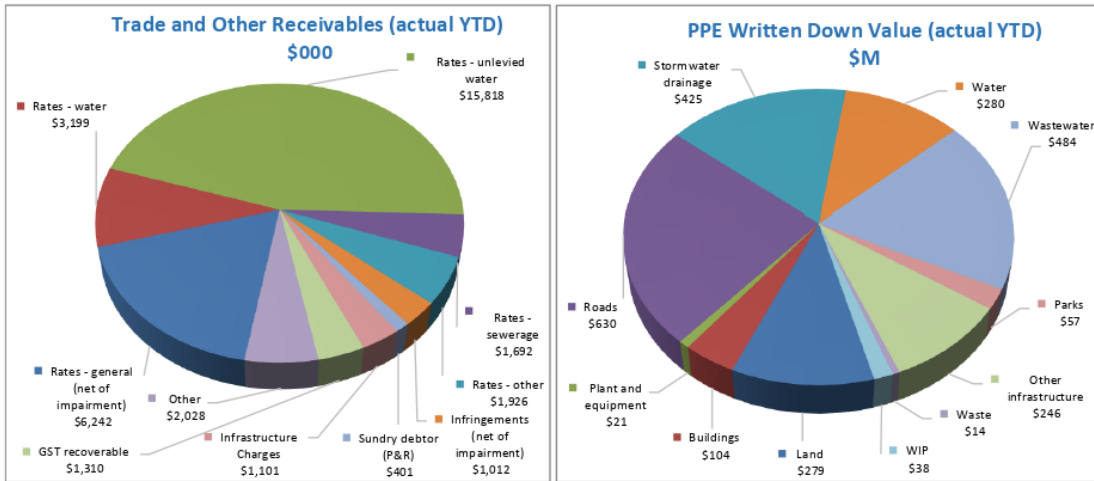
Monthly Financial Report

4. STATEMENT OF FINANCIAL POSITION

STATEMENT OF FINANCIAL POSITION				
As at 30 November 2020				
	Annual	Annual	YTD	YTD
	Original Budget \$000	Revised Budget \$000	Revised Budget \$000	Actual \$000
CURRENT ASSETS				
Cash and cash equivalents	169,264	171,713	196,662	203,074
Trade and other receivables	45,924	45,900	42,524	34,729
Inventories	918	853	870	948
Non-current assets held for sale	-	118	118	-
Other current assets	1,955	2,956	2,956	3,679
Total current assets	218,061	221,539	243,130	242,430
NON-CURRENT ASSETS				
Investment property	1,091	1,225	1,225	1,225
Property, plant and equipment	2,572,288	2,617,957	2,586,927	2,577,975
Intangible assets	486	1,682	1,939	1,875
Right-of-use assets	5,919	5,911	6,550	6,536
Other financial assets	73	73	73	73
Investment in other entities	13,101	13,101	13,101	13,101
Total non-current assets	2,592,958	2,639,948	2,609,815	2,600,785
TOTAL ASSETS	2,811,018	2,861,487	2,852,945	2,843,215
CURRENT LIABILITIES				
Trade and other payables	28,839	41,895	47,751	32,473
Borrowings - current	6,361	8,326	8,326	8,326
Lease liability - current*	1,302	1,294	1,294	1,294
Provisions - current	10,769	12,188	13,486	14,174
Other current liabilities	-	1,960	10,316	11,908
Total current liabilities	47,271	65,663	81,173	68,175
NON-CURRENT LIABILITIES				
Borrowings - non-current	37,900	35,840	25,184	25,188
Lease liability - non-current*	5,481	5,481	6,164	6,079
Provisions - non-current	15,120	14,162	14,162	14,162
Total non-current liabilities	58,501	55,483	45,510	45,429
TOTAL LIABILITIES	105,772	121,146	126,683	113,604
NET COMMUNITY ASSETS	2,705,246	2,740,341	2,726,262	2,729,611
COMMUNITY EQUITY				
Asset revaluation surplus	1,008,120	1,035,840	1,035,840	1,035,840
Retained surplus	1,580,316	1,597,694	1,586,401	1,590,166
Constrained cash reserves	116,810	106,807	104,021	103,605
TOTAL COMMUNITY EQUITY	2,705,246	2,740,341	2,726,262	2,729,611

Monthly Financial Report

4. STATEMENT OF FINANCIAL POSITION - CONTINUED



RIGHT-OF-USE ASSETS				
For the period ending 30 November 2020				
	Annual	Annual	YTD	YTD
	Original	Revised	Revised	Actual
	Budget	Budget	Budget	Balance
	\$000	\$000	\$000	\$000
Right-of-use asset				
Buildings	2,780	2,697	3,058	3,068
Land	2,763	2,847	3,080	3,070
Plant and Equipment	376	367	412	398
Closing balance	5,919	5,911	6,550	6,536

PROPERTY, PLANT AND EQUIPMENT (PPE) MOVEMENT*				
For the period ending 30 November 2020				
	Annual	Annual	YTD	YTD
	Original	Revised	Revised	Actual
	Budget	Budget	Budget	Balance
	\$000	\$000	\$000	\$000
PPE movement				
Opening balance (includes WIP from previous years)	2,556,325	2,588,458	2,588,458	2,588,458
Acquisitions and WIP in year movement	81,096	94,632	24,957	15,741
Depreciation in year	(63,282)	(63,282)	(26,367)	(25,785)
Disposals	(1,851)	(1,851)	(121)	(442)
Other adjustments**	-	-	-	3
Closing balance	2,572,288	2,617,957	2,586,927	2,577,975

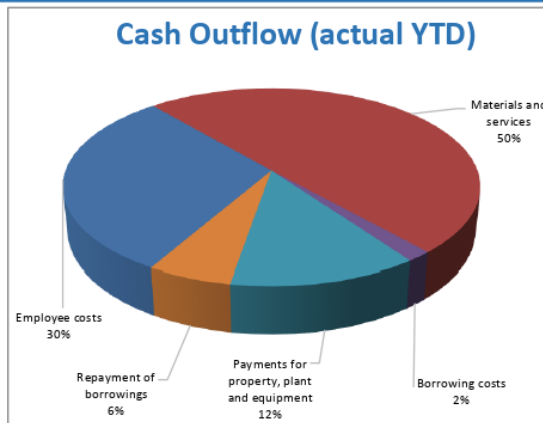
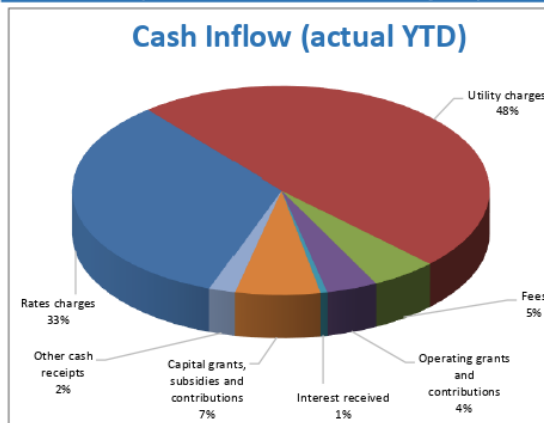
* This table includes movement relating to property, plant and equipment only and is exclusive of intangible assets.

** Other adjustments include transfers between asset classes, revaluation adjustments, prior period adjustments and depreciation thereon.

Monthly Financial Report

5. STATEMENT OF CASH FLOWS

STATEMENT OF CASH FLOWS For the period ending 30 November 2020				
	Annual Original Budget \$000	Annual Revised Budget \$000	YTD Revised Budget \$000	YTD Actual \$000
CASH FLOWS FROM OPERATING ACTIVITIES				
Receipts from customers	276,486	276,486	130,153	138,010
Payments to suppliers and employees	(239,435)	(242,084)	(91,893)	(100,156)
	37,051	34,402	38,260	37,854
Interest received	2,999	2,999	1,250	825
Rental income	956	956	336	472
Non-capital grants and contributions	14,483	17,132	5,694	6,202
Borrowing costs	(2,052)	(2,052)	(2,052)	(2,048)
Right-of-use assets interest expense	(144)	(144)	(61)	(61)
Net cash inflow / (outflow) from operating activities	53,294	53,294	43,427	43,244
CASH FLOWS FROM INVESTING ACTIVITIES				
Payments for property, plant and equipment	(77,614)	(91,150)	(24,923)	(15,740)
Proceeds from sale of property, plant and equipment	1,562	1,562	-	446
Capital grants, subsidies and contributions	25,922	34,149	13,229	10,288
Net cash inflow / (outflow) from investing activities	(50,131)	(55,439)	(11,694)	(5,006)
CASH FLOWS FROM FINANCING ACTIVITIES				
Proceeds of borrowings	9,612	9,612	-	-
Repayment of borrowings	(6,361)	(6,361)	(6,361)	(6,369)
Right-of-use lease payment	(1,294)	(1,294)	(611)	(696)
Net cash inflow / (outflow) from financing activities	1,957	1,957	(6,972)	(7,065)
Net increase / (decrease) in cash held	5,120	(188)	24,761	31,173
Cash and cash equivalents at the beginning of the year	164,145	171,901	171,901	171,901
Cash and cash equivalents at the end of the financial year / period	169,264	171,713	196,662	203,074

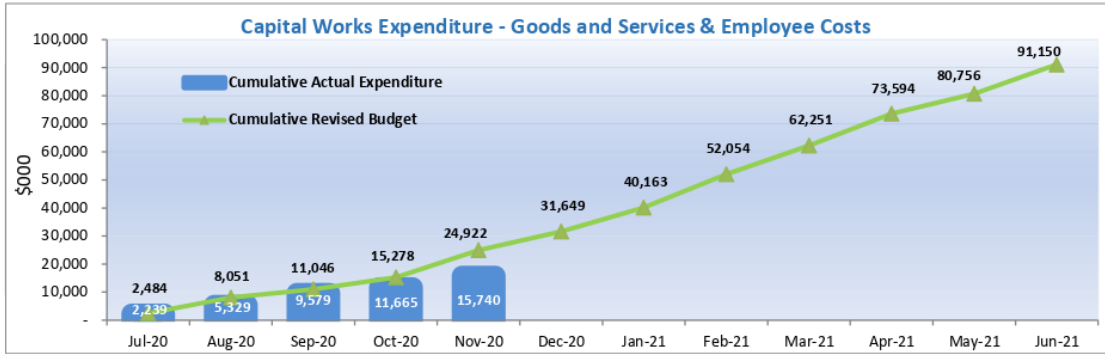


Total Cash Funding (Actual YTD)	156,243
Total Cash Funding (Annual Revised Budget)	342,897
% of Budget Achieved YTD	46%

Total Cash Expenditure (Actual YTD)	125,070
Total Cash Expenditure (Annual Revised Budget)	343,085
% of Budget Achieved YTD	36%

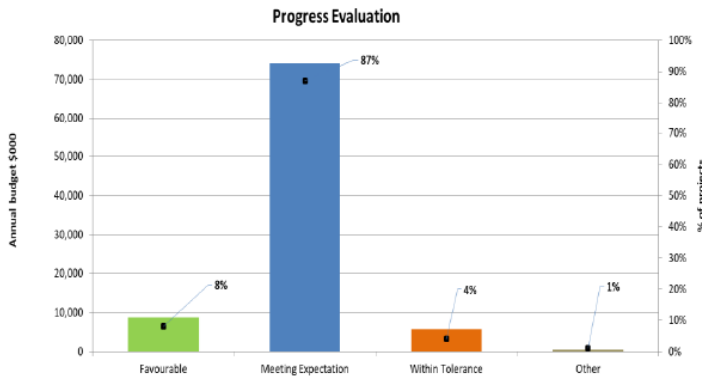
Monthly Financial Report

6. CAPITAL EXPENDITURE



	Annual Revised Budget \$000	YTD Revised Budget \$000	YTD Actual \$000	YTD Variance \$000
Capitalised goods and services	82,717	21,543	12,762	(6,781)
Capitalised employee costs	8,433	3,380	2,978	(402)
Total	91,150	24,923	15,740	(9,183)

7. PROGRAM AND PROJECT UPDATE



Programs and projects are what Council uses to introduce change to achieve corporate outcomes. They allow new infrastructure, products, systems, procedures and services to be delivered. Projects may be undertaken on a standalone basis or as part of a program. Programs and projects may span multiple financial years.

Council is currently progressing more than 100 programs and projects.

Notable Projects

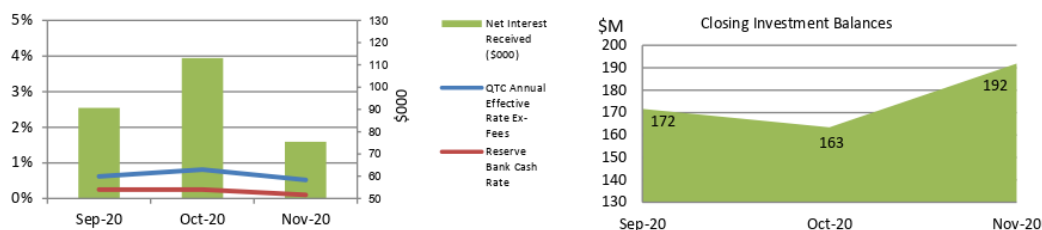
The status of two notable projects are as follows:

Project description	Progress
Roundabout Renewal Program - Roundabout resurfacing and/or rehabilitation to meet the prescribed service levels as per the Roads and Bridges Asset and Service Management Plan.	Meeting Expectations
Cleveland CBD Bus Shelter Upgrades Program - Upgrade bus shelters that do not meet current operating and design standards.	Meeting Expectations

Monthly Financial Report

8. INVESTMENT & BORROWINGS REPORT

For the period ending 30 November 2020
INVESTMENT RETURNS - QUEENSLAND TREASURY CORPORATION (QTC)



Total QTC Investment at End of Month was \$191.84M

Council investments are currently held predominantly in the Capital Guaranteed Cash Fund, which is a fund operated by the Queensland Treasury Corporation (QTC). In October 2020 \$10M was invested in a term deposit of Commonwealth Bank of Australia (CBA) to maximise interest earnings.

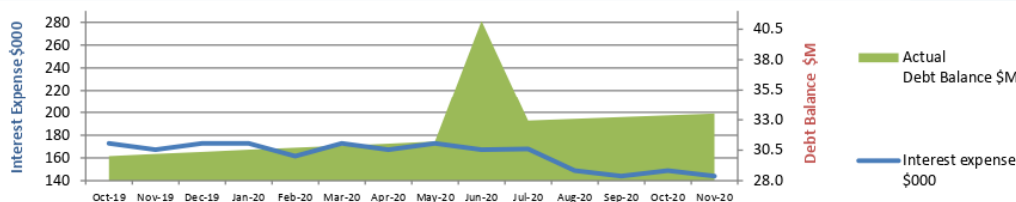
The movement in interest earned is indicative of both the interest rate and the surplus cash balances held, the latter of which is affected by business cash flow requirements on a monthly basis as well as the rating cycle.

Note: the Reserve Bank reduced the cash rate down to 0.10% during the month.

On a daily basis, cash surplus to requirements is deposited with QTC to earn higher interest as QTC is offering a higher rate than what is achieved from Council's transactional bank accounts. The current annual effective interest rate paid by QTC is 0.52%. Term deposit rates are being monitored to identify investment opportunities to ensure Council maximises its interest earnings.

Council adopted its Investment Policy (POL-3013) in June 2020 for the 2020/2021 financial year

BORROWINGS AND BORROWING COSTS (QTC)



The existing loan accounts were converted to fixed rate loans on 1 April 2016 following a QTC restructure of loans and policies. In line with Council's debt policy, debt repayment of \$8.42M, being \$6.37M principal and \$2.05M interest has been made *annually* for 2020/2021 which will result in the loans being repaid approximately one year earlier.

The debt balance shows a decrease as the Annual Debt Service Payment (ADSP) was made during July 2020. Interest will accrue monthly on a daily balance until next ADSP in July 2021 which is reflected in the increasing debt balance.

In June 2020 additional borrowings of \$9.80M were undertaken as part of Council's Capital Works Plan.

Total Borrowings at End of Month were \$33.51M

Council adopted its Debt Policy (POL-1838) in June 2020 for the 2020/2021 financial year

BORROWINGS
 For the period ending 30 November 2020

	Annual Original Budget \$000	Annual Revised Budget \$000	YTD Revised Budget \$000	YTD Actual Balance \$000
Borrowings				
Opening balance	(41,273)	(41,178)	(41,178)	(41,178)
Accrued interest on borrowings	(1,789)	(1,789)	(745)	(753)
Interest paid on borrowings	2,052	2,052	2,052	2,048
Principal repaid	6,361	6,361	6,361	6,369
Loan drawdown	(9,612)	(9,612)	-	-
Closing balance	(44,261)	(44,166)	(33,510)	(33,514)

Monthly Financial Report

9. CONSTRAINED CASH RESERVES

Reserves as at 30 November 2020	Purpose of reserve	Opening Balance	To Reserve	From Reserve	Closing Balance
		\$000	\$000	\$000	\$000
Special Projects Reserve:					
Aquatic Paradise Revetment Wall Reserve	To fund Aquatic Paradise revetment wall works program	2	14	-	16
Weinam Creek Reserve	Maintenance and improvements associated with Weinam Creek projects	-	152	(152)	-
Waste Levy Reserve	To fund Waste Levy Program	-	2,192	(1,620)	572
Raby Bay Revetment Wall Reserve	To fund Raby Bay revetment wall works program	2,093	1,423	(337)	3,179
Fleet Plant & Capital Equipment Reserve	To support the long term fleet replacement program	2,536	553	(388)	2,701
		4,631	4,334	(2,497)	6,468
Constrained Works Reserve:					
Public Parks Trunk Infrastructure Reserve	Capital projects for public parks trunk infrastructure	6,662	1,168	(352)	7,478
Land for Community Facilities Trunk Infrastructure Reserve	Land for community facilities trunk infrastructure	3,086	625	-	3,711
Water Supply Trunk Infrastructure Reserve	Upgrade, expansion or new projects for water supply trunk infrastructure	14,626	94	-	14,720
Sewerage Trunk Infrastructure Reserve	Upgrade, expansion or new projects for sewerage trunk infrastructure	10,909	847	(1,267)	10,489
Local Roads Trunk Infrastructure Reserve	Capital projects for local roads trunk infrastructure	33,731	2,536	(426)	35,841
Cycleways Trunk Infrastructure Reserve	Capital projects for cycleways trunk infrastructure	11,923	926	(47)	12,802
Stormwater Trunk Infrastructure Reserve	Capital projects for stormwater trunk infrastructure	10,842	320	(1,427)	9,735
Tree Planting Reserve	Acquisition and planting of trees on footpaths	103	39	(4)	138
Koala Tree off-set Planting Reserve	Acquisition and planting of trees for koala habitat	12	-	(12)	-
		91,894	6,555	(3,535)	94,914
Separate Charge Reserve:					
Environment Charge Maintenance Reserve	Ongoing conservation and maintenance operations	-	4,163	(2,894)	1,269
SES Separate Charge Reserve	On-going costs of maintaining the Redland SES	38	247	(188)	97
		38	4,410	(3,082)	1,366
Special Charge Reserve - Canals:					
Aquatic Paradise Canal Reserve*	Maintenance and repairs of Aquatic Paradise canals	758	-	-	758
Sovereign Waters Lake Reserve*	Maintenance and repairs of Sovereign Lake	431	-	-	431
1718 Raby Bay Canal Reserve	Service, facility or activity of works in respect of the canals of the Raby Bay canal estate	219	-	-	219
1718 Aquatic Paradise Canal Reserve	Service, facility or activity of works in respect of the canals of the Aquatic Paradise canal estate	(495)	-	-	(495)
1718 Sovereign Waters Lake Reserve	Service, facility or activity of works in respect of the lake	(56)	-	-	(56)
		857	-	-	857
TOTALS		97,420	15,299	(9,114)	103,605
					Closing cash and cash equivalents 203,074
					Reserves as percentage of cash balance 51%

*No interest charged for these reserves November 2020 year to date due to low prevailing interest rate.



Monthly Financial Report

10. CITY WATER STATEMENTS

CITY WATER SUMMARY OPERATING STATEMENT					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised	Actual	Variance
	Budget	Budget	Budget	\$000	\$000
	\$000	\$000	\$000		
Total revenue	122,970	122,970	49,646	49,920	274
Total expenses	71,469	71,469	29,295	29,193	(102)
Earnings before interest, tax and depreciation (EBITD)	51,501	51,501	20,351	20,727	376
External interest expense	71	71	30	46	16
Internal interest expense	10,621	10,621	4,425	4,425	-
Depreciation	24,142	24,142	10,059	9,973	(86)
Operating surplus / (deficit)	16,667	16,667	5,837	6,283	446

CITY WATER CAPITAL FUNDING STATEMENT					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised	Actual	Variance
	Budget	Budget	Budget	\$000	\$000
	\$000	\$000	\$000		
Capital contributions, donations, grants and subsidies	2,537	2,537	1,057	941	(116)
Net transfer (to) / from constrained capital reserves	(2,365)	(374)	848	295	(553)
Non-cash contributions	3,399	3,399	-	-	-
Funding from utility revenue	8,568	10,151	3,024	500	(2,524)
Total sources of capital funding	12,138	15,714	4,929	1,736	(3,193)
Contributed assets	3,399	3,399	-	-	-
Capitalised expenditure	8,258	11,833	4,728	1,089	(3,639)
Loan redemption	482	482	201	647	446
Total application of capital funds	12,138	15,714	4,929	1,736	(3,193)

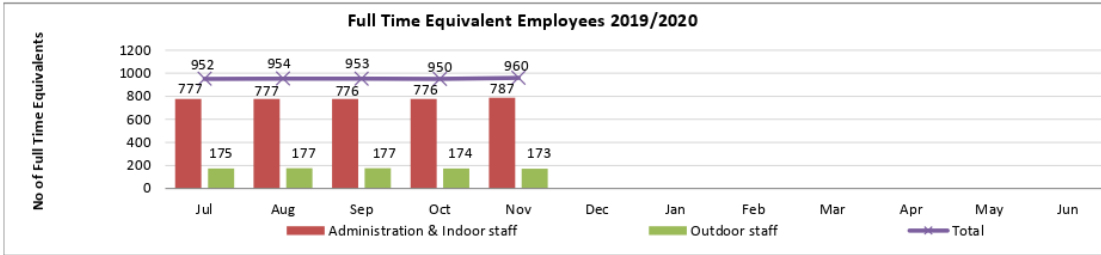
11. CITY WASTE STATEMENTS

CITY WASTE OPERATING STATEMENT					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised	Actual	Variance
	Budget	Budget	Budget	\$000	\$000
	\$000	\$000	\$000		
Total revenue	35,715	35,715	15,186	15,112	(74)
Total expenses	27,427	27,427	11,321	11,159	(162)
Earnings before interest, tax and depreciation (EBITD)	8,288	8,288	3,865	3,953	88
External interest expense	17	17	7	7	-
Depreciation	327	327	136	139	3
Operating surplus / (deficit)	7,943	7,943	3,722	3,807	85

CITY WASTE CAPITAL FUNDING STATEMENT					
For the period ending 30 November 2020					
	Annual	Annual	YTD	YTD	YTD
	Original	Revised	Revised	Actual	Variance
	Budget	Budget	Budget	\$000	\$000
	\$000	\$000	\$000		
Non-cash contributions	-	-	-	-	-
Funding from utility revenue	924	2,729	1,489	395	(1,094)
Total sources of capital funding	924	2,729	1,489	395	(1,094)
Capitalised expenditure	779	2,584	1,361	286	(1,075)
Loan redemption	145	145	128	109	(19)
Total application of capital funds	924	2,729	1,489	395	(1,094)

12. APPENDIX: ADDITIONAL AND NON-FINANCIAL INFORMATION

Workforce Reporting



November 2020: Headcount	Employee Type			
	Casual	Full Time	Part Time	Total
Office of CEO and People, Culture and Organisational Performance	7	42	7	56
Organisational Services	5	205	21	231
Community and Customer Services	30	284	70	384
Infrastructure and Operations	8	349	17	374
Total	50	880	115	1,045

Note: Full Time Equivalent Employees includes all full time employees at a value of 1 and all other employees, at a value less than 1. The table above demonstrates the headcount by department. Following Ourspace, the table includes contract of service and temporary personnel. It includes casual staff in their non-substantive roles as at the end of the period where relevant.

Overdue Rates Debtors & Statistics

Days Overdue	Nov-20	% Overdue	Nov-19	% Overdue	\$ Variance	% Variance	Rates & Charges Statistics	November 2020	November 2019
0 - 30	\$6,166,713	4.0%	\$7,685,223	5.4%	-\$1,518,510	-1.4%	Lewed (Billed) Rates & Charges since 1 July 2020	\$139,572,969	\$133,008,079
31 - 60	\$0	0.0%	\$531	0.0%	-\$531	0.0%	Rate arrears brought forward 1 July 2020	\$12,988,652	\$9,452,770
61 - 90	\$410	0.0%	\$1,481	0.0%	-\$1,071	0.0%	Total	\$152,561,621	\$142,460,849
91 - 180	\$3,571,106	2.3%	\$2,199,380	1.5%	\$1,371,726	0.8%	Balance of overdue rates & charges	\$13,096,072	\$14,072,967
>180	\$3,357,843	2.2%	\$4,186,352	2.9%	-\$828,509	-0.7%	% Overdue	8.5%	9.8%
Total	\$13,096,072	8.5%	\$14,072,967	9.8%	-\$976,895	-1.3%			

13. GLOSSARY

Key Terms

Written Down Value:

This is the value of an asset after accounting for depreciation or amortisation, and it is also called book value or net book value.

Work In Progress:

This represents an unfinished project that costs are still being added to. When a project is completed, the costs will be either capitalised (allocated to relevant asset class) or written off.

Definition of Ratios

Operating Surplus Ratio*: <i>This is an indicator of the extent to which revenues raised cover operational expenses only or are available for capital funding purposes</i>	$\frac{\text{Net Operating Surplus}}{\text{Total Operating Revenue}}$
Asset Sustainability Ratio*: <i>This ratio indicates whether Council is renewing or replacing existing non-financial assets at the same rate that its overall stock of assets is wearing out</i>	$\frac{\text{Capital Expenditure on Replacement of Infrastructure Assets (Renewals)}}{\text{Depreciation Expenditure on Infrastructure Assets}}$
Net Financial Liabilities*: <i>This is an indicator of the extent to which the net financial liabilities of Council can be serviced by operating revenues</i>	$\frac{\text{Total Liabilities - Current Assets}}{\text{Total Operating Revenue}}$
Level of Dependence on General Rate Revenue: <i>This ratio measures Council's reliance on operating revenue from general rates (excludes utility revenues)</i>	$\frac{\text{General Rates - Pensioner Remissions}}{\text{Total Operating Revenue - Gain on Sale of Developed Land}}$
Current Ratio: <i>This measures the extent to which Council has liquid assets available to meet short term financial obligations</i>	$\frac{\text{Current Assets}}{\text{Current Liabilities}}$
Debt Servicing Ratio: <i>This indicates Council's ability to meet current debt instalments with recurrent revenue</i>	$\frac{\text{Interest Expense}^{***} + \text{Loan Redemption}^{\wedge}}{\text{Total Operating Revenue - Gain on Sale of Developed Land}}$
Cash Balance - \$M: <i>Cash balance includes cash on hand, cash at bank and other short term investments.</i>	Cash Held at Period End
Cash Capacity in Months: <i>This provides an indication as to the number of months cash held at period end would cover operating cash outflows</i>	$\frac{\text{Cash Held at Period End}}{[(\text{Cash Operating Costs} + \text{Interest Expense}) / \text{Period in Year}]}$
Longer Term Financial Stability - Debt to Asset Ratio: <i>This is total debt as a percentage of total assets, i.e. to what extent will our long term debt be covered by total assets</i>	$\frac{\text{Current and Non-current Debt}^{**}}{\text{Total Assets}}$
Operating Performance: <i>This ratio provides an indication of Council's cash flow capabilities</i>	$\frac{\text{Net Cash from Operations} + \text{Interest Revenue and Expense}}{\text{Cash Operating Revenue} + \text{Interest Revenue}}$
Interest Coverage Ratio: <i>This ratio demonstrates the extent to which operating revenues are being used to meet the financing charges</i>	$\frac{\text{Net Interest Expense on Debt Service}^{***}}{\text{Total Operating Revenue}}$

* These targets are set to be achieved on average over the longer term and therefore are not necessarily expected to be met on a monthly basis.

** Debt includes lease liabilities.

*** Interest expense includes interest on leases.

^ Loan redemption includes lease redemption.

13.2 MAKING AMENDING SUBORDINATE LOCAL LAW NO.3 (SUBORDINATE LOCAL LAW NO. 5 (PARKING) 2015) 2020**Objective Reference:** A5067408**Authorising Officer:** Glynn Henderson, Acting General Manager Organisational Services**Responsible Officer:** Tony Beynon, Group Manager Corporate Governance**Report Author:** Kristene Viller, Senior Advisor Administrative Review
Cameron Brooker, Administrative Review Coordinator**Attachments:**

1. Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020
2. Subordinate Local Law No. 5 (Parking) 2015
3. Community Consultation Submission Review

PURPOSE

1. To present the results of the community consultation process that was undertaken for *Subordinate Local Law No.5 (Parking) 2015*.
2. To proceed with the making of *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020*. The amendments introduce new off street regulated parking areas at Moores Road and Auster Street, Redland Bay; and increase the penalty units associated with unauthorised parking in a disabled parking space across Redlands Coast.

BACKGROUND

At the General Meeting on 7 October 2020, Council resolved to commence the process for amending *Subordinate Local Law No. 5 (Parking) 2015*. The amendments included:

1. Introduction of new off street regulated parking areas at Moores Road and Auster Street, Redland Bay; and
2. Increasing the penalty units associated with unauthorised parking in a disabled parking space across the City.

At the same General Meeting, Council resolved to commence the community consultation process inviting feedback on the proposed subordinate local law amendments. The process undertaken and the results are outlined in the Community Consultation Submission Review. (Attachment 3).

The amendments to *Subordinate Local Law No. 5 (Parking) 2015* are detailed in the amending instrument (Attachment 1).

ISSUESState Interest Checks

Section 29A of the *Local Government Act 2009* does not require state interest checks to be completed on subordinate local laws.

Public Interest Review

The *Local Government Act 2009* requires that any subordinate local law made with anti-competitive provisions is to comply with the procedures prescribed under a regulation for the review of the anti-competitive provisions.

The *Local Government Regulation 2012* (the regulation) provides that the procedure to review anti-competitive provisions is set out in the National Competition Policy – guidelines for conducting reviews on anti-competitive provisions in local laws (the Guideline).

Review of *Subordinate Local Law No. 5 (Parking) 2015* found that no anti-competitive provisions were present.

Community Consultation

Community consultation was undertaken on *Subordinate Local Law No. 5 (Parking) 2015* between 12 October and 12 November 2020. The results of the community consultation are outlined in the Community Consultation Submission review attached to this report (Attachment 3).

Local Law Implementation

Upon resolving to make the Subordinate Local Law as attached to this report, notice must be given to the public within one month, through publication in the Queensland Government Gazette and on Council's website. The law comes into effect on either the date published in the gazette or a date nominated by Council in the Subordinate Local Law.

The adoption of the amendments to *Subordinate Local Law No. 5 (Parking) 2015* allow for the carparks at Moores Road and Auster Street Redland Bay to be regulated. The commencement date for the regulations has yet to be determined. Signage will be installed to signal the commencement of the regulations.

STRATEGIC IMPLICATIONS

Legislative Requirements

The *Local Government Act 2009* Chapter 3, Part 1, provides power for local governments to make and enforce local laws and sets the framework that the local government must adhere to. Council has adopted a Local Law Making Process that is consistent with the *Local Government Act 2009* provisions. This process has been followed in the making of the Subordinate Local Laws attached to this report.

The Subordinate Local Laws have been drafted in accordance with the *Local Government Act 2009*, the Guidelines for Drafting Local Law issued by the Parliamentary Counsel and the principles under the *Legislative Standards Act 1992*.

Part D of Council's adopted Local Law Making Process sets out the required steps for making the Amending Instrument. The first 6 steps in the Local Law Making Process involve making the Amending Instrument and steps 7 to 10 relate to notifying the public and Minister about the Amending Instrument.

Risk Management

The risks associated with amending the subordinate local law were managed by:

- a) Ensuring the process to amend the subordinate local law is in accordance with legislative standards and the adopted Redland City Council Local Law Making Process.
- b) Comprehensive internal stakeholder engagement to ensure the subordinate local law will promote effective governance to the community.
- c) Review of the identified anti-competitive provisions identified and adhering to the National Competition Policy Guidelines.

Financial

The cost of drafting the subordinate local law, community consultation and publications are funded through existing budget allocations within the Strategy and Governance Unit.

There are no additional financial impacts relating to the ongoing compliance of these matters as these will be funded through existing budget allocations within the Compliance Services Unit.

People

The subordinate local law will have no direct implications on staffing levels.

Environmental

There are no environmental impacts from this amendment.

Social

Local Government provides for the good governance of the local government area through its local laws. The subordinate local law attached to this report has the potential to impact members of the Redlands Coast community.

The community was provided the opportunity to provide feedback on the changes as part of the community consultation. The feedback received is summarised in the Community Consultation Submission Review (Attachment 3).

Human Rights

Consideration has been given to the *Human Rights Act 2019* and the amendments to the subordinate local law attached are not inconsistent with any human rights.

Alignment with Council's Policy and Plans

The process for amending the proposed subordinate local law and the associated recommendations of this report are in accordance with Council's adopted practice for making local laws. The process is also in keeping with Council's Corporate Plan Priority 8 Inclusive and Ethical Governance for deep engagement, quality leadership at all levels, transparent and accountable democratic processes and a spirit of partnership between the community and Council.

CONSULTATION

Consulted	Consultation Date	Comments/Actions
Service Manager Compliance Services	August 2020	Request for amendment to penalty units and additional off-street parking locations and provided comments in response to community feedback
Administrative Review Coordinator	August – September 2020	Prepared the community consultation report and facilitated the amendment package
Senior Advisor Administrative Review	September 2020	Drafted amendments to the Subordinate Local Law and prepared the Amending instrument. Reviewed report and community consultation submission review report.
Senior Traffic Engineer	September 2020	Request for amendments and review of the proposed changes for inclusion of more regulated parking areas and associated maps to SLL5. Provided comments in response to community feedback.
Senior Advisor Community Engagement	October 2020	Developed YourSay page and questions, facilitated the RCB advertisement and social media posts.
Group Manager Environment and Regulation	October 2020	Consulted over the number of car parks in the Moores Road Carpark and the increase in the penalty unit.
Chief Executive Officer Redland Investment Corporation	October 2020	Consulted request sent over the number of car parks in the Moores Road Carpark
Group Manager Corporate Governance	November 2020	Reviewed report

OPTIONS**Option One**

That in accordance with Council's Local Law Making Process adopted on 20 March 2019; pursuant to section 29 of *the Local Government Act 2009*, Council resolves as follows:

1. To receive and note the Community Consultation Submission Review (Attachment 3) and to implement the recommendations of this report.
2. To proceed:
 - a) As advertised with the making of *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020*.
 - b) To make *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020*.
 - c) To adopt the consolidated version of *Subordinate Local Law No. 5 (Parking) 2015*.
 - d) To give notice of the making of *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020* by publication in the Queensland Government Gazette.
3. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to gazettal.

Option Two

That Council resolves not to make *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020*.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/385

Moved by: Cr Rowanne McKenzie

Seconded by: Cr Wendy Boglary

That in accordance with Council's Local Law Making Process adopted on 20 March 2019; pursuant to section 29 of the *Local Government Act 2009*, Council resolves as follows:

1. To receive and note the Community Consultation Submission Review (Attachment 3) and to implement the recommendations of this report.
2. To proceed:
 - a) As advertised with the making of Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020.
 - b) To make Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020.
 - c) To adopt the consolidated version of Subordinate Local Law No. 5 (Parking) 2015.
 - d) To give notice of the making of Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020 by publication in the Queensland Government Gazette.
3. To authorise the Chief Executive Officer to make any necessary administrative and formatting amendments prior to gazettal.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.



**Amending Subordinate Local Law No. 3
(Subordinate Local Law No. 5 (Parking)
2015) 2020**

It is hereby certified that this a true and correct copy of *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020* made in accordance with the *Local Government Act 2009*, by the Council of the City of Redland, by resolution dated 16 December 2020.

A. Chesterman
Chief Executive Officer



Redland City Council

Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020

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1
Redland City Council
Amending Subordinate Local Law No. 3
(Subordinate Local Law No. 5 (Parking) 2015) 2020

Redland City Council Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020

Part 1 Preliminary

1 Short title

This amending local law may be cited as *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020*.

2 Object

The object of this amending subordinate local law is to amend *Subordinate Local Law No 5 (Parking) 2015* to:

- (a) Update the penalty imposed on the minor traffic offence, stopping contrary to a people with disabilities parking sign; and
- (b) Provide for additional off-street regulated parking areas within the local government area.

3 Commencement

This amending subordinate local law commences on the date of publication of the notice of the making of *Amending Subordinate Local Law No. 3 (Subordinate Local Law No. 5 (Parking) 2015) 2020* in the gazette.

Part 2 Amendment of Subordinate Local Law No. 5 (Parking) 2015

4 Subordinate law amended

This part amends *Subordinate Local Law No. 5 (Parking) 2015*.

5 Amendment of Sch 2 -Declaration of off-street regulated parking areas

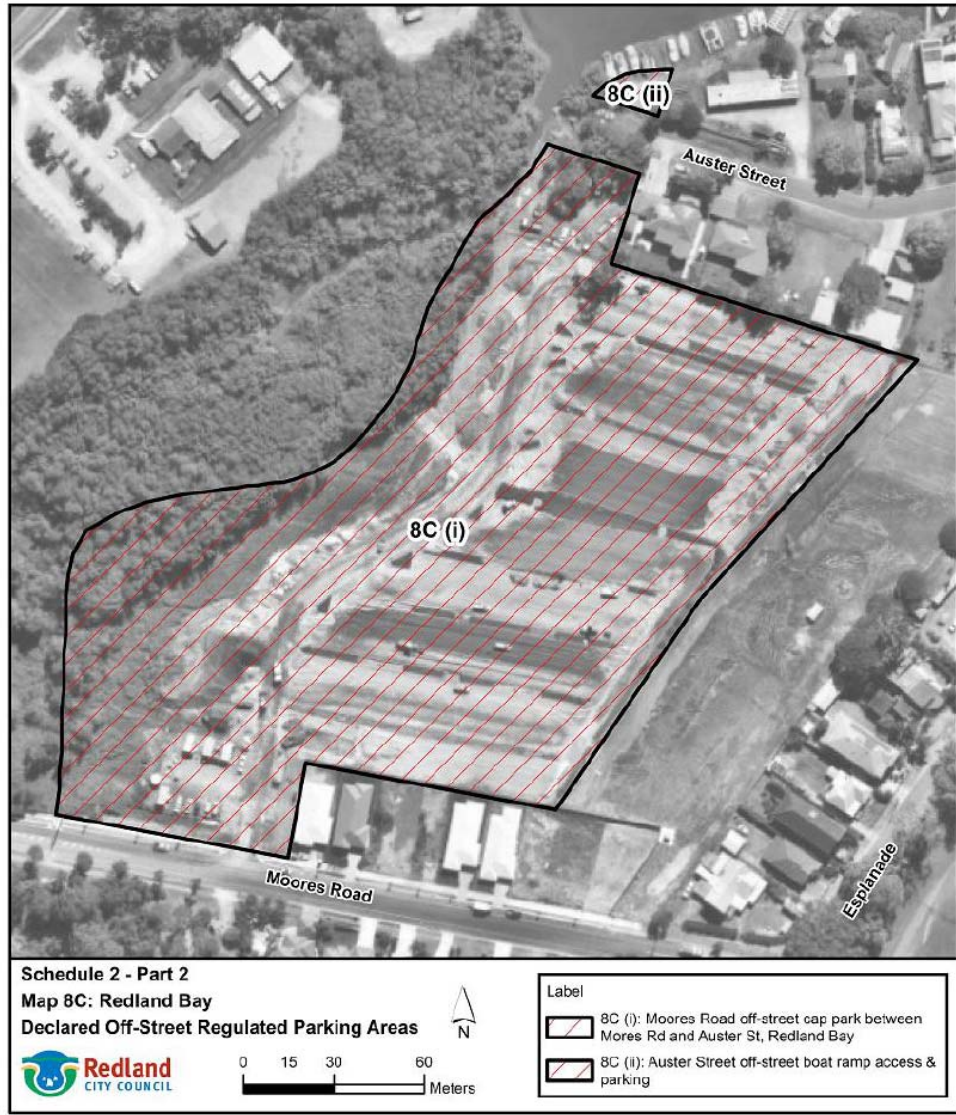
- (1) Schedule 2, part 1, item 5, —

insert –

Moore's Road off street car park as identified in schedule 2, part 2	8C(i)	Between 23 – 29 Moore's Road and 14 Auster Street, Redland Bay
Auster Street off street boat ramp access as identified in schedule 2, part 2	8C(ii)	Auster Street, Redland Bay

2
Redland City Council
Amending Subordinate Local Law No. 3
(Subordinate Local Law No. 5 (Parking) 2015) 2020

- (2) Schedule 2, part 2-
Insert –



3
Redland City Council
Amending Subordinate Local Law No. 3
(Subordinate Local Law No. 5 (Parking) 2015) 2020

6 Amendment of Sch 4 Infringement notice penalty amounts for certain minor traffic offences

(1) Schedule 4,
omit

203(1)	Stopping contrary to a people with disabilities parking sign	1.4 penalty units
--------	--	-------------------

insert –

203(1)	Stopping contrary to a people with disabilities parking sign	4 penalty units
--------	--	-----------------



Redland City Council

Subordinate Local Law No. 5 (Parking) 2015

It is hereby certified that this a true and correct copy of *Subordinate Local Law No. 5 (Parking) 2015* made, in accordance with the *Local Government Act 2009*, by the Council of the City of Redland, by resolution dated 16 December 2020

A. Chesterman
Chief Executive Officer

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Redland City Council

Subordinate Local Law No. 5 (Parking) 2015

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Part 1 Preliminary

1 Short title

This subordinate local law may be cited as *Subordinate Local Law No. 5 (Parking) 2015*.

2 Purpose and how it is to be achieved

- (1) The purpose of this subordinate local law is to supplement *Local Law No. 5 (Parking) 2015*, which provides for the exercise of local government powers authorised under the TORUM Act.
- (2) The purpose is to be achieved by providing for—
 - (a) the establishment of traffic areas and off-street regulated parking areas; and
 - (b) the persons that may be issued with a parking permit; and
 - (c) the vehicles that may be issued with a commercial vehicle identification label; and
 - (d) the infringement notice penalty amounts for minor traffic offences.

3 Authorising local law

The making of the provisions in this subordinate local law is authorised by *Local Law No. 5 (Parking) 2015* (the *authorising local law*).

4 Definitions

- (1) Particular words used in this subordinate local law have the same meaning as provided for in the authorising local law.
- (2) The dictionary in schedule 5 defines particular words used in this subordinate local law.

Part 2 Declaration of parking areas for the TORUM Act

5 Declaration of traffic areas—Authorising local law, s 5

- (1) For section 5(1) of the authorising local law, each part of the local government area indicated by hatching on a map in schedule 1 is declared to be a traffic area.
- (2) For section 5(2) of the authorising local law, the boundaries of each traffic area are indicated by bold lines circumscribing the hatched area on a map in schedule 1.

6 Declaration of off-street regulated parking areas—Authorising local law, s 6

- (1) For section 6(1) of the authorising local law, the areas of land which are declared

to be an off-street regulated parking area are—

- (a) described in schedule 2 part 1; and
 - (b) indicated by hatching on a map in schedule 2 part 2.
- (2) For section 6(2) of the authorising local law, the boundaries of each off-street regulated parking area are indicated by a bold line circumscribing a hatched area on a map in schedule 2 part 2.

Part 3 Parking contrary to parking restriction

7 Parking permits issued by local government—Authorising local law, s 7(2)

- (1) This section prescribes—
 - (a) the persons that may be issued with a parking permit mentioned in section 7(1) of the authorising local law; and
 - (b) the circumstances in which a parking permit may be issued.
- (2) A parking permit (a *resident parking permit*)—
 - (a) may be issued to a person whose circumstances are as follows—
 - (i) the person resides in a residence¹ situated on a section of road and parking immediately adjacent to the residence is regulated by time; and
 - (ii) the issue of the parking permit would not unduly impede the flow of traffic either on the road or in the area; and
 - (iii) the residence does not have, and cannot reasonably be provided with, adequate off-street parking; and
 - (iv) if the parking permit is granted — there would not be in force more than 3 resident parking permits for the same residence; but
 - (b) must not be issued to permit a vehicle to be parked contrary to an indication on an official traffic sign installed on a road in a no parking permit area.
- (3) A parking permit (a *community service organisation parking permit*) may be issued to a person whose circumstances are as follows—
 - (a) the person is a community service organisation²; and
 - (b) the person will use the parking permit for an activity which is consistent with the objects of the community service organisation; and
 - (c) the activity is undertaken on a section of road where —
 - (i) parking is regulated by time; and
 - (ii) the issue of the parking permit would not unduly impede the flow of traffic either on the road or in the area.

¹ See definition of *residence* in the dictionary.

² See definition of *community service organisation* in the dictionary.

- (4) A parking permit (a **temporary parking permit**) may be issued to allow the holder of the parking permit to park 1 or more vehicles in a designated parking space or spaces for a period specified in the parking permit despite an indication on an official traffic sign to the contrary and despite the fact that paid parking would otherwise apply to the space or spaces.
- (5) A temporary parking permit may only be granted if the local government is satisfied that—
- (a) the applicant is engaged in some temporary activity affecting premises immediately adjacent to the designated parking space or spaces to which the application relates; and
 - (b) it is not reasonably practical for the applicant to carry out the activity unless the designated parking space or spaces to which the application relates are allocated to the applicant's exclusive use for the duration of the activity.
- (6) A parking permit (a **works zone parking permit**) may be issued to a person if the local government is satisfied that—
- (a) the part of the road to which the application relates is adjacent to a site at which the person is proposing to undertake building or construction work; and
 - (b) the carrying out of the building or construction work is lawful; and
 - (c) having regard to the nature of the building or construction work and the characteristics of the site, it is not reasonably practical for all work activity involving vehicle loading and unloading and associated vehicle movements to be confined within the site.
- (7) A parking permit (a **local government works parking permit**) may be issued to allow a person to park 1 or more vehicles in a designated parking space or spaces, and for a period specified in the parking permit despite an indication on an official traffic sign to the contrary and despite the fact that paid parking would otherwise apply to the space or spaces if the person is—
- (a) an employee, contractor or agent of the local government; and
 - (b) parking the vehicle or vehicles in the space or spaces—
 - (i) for the purpose of carrying out work for or on behalf of the local government; and
 - (ii) in the course of carrying out his or her duties for or on behalf of the local government.
- (8) A parking permit (a **visitor parking permit**)—
- (a) may be issued to a person whose circumstances are as follows—
 - (i) the person (the **resident**) resides in a residence situated on a section of road and parking immediately adjacent to the residence is regulated by time; and
 - (ii) the parking permit is to be made available by the resident for use by another person who —
 - (A) is visiting or attending at the residence identified in the parking permit; and

- (B) intends parking on the section of road immediately adjacent to the residence; and
 - (iii) the issue of the parking permit would not unduly impede the flow of traffic either on the road or in the area; and
 - (iv) the residence does not have and cannot reasonably be provided with adequate off-street parking; and
 - (v) if the parking permit is granted — there would not be in force more than 2 visitor parking permits for the same residence; but
- (b) must not be issued to permit a vehicle to be parked contrary to an indication on an official traffic sign installed on a road in a no parking permit area.

8 Commercial vehicle identification labels—Authorising local law, s 8(2)

- (1) For section 8(2) of the authorising local law, this section prescribes the vehicles that may be issued with a commercial vehicle identification label.
- (2) A vehicle may be issued with a commercial vehicle identification label if the vehicle—
 - (a) is used for carrying on a business that requires the regular use of loading zones; and
 - (b) is—
 - (i) a horse drawn vehicle constructed, fitted or equipped for the carriage of goods; or
 - (ii) a motor vehicle (excluding any car or motorbike) constructed, fitted or equipped for the carriage of goods; or
 - (iii) a motor vehicle constructed, fitted or equipped for the carriage of persons.
- (3) Also, a vehicle may be issued with a commercial vehicle identification label if a commercial vehicle identification label is displayed on the vehicle and—
 - (a) the vehicle on which the label is displayed is the vehicle specified on the label; and
 - (b) the date specified on the label has not passed.

Part 4 Minor traffic offence infringement notice penalties

9 Infringement notice penalty amounts—Authorising local law, s 9

For section 9 of the authorising local law, the infringement notice penalty amount³ for an offence mentioned in column 1 of schedule 4 is the corresponding amount stated in column 2 of schedule 4.

³ Under section 108 of the *Transport Operations (Road Use Management) Act 1995* —

- (a) a local government may, under a local law, prescribe an amount as an infringement notice penalty for a minor traffic offence; and
- (b) for the *State Penalties Enforcement Act 1999*, the minor traffic offence is an infringement notice offence and the penalty is the infringement notice penalty for the offence.

See sections 5 (Meaning of penalty unit) and 5A (Prescribed value of particular penalty unit) of the *Penalties and Sentences Act 1992* and section 2B of the *Penalties and Sentences Regulation 2005*.

Schedule 1 Declaration of traffic area

Section 5

No traffic area declared.

DRAFT

Schedule 2 Declaration of off-street regulated parking areas

Section 6

Part 1 Areas declared to be an off-street regulated parking area.

1. Capalaba

Description of car park or area	Map ref.	Location or address of car park or area
Dollery Road off-street car park as identified in schedule 2, part 2.	1A	Between Faccio Lane and Noeleen Street, Capalaba.
School Road off-street car park as identified in schedule 2, part 2.	1B	Between Mount Cotton Road, Capalaba and Bums Street, Capalaba.

2. Cleveland

Description of car park or area	Map ref.	Location or address of car park or area
Doig Street off-street car park (E) as identified in schedule 2, part 2.	2B(iv)	Between Middle Street and Queen Street, Cleveland.
Doig Street off-street car park (W) as identified in schedule 2, part 2.	2B(ii)	Between Queen Street and Middle Street, Cleveland.
Emmett Drive off-street car park as identified in schedule 2, part 2.	2F(ii)	Between Emmett Drive, Cleveland and Wharf Street, Cleveland.
Iluka Arcade off-street car park as identified in schedule 2, part 2.	2B(iii)	Doig Street, Cleveland.
John Street off-street car park as identified in schedule 2, part 2.	2C	Between Queen Street and Russell Street, Cleveland.
Middle Street (East) off-street car park as identified in schedule 2, part 2.	2F(i)	Middle Street, Cleveland, Cleveland.
Middle Street (West) off-street car park as identified in schedule 2, part 2.	2D	Corner Wynyard Street, Cleveland and Middle Street, Cleveland.
Queen Street off-street car park as identified in schedule 2, part 2.	2E(ii)	Between Wynyard Street and Waters Street, Cleveland.
Shore Street West off-street car park as identified in schedule 2, part 2.	2A	Between Shore Street West and Kyling Lane, Cleveland.
Toondah Harbour off-street car park as identified in schedule 2, part 2.	2F(iii)	Emmett Drive, Cleveland.
Waterloo Street off-street car park as identified in schedule 2, part 2.	2B(i)	Between Middle Street and Queen Street, Cleveland.
Wynyard Street off-street car park as identified in schedule 2, part 2.	2E(i)	Between Middle Street and Queen Street, Cleveland.
Wharf Street off-street car park as identified in schedule 2, part 2.	2F (iv)	Between Middle Street and Wharf Street, Cleveland.
William Street off-street car park as identified in schedule 2, part 2.	2G	Between William Street and Shore Street North, Cleveland.

3. Macleay Island

Description of car park or area	Map ref.	Location or address of car park or area
Macleay Island Ferry Terminal car and boat trailer park as identified in schedule 2, part 2.	3A	Brighton Road and Russell Terrace, Macleay Island.

4. North Stradbroke Island

Description of car park or area	Map ref.	Location or address of car park or area
One Mile Ferry Terminal car park as identified in schedule 2, part 2.	4A(i)	Yabby Street, One Mile, Dunwich, North Stradbroke Island.
East Coast Road off-street car park as identified in schedule 2, part 2.	4A (ii)	East Coast Road, Dunwich, North Stradbroke Island
Junner Street Ferry Terminal car park as identified in schedule 2, part 2.	4B	Junner Street Ferry Terminal car park, Dunwich, North Stradbroke Island.
Junner Street, Cunningham Street, off-street car park as identified in schedule 2, part 2.	4C (i)	Between Cunningham Street and Ballow Road, Dunwich, North Stradbroke Island.
Junner Street, Bayly Street off-street car park as identified in schedule 2, part 2.	4C (ii)	Between Ballow Road and Bayly Street, Dunwich, North Stradbroke Island.

5. Redland Bay

Description of car park or area	Map ref.	Location or address of car park or area
Weinam Creek Cenotaph off-street car park as identified in schedule 2, part 2.	5A(ii)	Banana Street, Redland Bay.
Weinam Creek off-street car and boat trailer park as identified in schedule 2, part 2.	5A(iii)	Banana Street, Redland Bay.
Weinam Creek Spoil Pond off-street car park as identified in schedule 2, part 2.	5A(iv)	Banana Street, Redland Bay.
Weinam Creek Overflow car park as identified in schedule 2, part 2.	5B	Meissner Street, Redland Bay.
Weinam Creek vehicle barge off-street car park as identified in schedule 2, part 2.	5A(i)	Weinam Street and Esplanade, Redland Bay.
Moores Road off street car park as identified in schedule 2, part 2	8C(i)	Between 23 – 29 Moores Road and 14 Auster Street, Redland Bay
Auster Street off street boat ramp access as identified in schedule 2, part 2	8C(ii)	Auster Street, Redland Bay

6. Russell Island

Description of car park or area	Map ref.	Location or address of car park or area
Russell Island Ferry Terminal car and boat trailer park as identified in schedule 2, part 2.	6A(ii)	Alison Crescent, Hawthornden Drive and High Street, Russell Island.
Russell Island off-street car park as identified in schedule 2, part 2.	6A(i)	Bayview Road, Russell Island.
Alice Street – Esplanade off-street car and boat trailer park as identified in schedule 2, part 2.	6B(i)	Comer of Alice Street and Esplanade, Russell Island
Esplanade off-street car park as identified in schedule 2, part 2.	6B(ii)	Esplanade, Russell Island

7. Victoria Point

Description of car park or area	Map ref.	Location or address of car park or area
Victoria Point off-street car and boat trailer park as identified in schedule 2, part 2.	7A(i)	Masters Avenue, Victoria Point.
Colburn Avenue off-street car park as identified in schedule 2, part 2.	7A(ii)	Colburn Avenue, Victoria Point.
Victoria Point shops off-street car park as identified in schedule 2, part 2.	7B	Bunker Road and Cleveland – Redland Bay Road, Victoria Point.

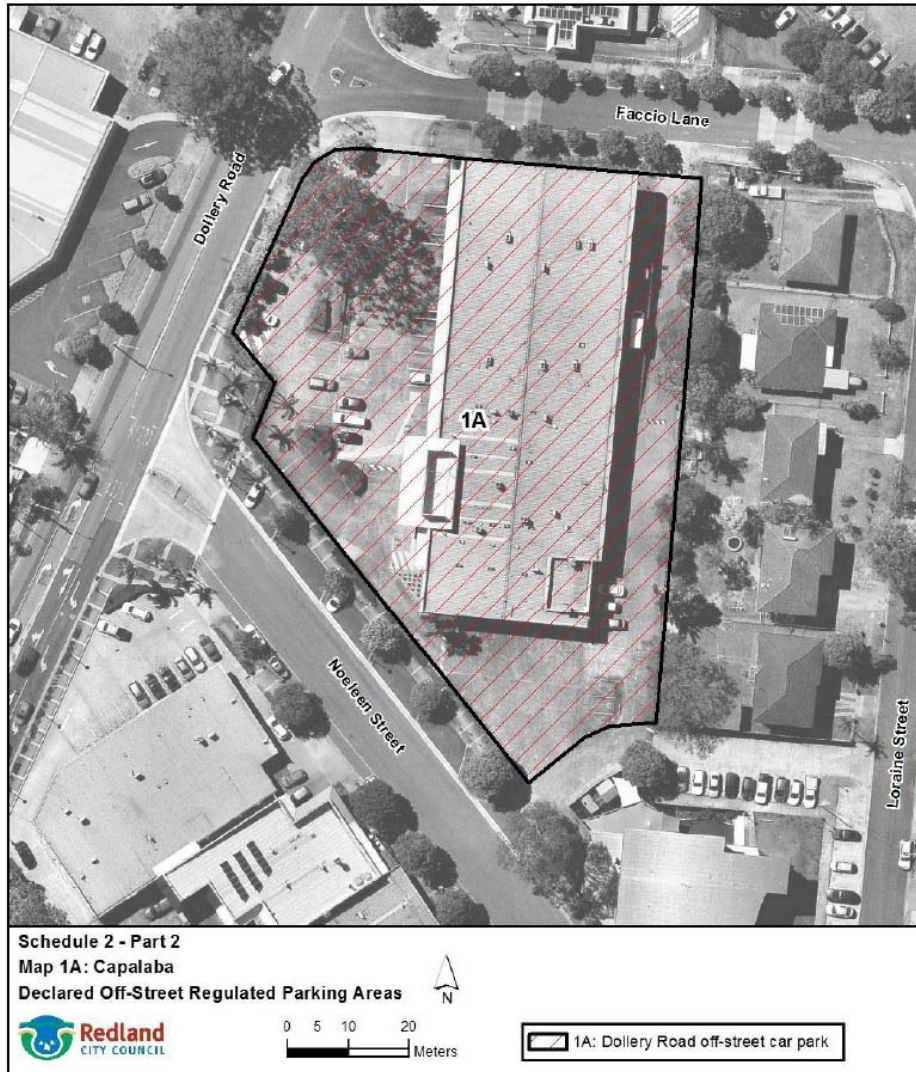
8. Wellington Point

Description of car park or area	Map ref.	Location or address of car park or area
Wellington Point off-street car and boat trailer park as identified in schedule 2, part 2.	8A	Main Road, Wellington Point.

Part 2 Maps of off-street regulated parking areas

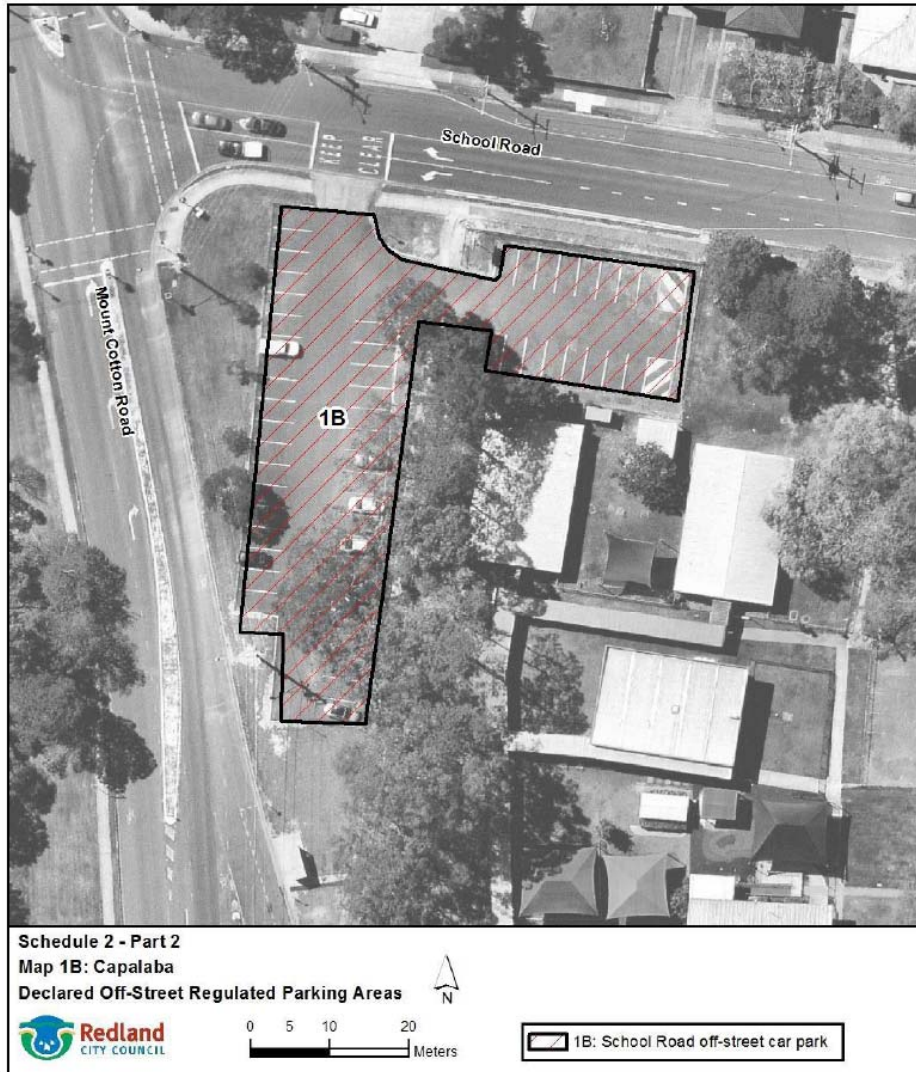
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Map 1A

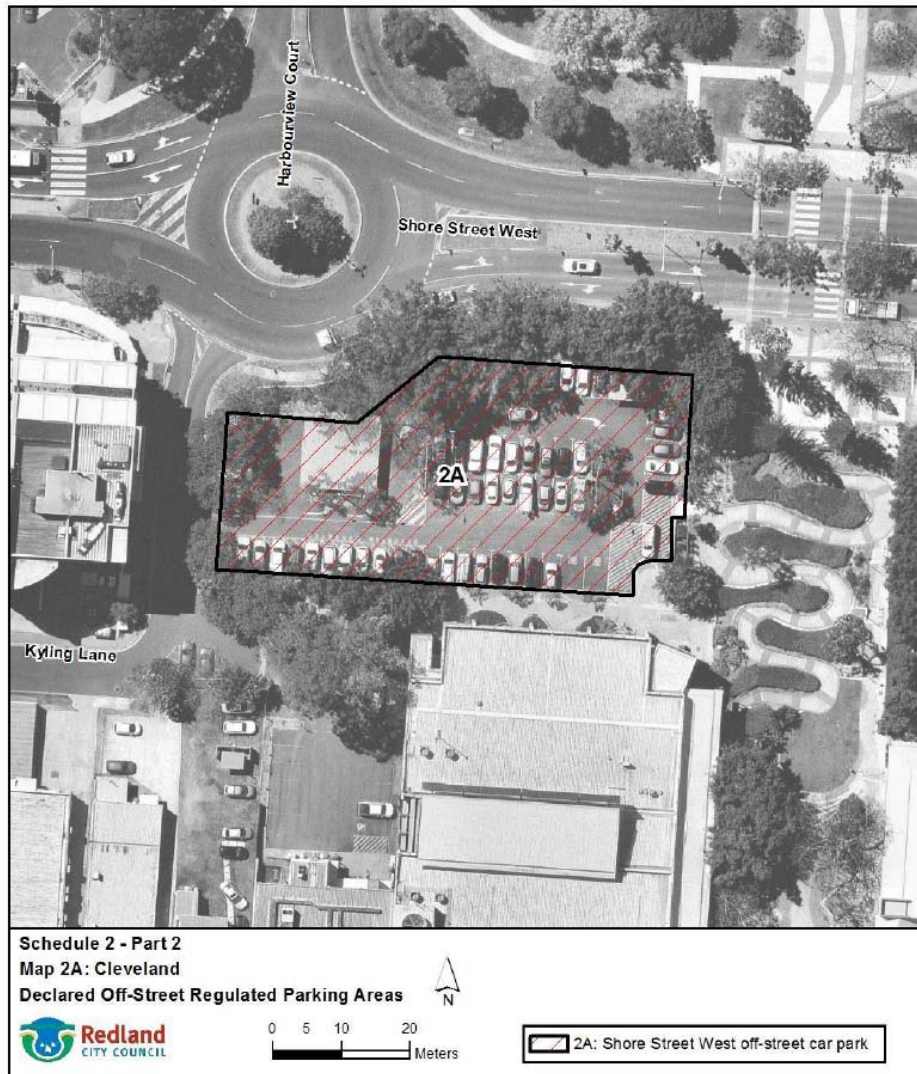


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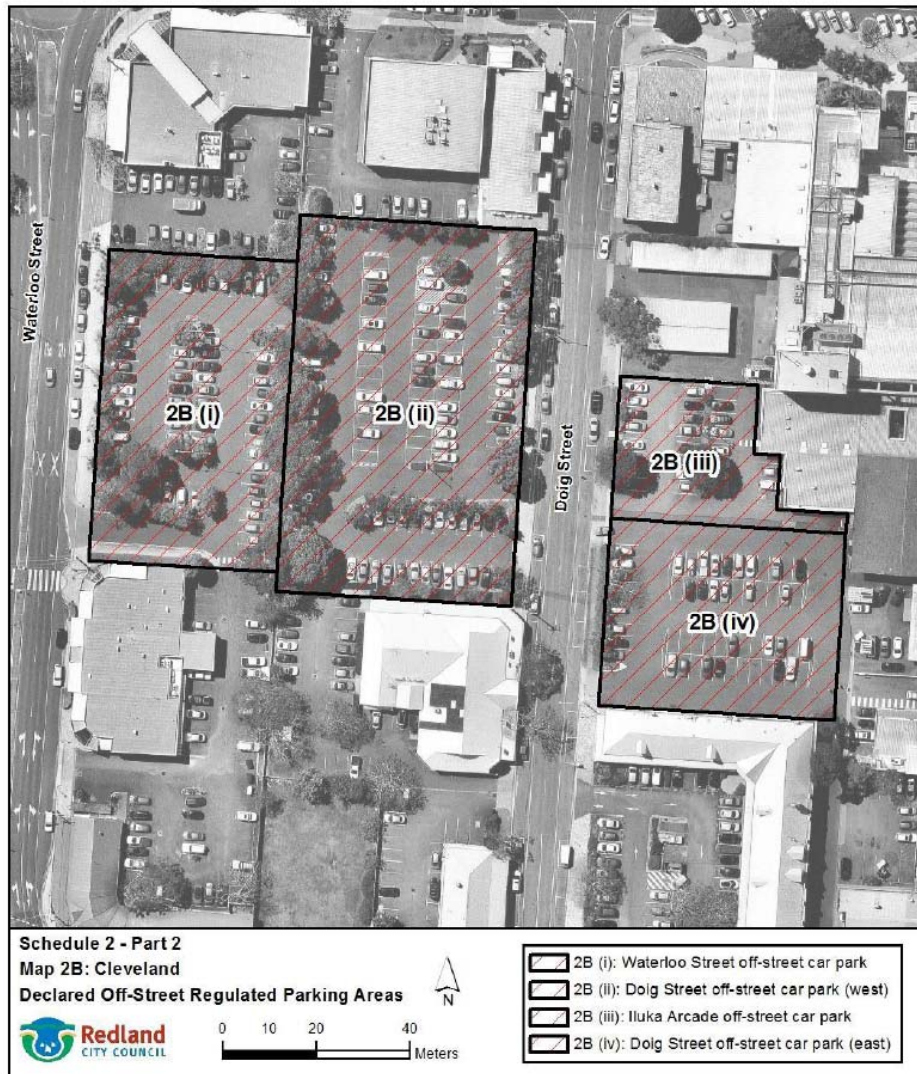
Map 1B



Map 2A



Map 2B

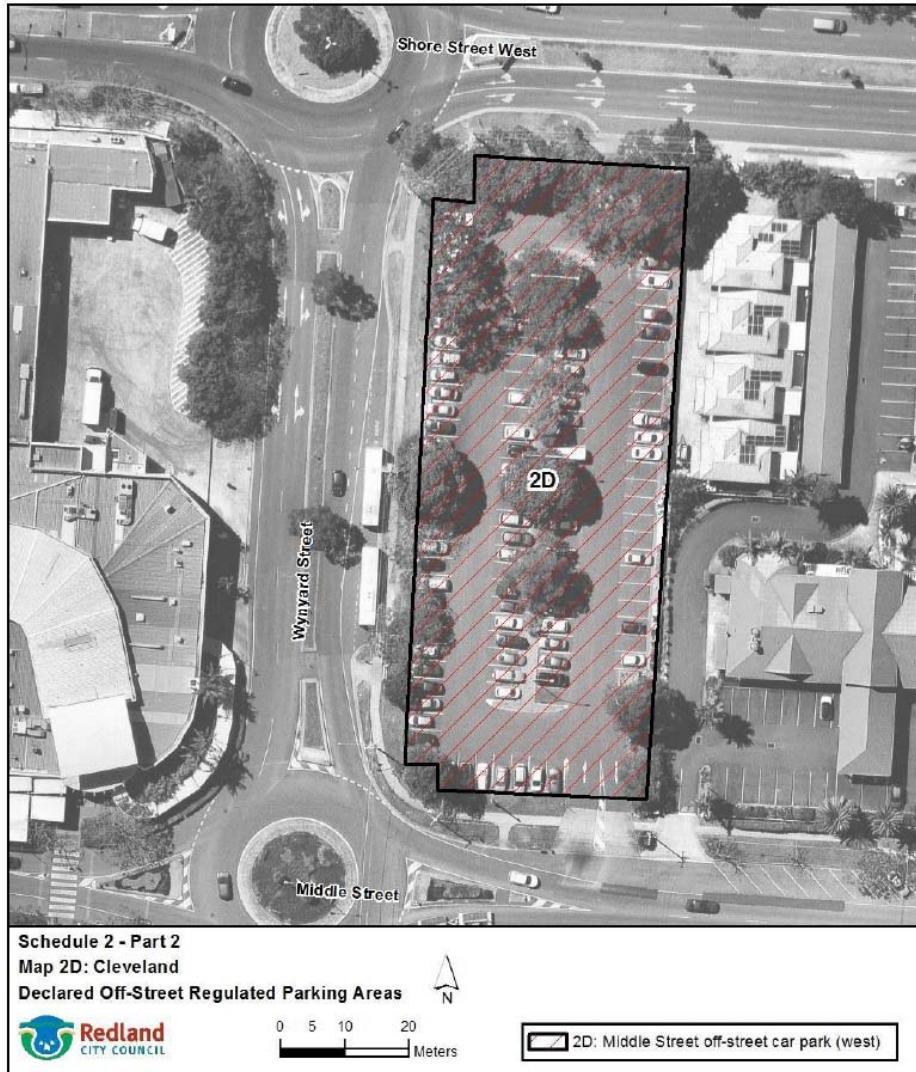


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Map 2C

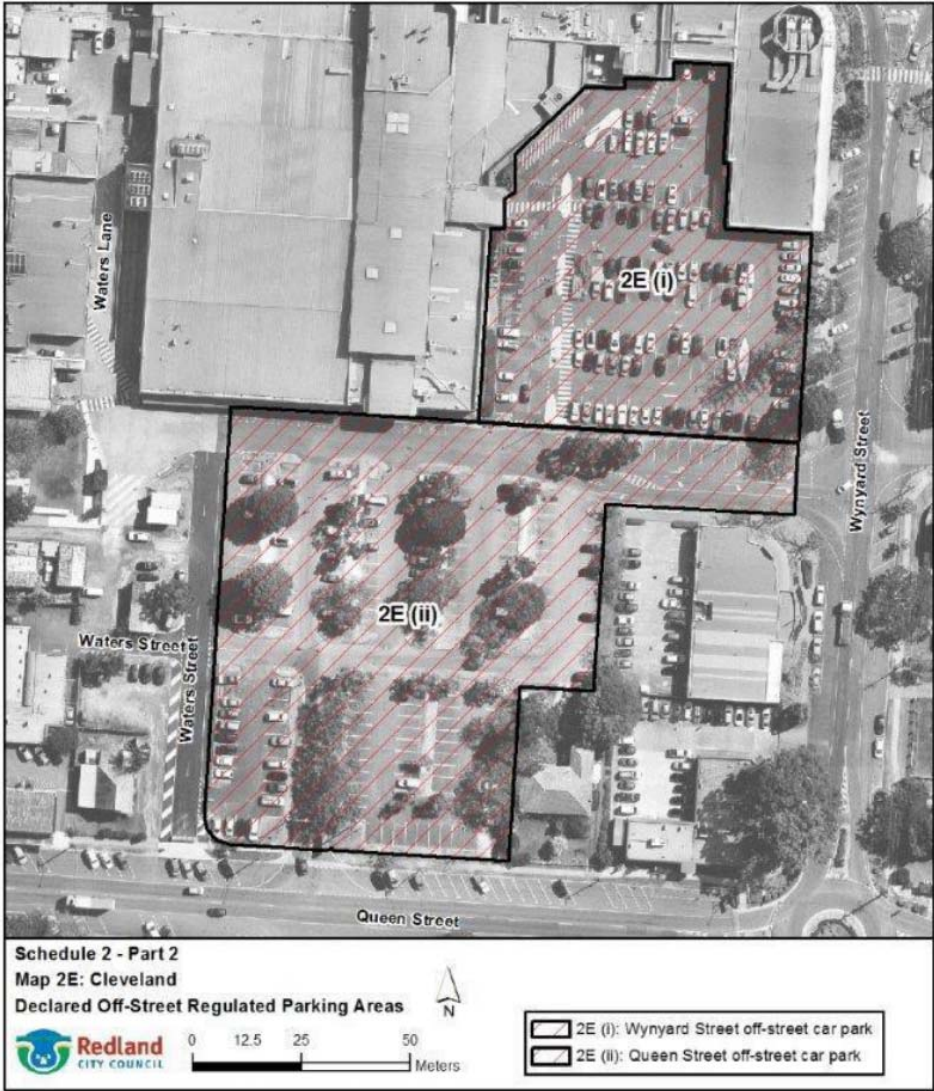


Map 2D



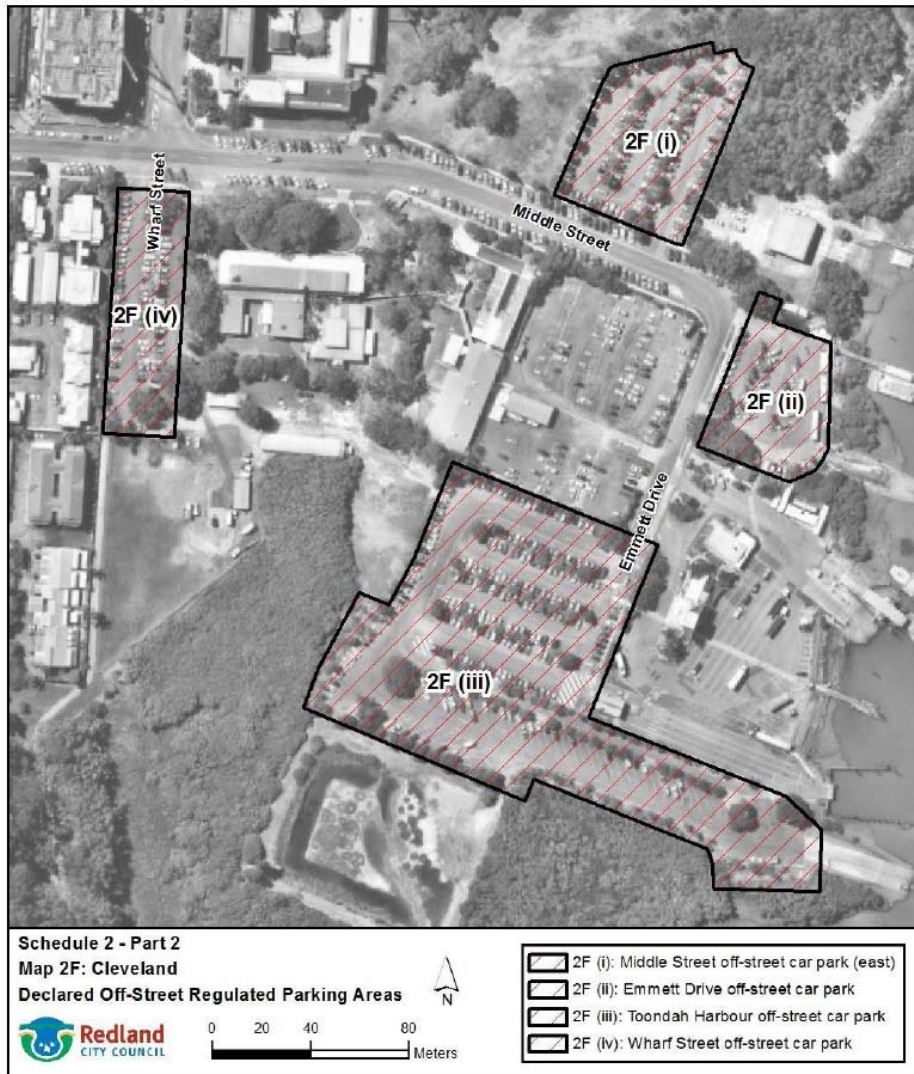
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Map 2E

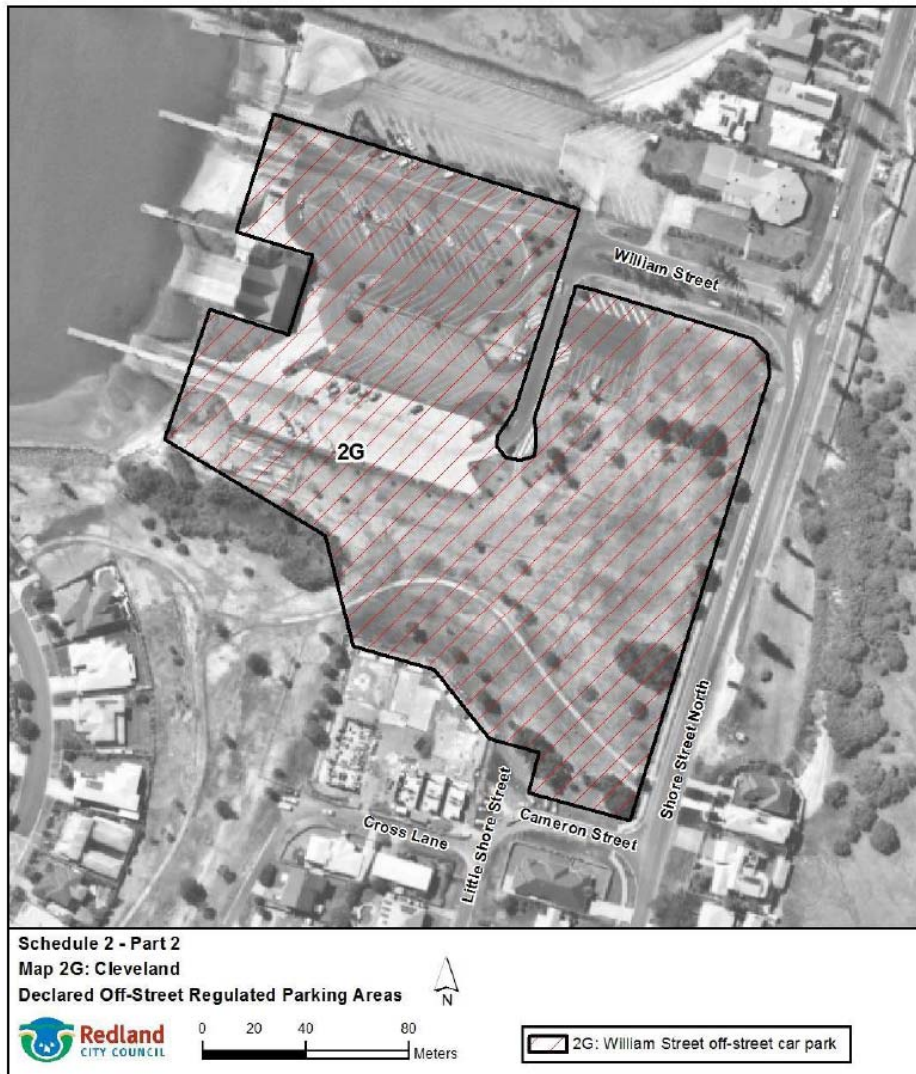


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Map 2F



Map 2G

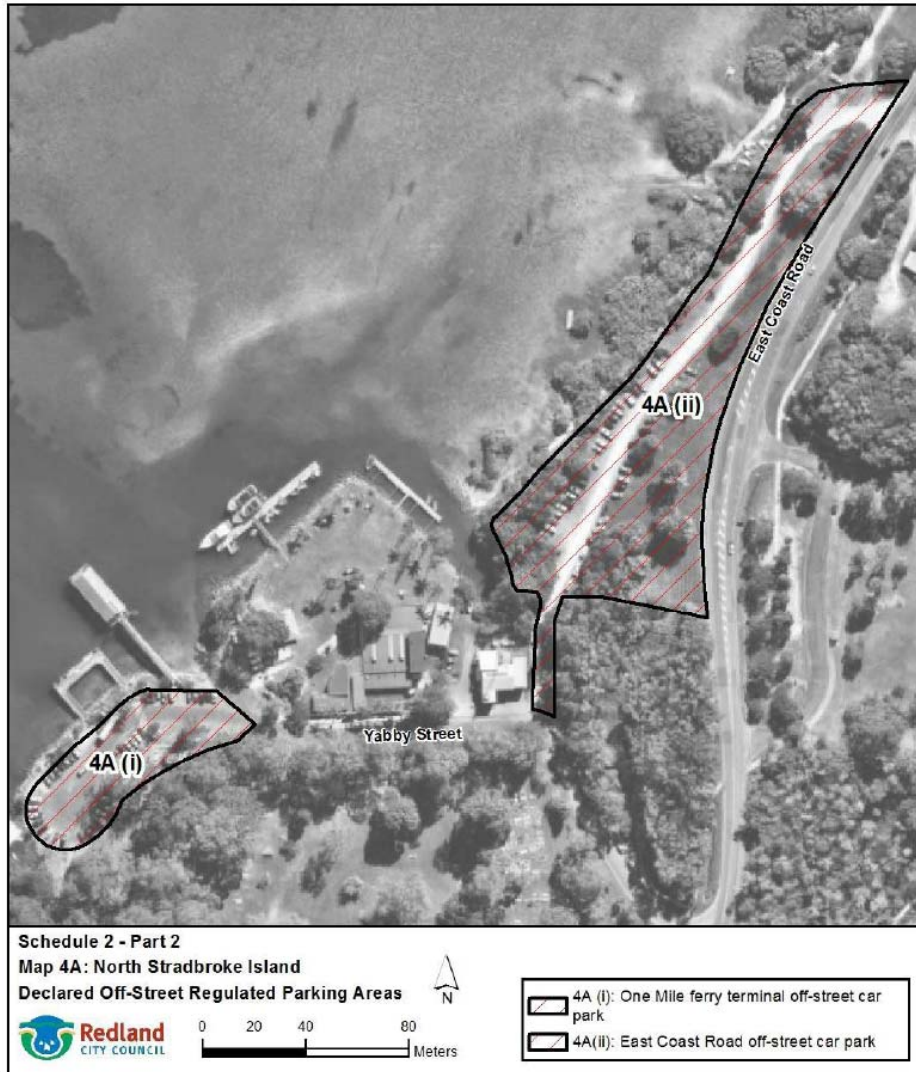


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Map 3A



Map 4A



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Map 4B



Map 4C



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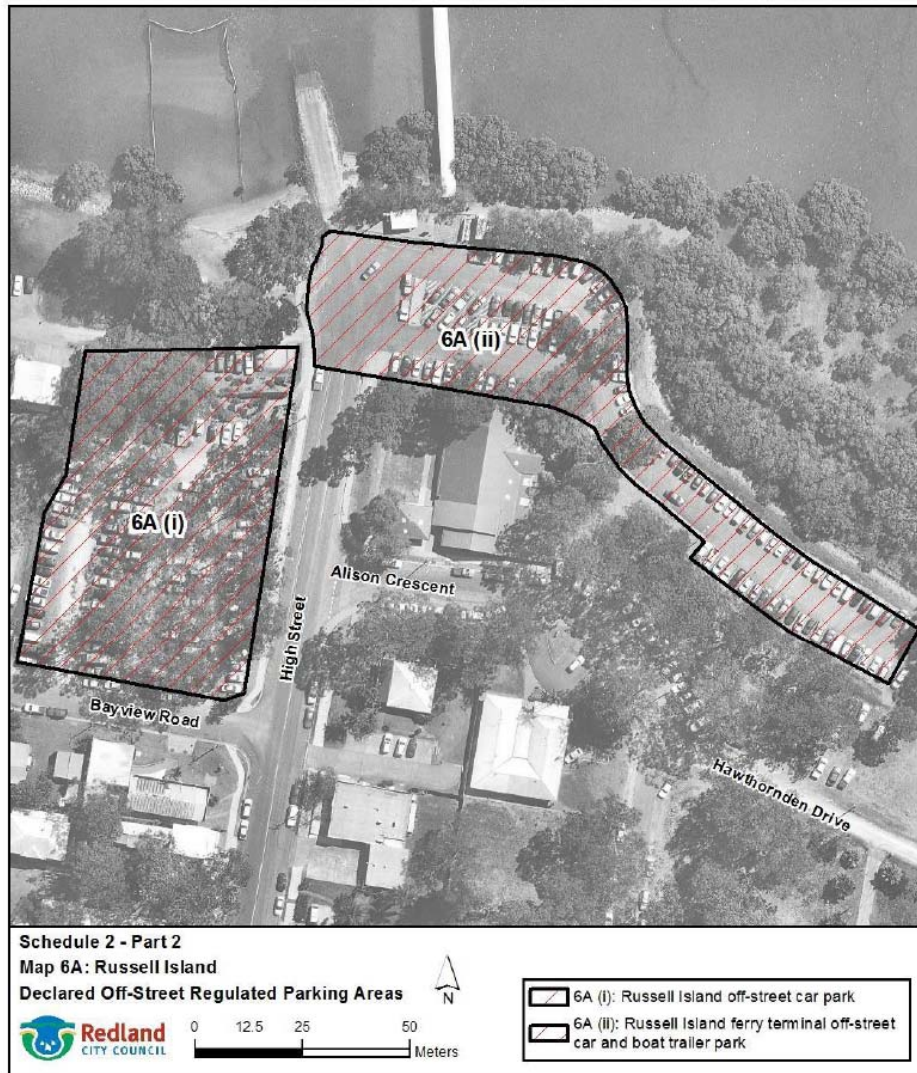
Map 5A



Map 5B



Map 6A



Map 6B

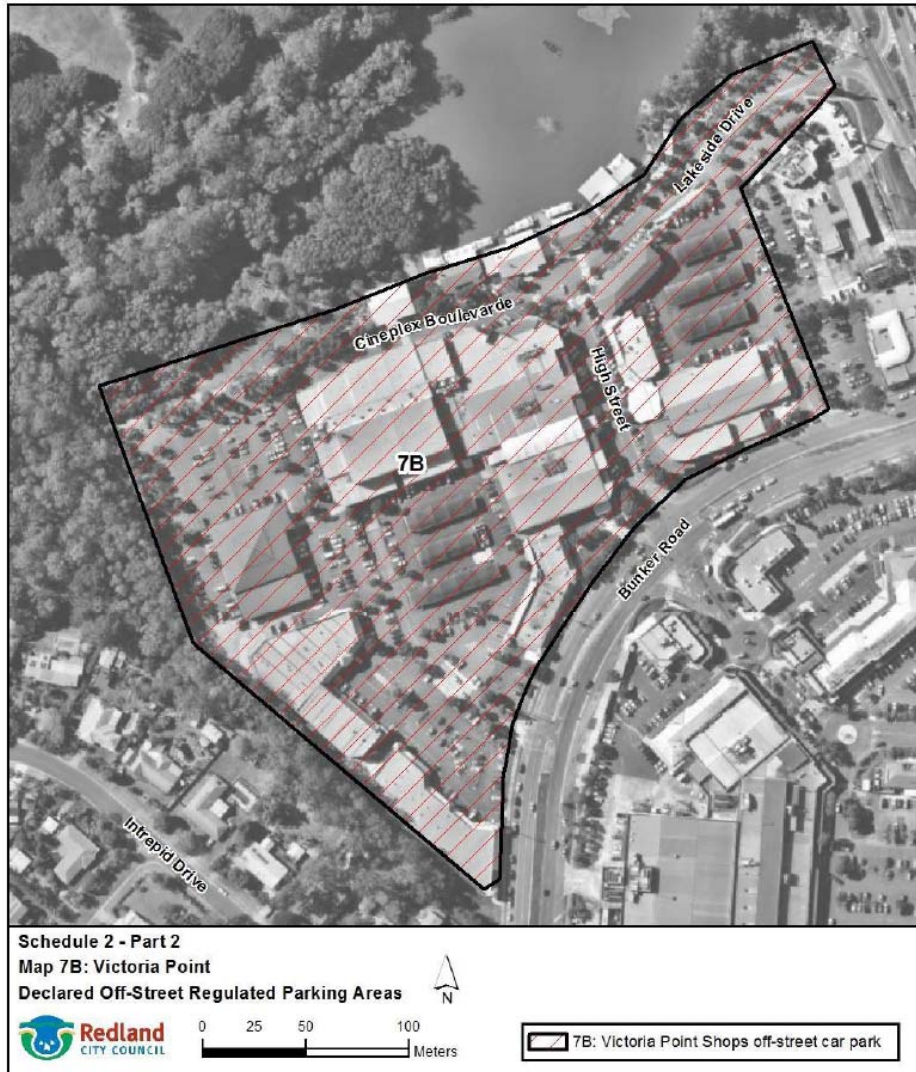


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Map 7A

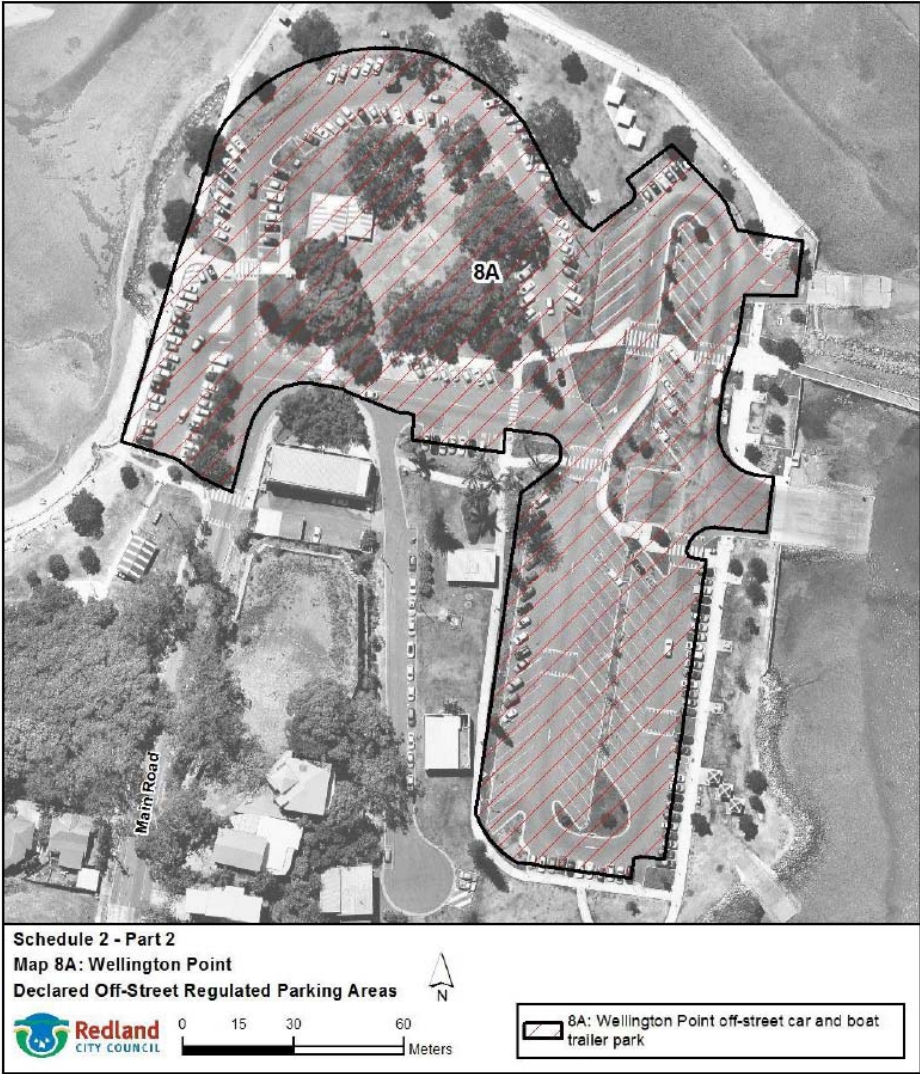


Map 7B



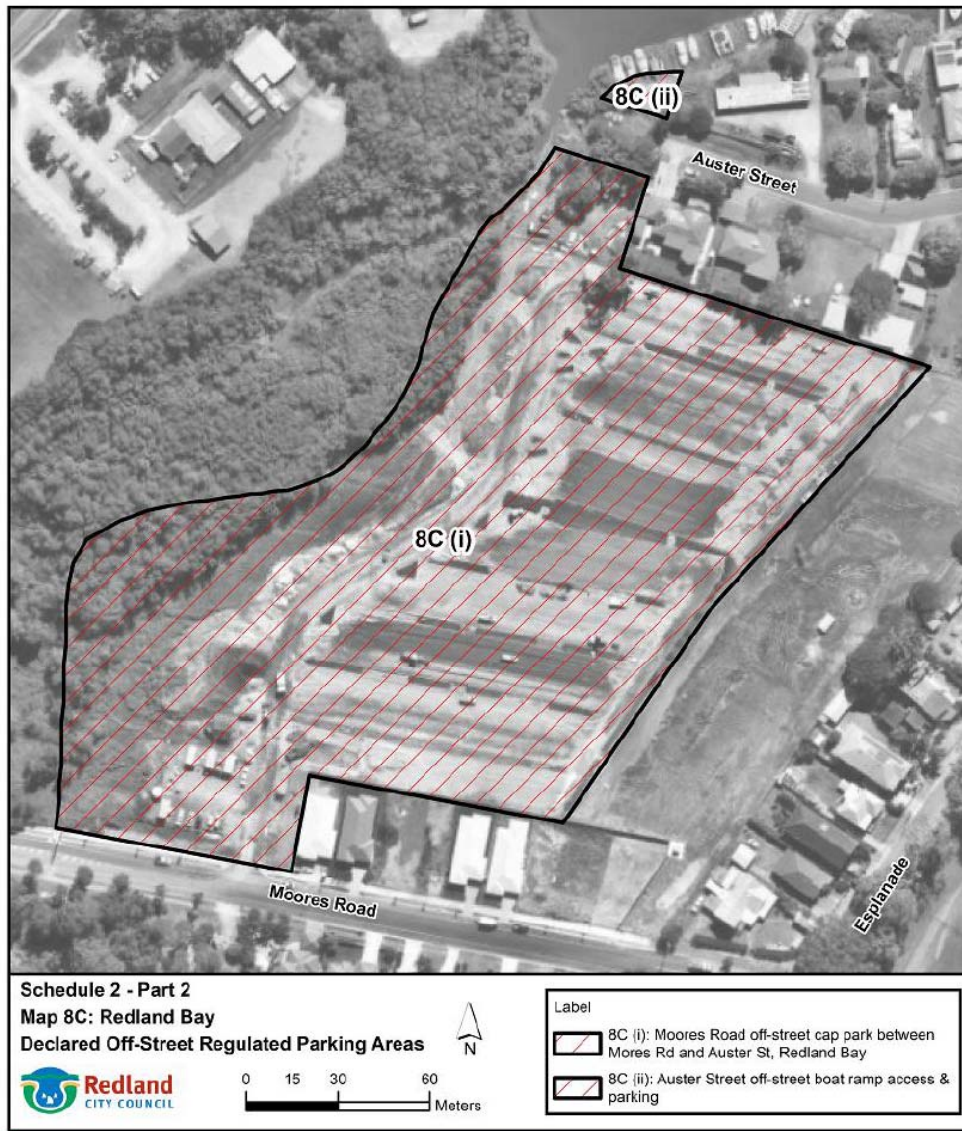
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Map 8A



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Map 8C(i) and (ii)



Schedule 3 Definition — no parking permit area

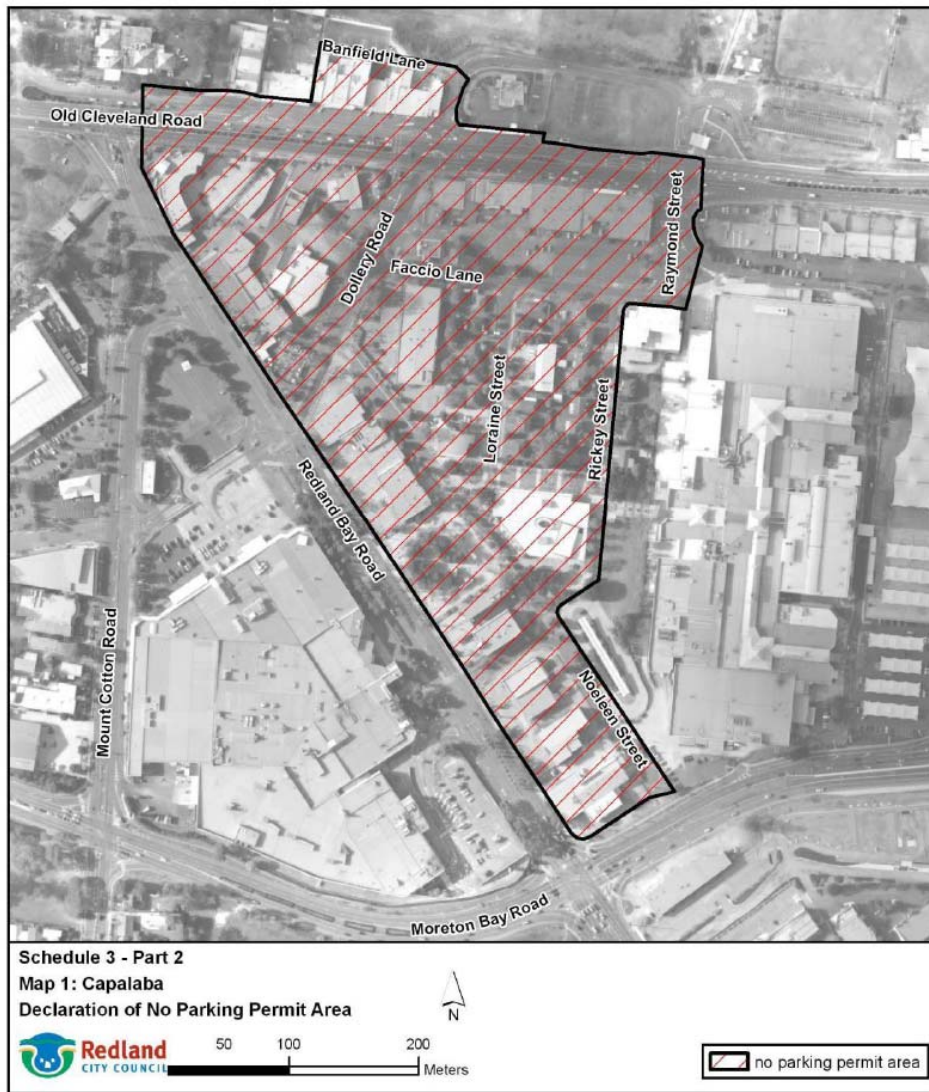
Section 4

Part 1 Description of no parking permit areas

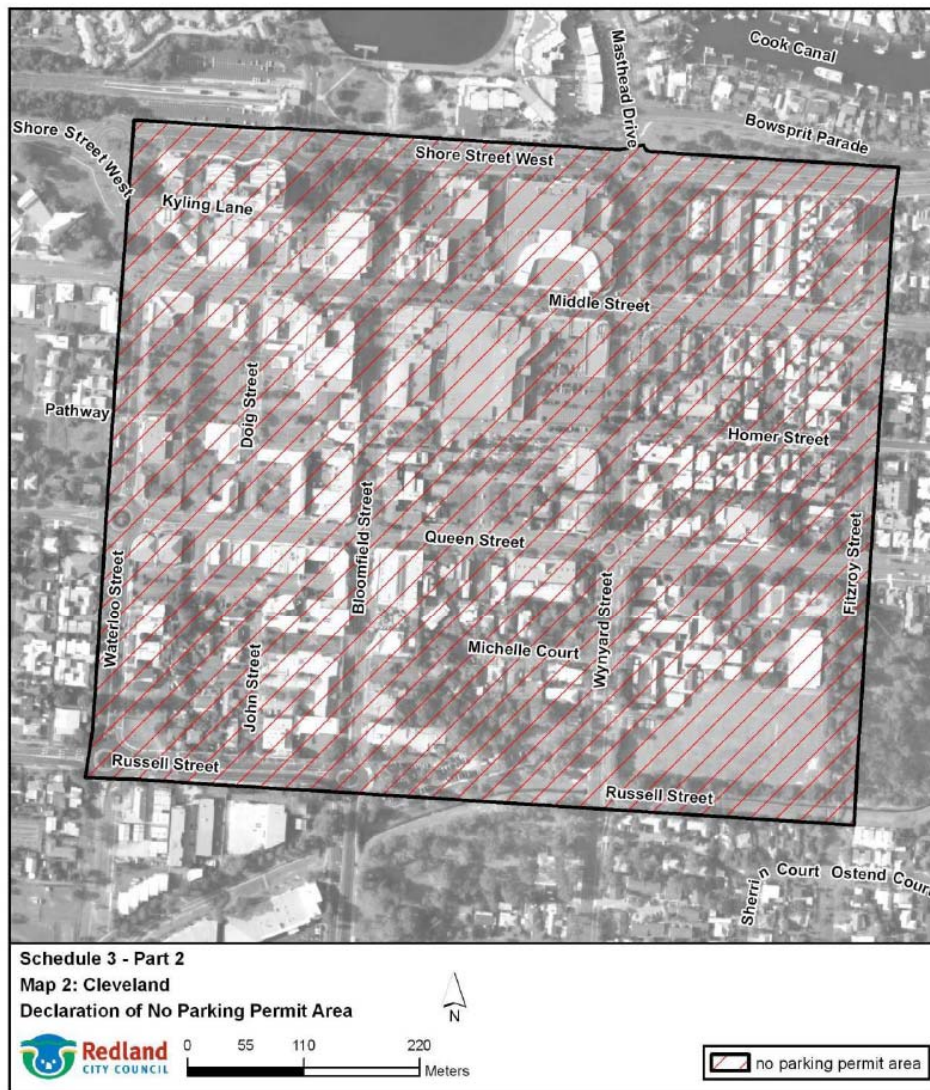
- (1) The Capalaba no parking permit area being the area indicated by hatching on part 2 map 1.
- (2) The Cleveland no parking permit area being the area indicated by hatching on part 2 map 2.
- (3) The Redland Bay no parking permit area being the area indicated by hatching on part 2 map 3.
- (4) The Victoria Point no parking permit area being the area indicated by hatching on part 2 map 4.
- (5) The Wellington Point no parking permit area being the area indicated by hatching on part 2 map 5.

Part 2 Maps of no parking permit areas

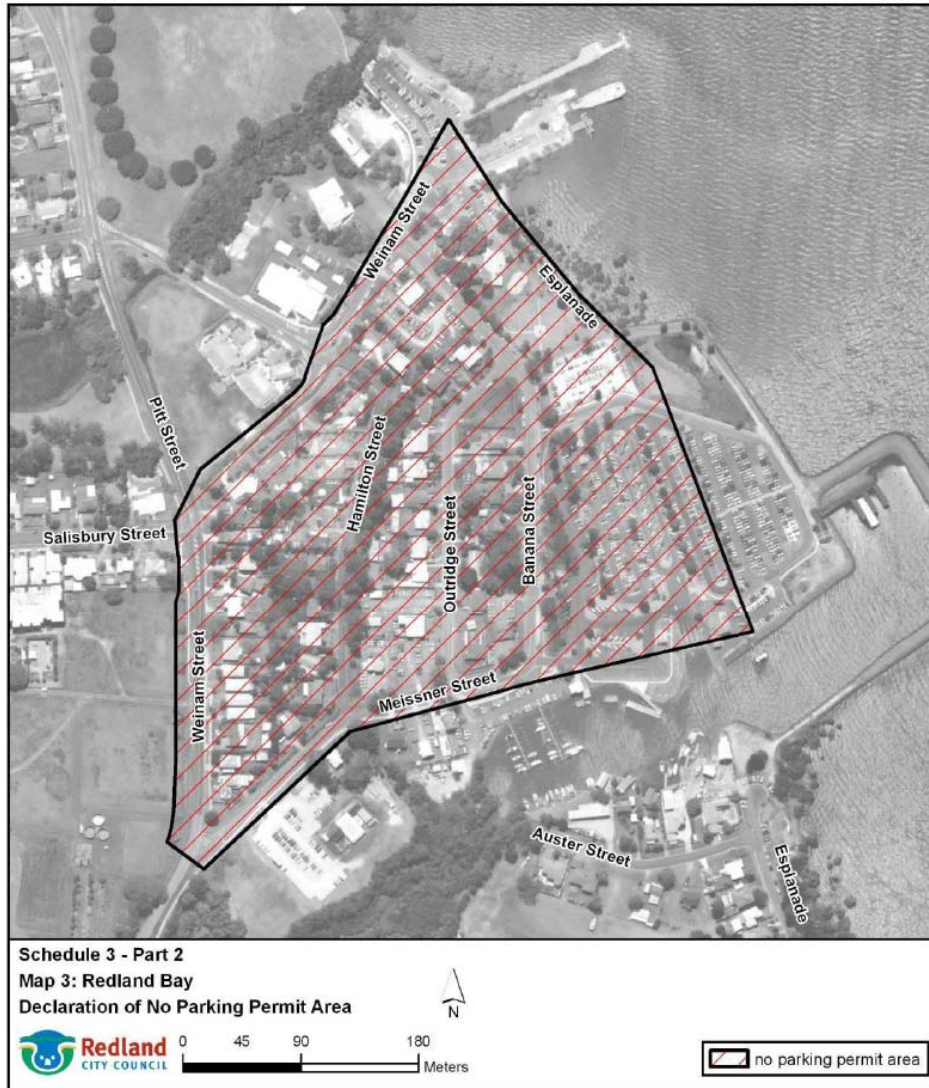
Map 1 - Capalaba



Map 2 - Cleveland



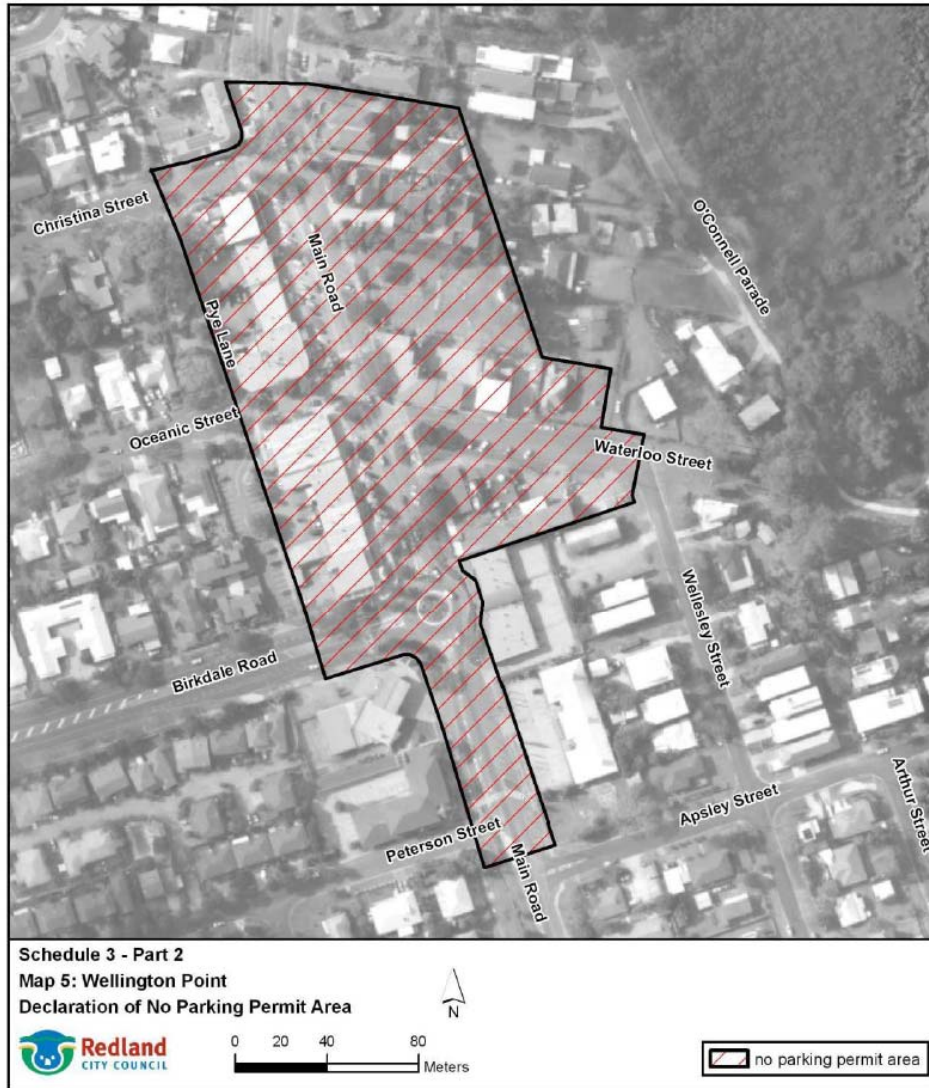
Map 3 – Redland Bay



Map 4 – Victoria Point



Map 5 – Wellington Point



Schedule 4 Infringement notice penalty amounts for certain minor traffic offences

Section 9

Column 1		Column 2
<i>Transport Operations (Road Use Management) Act 1995</i> provision	Minor Traffic Offence	Infringement notice penalty amount
106(1)(a)(i)	Parking a vehicle in a designated parking space unless a parking meter or parkatarea installed for the space indicates that the parking fee has been paid	1 penalty units
106(1)(a)(ii)	Parking a vehicle in a designated parking space unless the person has done what is required by an authorised system that applies in relation to the space	1 penalty units
106(1)(b)	Parking a vehicle in a designated parking space for a time longer than the maximum time indicated on the official traffic sign installed for the space	1 penalty units
106(1)(c)	Parking a vehicle in a designated parking space if another vehicle is parked in the space	1 penalty units
106(1)(d)	Parking a vehicle in a designated parking space so that the vehicle is not wholly within the space	1 penalty units

Column 1		Column 2
<i>Transport Operations (Road Use Management – Road Rules) Regulation 2009</i> provision	Minor Traffic Offence	Infringement notice penalty amount
167	Stopping on a length of road or in an area to which a no stopping sign applies	1 penalty units
168	Unauthorised driver stopping on a length of road or in an area to which a no parking sign applies	1 penalty units

Column 1		Column 2
<i>Transport Operations (Road Use Management – Road Rules) Regulation 2009 provision</i>	Minor Traffic Offence	Infringement notice penalty amount
169	Stopping at the side of a road marked with a continuous yellow edge line	1 penalty units
170(1)	Stopping in an intersection	1 penalty units
171	Stopping on a children's crossing or on the road within 20m before the crossing or 10m after the crossing	1 penalty units
172(1)	Stopping on a pedestrian crossing that is not at an intersection or on a road within 20m before a crossing and 10m after the crossing otherwise than as permitted by a sign	1 penalty units
173	Stopping on a marked foot crossing that is not at an intersection, or on a road within 10m before the traffic lights pole nearest to the driver at the crossing and 3m after the crossing unless permitted by a sign	1 penalty units
175	Stopping on a level crossing, or on a road within 20m before the nearest rail or track to the driver approaching the crossing and 20m after the nearest rail or track to the driver leaving the crossing unless permitted by a sign	1 penalty units
176(1)	Stopping on a road contrary to a clearway sign	1 penalty units
179(1)	Stopping an unauthorised vehicle in a loading zone	1 penalty units
181	Unauthorised driver stopping in a works zone	1 penalty units
182(1)	Stopping an unauthorised vehicle in a taxi zone	1 penalty units
183(1)	Stopping an unauthorised vehicle in a bus	1 penalty units

Column 1		Column 2
<i>Transport Operations (Road Use Management – Road Rules) Regulation 2009 provision</i>	Minor Traffic Offence	Infringement notice penalty amount
	zone	
183(1)	Stopping a bus in a bus zone contrary to a bus zone sign	1 penalty units
185(1)	Stopping an unauthorised vehicle in a permit zone	1.4 penalty units
186(1)	Stopping in a mail zone	1 penalty units
189(1)(a)	Stopping on a two way road between the centre of the road and another vehicle parked at the side of the road	1 penalty units
191	Stopping on a road so as to obstruct traffic	1 penalty units
195(1)	Stopping within 20m before a bus stop unless permitted by a sign	1 penalty units
195(1)	Stopping within 10m after a bus stop unless permitted by a sign	1 penalty units
197(1)	Stopping on a bicycle path, footpath, shared path or dividing strip or a nature strip adjacent to a length of road in a built-up area unless permitted by a sign	1 penalty units
198(2)	Stopping on or across a driveway unless dropping off or picking up, passengers	1 penalty units
199	Stopping near a postbox	1 penalty units
200(1)	Stopping a heavy vehicle or a long vehicle on a length of road that is not in a built-up area otherwise than on the shoulder of the road	1.4 penalty units
200(2)	Stopping a heavy vehicle or a long vehicle on a length of road in a built-up area for	1.4 penalty units

Column 1		Column 2
<i>Transport Operations (Road Use Management – Road Rules) Regulation 2009 provision</i>	Minor Traffic Offence	Infringement notice penalty amount
	longer than 1 hour unless permitted to stop on the length of road for longer than 1 hour by information on or with a traffic controlled device	
202	Stopping contrary to a motorbike parking sign	1 penalty units
203(1)	Stopping contrary to a people with disabilities parking sign	4 penalty units
Part 12	Other parking offences provided for in Part 12 (Restrictions on stopping and parking)	1 penalty units

Schedule 5 Dictionary

Section 4

community service organisation means an association incorporated under the *Associations Incorporation Act 1981* which has as the main purpose of its objects, making financial gain for community service, charitable or similar purposes.

community service organisation parking permit see section 7(3).

local government works parking permit see section 7(7).

no parking permit area means an area—

- (a) described in schedule 3 part 1; and
- (b) indicated by hatching on a map in schedule 3 part 2; and
- (c) the boundaries of which are indicated by a bold line circumscribing a hatched area on a map in schedule 3 part 2.

residence means a building, or part of a building, that is —

- (a) fixed to land; and
- (b) designed, or approved by a local government, for human habitation by a single family unit; and
- (c) used for residential purposes.

resident see section 7(8)(a)(i).

resident parking permit see section 7(2).

temporary parking permit see section 7(4).

visitor parking permit see section 7(8).

works zone parking permit see section 7(6).

Subordinate Local Law (Parking) 2015 Community Consultation Report

Prepared by Corporate Governance
November 2020





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Background

On 14 July, 2020 the Queensland Government passed the *Disability Parking and Other Matters Amendment Bill 2019*. This reform means that Queenslanders that have been diagnosed as legally blind will be eligible for a disability parking permit. The expanded criteria is for people who meet the definition on a temporary (six months or more) or permanent basis. These parking concessions make it possible for permit holders to go about their daily business by providing access to conveniently located parking bays which are wider than a standard parking bay and are available at locations such as shopping centres, hospitals, medical centres, train stations and entertainment venues.

The proposed amendments are to introduce new off street regulated parking areas at Moores Road and Auster Street, Redland Bay and to increase the penalty units associated with unauthorised parking in a disabled parking space across the City. The proposed change of penalty is from \$186 to \$533, in line with the advice received from the Minister for Transport and Main Roads. Additionally, in order to ensure recent changes to Council's regulated car parking areas are reflected in the subordinate local law to facilitate compliance the new parking areas need to be included in the 'declaration of off-street regulated parking areas' and 'Maps of off-street regulated parking areas' as per Schedule 2 of *Subordinate Local Law No. 5 (Parking) 2015*.

On 7 October 2020, Council resolved to commence the Local Law Making Process for *Subordinate Local Law No. 5 (Parking) 2015*. The proposed amendments will provide Council with the ability to regulate and conduct parking compliance which will ensure equitable use of the new car park area and bring the current penalty unit for disability parking infringements to the amount currently being issued by Queensland Police Force. This will provide a consistent approach to parking compliance and community expectations. This report details the findings of the community consultation undertaken for the consideration of Council and stakeholders.

Community Consultation Summary

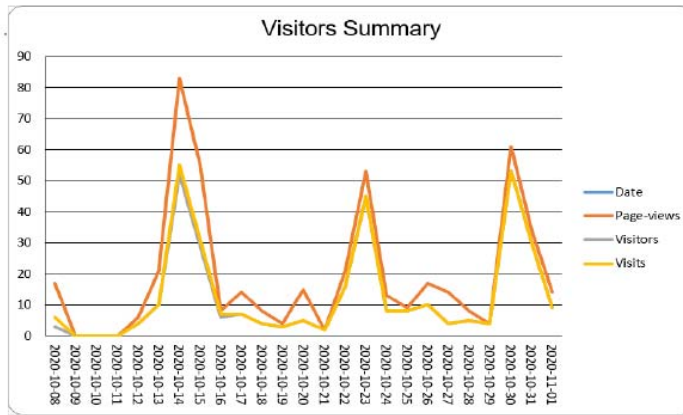
Community consultation opened on 12 October 2020 and closed 12 November 2020.

The community consultation was conducted using the IAP2 Standard – Engagement level. The spectrum is designed to assist with the selection of the level of participation that defines the public's role in any community engagement program. This community engagement was conducted using the 'Consult' level of participation with the goal being to provide the public with balanced and objective information to assist the Redlands Coast Community with information regarding the Local Law amendments.

Consultation was promoted through newspaper advertising, social media channels and Council's Yoursay project page. To encourage participation across all stakeholder groups, a variety of feedback mechanisms were provided, including online (through the Yoursay page), in person at Council customer service centres and via email to the corporate email address.

A total of 33 submissions were received.

Summary of Visitors to the Yoursay site



Project Highlights	
Total Visits	326
New Registrations	3
Video views	0
Photo Views	31
Document Downloads	0

ENGAGED PARTICIPANTS				INFORMED PARTICIPANTS		AWARE PARTICIPANTS	
32				70		294	
Engaged Actions Performed	Registered	Unverified	Anonymous	Informed Actions Performed	Participants	Aware Actions Performed	Participants
Contributed on Forums	0	0	0	Viewed a video	0	Visited at least one Page	294
Participated in Surveys	3	0	29	Viewed a photo	21		
Contributed to Newsfeeds	0	0	0	Downloaded a document	0		
Participated in Quick Polls	0	0	0	Visited the Key Dates page	1		
Posted on Guestbooks	0	0	0	Visited an FAQ list Page	0		
Contributed to Stories	0	0	0	Visited Instagram Page	0		
Asked Questions	0	0	0	Visited Multiple Project Pages	34		
Placed Pins on Places	0	0	0	Contributed to a tool (engaged)	32		
Contributed to Ideas	0	0	0				

Community Consultation Metrics

Awareness and participation from the community was strong however submission numbers were low. Low submissions with this level of awareness indicate the community was interested in the changes and reasonably happy with the proposed amendments.

Community Consultation Metrics	
Activities Driving Awareness	Metrics
Facebook Post reach (RCC)	Moores Road - 10,017 people reached and 1,536 engagements Disabled parking – 12,866 people reached and 841 engagements
Bulletin Advertisement	1
Participation Activities	
Facebook post shares, likes and reactions (RCC)	172
Yoursay page visits	326
Photo views	31
Yoursay documents views and downloads	0
Participants Providing Feedback	
Yoursay contributions	33
Emails	1

2/3 of participants came from Russell and Macleay. 85% of participants supported the increase in fines for unauthorised parking in disability parking spots, and 55% supported the introduction of regulated parking at the Moores Road car parking facility.

Data Review

The engagement provided the community with the opportunity to provide feedback on the proposed amendments to the local laws. In this case the amendments included:

1. Increase in Penalty Infringement for unauthorised parking in designated disability parks;
2. Introduction of regulated parking at the new Moores Road car parking facility.

A summary of feedback relating to: Increase in Penalty Infringement for unauthorised parking in designated disability parks is listed below;

Do you support Council increasing the fine for unauthorised parking in spots designated for people with a disability?	Please tell us why	Council Response
Yes	<i>Yes, but at a reduced amount due to economic downturn in our economy, as many households are under financial pressure and this is on the increase.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>The disabled have enough to contend with</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<p><i>Way too many people are getting away with abusing these parking. The fine is no higher enough.</i></p> <p><i>What should be even higher on this agenda is having the disability permits of holders reassessed by an independent governing body to check the actual validity of the disabilities. At least 80% of the holders of these permits are illegal. Just sit in the undercover parking area at Victoria point for an hour. You will see the abuse. The capable elderly are the worst offenders. You then get a genuine wheelchair permit holder that cannot find a park. They end up having to use a normal small car space in areas the put their disable wheelchair bound person at risk.</i></p> <p><i>As a parent of a young person in a wheelchair, I have been sworn at, bullied, abused, and parked in, for voicing my disgust. For using a pram parking because there were no other safe parking</i></p>	<p><i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i></p> <p><i>Disability parking permits are assessed and issued by the Department of Transport and Main Roads</i></p>

Do you support Council increasing the fine for unauthorised parking in spots designated for people with a disability?	Please tell us why	Council Response
	<i>to get my child in and out the vehicle. I have no respect or tolerance for the elderly and people that clearly abuse disability parking</i>	
Yes	<i>It is essential that disabled parking is available to those who need it and fines are enforced</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>They are spots for people with disabilities only</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Because people need to respect that space</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>I see a lot of cars parked in these spaces without permits. I would set the fine @\$1000</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
No	<i>Sometimes people don't have a choice but to park anywhere else.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking.</i> <i>Motorists are required to park in accordance with regulated parking signage</i>
Yes	<i>The people who have permits to use these bays are citizens who should be respected</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Obviously, because they can't walk and are not as mobile. However, considering the high rates I suggest all rate payers have free parking for as long and wherever they like. And Hope my rates are not being used for surveys.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
No	<i>The amount is manifestly too high. \$350- is better.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
No	<i>I don't see how it will make any difference except more money to council. people only park in disability parking out of desperation to get home as there is always insufficient parking close to the ferry</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i> <i>Motorists are required to park in accordance with regulated parking signage</i>
Yes	<i>As a driver with a permit to park in these spaces always find it h and to park in one a cars with no permits have taken the space.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>

Do you support Council increasing the fine for unauthorised parking in spots designated for people with a disability?	Please tell us why	Council Response
Yes	<i>It's very inconsiderate</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Not enough parking area for trailers .car can easily park in surrounding area.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Disabled people need easy access to terminal.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Cause it's not right people parking in specialised spots</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
No	<i>I think the fines at the current rate are high enough.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Shouldn't park there</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
No	<i>No need to</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>They are for people with less mobility</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>People who park here without disabilities are just being lazy, late or there's nowhere else to park in the car park it's just no excuse</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i>
Yes	<i>Aged and disabled people need to park close by. However I have seen able-bodied people have disability stickers. Need for aged people too.</i>	<i>Retain proposed penalty infringement notice of \$533 to deter unlawful parking</i> <i>Disability parking permits are assessed and issued by the Department of Transport and Main Roads</i>

A summary of feedback relating to: Introduction of regulated parking at the new Moores Road car parking facility is listed as follows;

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
Yes	<i>Cars need to be safe</i>		<i>CCTV is installed at the Moores Road Carpark</i>
Yes	<i>To help people share</i>	<i>No</i>	<i>Noted</i>

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
No	<i>Many islanders, and me I live on Russell island and we need to use the car parking and are not always able to return to re-park or more cars from a three day space, and day parking is not reasonable as we need to keep a car on the mainland.</i>	<i>I live on Russell Island and my husband and I park our car on the mainland, many islanders need to park on the mainland for work or business purposes. Please do not put too much of a financial burden on people during an economic and jobs downturn.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. This require regulated parking to ensure that there is a turnover for available spaces</i>
Yes	<i>DDA legislation must be adhered to in the overflow car park. It isn't and as a disabled person I am gob smacked how this could occur. Four disabled car parks must that is MUST be provided at the northern end of the car park (Six existing parking slots reconfigured to four) near the bridge so that those visitors like disabled boat passengers in separate cars or visitors to the park on the southern side of Weinam Creek can enjoy the area. Also two (2) car and boat trailer parks close to the ramp should be exclusively set aside for disabled car/boat drivers as the one at Paradise Point.</i>	<i>I am amazed that this was not a consultation was not consideration when planning the car park but better now than never. No regulated restrictions would be preferred and definitely less strict that existing parking to the north to encourage use because you are not going to get cars over there too easily. There should be relaxation of any regulation where cars over park the side lines of a carpark space is narrower than in existing carparks in the Redlands.</i>	<i>This car park has been designed as an entire precinct at Weinam Creek, Redland Bay and not has a standalone car park. The disabled car parking complies with the Australian Building Code and Australian Standard. The Australian Standard says that disabled parking should be provided as close to the destination as possible and the new carpark at Moores Road is therefore not suitable to incorporate disable parking for this reason. The existing disable car parking at Weinam Creek is in excess of the minimum requirement as required by the building code of Australia for car park (Class 7a).</i>
Yes	<i>I think the options are fine</i>		<i>Noted</i>

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
Yes	<i>There is not enough parking for car with boat trailers or short term parking making the facilities unusable around the area</i>	<i>Ensure there is enough car and boat trailer parking</i>	<i>State government provides guidelines for the number of bays reserved for cars with boat trailers (CTU) that should be provided at public boat ramps. Council endeavours to provide the required bays.</i>
No		<i>How absolutely disgusting this car park is! Redlands. Beautiful one day ...a concrete jungle the next. The Redlands council should be absolute disgusted in itself. Yet it's not. Future generations will think why you concreted over rich farming. Your legacy....DISGUSTING!</i>	Noted
Yes	<i>Doesn't solve the problem. Parking by marina needs to be for commuters only - Mon through Friday with a max park time of 14hrs. There should also be a survey of cars that are island resident's cars and parking allocated for residents only (3day and 7day). Many spaces are taken up by local residents who then rent out their driveways. All new houses should have adequate parking. If the public transport was better there would be less need for cars.</i>		<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area.</i>

Do you support the introduction of regulated parking at the new Moores	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
Yes	<i>Definition of regulated parking needs to properly clarified, if it is for boat trailer parking spots?, or is it for island residents parking, the long walk for elderly and disabled is not feasible, is there maximum days parking or pot luck in getting a parking spot.</i>	<i>What is the end result expected by council for the car park, relieve residents parking problems-shortage of available spots, or a fill in until the official Weinam creek car park is completed. Council is definitely not looking at the long term picture for the island residents. More homes are being built means more parking or bite the bullet and seriously look at other means of access to the islands which would eliminate the parking issue.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. This require regulated parking to ensure that there is a turnover for available spaces</i>
No	<i>Like many employed people I have currently been working two or three days a week from home and living in city the other days, as I get too tired and feel unsafe commuting 2.25 hours twice a day. I have been parking 4-5 days in the back carpark in overflow carpark up the hill. This is certainly under 7 days however during holiday season I have to take my car to the island because of 7 day limit.</i>	<i>An option maybe for specific areas to be designated more than 7 days. With the average age of people on Russell Island being 55 years the demand and need for disabled bays high and there is too few of them, and so I believe this is where the negative conversations about the distance to walk. I will be 60 in January and have been on the wait list fir a secure car parking bay with RCC for 3 years.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. The Australian Standard says that disabled parking should be provided as close to the destination as possible and the new carpark at Moores Road is therefore not suitable to incorporate disable parking for this reason. The existing disable car parking at Weinam Creek is in excess of the minimum requirement as required by the building code of Australia for car park (Class 7a).</i>
No	<i>Waste of council time and resources</i>	No	Noted

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
No	<i>Because this is public land. It has been bought and developed by the people, not a council. It is public land and should stay as such. Parking and fines are a dreadful idea. The people own the place and a council should not and should NEVER have the power to fine people using public places. Next will be fees to walk on footpaths. It is illogical. What are rates for? Certainly not giving councillors pay packages & conditions beyond people in private industry.</i>	<i>Never, ever do surveys that cost how much? Never ask this silly question again. Get on with council business. Free parking for all on public roads and footpaths, parks etc. Where did this thought of charging, charging and more charging after paying rates come from? Who are you and what is your name, companies name, address and phone number? How much is the RCC paying you?</i>	Noted
No	<i>There are not enough long term car parks for island residents.</i>	<i>More Security cameras are needed.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. There are cctv cameras Installed that cover the car park.</i>
No	<i>We have enough regulations inflicted on us already. Due to having to catch a ferry or barge. so I always say no to more regulations</i>	<i>no no no.. first in best dressed.. no regulations, it only gives council more reason to steal money from frustrated islanders in the guise of fines.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. This require regulated parking to ensure that there is a turnover of available spaces.</i>

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
No	<i>It's already way too difficult to find a car park when commuting between the islands and mainland. We need to be able to park sometimes for more than a week while on island. Some evenings, I have had to park "illegally" or in a spot designated 4 hours, just to be able to get the last ferry over. And then rush back and try to find a new car park in the morning. It's hugely stressful and wastes so much of my day when I need to be working.</i>		<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements within the available parking area. This require regulated parking to ensure that there is a turnover for available spaces.</i>
Yes	<i>So people like myself have a safe and convenient place to park Seven days isn't long enough. People who need a car two or three times a month have to make unnecessary trips to avoid a fine.</i>	<i>Provide more disabled parking space to cater for the growth of people moving to the Redlands are in the future</i>	<i>The Australian Standard says that disabled parking should be provided as close to the destination as possible and the new carpark at Moores Road is therefore not suitable to incorporate disable parking for this reason. The existing disable car parking at Weinam Creek is in excess of the minimum requirement as required by the building code of Australia for car park (Class 7a).</i>
No	<i>Seven days isn't long enough. People who need a car two or three times a month have to make unnecessary trips to avoid a fine.</i>		<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements, which provides parking turn over instead of car garaging within the available parking area.</i>

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
Yes	<i>Never enough area to park car and trailer due to cars only taking up trailer parking spots</i>		<i>State government provides guidelines for the number of bays reserved for cars with boat trailers (CTU) that should be provided at public boat ramps. Council endeavours to provide the required bays.</i>
Yes		<i>More parking for car and trailers.</i>	<i>State government has set standards for the number of bays reserved for cars with boat trailers (CTU) that are to be provided at public boat ramps. This achieved at this car park.</i>
Yes	<i>Some people need to be able to leave their cars for at least 7 days and available parks are often very hard to find on weekends!</i>	No	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements, which provides parking turn over instead of car garaging within the available parking area.</i>
Yes	<i>Cause it's right</i>	No	Noted
Yes	<i>User pay</i>	<i>Move the parking and build something nice we can all use</i>	Noted
No	<i>It's too far too walk</i>	<i>Stay free</i>	<i>Connecting foot bridge and footpaths are provided.</i>
No	<i>Should be no time as have to walk so far to catch ferry</i>		<i>Timed parking provides parking turnover instead of car garaging.</i>

Do you support the introduction of regulated parking at the new Moores Road car parking facility	Please tell us why	Do you have any other thoughts regarding regulated parking in the Moores Road car parking facility	Council Response
<i>No</i>	<i>Parking is a nightmare. The population on the islands have increased to a ridiculous level without appropriate infrastructure.</i>	<i>I would like to see shade sails such at shopping centres</i>	<i>Noted</i>
<i>No</i>	<i>Parking is a nightmare. The population on the islands have increased to a ridiculous level without appropriate infrastructure.</i>	<i>Should be no fines when there is not enough parking for residents and visitors.</i>	<i>Council endeavours to provide a balanced range of parking for short and long term parking requirements, which provides parking turn over within the available parking area.</i>
<i>No</i>	<i>As some are retired and don't go over as regular</i>	<i>Great parking</i>	<i>Noted</i>
<i>No</i>	<i>It should be unlimited as there are plenty of other spots that can be restricted</i>	<i>No</i>	<i>Timed parking provide parking turnover instead of car garaging.</i>
<i>Yes</i>	<i>To provide equitable access for all. Parking needs to remain free. Residents pay high ferry and barge transport costs. Many residents fall into a low so up economic bracket and would be adversely affected if paid parking became the only option. Apart from that if paid parking was introduced the community would be outraged and this community can be very vocal when they're upset.</i>	<i>No</i>	<i>Currently, there is no paid parking in Redland City. The secure parking area at Weinam creek is for garaging your vehicle.</i>

On topic feedback received (not properly made)

The community consultation sought to understand the community's position on the proposed local law changes to *Local Law No. 5 (Parking) 2015* and the impact the proposed amendments. The below feedback was received against our Facebook posts but does not meet the requirements for a properly made submission as no address was provided.

Disabled parking – 12,866 people reached and 841 engagements

Facebook comments relating to disabled parking;

1. *I wish you could give me a sign for my unit housing doing nothing about it for me*
2. *Always looking to make a few more hundred dollars. How about you stop employing so many people that do nothing*
3. *How many fines have been issued year on year in last 5 years for this offence?...*
4. *Good they should have their vehicle towed too. Does the Redland council have the agreement to go into the shopping centers to fine people?*
5. *The RCC law? I'm confused this is already a State Law? <https://statements.qld.gov.au/statements/88937#:~:text=The%20current%20penalty%20for%20stop ping,penalty%20will%20increase%20to%20%20%24533.>*
6. *So is the Council not just implementing the laws??*
7. *Can we please change from reverse in parking. It is frustrating for everyone.*
8. *Typical, more money grab.*
9. *Yeah nah. 186 is already sufficient. Make it a clean 200 if you wanna increase it just so it's a nice round number. 186 is a weird number*
10. *Does that highlight a problem that there is not enough parking facilities around the Redlands? Rather than band aiding the problem why not look at providing more parking. Isn't it about time that the RCC cater for the hoards of people flocking to the area?*
11. *Wonderful idea.*
12. *Yep, increase the fine AND take their licence away*
13. *Great idea and while you are at it, get serious about stopping people from parking on footpaths. As a vision impaired person, I am tired of walking around cars illegally parked on footpaths in various parts of Redland city!*
14. *Good idea. Also stop handing out disabled parking permits to people who are obviously able to walk quite well from their disabled parking spot to the shop, and carry things and bags back to their car and bend over and put them in the boot!*
15. *"Sir, people are continuing to break the law despite the harsher penalties we brought in 5 years ago, what we do? "Increase the penalties by 500%" "Absolutely genius, sir!"*

Moore's Road - 10,017 people reached and 1,536 engagements

Facebook comments relating to Moore's Road;

1. *I live on the islands and love it. I don't mind car and boat trailer being free but I think car parking should be user pay.*
2. *Bloody waste of money. 🙄🙄🙄🙄*
3. *It's great*
4. *I run a new transportation business on the islands, LINKSEAS LOGISTICS and can't operate because there's private travellers using the barge. LINKSEAS LOGISTICS will be looking to start a new Barge Service from Rocky Point in the near future or coexist alongside SEALINK at the Northern end. We aren't allowed a bridge, so we'd like to have a barge Monopoly of our own so we can operate employing the youths from Russell Island. Car parking is useless and doesn't provide access to jobs. A decision will have to be made shortly who has right of way onto the barges for businesses to survive. Linkseas Logistics runs a refrigerated truck and two flat tray trucks, and a ute, with a growing fleet we are becoming as important as Bay Islands Transportation Services and Sealink. We'd like to have the same markets to access, Sealink's market. Car parking is a useless and irresponsible use of ratepayer's monies. All this has done is compounded the situation. As a transportation company servicing the islands, we suggest an alternative access route or Bridging. Giving us equity in the*

- mainland market. It's frustrating and worrying that people who just sit around the shops all day encourage useless infrastructure. LINKSEAS LOGISTICS*
5. *Please open footpath through to Pelicans view cafe save a kilometre walk just a small footpath through to Auster St*
 6. *How lovely for those homes on Moore's road decreasing. Their property values having random run down unregistered vehicles everywhere that are broken into. Bet they're wrapped as usual no town planning I'd be super peeved if I still lived in this road*
 7. *Maz Watters 😊*
 8. *No regard to the residents who live surrounding this eye saw. Sorry. But I feel this car park just doesn't belong in such a sleepy quiet little hub of beautiful Redland Bay.*
 9. *It makes me sweat just looking at it! Hope they are fast growing trees!*
 10. *Donna*
 11. *...on the upside, there's plenty of provision for some extra levels of parking, I'm sure the foundations were set up for this..*
 12. *Hopefully the disabled spots will be closest to ferry! When they paint them that is 🚫🚫🚫*
 13. *I wonder how many disabled car parks there will be. We are an ageing population but need the cars on main land for hospitals and doctors appointments.*
 14. *Wrong on so many levels...speaking of levels a two storey car park Ferry side and not this bitumen eyesore ready for any Possible Hospital*

Other feedback received outside the survey question

No feedback was received outside of the survey question.


Recommendation

Following an analysis of the data received it is recommended that Council adopt the changes to *Subordinate Local Law No. 5 (Parking) 2015*.

Appendix 1 – Facebook Post Data

Redland City Council
October 22 at 4:32 PM · 🌐

👉 Council is proposing a change to a parking local law.
The change would see the penalty for unauthorised parking in a disability parking space increase from \$186 to \$533.
🔗 The proposed change is to help ensure disability parking spaces are kept free for people who need them and have authority to park in them. ... [See More](#)




Reach More People With This Post ✕
You could reach up to 267 people daily by boosting your post for A\$35.

12,866 People Reached **841** Engagements [Boost Post](#)

Redland City Council
October 30 at 4:27 PM · 🌐

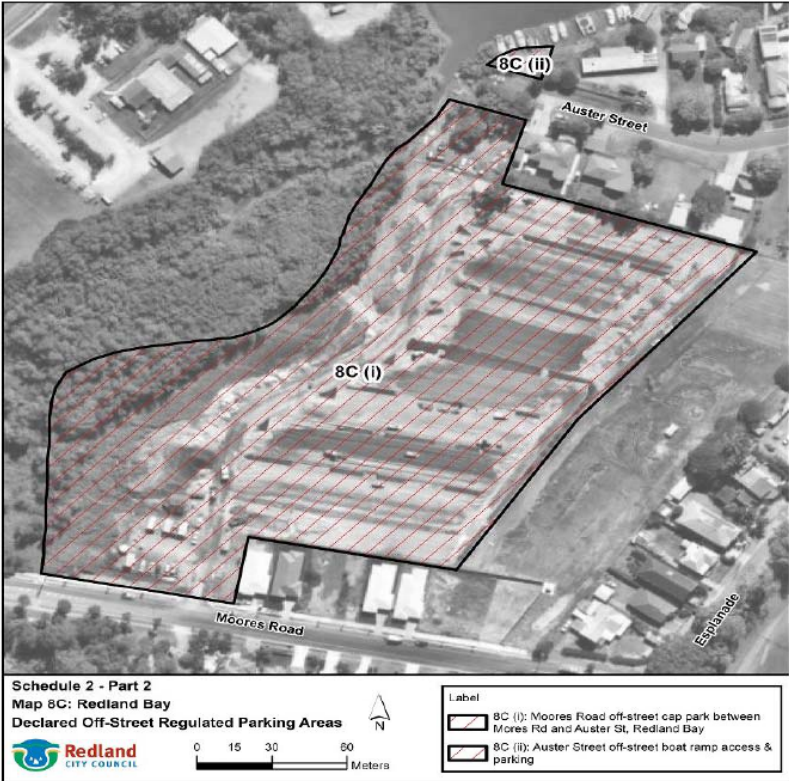
🅑 Do you park at Redland Bay?
🚗 The new Moores Road car park includes spaces for cars with boat trailers and single cars. A combination of short-term (i.e. 12 and 18 hour) and long-term (i.e. 3 and 7 day) spots are proposed for the single car parking spots.
👉 Have your say on the new Moores Road car park terms before 1 November 📄 <https://redland.cc/34C9DO1>



Reach More People With This Post ✕
You could reach up to 267 people daily by boosting your post for A\$35.

10,017 People Reached **1,536** Engagements [Boost Post](#)

Appendix 2 – Schedule 2 – Part 2 Map 8C Redland Bay Declared Off-Street Regulated Parking Areas



13.3 LOCAL LAW MAKING PROCESS - LOCAL LAW NO. 4 (LOCAL GOVERNMENT CONTROLLED AREAS, FACILITIES AND ROADS) 2015 AND SUBORDINATE LOCAL LAW NO. 4 (LOCAL GOVERNMENT CONTROLLED AREAS, FACILITIES AND ROADS) 2015**Objective Reference:** A5067410**Authorising Officer:** Glynn Henderson, Acting General Manager Organisational Services**Responsible Officer:** Michael Tait, Acting Group Manager Corporate Governance**Report Author:** Cameron Brooker, Administrative Review Coordinator**Attachments:** Nil**PURPOSE**

To recommend the commencement of the Local Law Making Process for *Local Law No.4 (Local Government Controlled Areas, Facilities and Roads) 2015* and *Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015*.

BACKGROUND

Council's Local Laws undergo a continual process of review to provide the best outcomes for both the community and Council. Potential amendments have been identified for *Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015* and *Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015* that intend to enhance governance of the Redlands community and improve operational outcomes achieved through managing risks within the community.

The potential amendments include:

- Additional definitions to assist Council with community education
- Providing powers for Council officers to conduct additional compliance measures

The amendments relate to foreshores, canals, jetty areas, roads and will ensure certain activities are able to be monitored and remedied when required. The activities include storage of boats on foreshore areas, anchoring time limits in certain areas of canals, methods of mooring in canals, allowable size of moored vessels, removal powers of non-compliant vessel owners to undertake dredging works, delineation of commuter paths, waiting areas, allocated fishing areas on pontoons and ferry terminals. The amendments will also provide authority for Council to remove vehicles parked on the road obstructing road works and the ability to recover associated costs.

ISSUES

A number of gaps have been identified in *Local Law No.4 (Local Government Controlled Areas, Facilities and Roads) 2015* and *Subordinate Local Law No.4 (Local Government Controlled Areas, Facilities and Roads) 2015*. The proposed amendments will ensure Council has the authority to monitor, conduct education and compliance to ensure safe and equitable use to the community of the foreshores, canals, jetty areas and complete required road work activities without having to return due to non-compliant or unidentifiable vehicle owners.

The proposed Local Laws amendments will deter non-compliant persons from conducting unlawful activities in Council controlled areas.

Some of the issues which have been the catalyst for the proposed amendments include:

- Indefinite storage and abandonment of vessels on foreshore areas
- Vehicles on foreshore areas
- Vessels anchoring in canals
- Attachments of mooring lines to revetment walls and associated maintenance
- Vegetation planted within close proximity of the revetment walls
- Non-compliant owners will not move vessels to allow dredging to occur
- Non-compliant drivers will not relocate vehicles to allow road maintenance to occur
- Damage caused to landing ramps by commercial operators
- Consideration of marine infrastructure for commercial activities

STRATEGIC IMPLICATIONS

Legislative Requirements

Local Law Making Process

The *Local Government Act 2009* (the Act), sets out a process a local government must follow in the making of a Local Law, a local government can define its own process for making a Local Law, as long as it is not inconsistent with the requirements of the Act. Council's adopted Local Law Making Process identifies stages that the process must go through to make a Local Law. The amendments to *Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015* and *Subordinate Local Law No. 4 (Local Government Controlled Area, Facilities and Roads) 2015* will be drafted in accordance with Council's adopted Local Law Making Process and the *Local Government Act 2009*.

Community Consultation

Council's Local Law Making Process supports community consultation for a minimum of 21 days. This consultation allows the community to acknowledge its support for the Local Law amendments or to identify any concerns it may have. All properly made submissions received following the commencement of community consultation will be reviewed and considered.

State Interest Checking

State interest checks will be undertaken.

Risk Management

The risks associated with amending the Local Law and Subordinate Local Law will be managed by:

- a) Ensuring the process to amend the Subordinate Local Law is in accordance with legislative standards and the adopted Redland City Council Local Law Making Process;
- b) Comprehensive internal stakeholder engagement to ensure the Subordinate Local Law will promote effective governance to the community;
- c) Review of the identified anti-competitive provisions identified and adhering to the National Competition Policy Guidelines; and
- d) Drafting by a solicitor to ensure the legislative principles are followed in the drafting.

Financial

The initial cost of drafting the Local Law and Subordinate Local Law, community consultation and publications are funded through existing budget allocations within the Strategy and Governance Unit and the Legal Services Unit.

People

The community consultation process will have an impact on resourcing within the Strategy and Governance Unit and Communication, Engagement and Tourism Unit. It is anticipated the work will be absorbed by current resourcing.

Environmental

There are no environmental impacts.

Social

Local Government provides for the good governance of the local government area through its Local Laws. The proposed amendments to *Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015* and *Subordinate Local Law No. 4 (Local Government Controlled Area, Facilities and Roads) 2015* have the potential to impact members of the Redlands community. Community Consultation will provide the opportunity for community members to have their say on the proposal through providing a submission during the consultation period.

Human Rights

There are no Human Rights implications from this request.

Alignment with Council's Policy and Plans

The process for amending the proposed Local Law and Subordinate Local Law and the associated recommendations of this report are in accordance with Council's adopted practice for making Local Laws. The process is also in keeping with Council's Corporate Plan Priority 8 Inclusive and Ethical Governance for deep engagement, quality leadership at all levels, transparent and accountable democratic processes and a spirit of partnership between the community and Council.

CONSULTATION

Consulted	Consultation Date	Comments/Actions
Group Manager Environment and Regulation	February 2020	Discuss proposed amendments with Service Manager Marine Infrastructure
Service Manager Marine Infrastructure	February 2020	Discuss proposed amendments with Group Manager Environment and Regulation
Coastal Infrastructure Adviser	March 2020 November 2020	Meeting to discuss identified issues and proposed amendments
Adviser Marine Strategic Infrastructure Planning	March 2020 November 2020	Meeting to discuss identified issues and proposed amendments
Adviser Marine Investigations	March 2020	Meeting to discuss identified issues and proposed amendments
Administrative Review Coordinator	November 2020 December 2020	Meeting to discuss identified issues and proposed amendments. Report compilation
Senior Advisor Administrative Review	November 2020 December 2020	Meeting to discuss identified issues and proposed amendments. Prepared report
Governance Service Manager	December 2020	Reviewed report
Group Manager Corporate Governance	December 2020	Reviewed report

OPTIONS**Option One**

In accordance with Council's Local Law Making Process adopted on 20 March 2019, pursuant to section 29 of the *Local Government Act 2009*, Council resolves as follows:

1. To commence the Local Law Making Process for Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015 and Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015.
2. To undertake State interest checking on the proposed amendments to Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015.

Option Two

That Council resolves not to proceed with the Local Law Making Process for Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015 and Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/386

Moved by: Cr Paul Bishop

Seconded by: Cr Peter Mitchell

In accordance with Council's Local Law Making Process adopted on 20 March 2019, pursuant to section 29 of the *Local Government Act 2009*, Council resolves as follows:

1. To commence the Local Law Making Process for Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015 and Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015.
2. To undertake State interest checking on the proposed amendments to Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2015.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

14 REPORTS FROM COMMUNITY & CUSTOMER SERVICES**14.1 DECISIONS MADE UNDER DELEGATED AUTHORITY FOR CATEGORY 1, 2 AND 3 DEVELOPMENT APPLICATIONS****Objective Reference:** A5067404**Authorising Officer:** Louise Rusan, General Manager Community & Customer Services**Responsible Officer:** David Jeanes, Group Manager City Planning & Assessment**Report Author:** Jill Driscoll, Group Support Coordinator**Attachments:** 1. Decisions made under delegated authority 01.11.2020 to 14.11.2020**PURPOSE**

To note decisions made under delegated authority for development applications (Attachment 1).

This information is provided for public interest.

BACKGROUND

At the General Meeting of 21 June 2017, Council resolved that development assessments be classified into the following four categories:

Category 1 – minor code and referral agency assessments

Category 2 – moderately complex code and impact assessments

Category 3 – complex code and impact assessments

Category 4 – major assessments (not included in this report)

The applications details in this report have been assessed under:

Category 1 – Minor code assessable applications, concurrence agency referral, minor operational works and minor compliance works, and minor change requests and extension to currency period where the original application was Category 1.

Delegation Level: Chief Executive Officer, General Manager, Group Managers, Service Manager, Team Leaders and Principal Planners as identified in the officer's instrument of delegation.

Category 2 – In addition to Category 1, moderately complex code assessable applications, including operational works and compliance works and impact assessable applications without objecting submissions; other change requests and variation request where the original application was Category 1,2,3 or 4*.

**Provided the requests do not affect the reason(s) for the call in by the Councillor (or that there is agreement from the Councillor that it can be dealt with under delegation).*

Delegation Level: Chief Executive Officer, General Manager, Group Managers and Service Managers as identified in the officer's instrument of delegation.

Category 3 – In addition to Category 1 and 2, applications for code or impact assessment with a higher level of complexity. They may have minor level aspects outside a stated policy position that are subject to discretionary provision of the planning scheme. Impact applications may involve submissions objecting to the proposal readily addressable by reasonable and relevant conditions. Assessing superseded planning scheme requests and approving a plan of subdivision.

Delegation Level: Chief Executive Officer, General Manager and Group Managers as identified in the officer's instrument of delegation.

Human Rights

There are no known human rights implication associated with this report.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/387

Moved by: Cr Adelia Berridge

Seconded by: Cr Peter Mitchell

That Council resolves to note this report.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

Attachment 1 Decisions Made Under Delegated Authority 01.11.2020 to 14.11.2020

Decisions Made Under Delegated Authority 01.11.2020 to 07.11.2020**CATEGORY1**

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
CAR20/0448	Design and Siting - Shed and replacing retaining wall	A1 Certifier Pty Ltd	8 Turner Crescent Wellington Point QLD 4160	Referral Agency Response - Planning	03/11/2020	N/A	Approved	1
RAL20/0051	Standard Format - 1 into 3 lots + access easement (2 stages)	Kevin Holt Consulting	2-14 Weippin Street Cleveland QLD 4163	Code Assessment	06/11/2020	N/A	Development Permit	2
RAL20/0055	Standard Format - 1 into 2	Nellie RICHARDS	10 Redland Bay Road Thorncroft QLD 4164	Code Assessment	03/11/2020	N/A	Development Permit	3
CAR20/0444	Design and Siting - Carport and Additions	The Certifier Pty Ltd	5 Sharr Street Victoria Point QLD 4165	Referral Agency Response - Planning	03/11/2020	N/A	Approved	4
DBW20/0033	Domestic Outbuilding - Shed	Fluid Building Approvals Brisbane	25 Coorong Street Macleay Island QLD 4184	Code Assessment	06/11/2020	N/A	Development Permit	5
CAR20/0442	Design and Siting - Dwelling with verandah	K P Building Approvals Pty Ltd	1 Helen Parade Lamb Island QLD 4184	Referral Agency Response - Planning	02/11/2020	N/A	Approved	5
CAR20/0446	Amenity and Aesthetics - Removal dwelling	Nhung Thi NGUYEN Roy RENE	84 Wahine Drive Russell Island QLD 4184	Referral Agency Response - Planning	04/11/2020	N/A	Approved	5
CAR20/0464	Design and Siting - Dwelling	Ashlea Raine WESTLEY	10 Morwong Street Madeay Island QLD 4184	Referral Agency Response - Planning	04/11/2020	N/A	Approved	5
MCU20/0105	Dwelling house	Phan Ky TRUNG	10 Deenya Parade Russell Island QLD 4184	Code Assessment	02/11/2020	N/A	Development Permit	5

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Decisions Made Under Delegated Authority 01.11.2020 to 07.11.2020

CATEGORY1

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
CAR20/0453	Design and Siting - Alterations to existing Dwelling - detached extension	3 Codes Building Certification	155 Bay Street Cleveland QLD 4163	Referral Agency Response - Planning	06/11/2020	N/A	Approved	7
CAR20/0472	Design and Siting - Carport	Strickland Certifications Pty Ltd	10 Gibson Street Capalaba QLD 4157	Referral Agency Response - Planning	03/11/2020	N/A	Approved	9
CAR20/0246	Design and Siting and Build Over/near infrastructure - Additions	Bartley Burns Certifiers & Planners	1 Stratford Court Birkdale QLD 4159	Referral Agency Response - Planning	03/11/2020	N/A	Approved	10
CAR20/0334.01	Change to Development Approval - CAR20/0334 - Design and Siting & Build over/near infrastructure - Retaining Wall with Fence	The Certifier Pty Ltd	18 Carinyan Drive Birkdale QLD 4159	Minor Change to Approval	05/11/2020	N/A	Approved	10
DBW20/0028	Domestic Additions - Extension to Dwelling	Mark K WACHTEL Sophie A BALLENTINE- WACHTEL	25 Mako Avenue Birkdale QLD 4159	Code Assessment	06/11/2020	N/A	Development Permit	10

Decisions Made Under Delegated Authority 01.11.2020 to 07.11.2020**CATEGORY2**

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
OPW20/0091	Prescribed Tidal Works - Pontoon Extension	Gail Teresa CHARDON-BUTLER Peter Alan BUTLER	12 Seahaven Court Cleveland QLD 4163	Code Assessment	06/11/2020	N/A	Development Permit	2
CWA20/0013.01	Change to Development Approval - CWA20/0013 - Change to Civil Drawings	Niclin Constructions	89-97 Collins Street Redland Bay QLD 4165	Minor Change to Approval	03/11/2020	N/A	Approved	6

Decisions Made Under Delegated Authority 08.11.2020 to 14.11.2020

CATEGORY1

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
CAR20/0461	Design and Siting - Patio	Fastrack Building Certification	17 Yorston Place Ormiston QLD 4160	Referral Agency Response - Planning	09/11/2020	N/A	Approved	1
RAL20/0060	Standard Format - 1 into 2 lots	Donna Maree PASCOE Thomas William PASCOE	18 Moselle Drive Thomlands QLD 4164	Code Assessment	09/11/2020	N/A	Development Permit	3
CAR20/0340	Design and Siting & BOS - Dwelling House	Dixonbuild Pty Ltd	80A Link Road Victoria Point QLD 4165	Referral Agency Response - Planning	12/11/2020	N/A	Approved	4
DBW20/0032	Domestic Additions - Carport and 2 x skillion patios	Emily Theresa O'DONOVAN	17 Eagle Street Victoria Point QLD 4165	Code Assessment	09/11/2020	N/A	Development Permit	4
CAR20/0462	Design and Siting - Open Carport	Martyn W OSBORN	16 Willes Street Russell Island QLD 4184	Referral Agency Response - Planning	11/11/2020	N/A	Approved	5
CAR20/0469	Design and Siting - Carport	K P Building Approvals Pty Ltd	8 Willes Street Russell Island QLD 4184	Referral Agency Response - Planning	13/11/2020	N/A	Approved	5
CAR20/0475	Amenity and Aesthetics - Removal dwelling	Fluid Building Approvals Sunshine Coast	33 Little Cove Road Russell Island QLD 4184	Referral Agency Response - Planning	12/11/2020	N/A	Approved	5
CAR20/0487	Amenity and Aesthetics - Removal Dwelling	Fluid Building Approvals Sunshine Coast	7 Folwell Street Russell Island QLD 4184	Referral Agency Response - Planning	11/11/2020	N/A	Approved	5

Decisions Made Under Delegated Authority 08.11.2020 to 14.11.2020

CATEGORY1

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
CAR20/0465	Design and Siting - Domestic Outbuilding	Denis Brian O'DONOVAN	19 Lochie Drive Redland Bay QLD 4165	Referral Agency Response - Planning	11/11/2020	N/A	Approved	6
CAR20/0459	Design and Siting - Carport	The Certifier Pty Ltd	58 Warner Street Wellington Point QLD 4160	Referral Agency Response - Planning	10/11/2020	N/A	Approved	8
CAR20/0287.01	Change to Development Approval - CAR20/0287 Design and Siting - Shed	James Robert WISDOM Rosilene Mary WISDOM	6 Ironbark Street Capalaba QLD 4157	Minor Change to Approval	11/11/2020	N/A	Approved	9
CAR20/0441	Design and Siting - Dwelling	TJB Building Certifiers	318 Mount Cotton Road Capalaba QLD 4157	Referral Agency Response - Planning	09/11/2020	N/A	Approved	9
CAR20/0455	Design and Siting - Shed	Adept Building Approvals	20 Koala Place Capalaba QLD 4157	Referral Agency Response - Planning	12/11/2020	N/A	Approved	9
CAR20/0470	Design and Siting - Patio	Pronto Building Approvals	20 Pinewood Street Capalaba QLD 4157	Referral Agency Response - Planning	11/11/2020	N/A	Approved	9
CAR20/0456	Design and Siting - Carport	D'Amico	9 Makena Crescent Birkdale QLD 4159	Referral Agency Response - Planning	10/11/2020	N/A	Approved	10

Decisions Made Under Delegated Authority 08.11.2020 to 14.11.2020

CATEGORY2

Application Id	Application Full Details	Applicant	Associated Property Address	Primary Category	Decision Date	Negotiated Decision Date	Decision Description	Division
MCU19/0176	Preliminary Approval Including a Variation Approval assessable under the Redlands Planning Scheme Version 7.2 - Multiple dwelling & Shop	Ponda Developments Pty Ltd	219-221 Bloomfield Street Cleveland QLD 4163	Variation	16/09/2020	10/11/2020	Approved	2
MCU20/0126	Change to Development Approval MCU012617 - Extension to shopping centre and additional ancillary car parking	Lipoma Pty Ltd As Trustee	Victoria Point Shopping Centre 2-34 Bunker Road Victoria Point QLD 4165	Minor Change to Approval	12/11/2020	N/A	Approved	4
MCU20/0128	Change to Development Approval MCU013636 - Extensions and alterations to a shopping centre	Blau Holdings Pty Ltd As Trustee Rakio Pty Ltd As Trustee Consult Planning	Alexandra Hills Shopping Centre 71 Cambridge Drive Alexandra Hills QLD 4161	Minor Change to Approval	13/11/2020	N/A	Approved	7
OPW20/0075	Operational Works for RAL - 1 into 2 lots	Michelle Susan MCAUL	54 Lawn Terrace Capalaba QLD 4157	Code Assessment	10/11/2020	N/A	Development Permit	8

14.2 LIST OF DEVELOPMENT AND PLANNING RELATED COURT MATTERS AS AT 24 NOVEMBER 2020**Objective Reference:** A5067407**Authorising Officer:** Louise Rusan, General Manager Community & Customer Services**Responsible Officer:** David Jeanes, Group Manager City Planning & Assessment**Report Author:** Michael Anderson, Senior Appeals Planner**Attachments:** Nil**PURPOSE**

To note the current development and planning related appeals and other related matters/proceedings.

BACKGROUND

Information on appeals and other related matters may be found as follows:

1. Planning and Environment Court

a) Information on current appeals and applications with the Planning and Environment Court involving Redland City Council can be found at the District Court website using the "Search civil files (eCourts) Party Search" service:

<http://www.courts.qld.gov.au/services/search-for-a-court-file/search-civil-files-ecourts>

b) Judgments of the Planning and Environment Court can be viewed via the Supreme Court of Queensland Library website under the Planning and Environment Court link:

<http://www.sclqld.org.au/qjudgment/>

2. Court of Appeal

Information on the process and how to search for a copy of Court of Appeal documents can be found at the Supreme Court (Court of Appeal) website:

<https://www.courts.qld.gov.au/courts/court-of-appeal/the-appeal-process>

3. Department of State Development, Manufacturing, Infrastructure and Planning (DSDMIP)

The DSDMIP provides a Database of Appeals that may be searched for past appeals and applications heard by the Planning and Environment Court:

<https://planning.dsdmip.qld.gov.au/planning/spa-system/dispute-resolution-under-spa/planning-and-environment-court/planning-and-environment-court-appeals-database>

The database contains:

a) A consolidated list of all appeals and applications lodged in the Planning and Environment Courts across Queensland of which the Chief Executive has been notified.

b) Information about the appeal or application, including the file number, name and year, the site address and local government.

4. Department of Housing and Public Works (DHPW)

Information on the process and remit of development tribunals can be found at the DHPW website:

<http://www.hpw.qld.gov.au/construction/BuildingPlumbing/DisputeResolution/Pages/default.aspx>

PLANNING & ENVIRONMENT COURT APPEALS & APPLICATIONS

1.	File Number:	2959 of 2019 (MCU013688)
Applicant:		Quin Enterprises Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Material Change of Use for the extension of the existing Extractive Industry and Heavy Industry (office, truck weighbridge, car parking, storage area for materials with associated landscape buffers) 684-712 Mount Cotton Road, Sheldon (Lot 1 on RP109322 and 3 on SP238067)
Appeal Details:		Appeal against Council refusal.
Current Status:		<p>Appeal filed 19 August 2019. The Appellant filed an application in pending proceeding on 4 September 2019, for orders to progress the appeal. A review was held on 11 September 2019. A site inspection was carried out on 18 September 2019. Reviews were held on 8 November 2019 and 24 January 2020. A mediation was held on 13 December 2019. A without prejudice meeting was held on 16 April 2020, in accordance with the Court Order. Further to the Appellants without prejudice correspondence dated 18 June 2020 it was ordered that Council was required to provide its response to the correspondence by 3 July 2020. A response was provided requiring an updated air quality and noise report. A further review was held on 17 July 2020.</p> <p>A without prejudice meeting was held on 12 August 2020. Following the meeting amended plans, noise report and air quality report were lodged. A briefing was provided at the General Meeting of Council on 19 August 2020. Council resolved to delegate authority to the Chief Executive Officer to instruct Council's solicitors to prepare for a hearing or in the alternative finalise and agree conditions that ought to be imposed in the event that the appeal is allowed. A review on the papers was undertaken on 21 August 2020. The Order included issuing draft conditions by 4 September 2020 and the Appellant is to provide details of a minor change application by 28 September 2020. Draft conditions were issued by Council on 3 September 2020. Conditions have been agreed and the Appellant provided its minor change request on 30 October 2020. The review on 3 November 2020 was adjourned in order to obtain an updated concurrence agency response from the State. A review was held on 11 November and the final Judgment was issued and the appeal allowed.</p>

2.	File Number:	3829 of 2019
	Appellant:	Sutgold Pty Ltd v Redland City Council
	Respondent:	Redland City Council
	Proposed Development:	Reconfiguring a Lot (8 lots into 176 lots and new roads) 72, 74, 78, 80, 82 Double Jump Road, 158-166, 168-172 and 174-178 Bunker Road, Victoria Point (Lots 12, 13, 15, 22 and 21 on RP86773, Lots 16 and 20 on SP293877 and Lot 12 on RP898198)
	Appeal Details:	Appeal against deemed refusal by Council.
	Current Status:	<p>Appeal filed 23 October 2019. An early without prejudice meeting was held on 26 November 2019. A directions hearing was held on 6 February 2020. A list of matters supporting an approval was provided by the Appellant on 14 April 2020. The list of experts has been nominated and without prejudice conferences were held with the Appellant on 6, 14 and 21 May 2020 to discuss Council's position and proposed changes. A review was held on 17 June 2020 and it was ordered that the Appellant was to file and serve any application for a minor change by 26 June 2020. By 15 July 2020, the Respondent and Co-Respondent were to file and serve a written response to the Appellant's minor change application stating whether it will or will not oppose the declaration being made. Council was required to notify of its position on the appeal by 24 July 2020, should the Court determine the changes are minor.</p> <p>The matter was reported to the General Meeting of Council on 22 July 2020. It was confirmed that the proposed changes were a minor change but Council was still opposing the application. The parties were notified of Council's position on 24 July 2020. A without prejudice meeting was held with the appellant on 22 July 2020.</p> <p>The matter was considered at a hearing on 6 August 2020 where it was ordered that the infrastructure and traffic experts nominated by the parties are to meet and prepare a joint expert report (JER), to be completed by 18 September 2020. Further JERs were due to be completed by 20 November 2020 (currently outstanding). The appeal is allocated for a hearing in March 2021 for 8 days.</p>

3.	File Number:	4312 of 2019
	Appellant:	New Land Tourism Pty Ltd
	Respondent:	Redland City Council
	First Co-respondents (By election):	Benjamin Alistair Mackay and Renee Michelle Mackay
	Second Co-respondents (By election):	Debbie Tye-Anderson, Kerri Vidler, Lee Nicholson, Peter Anderson, Vanessa Anderson, Thelma Anderson.
	Proposed Development:	Material change of use (tourist accommodation) 147-205 Rocky Passage Road, Redland Bay (Lot 3 on RP153333)
	Appeal Details:	Appeal against Council's decision to give a preliminary approval for a development application.
	Current Status:	<p>Appeal filed 29 November 2019. A review was held on 11 June 2020 and it was ordered that the Appellant shall provide without prejudice material to all other parties by 24 June 2020. A without prejudice conference, chaired by the P & E ADR Registrar, was held on 22 July 2020.</p> <p>At a review on 5 August 2020 it was ordered that the appellant shall provide to the other parties without prejudice material addressing wastewater and landscaping issues by 21 August 2020. This material was been provided by the Appellant. A review was held on 14 September 2020. The Appellant was to provide further without prejudice material by 25 September 2020. The Appellant provided the further material on 14 October 2020 and a further without prejudice conference was held on 19 October 2020. The Appellant provided revised material for comment and a further without prejudice meeting has been provisionally arranged for 7 December 2020.</p>

4.	File Number:	4703 of 2019
	Applicant:	Redland City Council
	Respondents:	Canaipa Developments Pty Ltd
		Ian Robert Larkman
		TLC Jones Pty Ltd
		TLC Supermarkets Unit Trust No 2
	Site details:	29-39 High Street, Russell Island (Lot 100 on SP204183)
	Application Details:	Application for interim and final relief with respect to alleged development offences under the <i>Planning Act 2016</i> and offences under the <i>Environmental Protection Act 1994</i> .
	Current Status:	Application filed 20 December 2019. A directions hearing was held on 5 February 2020 and a review took place on 8 April 2020. A further review was held on 24 April 2020 and Orders were that Council is to notify the Respondents as to whether the proposed replacement on-site sewerage treatment facility complies with the requirements sought in the originating application. A 4 day trial commenced on 28 September 2020. Final written submissions were submitted on 16 October 2020. The Respondent provided final submissions on 30 October 2020 and a response was provided on 6 November 2020. A part hearing was held on 13 November 2020 and the final Judgment is awaited.

5.	File Number:	566 of 2020
Appellant:		Clay Gully Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Reconfiguration of a lot by standard format plan (3 lots into 289 lots over 7 stages, new road and park. 39 Brendan Way, 21-29 and 31 Clay Gully Road, Victoria Point. (Lot 1 on RP72635, Lot 4 on RP57455 and Lot 1 on RP95513)
Appeal Details:		Appeal against deemed refusal by Council.
Current Status:		<p>Appeal filed 25 February 2020. Council notified of its position in the appeal on 1 May 2020 and provided reasons for refusal on 5 May 2020. A review was held on 8 May 2020 and it was ordered that the Appellant was to file and serve any request for further and better particulars by 15 May 2020.</p> <p>A request for further and better particulars was made by the Appellant on 15 May 2020. Council provided its response to the request for further and better particulars on 1 June 2020. The Appellant submitted its matters supporting approval of the proposed development on 15 June 2020.</p> <p>A without prejudice discussion with the appellant and co-respondent, chaired by the P & E ADR Registrar, was held on 18 June 2020. A further without prejudice meeting was held on 25 June 2020. The matter was adjourned on the papers until 17 August 2020, in order to facilitate further discussions between the parties. A without prejudice meeting was held with the appellant on 3 August 2020.</p> <p>It was ordered that the parties should engage in a further without prejudice meeting by 4 September 2020 and this was held on 3 September 2020. A review was held on 10 September 2020 and the Orders were that the parties engage in a further without prejudice meeting by 9 October 2020. A without prejudice meeting was held on 6 October 2020. The matter was considered at the General Meeting on 7 October 2020.</p> <p>A further review was held on 15 October 2020 and a further without prejudice meeting was held on 22 October 2020. The Appellant filed its minor change application on 23 November 2020 and the matter is listed for further review on 8 December 2020.</p>

6.	File Number:	1612 of 2020
Appellant:		Sutgold Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Development permit for a reconfiguration of 9 Lots into 275 Residential Lots, 3 Balance Lots, 1 Load Centre Lot, 2 Park Lots, 2 Open Space Lots, 1 Pedestrian Connection Lot and 1 Multi-function Spine Lot in 12 stages. 36-56 Double Jump Road, 26 Prospect Crescent and 27 Brendan Way, Victoria Point more properly described as Lot 4 on RP57455, Lot 1 on RP95513, Lot 2 on RP86773, Lot 1 on RP86773, Lot 3 on RP148004, Lot 7 on RP57455, Lot 2 on RP169475, Lot 2 on RP165178, Lot 6 on SP145377, Lot 801 on SP261302 and Lot 5 on SP293881.
Appeal Details:		Appeal against deemed refusal by Council.
Current Status:		<p>Appeal filed 5 June 2020. A hearing was held on 23 July 2020 where it was ordered that the respondent was required to notify the parties of its position and grounds if refused or conditions if it should be approved by 7 August 2020.</p> <p>The matter was considered at the General Meeting of Council on 5 August 2020 where it was resolved that the matter ought to be refused. The parties were notified of Council's position as respondent on 6 August 2020.</p> <p>A review was held on 19 August 2020. Orders were made on the papers that that the Appellant was to provide grounds for appeal by 2 September 2020. Council received the grounds of appeal on 9 September 2020. A without prejudice meeting was held on 23 September 2020. A review was held on 16 October 2020. It was ordered that that the parties engage in a further without prejudice meeting by 4 November 2020. A site visit with Council's and Appellant's ecological experts was held on 19 October 2020 and further without prejudice discussions held on 22 October 2020. The matter is listed for review on 8 December 2020.</p>

7.	File Number:	1724 of 2020
Appellant:		Fort Street Real Estate Capital Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Combined development permit for a material change of use (fast food outlet) and reconfiguring a lot (access easement and subdivision by lease). Birkdale Fair Shopping Centre at 2-12 Mary Pleasant Drive, Birkdale and more properly described as Lot 1 on RP816847.
Appeal Details:		Appeal against refusal by Council.
Current Status:		<p>Appeal filed on 17 June 2020. A review was held on 27 July 2020 where it was ordered that the appellant was to notify the parties of any changes to the development application by 31 July 2020. On 14 August 2020 the respondent (Council) notified the appellant that Council would not be opposing the minor change and notified its fully articulated grounds of refusal.</p> <p>A review was held on 19 August 2020 where it was ordered that the parties should exchange its list of experts by 26 August 2020 and that joint expert reports must be completed by 30 September 2020. All joint expert reports have been exchanged and a without prejudice meeting was held on 15 October 2020. A three day trial has been set down for 25-27 November 2020.</p>

8.	File Number:	2080 of 2020
Appellant:		Silkwear Developments Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Development permit for a reconfiguration of a lot (1 into 5 lots) respect of land at 1-13 Beckwith Street, Ormiston, more properly described as Lot 8 on RP895452 (Council ref: RAL19/0087).
Appeal Details:		Appeal against conditions.
Current Status:		Appeal filed on 7 July 2020. A review was undertaken on 2 September 2020. It was ordered that Council is to draft and serve the grounds for the conditions in dispute by 16 September 2020. The appellant is to file and serve any amended grounds for setting aside the disputed conditions by 25 September 2020. A without prejudice meeting was held on 2 October 2020. A further without prejudice meeting was held on 15 October 2020. The Appellant provided revised plans to address stormwater quality and road design on 29 October 2020 and a further without prejudice meeting is due to be held on 19 November 2020 and review on 20 November 2020. These dates were adjourned in order for further changes to take place. Revised material was received on 24 November 2020 and a further without prejudice meeting is scheduled for 26 November 2020.

9.	File Number:	2081 of 2020
Appellant:		Silkwear Developments Pty Ltd
Respondent:		Redland City Council
Proposed Development:		Development permit for a reconfiguration of a lot (1 into 5 lots) respect of land at 1-13 Beckwith Street, Ormiston, more properly described as Lot 8 on RP895452.
Appeal Details:		Appeal against infrastructure charges notice.
Current Status:		Appeal filed on 7 July 2020. A review was undertaken on 2 September 2020. A without prejudice meeting was held on 2 and 15 October 2020. A further without prejudice meeting is to be held on 19 November 2020. These dates were adjourned in order for further changes to take place. Revised material was received on 24 November 2020 and a further without prejudice meeting is scheduled for 26 November 2020.

10.	File Number:	2490 of 2020
Appellant:		Miethke
Respondent:		Redland City Council
Proposed Development:		Development permit for a material change of use for a dwelling house (SMBI) at 5 Bilambil Drive, Russell Island, more properly described as Lot 21 on RP 129010.
Appeal Details:		Declaration to enliven a development application that lapsed on or around 4 November 2019.
Current Status:		<p>Appeal filed on 31 August 2020. A review was held on for 14 September 2020. It was ordered that by 15 October 2020 the Appellant is to file and serve any amended originating application. The Appellant prepared a revised originating application on 16 October 2020 and Council indicated in writing that it opposed the draft order. A review was held 30 October 2020 where it was ordered that a further amended originating application was required by 4 November 2020.</p> <p>An amended originating application was received seeking that the Court excuse the lapsing of the development permit and allow a request to extend the relevant period. In accordance with the order, Council wrote to the Appellant advising it did not oppose the application, however maintained its previous opposition to the extension of the relevant period and required a 4 week timeframe for lodging any request, should the application to the Court be approved. An affidavit is being prepared in support of Council's position and is required to be submitted by 17 November 2020. A half day hearing was held on 24 November 2020 and the lapsing of the application was excused. In accordance with the draft order prepared by Council, the applicant is required to submit a request to extend the relevant period within 8 weeks.</p>

11.	File Number:	2337 of 2020
Appellant:		Bernard Diab and Tracey Diab
Respondent:		Redland City Council
Proposed Development:		Development permit for a material change of use for home-based business in respect of land at 393 Mount Cotton Road, Capalaba and more properly described as Lot 4 on SP297142.
Appeal Details:		Appeal against refusal by Council.
Current Status:		<p>Appeal filed on 17 August 2020. A review was held on 16 October 2020. The respondent (Council) issued its consolidated reasons for refusal on 30 October 2020. A without prejudice conference chaired by the ADR Registrar was held on 19 November 2020. The appellant agreed to provide a revised plan early in the week commencing 23 November 2020 (currently outstanding), with further comments to be provided within one week of receipt. The appeal is listed for a three day hearing in March 2021.</p>

12.	File Number:	2893 of 2020
Appellant:		Paige Pty Ltd
Respondent:		Redland City Council
Co-Respondent		Sutgold Pty Ltd
Proposed Development:		Development permit for reconfiguring a lot – 1 into 23 lots and new road on land located at 152-156 Bunker Road, Victoria Point on Lot 23 on RP86773.
Appeal Details:		Appeal against deemed refusal by Council.
Current Status:		Appeal filed on 13 October 2020. Council provided its position on the appeal on 20 November 2020. A review was held on the 23 November 2020 and it was ordered that Council (Respondent) is to provide its particularised list of provisions relevant to the grounds for refusal by 27 November 2020. The appellant and co-Respondent by election is to provide its statement of position by 9 December 2020. The appeal is scheduled for further review on 11 December 2020.

APPEALS TO THE QUEENSLAND COURT OF APPEAL

13.	File Number:	8114 of 2018 (MCU012812)/ (QPEC Appeal 3641 of 2015)
Appellant:		Redland City Council
Respondent:		King of Gifts Pty Ltd and HTC Consulting Pty Ltd
Proposed Development:		Material Change of Use for Service Station (including car wash) and Drive Through Restaurant 604-612 Redland Bay Road, Alexandra Hills (Lot 21 on SP194117)
Appeal Details:		Appeal against the decision of the Planning and Environment Court to allow the appeal and approve the development.
Current Status:		<p>Appeal filed by Council on 30 July 2018. Council's outline of argument was filed on 28 August 2018. The appellant's outline of argument was filed on 20 September 2018. The matter was heard before the Court on 12 March 2019. The Judgment of the Supreme Court on 13 March 2020 was that the appeal is allowed and the orders made on 18 June 2019 be set aside. The appeal is to be remitted back to the Planning and Environment Court and the respondent is to pay the appellant's costs of the appeal.</p> <p>At a review in the P & E Court on 15 June 2020 the Court ordered that written submissions are to be filed by 10 July 2020 with a hearing listed for 17 July 2020. The written submissions were filed on 10 July 2020.</p> <p>The judgment in the Planning and Environment Court was issued on 7 August 2020 and the appeal was allowed.</p> <p>A further appeal has been submitted by Council. An outline of argument and list of authorities were filed on 19 November 2020. The respondents outline and authorities due to be filed by 14 December 2020. A hearing date has been set down for 15 March 2021.</p>

DEVELOPMENT TRIBUNAL APPEALS AND OTHER MATTERS

14.	File Number:	Appeal 20-021
Appellant:		Darren Horton
Respondent:		Redland City Council
Proposed Development:		Design and siting request for a swimming pool 11 Reserve Esplanade, Wellington Point (Lot 1 on RP53836)
Appeal Details:		Appeal against the decision of the Redland City Council to direct refusal of a swimming pool structure within the front boundary setback in a design and siting referral.
Current Status:		Appeal filed on 2 September 2020. A tribunal site visit and meeting was held on 13 November 2020. Additional submissions were made on behalf of the Appellant on 18 November 2020 and a response provided by Council on 20 November 2020. The decision is awaited.

Human Rights

There are no known human rights implications associated with this report.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/388

Moved by: Cr Paul Bishop

Seconded by: Cr Rowanne McKenzie

That Council resolves to note this report.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

14.3 CHRISTMAS 2020 DELEGATIONS FOR DEVELOPMENT APPLICATIONS AND APPEALS**Objective Reference:** A5067406**Authorising Officer:** Louise Rusan, General Manager Community & Customer Services**Responsible Officer:** David Jeanes, Group Manager City Planning & Assessment**Report Author:** Jill Driscoll, Group Support Coordinator**Attachments:** Nil**PURPOSE**

To recommend that Council conditionally delegates its powers under the *Planning Act 2016* from 17 December 2020 to 19 January 2021 (inclusive), to comply with the timeframes under the Development Assessment Rules and ensure continuity within this decision-making process for development applications and appeals.

BACKGROUND

Under the *Planning Act 2016* (the Act) Council has the power to:

1. decide development applications; and
2. provide instructions to legal counsel for appeal matters actioned under Chapter 6 of the Act.

With the last meeting of Council for 2020 to be held on 16 December 2020, and the first meeting of 2021 to be held on 20 January 2021, there is a gap of five weeks for any potential development application decisions and Planning and Environment Court matters under the Act, which may need to be made to meet statutory timeframes and orders of the Court.

ISSUES

To comply with the timeframes under the Development Assessment Rules and orders of the Planning and Environment Court, and ensure continuity within this decision-making process, it is proposed that Council delegates, under section 257 of the *Local Government Act 2009*, its powers under the *Planning Act 2016*:

- a. to the Mayor, for the period 17 December 2020 to 19 January 2021 (inclusive);
- b. subject to the condition that this delegation can only be exercised where the relevant Divisional Councillor and the Chief Executive Officer have been:
 - i. personally provided with a copy of each development or appeal report that would normally be determined by Council; and
 - ii. granted a period of three (3) business days from the receipt of the report in which to comment, prior to that matter being determined.

A report will be presented to Council in February 2021 detailing all matters determined under delegated authority during the subject period.

In accordance with section 165 of the *Local Government Act 2009*, during any absence (leave or otherwise) of the Mayor, the Deputy Mayor acts for the Mayor. As such, should the Mayor take leave during this period, the delegation is automatically transferred to the Acting Mayor (i.e. Deputy Mayor).

STRATEGIC IMPLICATIONS**Legislative Requirements**

This report provides for any potential development application decisions and Planning and Environment Court matters under the *Planning Act 2016* which may need to be made to meet statutory timeframes.

Risk Management

This report reduces possible risks associated with any potential development application decisions and Planning and Environment Court matters under the *Planning Act 2016*, which may need to be made to meet statutory timeframes.

Financial

There are no financial implications associated with this report.

People

This report provides business continuity for development applications and Planning and Environment Court matters.

Environmental

There are no environmental implications associated with this report.

Social

This report provides a process to ensure development application decisions and Planning and Environment Court matters are made within specified timeframes to support good decision making practices for both applicants and the community.

Human rights

There are no known human rights implications associated with this report.

Alignment with Council's Policy and Plans

This report aligns with Council's policies and plans and supports good decision making processes.

CONSULTATION

Consulted	Consultation Date	Comments/Actions
Service Manager Planning Assessment Senior Solicitor Legal Services	November 2020	Provided input into this report

OPTIONS**Option One**

That Council resolves as follows:

1. To delegate authority to the Mayor, under section 257 of the *Local Government Act 2009*, powers under the *Planning Act 2016*, for the period 17 December 2020 to 19 January 2021 (inclusive), subject to the condition that this delegation can only be exercised where the relevant Divisional Councillor and the Chief Executive Officer have been:
 - a) Personally provided with a copy of each development and appeal report that would normally be determined by Council.
 - b) Granted a period of three (3) business days from the receipt of the report in which to comment, prior to that matter being determined.
2. In the event that the Mayor has a Conflict of Interest in any matter during this period, that needs a Council decision, the Chief Executive Officer be delegated authority under s.257(1)(b) of the *Local Government Act 2009*, powers under the *Planning Act 2016* to make this decision in line with the conditions set out in point 1(a) and (b) above.
3. To note that it is unlikely these delegations will need to be exercised as all efforts have been made by officers to ensure no decisions fall during this period.

Option Two

That Council resolves to amend, or not adopt, the officer's recommendation and provide an alternative resolution on this matter.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/389

Moved by: Cr Julie Talty
Seconded by: Cr Tracey Huges

That Council resolves as follows:

1. To delegate authority to the Mayor, under section 257 of the *Local Government Act 2009*, powers under the *Planning Act 2016*, for the period 17 December 2020 to 19 January 2021 (inclusive), subject to the condition that this delegation can only be exercised where the relevant Divisional Councillor and the Chief Executive Officer have been:
 - a) Personally provided with a copy of each development and appeal report that would normally be determined by Council.
 - b) Granted a period of three (3) business days from the receipt of the report in which to comment, prior to that matter being determined.
2. In the event that the Mayor has a Conflict of Interest in any matter during this period, that needs a Council decision, the Chief Executive Officer be delegated authority under s.257(1)(b) of the *Local Government Act 2009*, powers under the *Planning Act 2016* to make this decision in line with the conditions set out in point 1(a) and (b) above.
3. To note that it is unlikely these delegations will need to be exercised as all efforts have been made by officers to ensure no decisions fall during this period.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

15 REPORTS FROM INFRASTRUCTURE & OPERATIONS**15.1 TRN-005-P COMMUNITY INFRASTRUCTURE PROGRAM POLICY - AMEND POLICY****Objective Reference:** A5067411**Authorising Officer:** Dr Nicole Davis, General Manager Infrastructure & Operations**Responsible Officer:** Bradley Salton, Group Manager City Assets**Report Author:** Frances Hudson, Service Manager Civic & Open Space**Attachments:**

1. TRN-005-001-G Community Infrastructure Program Guideline
2. Community Infrastructure Proposal Form
3. TRN-005-P Community Infrastructure Program Policy - Amended

PURPOSE

To seek Redland City Council (Council) approval of the amended Community Infrastructure Program (CIP) Policy TRN-005-P. The amended policy allows Council to plan and deliver capital works projects in an efficient and proactive manner for the benefit of the community.

BACKGROUND

The current CIP policy enables the Mayor and each Councillor to augment and or uplift Council assets across a range of infrastructure networks. CIP projects must deliver benefits for the community and not diminish asset service standards or current policy direction.

The CIP policy has been in effect since August 2018 and was due for internal review in September 2020. Since its inception, Council has refined its internal capacity and processes to plan and deliver CIP projects. This has provided an opportunity to simplify and streamline the policy to improve its usability and effectiveness. In summary, key reasons and benefits of the policy review include the following:

- Introduce a step-by-step process to ensure proactive planning and delivery of CIP projects through the supporting guideline (Attachment 1 - TRN-005-001-G Community Infrastructure Program Guideline)
- Strengthen provisions to ensure the CIP continues to be implemented as a non-discretionary fund to comply with the requirements of the *Local Government Act, 2009* (LG Act)
- Stronger alignment with Council's capital portfolio prioritisation process
- Gain efficiencies in procurement and delivery using a program approach.

ISSUESInnovation

CIP projects previously focussed on assets across a range of infrastructure networks such as parks, footpaths, water, sewer, stormwater and transport. The amended policy enables Councillors to test innovative and new approaches to the provision of local capital infrastructure that is unlikely to be delivered through other infrastructure programs such as Council's Local Government Infrastructure Plans.

Holistic approach – three year program

The amended CIP policy encourages a three year program (draft list of CIP projects) that can assist Council to be proactive in the early identification of CIP proposals and development into eligible and compliant CIP projects. For example, CIP projects that cannot be delivered in the next financial year due to delayed delivery of project goods or development permits/approvals can be included on this three year program to be delivered in subsequent years. A three year program is also beneficial for those innovative or pilot projects that require additional time at the pre-planning phase.

Larger projects across multiple divisions

Amended provisions promote CIP funding to be combined or consolidated across more than one division enabling larger infrastructure projects to deliver greater benefits to the community. Combining CIP funding for larger capital works projects also delivers cost savings in project management and purchase of goods and services. This is particularly relevant for projects that may be identified on the border of Council divisions.

Non-discretionary fund

Section 109 of the *Local Government Act 2009* defines discretionary funds as funds that are budgeted for community purposes and allocated by a Councillor at the Councillor's discretion. The LG Act further outlines that a Councillor's discretionary funds must be used in accordance with the prescribed regulations.

Internal legal advice indicates that the policy remains non-discretionary if assessed by Council officers and approved by Council as a whole. The amended policy includes the following provisions to ensure the CIP continues to be implemented as a non-discretionary fund:

- the annual CIP and budget allocation being approved by resolution of Council
- the annual CIP and budget allocation identifies the purpose, type and cost of each CIP project.

Other supporting guideline provisions require individual Councillors to make a written submission for a project proposal on an approved CIP Proposal Form (Attachment 2). Following this step the CIP officer assesses the project proposal against all policy and guideline requirements and advises whether the CIP proposal is eligible and complies with all relevant assessment criteria.

STRATEGIC IMPLICATIONS

Legislative Requirements

Provisions have been incorporated within the policy and guideline to ensure that the CIP continues to be funded by resolution of Council and implemented as non-discretionary.

Risk Management

Risks identified below have been reduced through the amended policy and guideline:

- Potential external perception that Divisional projects are undertaken at the Councillors' discretion.
- Reduced funds available for other higher priority capital works projects required to meet community need.

Financial

There are no financial implications associated with this report as the proposed funding to be made available to the Community Infrastructure Program remains unchanged currently at \$1.1 million dollars per annum. This comprises a maximum of \$100,000 (excluding GST) for each division and the Mayor per annum inclusive of all project costs (design, procurement, contingencies, delivery and construction).

People

There are no known environmental implications associated with this report.

Environmental

There are no known environmental implications associated with this report.

Social

There are no known social implications associated with this report.

Human Rights

There are no known human rights implications associated with this report.

Alignment with Council's Policy and Plans

- Council's Strategic Priorities 2016-2020. A smart city – positioning Redland Coast as a smart innovative City.
- Redland City Council Corporate Plan 2018-2023. 5) Wise Planning and design - A well planned network of urban, rural and bushland areas and responsive infrastructure and transport systems will support strong, healthy communities.
- Asset and Services Management Plans
- Local Government Infrastructure Plans

CONSULTATION

Consulted	Consultation Date	Comments/Actions
General Counsel and Service Manager Legal Services	27 July 2020 – 30 July 2020	Provided legal advice with respect to non-discretionary nature of policy. The legal advice provided indicates that the Community Infrastructure Program Policy TRN-005-P is a non-discretionary fund that will continue unaffected by legislation change. The policy is non-discretionary if assessed by Council officers and approved by Council as a whole
Portfolio Management Advisor Strategic Asset and Portfolio Management Group	27 August 2020	Provided advice with respect to: <ul style="list-style-type: none"> • alignment with Redland City Council annual capital prioritisation budget development, and related Portfolio Management Office process • associated documents
Senior Portfolio Delivery Advisor Strategic Asset and Portfolio Management Group	27 August 2020	Provided advice with respect to Portfolio Management Office processes and prioritisation of CIP projects
Service Manager Business Partnering Unit Financial Services	27 August 2020	Provided advice with respect to budget limitations for operational spending on CIP projects

Consulted	Consultation Date	Comments/Actions
Service Manager Civil & Traffic Infrastructure City Assets	27 August 2020	Consulted and no changes requested.
Design Lead Landscape Architecture Design & Technical Services	27 August 2020	Provided advice with respect to: <ul style="list-style-type: none"> time constraints, CIP cycle and stages of project development internal delivery costs
Business Transformation Lead Strategy & Transformation	27 August 2020	Provided advice with respect to minor edits and definitions
Executive Leadership Team	28 September 2020	Civic and Open Space Asset Management presented three high level options as a briefing
Councillors	27 October 2020	Civic and Open Space Asset Management team presented three high level options as a briefing

OPTIONS

Option One

That Council resolves as follows:

1. To note the contents of the report including:
 - a) The requirements of the supporting guideline, (Attachment 1 – TRN-005-001-G Community Infrastructure Program Guideline).
 - b) The form where Divisional Councillors make a written submission for a CIP proposal, (Attachment 2 – CIP Proposal Form).
2. To approve the amended TRN-005-P Community Infrastructure Program Policy, (Attachment 3).

Option Two

That Council resolves as follows:

1. To note the contents of the report
2. To not approve the amended TRN-005-P Community Infrastructure Program Policy, Attachment 3.

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/390

Moved by: Cr Peter Mitchell

Seconded by: Cr Tracey Huges

That Council resolves as follows:

1. To note the contents of the report including:
 - a) The requirements of the supporting guideline, (Attachment 1 – TRN-005-001-G Community Infrastructure Program Guideline).
 - b) The form where Divisional Councillors make a written submission for a CIP proposal, (Attachment 2 – CIP Proposal Form).
2. To approve the amended TRN-005-P Community Infrastructure Program Policy, (Attachment 3).

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.



Community Infrastructure Program Guideline

Guideline Identifier:	TRN-005-001-G
Approved by:	General Manager Infrastructure & Operations
Date of Approval:	16 December 2020
Effective Date:	16 December 2020
Review Date:	16 December 2023
Version:	4

Scope

To guide the development, administration and delivery of capital works projects for the Community Infrastructure Program (CIP).

Purpose

The purpose of this guideline is to:

- provide a framework to support the initiation, planning, development and delivery of capital works projects that form part of the CIP
- ensure a fair, equitable and transparent process to assess and determine CIP projects
- ensure CIP projects provide community benefits
- ensure CIP projects align with capital infrastructure programs, plans, policies, strategies, administrative directives or guidelines.

Eligibility Criteria

To be eligible a CIP project/s must:

1. Deliver capital works that provide community benefits.
2. Not exceed a total value of \$100,000 per annum (excluding GST) for the Mayor and each Councillor inclusive of all project costs (design, procurement, contingencies, delivery and construction).
3. Deliver capital works on Council owned or managed land.
4. Not be located within a Council leased area.
5. Deliver capital works that are owned and maintained by Council.
6. Not be used for the sole purpose of a community organisation, club, business, charity, not-for profit or individual and be accessible to the community.
7. Meet key planning stages (initiation, assessment, planning, procurement and delivery) that comply with key steps and time frames as shown in Diagram 1 – CIP Process of this guideline.

Assessment Criteria

A CIP proposal is considered suitable for the CIP where the following apply:

1. Compliance with Australian Standards, local laws and other legislation, where relevant.
2. The Council owned asset is sustainable with regard to ongoing maintenance costs.
3. Alignment with capital works projects that are planned, budgeted or under construction.

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Community Infrastructure Program Guideline

4. Achievement of standards of provision, levels of service, performance or assigned operational life of any asset or component of the infrastructure network.
5. It can be delivered within the approved financial year.
6. It supports the endorsed activity for the project site as specified in any Council capital infrastructure program, plan, policy, strategy, administrative directive or guideline.


CIP Funding

1. The annual CIP funding allocation will comprise all Capex, Opex, internal procurement and delivery costs, excluding GST.
2. There will be no carryover of CIP projects and associated project budget into the next financial year, unless approved by the General Manager I&O in accordance with Portfolio Management Office (PMO) processes as detailed in "CIP Project Eligibility Criteria".
3. Unspent annual CIP funds and project savings will be returned to the parent program and then to the relevant reserve and cannot be carried over into the next financial year.
4. CIP funding is limited to government sector capital works and cannot be combined with non-government sector funding.

CIP cycle and process

1. The CIP project/s list, project estimates and budget allocation are refined and confirmed on an annual basis.
2. To proactively manage the annual CIP a preliminary CIP project/s list should be developed for an annual and preferably a three-year period.
3. CIP proposals or potential CIP projects that comply with the guideline but are not ready to be delivered in the next financial year will be included within the rolling preliminary three-year CIP project/s list for delivery in subsequent financial years.
4. A number of pre-planning steps must occur to allow the CIP project to be approved as part of the annual budget adoption in June and constructed and delivered in the approved financial year (refer Diagram 1 below).

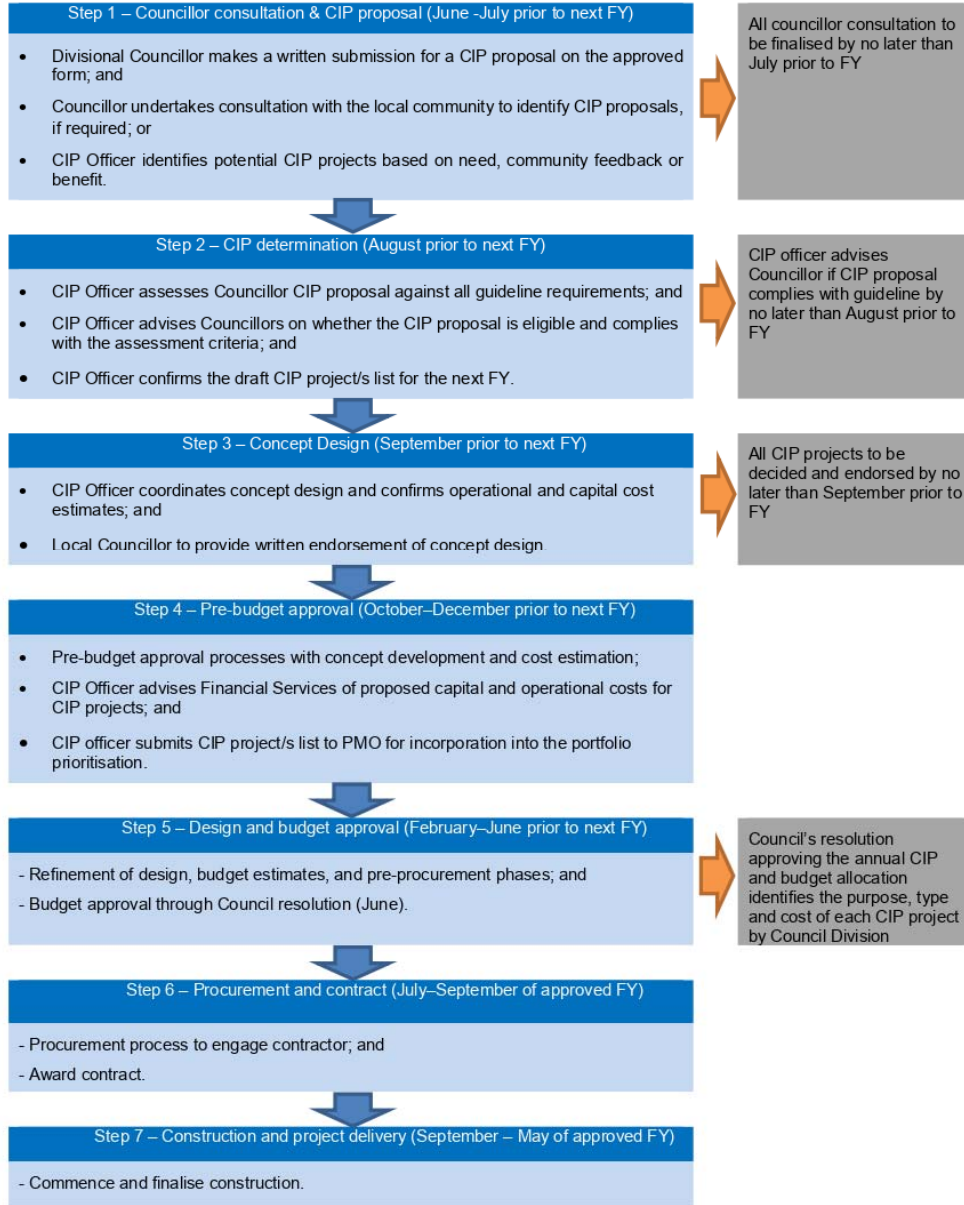
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Community Infrastructure Program Guideline

Diagram 1 - CIP Process

Key Milestones



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Community Infrastructure Program Guideline

Actions and Responsibilities


Mayor and Councillors

1. Approve the annual CIP and budget allocation by resolution, as part of the RCC annual budget approval process.
2. Where required, discuss and consult with residents prior to confirming the type, nature and scope of the CIP project.
3. Where projects identified by the CIP Officer are not accepted, submit potential CIP proposals to the CIP Officer via the approved form.
4. Advise the General Manager I&O, via the relevant I&O Group Manager about any concerns with a CIP project determination in step two of the CIP process (refer Diagram 1).

CIP Officer

1. An RCC Officer nominated by the General Manager I&O, who will hold CIP program development meetings with the Mayor and Councillors as required to discuss any key milestone or step in the CIP process (refer Diagram 1).
2. Undertakes the operational and reporting activities for the development, maintenance and monthly status reporting of the annual CIP.
3. Identifies potential CIP projects based on need, community benefits or written enquiries from the local community. Consider alternative CIP proposal as submitted by Divisional Councillors.
4. Assesses and determine CIP projects in accordance with the requirements of this guideline and advise the Divisional Councillor whether a CIP proposal is eligible and complies with the assessment criteria.
5. Confirms the CIP project list for the next financial year with Divisional Councillors.
6. Assesses and monitor project deliverability during the project life cycle in accordance with the RCC Project and Program Management Framework. If, for unforeseen circumstances it becomes apparent that a project cannot be delivered in the relevant financial year (e.g. delayed delivery of project goods and services, or delayed development permits/approvals), the CIP Officer and the relevant I&O Service Manager is to make representation to the Group Manager and General Manager I&O, seeking approval to carry forward the CIP project and project funding residual elements, into the next financial year in accordance with PMO processes.
7. Where relevant, consults with the PMO and Strategic Asset and Financial Management teams in relation to alignment or potential conflict with other capital works projects.
8. Submits CIP project/s list to PMO to ensure alignment with Council's capital portfolio prioritisation process.

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Department:	Infrastructure & Operations	Group: City Infrastructure
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Community Infrastructure Program Guideline

Definitions

Term	Definition
Capex	Capital expenditure
CIP	The Community Infrastructure Program (CIP) is a program affording the Redland City Council Mayor and Councillors the opportunity to augment or uplift the amenity or functionality of Council assets, in a manner that supports Council's vision, corporate plans and strategies and align with its portfolio and asset management frameworks.
Council	Redland City Council
FY	Financial year
I&O	Infrastructure & Operations
Opex	Operational expenditure
Program	Programs are established to coordinate, direct and oversee the implementation of related projects for cohesion and management efficiency, leadership, direction and budget efficiencies.
PMO	Portfolio Management Office
RCC	Redland City Council

Reference Documents

This Guideline has been developed to support the application or administration of TRN-005-P – Community Infrastructure Program Policy ([A2571885](#)).

Associated Documents

TRN-005-P – Community Infrastructure Program Policy ([A2571885](#))
 GTS-001-001-G Financial Assistance to the Community Sector Guideline ([A214635](#))
 LSV-001-P Corporate Procurement Policy ([A196635](#))
 OSM-001-A Public Open Space Administrative Directive ([A196601](#))
 AST-002-A Asset and Service Management Administrative Directive ([A176110](#))
 CPP-004-A Portfolio Management Administrative Directive ([A2676771](#))
 CPP-002-A Capital Portfolio Prioritisation Administrative Directive ([A196556](#))

Document Control

Only an ELT member (of the relevant Department/Group) can approve amendments to this document. Any requests to change the content of this document must be forwarded to relevant Service Managers(s). Approved documents must be submitted to the Corporate Meetings and Registers Team for registration.

Version Information

Version number	Date	Key Changes
1	August 2017	New guideline
2	July 2018	Change of Responsible Group to City Infrastructure
3	July 2020	Refinement to improve the usability and functionality of the CIP Program
4	December 2020	Simplify and streamline guideline. Stronger alignment with capital prioritisation processes.

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COMMUNITY INFRASTRUCTURE PROGRAM (CIP) - PROPOSAL FORM (TRN-005-P & TRN-005-001-G)



Divisional Councillor Proposal

This form is required to be completed where a Councillor seeks to submit a request for a project in accordance with the CIP Policy TRN-005-P & Guideline TRN-005-001-G

Councillor:

Division:

Location of proposed project:

Description of proposed project:

Example:

Redlands Art Gallery (RAG), acquisitions of art works using RAG Collection

Councillor has received requests from the community regarding a missing footpath and pram ramp along (location of street / pram ramp)

CIP projects can also include capital projects including drainage issues, traffic safety improvements around schools, missing kerb and channel, digital koala signage and linemarking, small lighting projects.

Declaration

I understand that:

This CIP proposal is subject to assessment against the requirements of the CIP Policy TRN-005-P & Guideline TRN-005-001-G.

If the submission does not comply with the CIP Policy TRN-005-P & Guideline TRN-005-001-G requirements the CIP proposal will not proceed.

Signature

Date

Office use only

- This CIP proposal complies / does not comply with the requirements of the CIP Policy TRN-005-P & Guideline TRN-005-001-G
- The local councillor has been advised if the CIP proposal complies / does not comply and the reasons why the CIP proposal does not comply with the requirements of the CIP Policy TRN-005-P & Guideline TRN-005-001-G

	Print name	Signature	Date
CIP Officer			

	Print name	Signature	Date
Service Manager			

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Community Infrastructure Program Policy

Policy Identifier:	TRN-005-P
Approved by:	General Meeting
Date of Approval:	16 December 2020
Effective Date:	16 December 2020
Review Date:	16 December 2023
Version:	5

Head of Power

This Policy is consistent with the attributes of accountability, transparency, effectiveness, efficiency and sustainability as defined by the principles of the *Local Government Act 2009* (the Act) and supports Council's vision, corporate plans and strategies.

Policy Objective

The objectives of the policy are to:

- provide the Redland City Council (RCC) Mayor and Councillors the opportunity to augment and uplift capital works for the benefit of the community
- communicate the policy principles to support the initiation, planning, development and delivery stages of projects which constitute the Community Infrastructure Program (CIP)
- ensure the fair, equitable and transparent allocation of CIP funds to facilitate the delivery of capital works for the Redlands Coast community.

Policy Statement

Redland City Council, through its Corporate Plan, is committed to enriching community lifestyles and making a positive difference in our customers' lives through the services we provide. We are forward thinking, engaged and strive to maintain the highest standards of service to ensure we are delivering real value.

Council is committed to:

- providing the Redland City Council (RCC) Mayor and Councillors the opportunity to augment and uplift local infrastructure in a manner that complements capital infrastructure programs, plans, policies, and strategies, and delivers benefits for the community
- managing the annual CIP as a non-discretionary program
- the annual CIP and budget allocation being approved by resolution of Council
- ensuring the annual CIP is developed and adopted as a function and component of the RCC annual capital prioritisation budget development, and related Portfolio Management Office process
- ensuring the Council resolution approving the annual CIP and budget allocation identifies the purpose, location, type and cost of each CIP project
- supporting CIP projects that facilitate opportunities for innovation, pilot projects and new approaches to the provision of local infrastructure
- facilitating CIP projects that allow funding to be combined or consolidated across multiple divisions to deliver greater benefits to the community



Community Infrastructure Program Policy

- efficient and proactive planning and delivery of CIP projects in accordance with the requirements of the CIP guideline TRN-005-001-G
- CIP projects that benefit, or are accessible to the local community, and are not used for the sole purpose of a community organisation, club, business, charity, not-for-profit or individual
- only using CIP funding for the planning, design, delivery and commissioning of CIP projects on Council owned or controlled land.

Definitions

Term	Definition
CIP	The Community Infrastructure Program (CIP) is a program affording the Redland City Council Mayor and Councillors the opportunity to augment or uplift the amenity or functionality of Council assets, in a manner that supports Council's vision, corporate plans and strategies and align with its portfolio and asset management frameworks.
Council	Redland City Council
I&O	Infrastructure & Operations
Program	Programs are established to coordinate, direct and oversee the implementation of related projects for cohesion and management efficiency, leadership, direction and budget efficiencies.
PMO	Portfolio Management Office
RCC	Redland City Council

Associated Documents

TRN-005-P – Community Infrastructure Program Guideline ([A2562946](#))
 GTS-001-001-G Financial Assistance to the Community Sector Guideline ([A214635](#))
 LSV-001-P Corporate Procurement Policy ([A196635](#))
 OSM-001-A Public Open Space Administrative Directive ([A196601](#))
 AST-002-A Asset and Service Management Administrative Directive (A176110)
 CPP-004-A Portfolio Management Administrative Directive (A2676771)
 CPP-002-A Capital Portfolio Prioritisation Administrative Directive (A196556)

Document Control

Only Council can approve amendments to this document by resolution of a Council Meeting, with the exception of administrative amendments which can be approved by the relevant ELT member. Refer to *Policy Instrument Development Manual* for an explanation on administrative amendments ([A4063988](#)).

Any requests to change the content of this document must be forwarded to relevant Service Manager(s).

Approved documents must be submitted to the Corporate Meetings and Registers Team for registration.

Version Information

Version number	Date	Key Changes
1	August 2017	New policy
2	July 2018	Change of responsible Group to City Infrastructure
3	November 2019	Changes made as per Governance recommendations
4	December 2019	Readability (structure and order of paragraphs). No change to intent. Definitions added.
5	December 2020	Simplify and streamline policy. Stronger alignment with capital prioritisation processes.

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Group: City Infrastructure

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16 NOTICES OF INTENTION TO REPEAL OR AMEND A RESOLUTION

Nil

17 NOTICES OF MOTION

Nil

18 URGENT BUSINESS WITHOUT NOTICE

Nil

19 CONFIDENTIAL ITEMS

The following items were considered confidential in accordance with Section 254(j) of the *Local Government Regulation 2012*.

These items were not discussed at this meeting therefore no motion to go into closed session was required.

19.1 Report Reviewing the Future Operations of Redland Investment Corporation Pty Ltd (RIC)

This matter is considered to be confidential under Section 254J(3)(g) of the *Local Government Regulation 2012*, and the Council is satisfied that discussion of this matter in an open meeting would, on balance, be contrary to the public interest as it deals with negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

Overview

To review the current status and business model of the Redland Investment Corporation (RIC) and propose options for Council's consideration on the future operating model of RIC.

19.2 2020/21 Sponsorship Round Report - Applications over \$15,000

This matter is considered to be confidential under Section 254J(3)(g) of the *Local Government Regulation 2012*, and the Council is satisfied that discussion of this matter in an open meeting would, on balance, be contrary to the public interest as it deals with negotiations relating to a commercial matter involving the local government for which a public discussion would be likely to prejudice the interests of the local government.

Overview

To seek endorsement of the Council's Sponsorship Assessment Panel recommendation regarding cash funding over \$15,000 in the 2020/21 round of the Sponsorship Program.

19.1 REPORT REVIEWING THE FUTURE OPERATIONS OF REDLAND INVESTMENT CORPORATION PTY LTD (RIC)**OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/391**

Moved by: Cr Julie Talty

Seconded by: Cr Wendy Boglary

That Council resolves to request the Chief Executive Officer to:

1. Review the objectives of Redland Investment Corporation and develop options for an operating model that supports Council's future economic development and place-making projects.
2. Undertake a review of Council's Economic Development Advisory Board in conjunction with this review.
3. Prepare a report for Council by 30 June 2021 that positions Redland Investment Corporation or an alternative structure to drive the Redlands Coast economic recovery and more generally its longer term economic development.
4. Note this report will be published with the meeting minutes, subject to maintaining Attachment 1, Redland Investment Corporation Commercial Summary, as confidential and commercial in confidence.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

19.2 2020/21 SPONSORSHIP ROUND REPORT - APPLICATIONS OVER \$15,000

OFFICER'S RECOMMENDATION/COUNCIL RESOLUTION 2020/392

Moved by: Cr Tracey Huges

Seconded by: Cr Julie Talty

That Council resolves as follows:

1. To endorse Council's Sponsorship Assessment Panel recommendation regarding cash funding over \$15,000 in the 2020/21 round of the Sponsorship Program.
2. That this report remains confidential until applicants have been advised of the outcome of the 2020/21 round of the Sponsorship Program, subject to maintaining the confidentiality of legally privileged, private and commercial in confidence information.

CARRIED 11/0

Crs Karen Williams, Wendy Boglary, Peter Mitchell, Paul Gollè, Lance Hewlett, Mark Edwards, Julie Talty, Rowanne McKenzie, Tracey Huges, Adelia Berridge and Paul Bishop voted FOR the motion.

20 MEETING CLOSURE

The Meeting closed at 11.06am.

The minutes of this meeting were confirmed at the General Meeting held on 20 January 2021.

.....
CHAIRPERSON

