OUR REDLANDS COST

FREE
MAGAZINE
Spring
2024



Which division Do you live in?

REDLAND CITY COUNCIL

DIVISIONS 2024

Wellington Point Ormiston Division 1

Cleveland/North Division Stradbroke Island

Cleveland/Thornlands Division 3 Victoria Point

Victoria Point Division 4 Coochiemudlo Island

Redland Bay/Southern Division Moreton Bay Islands

Mount Cotton Division 6 **Redland Bay**

Capalaba/Alexandra Hills Division 7 Thornlands/Cleveland

Birkdale/Alexandra Hills Division Capalaba/Wellington Point

Messages

from your local

Councillors P22-31

Sheldon/Capalaba Division Thornlands

Birkdale Division 10 **Thorneside**



Build your career on Redlands Coast

A naturally wonderful place to live ... and work

Join the Redland City Council team to enjoy:

- ► Flexible work program offering flexibility in how, when and where you work.
- ► Paid parental leave, purchased leave program & 17.5% loading on annual
- ► Secondment opportunities to enhance your career progression and development.
- ► Gain the skills to work effectively with our broad range of learning programs.
- ► Work-life balance, ensuring you thrive both professionally and personally.
- ► Work on the beautiful Redlands Coast, surrounded by inspiring, natural beauty.











redland.qld.gov.au/careers







In this issue...

- **SINGULAR SUCCESS** Dementia choir provides joyous connection for all those involved
- 18 **AN EXCELLENT REED** Redland Art Gallery exhibition has a uniquely grassroots feel
- **TRADING PLACES** Overseas delegations develop top opportunities for local businesses
- **HOLIDAY ROUNDUP** Accessible tourism, glamping glory and one of Australia's best beaches



OUR COVER:

How could you resist those eyes? Say hello to (and fall in love with) Patch. Read about his quest to be adopted, as well as other success stories from Redland Animal Shelter.





Produced by Redland City Council. Content the material in this publication may be reproduced without the permission of the Chief Executive Officer, Redland City Council.

Council's friendly customer service team by calling (07) 3829 8999.

Published by: Redland City Council redland.qld.gov.au

Editor: Geoff Shearer

Design Editor: Kacie Irish

Production Editor: Allan Shephard

Digital: Stacie Rule

Articles & Photos: Hannah Bausch, Kiah Hickson, Geoff Shearer, Jordan Crick, Lyn Uhlmann, Michelle Smith

Acknowledgement

Redland City Council is committed to working with Traditional Owners, supporting their role as custodians of their traditional lands and helping ensure the future prosperity and cultural enrichment of the community.

In the spirit of reconciliation and respect, dual place names are used in this magazine where possible, incorporating the Quandamooka People's Jandai language. In some cases, multiple suburbs may carry the same Jandai name



Message Message from the



It has been a fast-paced start to the new term of Council.

Redland City Council is working to ensure our focus is on community, on sharing information, on being collaborative, and making sure that across all of this is the caveat of providing value for ratepayers' money.

We have an enviable lifestyle here on Redlands Coast as well as some unique areas of outstanding natural beauty.

We want to continue to elevate Redlands Coast as a destination of choice for visitors and as a desirable place to call home.

In doing so, we proudly celebrate the vibrantly diverse and multi-generational community that we have. We truly are lucky to have such a rich cultural mix that thrives in our community.

As a Council we consciously work to provide something for everyone as a way of fostering that cultural mix, as well as

well as some unique areas of outstanding natural beauty

that wonderful diversity that makes us such a dynamic city.

We can do it in ways that can have huge impacts on lifestyle while still offering value for money.

I'm extremely proud to represent our city and our Redlands Coast residents as Mayor. I'm looking forward to the term ahead and to working for you, our community.

Regards

Cr Jos Mitchell Mayor of Redland City E: mayor@redland.qld.gov.au



Kate, accompanied by her husband and long-term collaborator Keir Nuttall on guitar, plays Redland Performing Arts Centre, Cleveland, on 10 September.

She will be performing her big hits and most beloved pop songs, tracks from her original musicals Muriel's Wedding the Musical and Bananaland, some unexpected covers, and debuting new material from her forthcoming sixth studio album.

You last played RPAC in 2021. How would you describe the audiences here?

It's a beautiful theatre - there's something really special about the ambience there. I feel like it would be scientifically impossible to have a bad gig there! The audiences have been incredibly warm and generous. I am a Brissie girl so it feels like coming home.

Any specific memories of Redlands Coast during your time growing up in Brisbane or during your career?

Minjerribah/Straddie is my favourite place in the entire world. We just got back from another spectacular holiday there with extended family and friends, at the Song House in Dunwich. I'm endlessly fascinated by the history, culture, wildlife and breathtaking beauty of the place.

Any truth to the rumour that your sequel musical to Bananaland could be Strawberryland after the old **Redlands Strawberry Festival?**

Ooh I haven't heard that one, but great idea. Please don't come at me for royalties.



"Minjerribah/Straddie is

my favourite place in

the entire world"

What do you consider to be your personal favourites or "diamonds" that we can expect to catch during **Catching Diamonds?**

The magical thing about performing live is that each night is different,

especially with these concerts as we are mixing up songs and taking requests (hit me up on Facebook/ Instagram

if you have any!). The audience is a collaborator in the show - they're the diamonds, really. I'm so grateful to all the people who continue to support me and allow me to do this for a living.

You describe your upcoming album as diving deep into "gothic folk". Are we talking influences from de Goya or Gotye, or from whom or what?

> I love both of those influences come from everywhere. Folk music is in my blood. I grew up going to the Woodford Folk Festival and haven't missed one since I was a

teenager. The gothic aspect allows me to make it spooky and theatrical, and to use all aspects of my voice.







Main photo left: Tegan Brown with Patch; and (below) Patch with some of his puppy siblings when he was first at the shelter in April.





COVER STORY

Patch doesn't walk across the wooden deck ... he scampers.

He doesn't fetch the tennis ball ... he joyously bounds towards it, feigns to the left, drops low to the right, skitters around it and collects it from the opposite side.

He doesn't just look you in the eye ... he melts your heart.

a haven for homeless, lost or Patch is one of the hundreds of dogs that are rehomed each year through the Redland Animal Shelter adoption program.

The Council-run shelter provides a haven for homeless, lost or abandoned animals.

If an animal is surrendered to the shelter, or has been impounded and not claimed by its owner after a period of time, it can be given a second chance to find a loving home through an adoption program.

The animal is assessed to determine its suitability for adoption - taking into consideration its age, health and temperament before it is made available for sale.

Patch, a Bull Arab X, was 20-weeks old when we caught up with him recently at the shelter in South Street, Thornlands, and his goofy appeal made him an ideal magazine cover model.

It was actually his second time at the shelter, having been part of a record-breaking event back in April this year.

Patch, then named Cedar and only about five-weeks old, was one of a litter of 13 puppies who, along with his mum and dad, had been surrendered to the shelter. That week the shelter ended up with an unprecedented 30 puppies in-house at the same time - from three different litters.

Animal Shelter Coordinator Rachael Morse, as you would expect, remembers that week well.

"Puppies require at least three feeds daily; their enclosures need to be cleaned multiple times each day; plus human interaction is very important for socialisation and developing positive behaviour and

manners," she explains. "So it was all hands on deck every day - and multiple times a day at that!"

The Council-run shelter provides

abandoned animals

They all found homes, including Patch, who went to live on one of the Southern Moreton Bay islands. He was then rehomed privately to an older couple who eventually had to surrender him back to the shelter.

It's not common, but sometimes adopted animals are returned to the shelter. Rachael says in some cases it is because another animal in the household isn't too accepting of the "new arrival".

"Or sometimes someone in the household develops an allergic reaction to the dog or cat, that they never knew they had," she says. "Should an animal be rehomed and returned more than twice, we then would have to consider the reasons behind that.

"It might be then that we seek a rescue service for them, as rehoming them straight away for a third time could be quite a lot to put on that particular cat or dog.

"We would specify any 'requirements' or 'issues' that are being experienced with the animal and pass this on to the rescue service so they can find the perfect foster home prior to them trying to rehome again."

Council took over the responsibility for rehoming Redlands Coast's unclaimed and abandoned animals in May 2015 after the RSPCA advised it was unable to continue a long-standing agreement to accept the city's animals. Continued next page >





Continued >

Council pivoted quickly and - bolstered by a heartwarming response from dozens and dozens of Redlands Coast residents who immediately offered to help house the animals - established the adoption program.

By August 2016, a purpose-designed building was added to the shelter site to meet the needs of the adoption program, while providing a retail area and an inviting space for the public to visit and select their new family member. The following year a large external free-

run cat enclosure was built at the front of the site which continues today to be enjoyed by the cats and kittens.

Looking at the available statistics it is obvious the shelter's adoption program has been steadily growing.

In its first four years of operation, 320 dogs and 613 cats were adopted out. That was an average of about 233 animals a year. In the financial year 2022-2023, that number was up more than 250 per cent, with 597 animals adopted into new homes.

Council's Animal Management Team Leader Janine Smith says the shelter handled 2308 cats and dogs in the 2022-2023 financial year.

"Putting aside the near 600 adopted out, a large portion of the remainder of the impounded animals were successfully reunited with their owners, with a further number handed over to an animal rescue organisation," she says, during a break from playing fetch with Patch.

"On a typical day, the shelter can have anywhere from 30 to 60 animals on site.



Native nursery | Botanic gardens | Nature tracks | Café





"It is not only cats and dogs, there often are birds and guinea pigs, and we just had a few chooks through recently."

Patch drops the tennis ball at her feet and looks up at her, his ears pitched forward.

"Good boy." He's rewarded with a scratch under the chin and a treat.

While Patch awaits his new forever home, at least he knows his temporary one will never be short on love.

UPDATE: Patch has been adopted by a loving local family. He couldn't be happier!

How to contact the shelter

Redland Animal Shelter,

Phone (07) 3829 8663

Facebook

Operating hours Monday to Friday:

Saturday:

After business hours the







GET A GREEN WASTE BIN AT NO EXTRA COST*

When you order a green waste bin and downsize from your 240L red-lid (landfill waste) bin to a 140L at the same time, you're offsetting the annual costs and effectively getting it for free. In fact, you'll actually be saving \$19.30 a year.

Q redland green waste

3829 8999



SWAP







Are you a tenant? Let your landlord or real estate agent know about the benefits of getting a green waste bin.

*Available for mainland residents only. Terms and conditions apply. See website for details.



The music starts ... gentle. The voices join at the choir conductor's cue ... a little tentative at first, but strengthening as each singer settles to the beat and to the knowledge they are gradually combining as one voice.

Under a few of the choir chairs, shoes raise on their heels and begin tapping forward, softly, to the beat. On the side of a few of the choir chairs, fingers raise and drop in rhythm.

As the music and voices rise in power, there comes a corresponding uplift in joy, comfort, connection and - in this uniquely assembled choir – memories that had been forgotten.

This is Queensland's first choir for people living with dementia and it is bringing a one-of-a-kind and warmly inclusive musical experience to the heart of Redlands Coast.

"You can't sing and not feel happy," says one choir member during a break in rehearsals, "It just makes you feel part of humanity."

Another singer echoes that sentiment, smiling as he adds how the music brought back memories for him. "I can know exactly where I was and what age I was and what I was doing. Just hearing that one song," he says, before pausing, his voice warming, "They're special times when that happens."

Sing Sing Sing joined the Council-owned Redland Performing Arts Centre (RPAC) as a Resident Company at the start of the year and is currently in its third term for

2024. It brings together those living with dementia and their care partners and supporters, to create memories through the power of music.

The Sing Sing Redlands series was developed under the creative direction of Melissa Gill, who founded Sing Sing Sing in 2021, with its first choir in Bulimba in Brisbane's east.

Ms Gill says the Monday morning choir sessions at RPAC aim to enhance singing skills and provide an opportunity for participants to socialise and create music together.

"We believe everyone can sing, and we would love to hear from you if you are interested in coming along and trying us out - no previous musical experience is necessary," she explains.

Ms Gill's own father's diagnosis of vascular dementia and her mother's experience as his carer inspired and motivated her to create Sing Sing Sing.

"I lived with my parents for a few years after my dad was diagnosed and I saw the loneliness and isolation," she says. "He needed a social experience. He needed an opportunity to feel joy.

"My mother needed an opportunity to make connections with other people who understand."

The Sing Sing program is an ideal fit for the theme of this year's Dementia Action Week (16 to 22 September), which is to "make communities more dementia-friendly".





The week – which includes World Alzheimer's Day on Saturday 21 September – aims to raise awareness through an advocacy campaign led by Dementia Australia.

To mark the lead-in to Dementia Action Week, the Sing Sing Sing choirs from Cleveland and Bulimba will combine for a special concert, Sing Sing Sing's Silver Screen Serenade, on Saturday 14 September.

Redland City Council is actively working towards becoming a dementia-friendly Council, recognising the importance of supporting individuals living with dementia, and their families.

By hosting the Sing Sing Redlands series, RPAC is collectively contributing to the creation of an inclusive and supportive community for people living with dementia. Fostering connections, promoting wellbeing, and creating a supportive environment are some of the most important goals of the collaboration with Sing Sing Sing.

They are reflected in Council's Age-Friendly Action Plan that was developed to help create a community that is more inclusive of older adults, can positively influence the health, wellbeing and happiness of all residents, and create a vibrant community that promotes productivity and economic growth.

Sing Sing demonstrates how this can be achieved through the arts and music to create a joyful and enriching

experience.

"I couldn't get over the joy that it gave me," a choir member says as her face lights up, "You feel human and connected and loved"

For further information about the 14 September Silver Screen Serenade concert and the Sing Sing Sing program, please visit rpac.com.au

Fire ant TAKES FLIGHT

Watch out fire ants, we're coming for you.

Council has taken to the sky to seek out and destroy the aggressively invasive fire ants and their nests.

More information on Council's Fire Ant Management Program can be found at redland.qld.gov.au/ **FireAnts**

Armed with drones, helicopters and allterrain vehicles (ATVs) fitted with spreaders, Council has joined the nationwide fight to eradicate the pests.

With changes to biosecurity obligations that came into effect on 1 July, Council is now required to undertake treatment and surveillance for fire ants on Council-owned or managed land. This was previously managed by Biosecurity Queensland.

Importantly, it is still everyone's obligation to report any suspected fire ant nests to Biosecurity Queensland in the first instance, whether the location is on private or public land.

Council will be informed of any reports to Biosecurity Queensland that are on Council-owned or managed land, to ensure relevant surveillance and treatment is carried out.

When a fire ant nest is detected in a high-risk location, the colony is destroyed at the site with fast acting bait treatment. Broadscale suppressive bait treatments are also employed as proactive treatments on many sites to reduce the risk of infestation.

All products Council uses are recommended by the National Fire Ant Eradication Program (NFAEP) and are safe for humans, pets, and wildlife.

Fire ants are copper brown in colour with a darker abdomen and are quite small, 2-6mm.

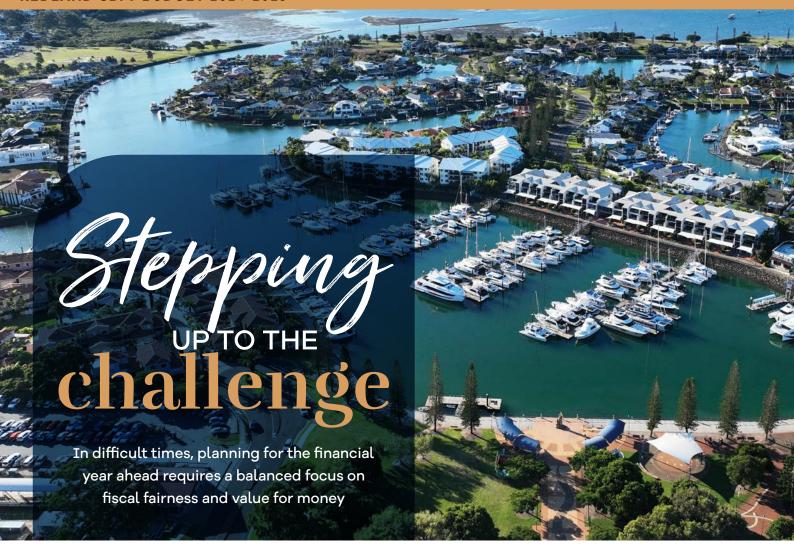
They exhibit aggressive behaviour with hundreds of ants responding if a nest is disturbed. They swarm the threat, trying to sting over and over, causing the sensation of being on fire.

If you identify or suspect that there are fire ants in an area, call Biosecurity Queensland on 13 25 23 or lodge a report via their online form.









With a focus on value for money for the city's ratepayers, Redland City Council's 2024-2025 Budget is a considered plan for the financial year ahead.

The \$444 million Budget delivers a significant investment in projects and services for the community while keeping increases to rates and charges to a minimum.

Despite a range of external cost pressures currently impacting Council's bottom line, recent median increases to Redland property valuations of more than 31 per cent and a forecast rates increase of 5.97 per cent predicted just 12 months ago, the increase in the minimum general rate was limited to 5.51 per cent.

The general rate – the largest portion of the Council rate bill - is used for maintaining more than \$3.4 billion in

public assets, such as car parks, boat ramps, street lighting, playgrounds and other public amenities.

It also helps fund some of our city's most-loved services, including our libraries, galleries, Redland Performing Arts Centre and IndigiScapes.

In recognition of the cost-of-living pressures facing the community, Council

adopted a \$1.47 million operating deficit to offset the minimum general rate.

Further measures to restrict the increase in the minimum general rate included building more than \$13 million in cost-saving efficiencies into the Budget.

If not for Council's commitment to finding savings, driving efficiencies and prioritising investment in value-formoney projects, the rate increase would have been significantly higher.

Council completed its second annual expenditure review this year to identify areas where it could save the community money and reduce the amount of revenue it needed to raise through rates

In recognition of the

cost-of-living pressures

facing the community,

Council adopted a \$1.47

million operating deficit

to offset the minimum

general rate

to cover costs.

An example of where this has been achieved is through improvements to Council's procurement practices, which is estimated to have saved the organisation about

\$2 million over the

past financial year alone. A further \$11 million in savings were able to be built into the Budget through identified efficiencies in operating costs while still maintaining high service levels to the community.

Council has adopted a \$118.3 million capital investment program for the financial year that includes \$52.57 million for road and infrastructure projects.

This makes up almost half of Council's total capital spend for the financial year and will ensure our city is able to keep pace with population growth now and into the future



Funding towards roads includes a \$3 million package for green sealing works on the Southern Moreton Bay Islands, taking the total investment in this program to well in excess of \$22 million since 2016.

Council has also set aside \$6.92 million for the continuation of upgrades to Wellington Street/Panorama Drive at Thornlands.

In a big boost for lovers of the arts, Council has budgeted \$3 million for refurbishment works at Redland Performing Arts Centre in Cleveland.

Other infrastructure investment highlights include \$5.65 million for the Weinam Creek Priority Development Area program, \$7.62 million for the Redlands Coast Sport and Recreation Precinct at Mount Cotton and \$1.04 million for renewal works at the Cleveland Library building.

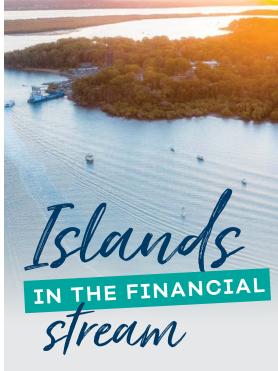
A further \$6 million has been allocated to the Digital Transformation Program that will enable Council to continue the multi-year rollout of improvements to its suite of digital services.

This investment will continue to deliver benefits to the community and Council through the modernisation of Council's systems and processes to support better, faster and more responsive ways to interact with Council information and services, to enhance cyber resilience and data protection measures, and support productivity and efficiency improvements to the way the organisation plans and delivers its services.

Mayor Jos Mitchell says each Budget that a council brings down is a reflection of the legacy and economic environment in which it is adopted.

"Since being elected as Mayor in April this year, I've been focusing on seeking information to ensure the annual budget delivers projects that reflected responsible spending," she says.

"Ratepayer contributions are vital to the running of our city."



Redlands Coast's islands will benefit from a \$7.20 million investment in infrastructure that includes road upgrades, foreshore protection and the design of a new community building as part of Council's 2024-2025 Budget.

This includes \$3 million for the ongoing green sealing of roads on the Southern Moreton Bay Islands (SMBI).

There is also \$140,000 allocated to renew swimming enclosures on North Stradbroke (Minierribah) and Macleav islands and a further \$200,000 for the design of a new community building on Macleay Island.

Council is also investing more than \$913,000 for foreshore protection in three locations across Macleay and Russell islands, and several island communities will receive new or renewed footpaths and drainage upgrades and expansions.

At a glance

\$444 million investment in Redlands Coast

An increase in general rates revenue of 5.51 per cent, or about \$1.49, for a category 1a, owneroccupied property with a valuation equal to the median valuation, excluding separate charges, utilities and State Government charges

Small budgeted operating deficit of \$1.47 million

Capital expenditure program of \$118.3 million

Total pensioner rebates of almost \$3.3 million, with rates rebates of \$335.00 per year for a full pensioner or \$167.50 for a part-pensioner.



VISIT THE REDLAND CITY COUNCIL WEBSITE AT redland.qld.gov.au/budget





A \$118.3 million capital expenditure program in the 2024–2025 Budget includes significant funding for the city's much-loved community facilities and lifestyle assets.

It will enable Council to continue work on major projects while also working to deliver important lifestyle enhancing services for our community.

A total of \$4.54 million will be injected into community and cultural development across the financial year, including \$3 million for refurbishment works at Redland Performing Arts Centre (pictured) and more than \$700,000 in grants for library resources.

Council has also allocated almost \$17.7 million to open space, parks and conservation this year to ensure our most popular reserves and suburban parks are being upgraded with new and improved facilities.

Significant funding has also been set aside for the footpath expansion program, car parks, community buildings, footbridges, CCTV replacement and coastal protection.



Mozzie season is on its way

Our city-wide Mosquito Management Program is ready... are you?









Scan here for more tips



(III) redland.qld.gov.au/mosquitoes 👢 3829 8999



To put the capital expenditure program into perspective, Council manages and maintains more than 1300 kilometres of roads and almost 700 kilometres of footpaths, cycleways, paths, tracks and trails

A total of \$52.57 million will go towards roads and infrastructure, including \$6.92 million for the continuation of upgrades to Wellington Street/Panorama Drive at Thornlands.

The road renewal, reconstruction and upgrade program covers dozens of busy local roads and major arterials, including Mooroondu Road at Thorneside, Redland Bay Road at Capalaba and Valley Way at Mount Cotton.

Council has also budgeted \$31.86 million for essential water, waste and wastewater projects – including upgrades to assets such as pump stations and water mains to ensure we maintain our high standard of service delivery to our community.

Council has also put funding towards several sport and recreation facilities as part of the open space, parks and conservation program. Highlights include \$1 million for new lighting at Redlands Softball Park in Sheldon, \$1.82 million for upgrades to the Pinklands Sporting Complex netball facilities in Thornlands, \$200,000 for lighting upgrades at other local sports venues and \$110,000 for the Cleveland Aquatic Centre renewal program.

Council has also budgeted \$7.62 million for preliminary works at the Redlands Coast Sport and Recreation Precinct off Heinemann Road at Mount Cotton, which is earmarked to become the future home of local touch football and rugby league clubs.

To put the capital expenditure program into perspective, Council manages and maintains more than 1300 kilometres of roads and almost 700 kilometres of footpaths, cycleways, paths, tracks and trails.

Council is also responsible for about 134 bridges, almost 700 bus stops, 200 car parks, about 19,000ha of open space, and close to 680 kilometres of stormwater pipes.

To further enhance the city's coastlines, \$4.49 million had been allocated to marine and foreshore projects this financial year.

This includes funding for canal and breakwater works, swimming enclosures and seawall renewals. The foreshore protection program and Council's other marine and environmental works ensure that our coastline is being preserved for future generations to enjoy.

The numbers AT A GLANCE





\$29.573 million Transport, roads and traffic

\$23.000 million







\$31.857 million Water/Wastewater/Waste

\$4.486 million

Marine & Foreshore





\$7.144 million Other Capital Investment

\$17.685 million

Open space, parks and conservation





\$4.538 million

KEY PROJECT HIGHLIGHTS

- Road renewals
- Redlands Coast Sport Precinct preliminary works
- Continuation of Wellington Street upgrade
- Weinam Creek Priority Development Area works
- Cleveland Library building
- · Kinross Road sewerage trunk
- Judy Holt Park Landfill Batters
- Yarran Street main replacement

- Redland Performing Arts Centre refurbishment
- Southern Moreton Bay Islands **Road Program**
- Anchorage Drive revetment wall works
- Pinklands Sporting Complex netball facilities upgrade
- Double Jump Road upgrade
- · Sports fields lighting
- Regional Approach to Waste and Resource Management Program

Cents AND SENSIBILITY

Council's strong financial position and sound credit rating have enabled it to consider a variety of long-term funding options to deliver new infrastructure

Prudent and sensible investment in assets on Redlands Coast is allowing Council to bring forward plans for new infrastructure and provide the community with assets and services in an equitable manner.

While Council strives to keep borrowings as low as possible, certain projects are financed through borrowings to ensure costs of longlife assets are distributed equitably to those who benefit from those assets, now and into the future.

It effectively means that future generations of ratepayers who will directly benefit from the Council-owned infrastructure, contribute to the cost of its creation, rather than this burden falling solely on current ratepayers at the time of the infrastructure's purchase or construction.

Responsible financial stewardship has resulted in Council having low levels of debt on its balance sheet.

Responsible borrowing is how Council ensures future generations share the costs of infrastructure that will benefit them. It is a form of 'fiscal fairness' and another way in which Council is working to maintain its strong financial position.

This year's pre-Budget engagement sessions held with Councillors were extensive to ensure the organisation was as fiscally efficient as possible, while continuing to deliver the multitude of high-standard services and facilities that keep this city ticking.

The annual investment by Council in infrastructure is substantial and represents a major component of its budget. This year's \$444 million Budget included \$118.3 million in capital expenditure, with big ticket items including: \$7.62 million for preliminary works at the Redlands Coast Sport and Recreation Precinct (artist's impression pictured), Mount Cotton; and \$6.92 million for the continuation of upgrades to Wellington Street/Panorama Drive, Thornlands.



Along with the sports precinct, other intergenerational projects as outlined

Responsible borrowing is how Council ensures future generations share the costs of infrastructure that will benefit them

in Our Future Redlands - A Corporate Plan to 2026 and Beyond, such as Birkdale Community Precinct and the Weinam Creek transport hub, were allocated infrastructure investment to be further progressed in 2024-2025.

These projects will bring significant benefits to the Redlands Coast community well into the future.

Council's Financial Strategy 2024-2034, its framework for financial sustainability, outlines that key intergenerational infrastructure should be financed in a way "which allows any significant financial burden to be spread over a number of years and not impact adversely on current or future ratepayers".

Want to know more?

Council allocates funds each year to invest in infrastructure, such as streets, parks and public spaces across the city.

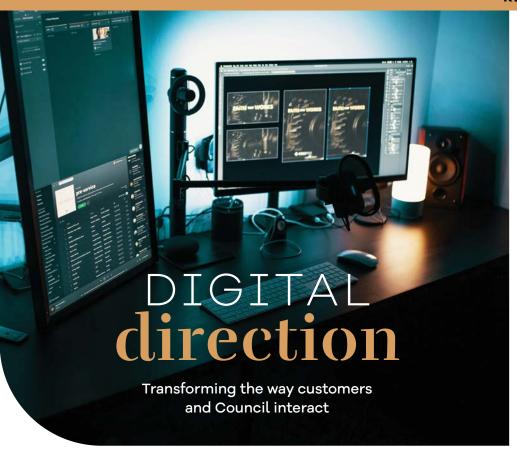
Known as the Annual Capital Works Program, its planning and development takes into consideration Council's long-term Strategic Asset Management plans, community objectives and required levels of service for the upcoming financial year.

These combine to help ensure Council can deliver the right projects, at the right time, in the right places, and in a way that represents best value for money and sustainable use of resources.

For the first time, this year Council has published an Annual Capital Works Program guide to provide the community with more information about how Council is investing ratepayers' money in the city for projects, categorised by asset class.

The Annual Capital Works Program and the Budget Publication 2024-2025 booklets can be downloaded at redland.qld.gov.au/budget





An exciting digital project is taking shape within Council in the form of a new venue booking system.

Just one of several digital uplifts and innovations to be rolled out as part of Council's Digital Transformation Program, the Bookable Spaces project will offer a self-service customer portal, granting 24/7 access for customers to search venues and make, manage and pay for their bookings.

The project will consolidate and integrate all functions to do with booking Council spaces, which includes more than 100 halls, sports fields, parks, beaches and a pool.

Council aims to go live with online bookings for community venues, library and IndigiScapes spaces by about September this year, with other spaces to be added after.

Council aims to go live with online bookings for community venues, library and IndigiScapes spaces by about September this year, with other spaces to be added after

This shift to online bookings will greatly enhance the experience of customers when reserving Council spaces, saving them time and ensuring a more efficient process.

Council's Digital Transformation Program, which has been identified as a catalyst project in Council's Corporate Plan, involves an investment of about

\$45 million over four to seven years and will impact every facet of Council operations.

Just more than \$6 million was set aside in this year's Budget for several Digital Transformation projects. It follows an allocation of \$4.8 million for advancing the program in Council's 2023-2024 budget.

This coming year will see the launch of both the Bookable Spaces and Customer Request projects, significant progress in a Supply Chain Management project, and foundation work for several others.

The Customer Request project is expected to be operational later this year. This online, cloud-based system will make it easier for customers to lodge requests.

After the initial launch of the Customer Request project, customers will be able to lodge some requests online any time of day from anywhere.

They also will have greater visibility of the status of their request, with the system generating automatic status updates to customers.

Council officers won't need to go back to the office, instead actioning work requests (that don't involve a payment) from the city's parks, roadsides and conservation areas.

Progressively more customer requests will be able to be actioned online and outside business hours as other digital projects are completed throughout the course of the multi-year Digital Transformation program.

The Supply Chain Management project aims to generate efficiencies through digitising Council's procurement processes and reporting, providing real time insight for optimised management of procurement and supply chain outcomes.

Go green with a paperless rate notice!

Subscribe to receive e-notices:

- 1. Scan the QR code to register for myServices
- 2. In myProperties, select 'Send Rate Notice by email'







Art of GRASS

It started as an art experiment, but *Carbon_Dating* is now sowing seeds of rediscovery across Queensland for an often over-looked part of our environment

Clockwise from main: P.O.V (Point of View), Hilary Coulter; Fascinator, Kilagi Nielsen; The Native Fence, Delissa Walker; and Baele, Kilagi Nielsen.



The art exhibition that took root in 2022 involves Poaceae, which is the fifthlargest plant family in the world, and it's right under your feet. Grass.

Carbon_Dating specifically focuses on native Australian grasses and the Indigenous, scientific and artistic understandings of its role in the natural world and our lives.

The touring exhibition opened at Redland Art Gallery (RAG) Cleveland on 11 August and runs to 1 October.







It tracks how the original Carbon_Dating project founders assembled six teams of scientists, artists, growers and First Nations informants across Queensland from Miles, Gold Coast, Somerset, Samford Valley, Sunshine Coast and Cairns during 2022-23 to grow and care for their own plot of native grasses.

It reminds us that restoring the health of our environment will require us to look beyond the more "charismatic" plant species that often steal our attention.

RAG Curatorial Officer, Emma Collerton, says artwork created during the first stage was woven into the touring exhibition. It shares the teams' stories and gained knowledge through a range of media, including sculpture, weaving, textiles, photography, new media, film and performance artworks.

"Carbon_Dating is touring to several regional art galleries including Redland Art Gallery," Ms Collerton says.

"Co-curators for the touring exhibiton Beth Jackson and First Nations artist Jo-Anne Driessen will present a curators talk on 18 August at the Gallery.

"They will reflect on how various processes of artmaking incorporate social and environmental values, work, and outcomes."

A series of programs and workshops will be conducted by RAG to complement the exhibition.

For more information about *Carbon_Dating* and associated programs, go to artgallery.redland.qld.gov.au

FULL CIRCLE FOR

art awards judge

It is a history-repeats moment for the lead judge of Redland Art Awards 2024.

Steven Alderton, Director and CEO of the National Art School Sydney, will lead the judging panel for the prestigious awards coordinated by Redland Art Gallery (RAG).

Alderton (pictured) is a former RAG Director, having overseen the establishment of the gallery in Cleveland 21 years ago.

Entries are currently open until 8 October this year for the biennial contemporary painting awards that feature five prizes with a total pool of more than \$30,000.

Each entrant is able to submit up to three painted 2D works for consideration with the winning artwork in the \$20,000 major prize category being acquired for the Redland City Council collection.

Since 1981, the Redland Art Awards have shone a light on outstanding Australian artists and this year the exhibition of work by the finalists will coincide with RAG's 21st birthday celebrations.

The awards are open to all Australian artists and in 2022 they attracted 479 high-calibre entries from across the country.

The Redland Art Awards 2024 will culminate in an exhibition featuring finalists' artwork to

Entries close on

Tuesday 8 October 2024.

To enter and for more

be held at RAG Cleveland, from Sunday 8 December 2024 to Tuesday 28 January 2025.





Redlands Coast is an enviable destination to live, work and play. It's also the perfect place to invest and do business.

Getting that message out to the world sometimes means you have to walk the talk on foreign turf.

Council undertakes overseas missions to explore trade and export opportunities, often taking along a delegation of local businesspeople who benefit directly from the one-on-one contact.

The missions can be very successful in raising awareness of Redlands Coast and where we sit in the world.

Regiands Coast

Council's trade delegation to India earlier this year, for example, resulted in Indian media labelling our city a "premier investment hub".

Led by Council's Economic Development and Investment team and including representatives from five Redlands

Council's trade delegation

to India earlier this year, for

example, resulted in Indian

media labelling our city a

"premier investment hub"

Coast
businesses,
the delegation
visited
two major
international
trade events
– the Tamil
Nadu Global
Investors Meet

2024 (GIM) in Chennai, and Vibrant Gujarat Global Summit 2024 (VGGS) in Gandhinagar.

Covering the trade events, numerous Indian media outlets reported that Council "led engagements that resulted in fruitful outcomes, solidifying robust, long-term partnerships with Indian businesses".

"This collaborative effort, generously supported by Trade and Investment Queensland, has not only enhanced economic ties but has also strategically positioned Redlands Coast as a key investment destination on the global stage," the India Education Diary reported.

The India trade delegation yielded significant interest from prominent Indian investors, with one notable interested investor being Astral Pipes, a billiondollar company.

Following the Council delegation's meeting with them in Gujarat, Astral's Head of International

Marketing, Hiten Mehta, visited Redlands Coast to evaluate investment prospects.

Earlier this year, Council hosted Mr Mehta as a guest speaker at a Business Brews networking event at Bacchus Brewing, Capalaba, that was attended by 45 people representing business, local and state government, elected representatives, and peak bodies.





Clockwise from main: The delegation meet with members of the Gujarati Film Industry; delegate Adam Williams of Bunji Enterprises addresses a meeting in India; and Council's trade stall in Taiwan in 2019.

"During my visit I met various stakeholders who could be primary or secondary leads or sources for our business. The outcome was encouraging," Mr Mehta says.

Council delegations such as the Indian trip, and our ties with four "Friendship Cities" – two in China, one in Japan and one in South Korea - have proven incredibly worthwhile in putting Redlands Coast on the global stage and showing the world what local businesses are capable of.

A similar Council-led delegation went to Taiwan in 2019. Notably, in 2023, the Taiwan trip resulted in two leading Taiwanese investors establishing Australian branches of their businesses on Redlands Coast.

These investors are currently making short-term investments exceeding \$3 million locally, with anticipated growth over time.

Such market visits demonstrated Council's support of the Redlands Coast economy through helping local enterprises meet the challenges of becoming "export ready" and tapping into lucrative markets such as India.

The Business Brews evening attended by Mr Mehta is a regular event held as part of Council's commitment of support for Redlands Coast industries and businesses. It is an opportunity for people to meet other manufacturing businesses, to talk with one another about issues and opportunities and share information about government-funded assistance programs.

For more information on how Council supports businesses on Redlands Coast, go to redland.qld.gov.au/ **BusinessSupport**

MEET OUR friendship CITIES



YONGIN, SOUTH KOREA



KANI CITY, JAPAN

or Nagoya City, in the Kani basin. The Kiso River flows in the northern part of the city and roughly flat terrain continues to the Ota Basin on the opposite bank. Council entered into a Cultural and Educational Cooperation Agreement with Kani City in 2015.



WUCHUAN CITY, CHINA

county-level city facing the South China Sea and is subjected to the influences of subtropical oceanic climate. Wuchuan City covers 848.5 sq km, with a population of 1.1 million (November 2015). Council entered into a Memorandum of Understanding on establishing a relationship of cooperation



QINHUANGDAO, CHINA

Qinhuangdao is a port city on the coast of China, located in northeastern Hebei province. It is administratively a prefecture-level city, located about 300km east of Beijing on the Bohai Sea, the innermost gulf of the Yellow Sea. The Vice Mayor of Qinhuangdao Municipal People's Government and the then Mayor of Redland City signed a Sister City Agreement on 26 June 2018



Cr Wendy Boglary

WELLINGTON POINT AND ORMISTON PH: 3829 8619 M: 0408 543 583 E: wendy.boglary@redland.qld.gov.au

INVESTING IN LOCAL PROJECTS

I was pleased to see various local projects for our division receive priority this year in Council's 2024-2025 Budget.

Redlands Softball Park in Ormiston, which is a fabulous community club with a wonderful future, will benefit from a \$1 million investment in new sports field lighting.

On our local roads: Delancey Street in Ormiston will benefit from an almost \$1.4 million renewal; Bagden Road,

Birkdale, will get \$456,472 for renewal; and \$200,000 for roundabout upgrades for Wellington/Eckersly streets, Ormiston.

In local parks: the Budget allocated \$100,000 for shade shelters at Raby Esplanade Park, Ormiston; and \$222,500 for renewals at Parnell Street Park, Ormiston.

The Living Shorelines project has also been allocated \$537,000 to help prevent further foreshore erosion at Three Paddocks Park, Birkdale.

NEW GROWTH FOR BOTANIX SITE

The redevelopment of the former Botanix nursery fronting Nelson Road, Wellington Point, was approved recently.

At Council's July general meeting, Council gave preliminary approval for the site's material change of use for residential, health and community, as well as to support the Botanix Plan of Development.

I didn't support the application due to the impact that the proposed ground

floor area for retail and commercial on the site will have on existing local villages.

The site is proposed to eventually consist of three precincts and include a mix of about 19 stand-alone houses, 142 townhouses and 132 units.

It possibly could also include a residential care facility, hospital, health care services, shops, offices, bar and indoor sport and recreation facilities.

TREE BLOOMS WITH LOCALS' ART

Village Creative Studio's entry in the Warwick Tree Jumper Exhibition for 2024 was titled Blooming in the Redlands. The exhibition was part of the regional town's Jumpers and Jazz in July festival.

Members of the community-based business at Wellington Point Village had been crocheting for months to make the 1833 flowers they needed for their tree (pictured), using only donated and thrifted yarn.

Division 1 Councillor Wendy Boglary said she was "so amazed" by the group's efforts, which acted as a great promotion for Redlands Coast.







The Redlands Branch of the QCWA celebrates its 100th anniversary

Our Redlands Coast community is very strong and resilient, with many service groups, charities and organisations supporting where needed.

One of those groups – the Queensland Country Women's Association (QCWA) Redlands Branch – recently celebrated its 100th anniversary, which was an incredibly wonderful landmark.

Originally known as the Cleveland CWA, the branch began operating out of a couple of army huts on the corner of Middle and Waterloo streets, Cleveland, where the Kyling Corner businesses are now located.

Another longtime group that supports and unites our community is Wellington Point Rotary, which recently held one of their Pancake Mornings in the Village Green at Wellington Point Village.

The Night Ninjas were involved in the event that supports local businesses by attracting visitors to the village, while the fun-loving Birkdale Men's Shed team entertained the gathering.

Please remember Night Ninjas have collection points in the village and are in need of warm clothing and blankets at present.



Cr Peter Mitchell

DIVISION 2

CLEVELAND AND NORTH STRADBROKE ISLAND Ph: 3829 8607 M: 0412 638 368 E: peter.mitchell@redland.qld.gov.au



COLLABORATIVE APPROACH TO REVIVAL

Council is working in partnership with local retailers, business groups and the community to support the revitalisation of the Cleveland CBD

It is a collaborative approach to an ongoing campaign that has benefits beyond the CBD and its traders.

Cleveland is the stepping off point for the city's jewel-in-its-tourism-crown North Stradbroke Island (Minjerribah).

The better the CBD looks and operates, and the more it offers visitors and locals, the more it has an exponential effect.

One important role Council plays in this is to provide local businesses with as much support and resources as possible.

In conjunction with the State Department of Employment, Small Business and

Training, Council has produced a local activation toolkit for retail operators.

They also run a series of business events and host a Redlands Coast Small Business Hub at Cleveland Library on the third Thursday of each month.

The Hub provides businesses with free support and advice on areas such as recruitment, government grants and funding, business planning and traineeships. It has been so successful that a second Hub opened on 1 August at the Victoria Point Library.

On a purely visual aspect, Council has a rotating program of maintenance works to keep the Cleveland CBD looking its very best.

Daily maintenance is enhanced with regular works such as garden makeovers



to suit the seasons, tree trimming and replanting, as well as repairs and improvements to planter boxes, lighting, signage, pavers and pathways.

Council has on occasion partnered informally with landowners and businesses in the CBD to support improving accessibility and general appearance.

Again, a collaborative approach is helping to establish pride, a sense of ownership, and a resulting uptake in shopper numbers and spending at retail outlets in the area.



SUPPORT FOR **BUSINESSES**

Council has launched a toolkit to support local small retail businesses such as those in Cleveland.

The Redlands Coast Local Retail and Activation Toolkit aims to help businesses in suburban retail strips drive customer growth through collaboration.

The toolkit provides information and tips on how to enhance the customer appeal of retail precincts where small businesses operate.

A key role of the resource is to borrow the techniques of successful shopping centres and to show how these can be applied to retail strips/precincts.

To download a copy of the toolkit, go to Council's Business Advice and Support web page at redland. qld.gov.au/BusinessSupport



LIBRARY LOCKERS WELCOMED

The new 24-7 lockers available outside Cleveland Library are proving convenient for workers and carers unable to visit Council's three mainland libraries or mobile library during operating hours.

The free service allows readers to have their reserved items placed in the lockers for collection at a convenient time.

After reserving an item for pickup, customers will receive a notification when the item is available for collection at the lockers. The same library

borrowing and renewing guidelines apply to all locker reservations.

Cleveland, Capalaba and Victoria Point libraries are open Monday to Friday, 9am to 5pm, and Saturdays from 9am to 4pm. North Stradbroke Island and Russell Island libraries hours are available at **redland.qld.**

gov.au/LibraryHours

The Cleveland Library lockers are accessible 24/7. To reserve a library item to pick up at the lockers, log in to your account on the library catalogue or via the library app.

BUDGET BOOST FOR MINJERRIBAH

North Stradbroke Island (Minjerribah) will share in a \$7.2 million investment in infrastructure allocated in the Council 2024-2025 Budget for the city's populated islands.

Funding has been allocated for road, sewerage, footpath and swimming enclosure upgrades on Minjerribah.

There is \$245,900 to renew Kennedy Drive and an unnamed road near Dickson Way, at Point Lookout, \$162,000 to renew a culvert on Barton Street, Dunwich, and \$40,000 to renew a carpark at Cylinder Beach.

Council is also investing \$400,000 for upgrades to the Point Lookout sewerage pump station, \$190,000 for footpath rehabilitation on Stradbroke Place and \$100,000 for renewal of the Amity Point swimming enclosure.

Another \$140,000 has been allocated for seawall and causeway renewal on Junner Street, Dunwich, \$20,000 for drainage renewal on Bingle Road, and \$5000 for road upgrade and intersection safety improvements in Amity Point.



Cr Paul Golle **DIVISION 3**

CLEVELAND, THORNLANDS AND VICTORIA POINT Ph: 3829 8618 E: paul.golle@redland.gld.gov.au

PINKLANDS IN FOR MAJOR UPGRADE

One of the big-ticket capital investments to come out of the Council 2024-2025 Budget was \$1.82 million for the Pinklands Sporting Complex netball facilities in Thornlands.

The allocation will be used for sports field upgrades, including the conversion of four grass courts to hard courts, and resurfacing the six existing hard courts.

Lighting and pathways will also be upgraded, as will some of the play equipment.

Clubs that use the Pinklands facilities include Blues Union Netball Club (pictured at Pinklands), Redland Netball Association, Redland Yurara Art Society, Redland Bridge Club, Redland Horse and Pony Club, Redlands Modern Country Music Club and Redlands Rugby League.



INVITATION TO VETERANS TO SERVE AGAIN

Division 3 Councillor Paul Golle has personally acknowledged and paid honour to the unique skills and attributes demonstrated by the veteran community in their service to their country.

He says their dedication, commitment, and sacrifices will never go unnoticed.

"In fact, I believe their time in the military has equipped them with many of the essential skills required to thrive in local government," Cr Golle says.

"At Redland City Council we value strong leadership, effective teamwork, initiative and excellent communication skills – qualities that the veteran community possesses in abundance.

"Have you thought about continuing your service to the community by joining our team?"

Cr Golle strongly encourages ex-service personnel to explore employment opportunities with Council.

"Your military training has provided you with invaluable experiences and transferrable skills that are perfectly aligned with the demands of local government roles," he says.

"I understand that transitioning to a new career outside of the defence sector can be daunting.

"If you're unsure where to start or need support with the application



process, please feel free to reach out to council at recruitment@redland. qld.gov.au. The team is here to assist you every step of the way."

Cr Golle says the Australian Government also offers support through the Prime Minister's Veterans Employment Program, which provides valuable resources for identifying skills, finding a job, and reading about the success stories of fellow veterans.

"I encourage you to explore this program as you consider your next career move," he says.

"Join us at Redland City Council and bring your exceptional skills to our community. Your dedication to our country can continue to make a difference right here at home."



HUB OPEN FOR BUSINESS IN VICTORIA POINT

The Redlands Coast Small Business Hub program has expanded to Victoria Point Library.

Redland City Council, in partnership with the State Department of Employment, Small Business and Training (DESBT), now offers free information sessions for small businesses at Victoria Point Library on the first Thursday of every month from 10am-2pm, with meetings also available online and over the phone.

The Hub is designed to provide an avenue for business owners and prospective business owners to discuss their needs and goals and access resources to support their ventures.

The Victoria Point Hub builds on the success of the Cleveland Library Hub, which has provided information and assistance to dozens of businesses across the city since commencing operation in March 2023.

The Victoria Point Hub operates out of the Council library in Lakeside Shopping Centre (pictured), Bunker Road.

DESBT officers and Council's Economic Development team provide a range of services at the Hub, including: free mentoring and business



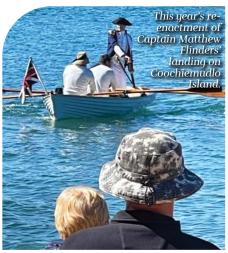
guidance; access to grants and financial assistance; resources to make it easier to employ apprentices and trainees; and opportunities to supply to the Queensland Government.

For more information, please go to redland.qld.gov.au/BusinessSupport



Cr Lance Hewlett DIVISION 4

VICTORIA POINT AND COOCHIEMUDLO ISLAND Ph: 3829 8603 M: 0421 880 371 E: lance.hewlett@redland.qld.gov.au







AHOY THERE, **CAPTAIN FLINDERS!**

Last month marked the 225th anniversary of Captain Matthew Flinders sailing into Moreton Bay and landing at several sites, including Coochiemudlo Island.

He was the first European to land on the island, arriving on 19 July 1799 on its eastern shore while he was traversing the bay, seeking rivers to find inland access.

The area where he landed was named Norfolk Beach in 1977 to reflect Flinders' arrival on the sloop Norfolk.

Every year in July the local community celebrates Flinders Day with volunteers reenacting the landing.

The TS Norfolk Navy Cadets participated in the re-enactment and there were a number of market stalls on the day that added to the celebrations.

Norfolk Beach sits within Coochiemudlo's "Emerald Fringe", a beloved natural area of the island that was added in recent years to Council's schedule of local heritage places.

It was included on the list in 2019 after efforts from members of the community to have its unique historical and cultural values formally recognised.

When Flinders wrote about Coochiemudlo Island he described it as having "large and luxuriant" trees, including abundant mangroves, pandanus palms and Bribie Island (cypress) pine trees. These same species still exist at the landing site today.

SOME MORE HISTORY ...

Norfolk Beach was named after the Flinders landing, but here's a little background on how some of our other local areas got their names.

Victoria Point: The area was named for Queen Victoria, while its Indigenous name is Warrer Warrer or Warra Warra, meaning "mussel".

Eprapah, Victoria Point:

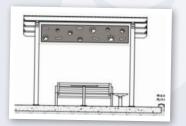
It is most probable that Eprapah or "Eprapa" was the Indigenous name for the area, meaning "place of running water". Early settlers had renamed - or misnamed - it Ephratah (a Biblical name from Micah 5:2 meaning "fruitful") and the Scouts later renamed it Eprapah in 1928.

Point Halloran, Victoria Point: Point Halloran was called Point Henry on the earliest maps, then it was renamed Point Halloran after the first government surveys were completed in the mid-1800s. It was possibly named after Arthur Edward Halloran, who became Sheriff of Queensland in the 1860s.

PARK UPGRADES

Upcoming community infrastructure projects for Division 4 include new work at the dog off-leash area (DOLA) at Fodder Forest and a planned upgrade of the toilet facilities at WH Yeo Park (Thompson's Beach) at Victoria Point.

The work on the DOLA area of Fodder Forest, off Link Road, Victoria Point, will involve the construction of additional shelters, new seating, and turf to any disturbed areas. The



existing shelter will be removed during the process.

All works are expected to be done within the current financial year.



BUDGET PROJECTS

Capital investments in this year's Budget:

Victoria Point: footpath renewal Colburn Avenue (\$120,000), footpath expansion Yeo Street to Beach Court (\$110,000), upgrade to Cascade Park (\$150,000), road renewals Frances Street (\$166,200), Zambelli Street (\$54,500) and Point O'Halloran Road (\$202,000), and traffic safety upgrades to Poinciana Avenue (\$40,000).

Coochiemudlo Island: footpath expansion Victoria Parade South (\$120,000), and improvements at ferry terminal (\$100,000).



Cr Shane Rendalls

REDLAND BAY AND SOUTHERN MORETON BAY ISLANDS Ph: 3829 8604 M: 0407 695 667 E: shane.rendalls@redland.qld.gov.au



BUDGET ALLOCATION FOR SMBIS

The Southern Moreton Bay Islands (SMBI) have been allocated almost \$5.5 million in infrastructure investment under Council's 2024-2025 Budget.

Included in the figure is \$3 million for the ongoing green sealing of roads on the SMBIs.

Council's investment in this road upgrade program and other infrastructure for our islands enhances them as a place to live and visit

Council is also investing more than \$913,000 for foreshore protection on Russell Terrace and Cliff Terrace, both on Macleay Island, and at Jock Kennedy Park on Russell Island.

Several island communities will receive new or renewed footpaths and drainage upgrades and expansions, including: \$600,000 for drainage works on Mango Crescent, Russell Island; \$356,000 for a new footpath on Brighton Street, Macleay Island; and \$15,000 for a footpath expansion on High Street, Russell Island.



Other funded projects include \$50,000 for a landside facility upgrade at Alice Street and \$25,000 for a drainage upgrade and expansion on Bamboo Street, Russell Island.

There is also \$40,000 for the renewal of the Pat's Park swimming enclosure and \$20,000 for traffic queuing improvements to the ferry carpark barge ramp on Macleay Island.

SERVICE TO COMMUNITY CELEBRATED

Macleay Island identity Kevin Hughes received a Medal of the Order of Australia (OAM) for service to the community as part of this year's King's Birthday Honours.

At its July general meeting, Council formally acknowledged the OAM and Mr Hughes' significant achievements in the community through a range of organisations.

Mr Hughes has been a Queensland Fire and Emergency Services volunteer, on and off, since 1985. He has also volunteered with the State Emergency Service for about 20 years and is currently a member of the Macleay Island Rural Fire Brigade.

He has been a veteran advocate and volunteer with the Department of Veterans' Affairs for 18 years and is a community ambassador with Bravery Trust, a national military charity that provides financial aid, financial education and financial counselling.

Mr Hughes is also an ambassador for both White Ribbon Australia and the



Kevin Hughes with wife Debrena. left, and Mauor Ios Mitchell in Council Chambers.

Left: Kevin Hughes and Cr Shane Rendalls

Australia and New Zealand Mental Health Association and is a community presenter for Black Dog Institute.

He is a passionate advocate for Australian wildlife and in 2018 founded Endangered Species Supporters Australia to raise awareness of Australian native species heading towards extinction.

Council recognised Mr Hughes with the Environment and Sustainability Award at the 2024 Redlands Coast Australia Day Awards. He is also the recipient of a Bravery Medal, a National Medal and the Australian Defence Medal.

MEET **YOUR NEW** COUNCILLOR

Shane Rendalls is one of two new divisional councillors who were elected to Redland City Council this term, along with new Mayor Jos Mitchell.

"Island and mainland parking is a key issue," Cr Rendalls says of Division 5. "I am advocating for as many free and affordable parking spots at Weinam Creek as possible and for the State Government to deliver Park 'n' Ride facilities at our island ferry terminals and onisland public transport.

"I am also establishing a Transport and Parking advisory group to work with me on local transport issues.

"To get change it is key that Council staff understand island issues. I have been bringing other councillors and Council officers to the islands to see and experience our issues first-hand."

Cr Rendalls has a professional background in corporate advisory services and has worked across both government and private sectors.

He holds a Bachelor of Social Studies degree, was awarded the Frances Mary Gillespie Prize for Medical Social Work, and also has a Masters degree in Social Work.

As custodian of one of the original farms on Russell Island (Canaipa), Cr Rendalls has an understanding of local history and the importance of our environment. This is his first term representing Division 5.



Cr Julie Talty

MOUNT COTTON AND REDLAND BAY Ph: 3829 8606 E: julie.talty@redland.qld.gov.au



SHOUT IT FROM THE TOP!

It was a pleasure to work with local social enterprise Community Connections - Redlands Coast Inc to bring our community together for the sixth annual Hike to the Summit of Mount Cotton community walk.

The views from the top of the Council-owned Eastern Escarpment Conservation Area were stunning.

Social demographers tell us that events like these are the key to building community resilience and a sense of belonging in our modern secular community.

This event seeks to bring people who might otherwise not feel confident to embark on the hike together in a supportive environment while highlighting the importance of fitness and the power of connection. Being active and sharing these moments with our community members is truly enriching and uplifting.

Hike to the Summit was supported by local businesses through sponsorship and could not occur without their support.



A huge thank you to Supa IGA Mt Cotton for supplying our free morning tea, and to The Park Social Redland Bay and Stacey Strudwick Property Agents for serving delicious free cappuccinos. Thanks also to Mount Cotton Minions.

A special shoutout to our local youth members from the Mount Cotton Scout Group for leading the hike from the front and contributing to their service to the

community, and to the volunteers from Community Connections. Participants also had the opportunity to inspect a Rural Fire Service (RFS) truck, with educational information provided about bushfire risk and safety, thanks to the local RFS.

Let's continue to build and strengthen our community through such wonderful initiatives. Stay active, stay connected!

COMMUNITY CARE **FOR TRAILS**

Earlier this year, local mountain biking (MTB) clubs and Council formalised an agreement that allowed permits to be issued for scheduled community trail care in the city's reserves.

The MTB groups have long been advocates for helping to keep the trails up to scratch, but the new program has helped formalise the working bees.

The Mt Cotton Riders Alliance work on trails in the Eastern Escarpment Conservation Area, Mount Cotton, and so far this year have conducted trail care on the Metamorphic trail in May, and the Powerful Owl trail in June and July.

RATS Cycling Club has a six-month program of trail care works for the Bayview Conservation Area and the Redlands Track Park



NEW DRAGON BOAT OFFICIALLY NAMED

It was a glorious winter's morning when the members of Redland Sea Dragons came together for the official naming ceremony of their newest vessel in the tradition of Chinese Buddhist cultural belief.

The dragon boat was named "Buangan" (Jandai for "dolphin").

A visiting Tibetan temple practitioner (pictured) said a prayer asking that the dragon keep the

crew safe and bring them power and strength in their endeavours.

If you would like more information on joining the sport of dragon boat racing, you will find Redland Sea Dragons' beautiful new club facility in Moores Road on Weinam Creek, Redland Bay. Council worked in partnership with its subsidiary Redland Investment Corporation to provide the new facilities as part of the Weinam Creek PDA project.







Cr Rowanne McKenzie **DIVISION 7**

CAPALABA, ALEXANDRA HILLS, THORNLANDS AND CLEVELAND Ph: 3829 8732

E: rowanne.mckenzie@redland.qld.gov.au



SAYING GIDDAY TO COSTA

There were some well-known faces at Redlands IndigiScapes Centre's annual Environment and Community Fair on 1 June in Capalaba.

ABC Gardening Australia's Costa Georgiadis and Council's Principal Adviser - Community Education and former Totally Wild presenter Ranger Stacey Thomson teamed up for an interactive Q&A session at the fair to help celebrate World Environment Day.

It was truly an exciting day of ecoconsciousness and fun, with Costa also hosting an environmentally themed workshop.

His visit was a great highlight in the range of activities that were on offer at the fair.

Once again, the Redlands Coast community came together at IndigiScapes to celebrate our environment and enjoy the outstanding line-up of entertainment, ecobased workshops and craft, and the



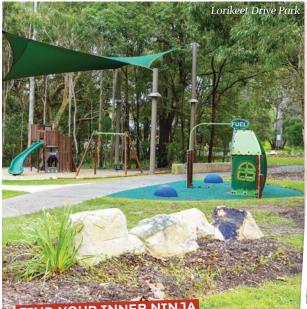
many market stall traders offering sustainable products.

The centre and surrounds were alive with colour, sound and a vibrant atmosphere, while the wildlife show brought some special animal friends to the stage.

This annual event is truly a family-friendly day with something for everyone to enjoy.

In even more recent news at IndigiScapes, updated signage has been installed that will significantly enhance the visitor experience around the centre and grounds.

Featuring three waterway signs in the Wetlands Garden, a wildlife spotting sign on the viewing platform, and "do not feed the wildlife" signage for the café, these additions not only enrich our guests' understanding of the local ecosystem but also promote responsible engagement with nature.







FIND YOUR INNER NINJA

New playground equipment and a Ninja Warrior-inspired obstacle course have been installed at the popular Crotona Road West Park in Capalaba.

It is the first Omni Warrior obstacle course to be installed on Redlands Coast and features a variety of

activities that are designed to encourage fun and fitness.

Other parks that have been upgraded in the last financial year in Division 7 include Lorikeet Drive Park, Thornlands, with a playground upgrade; stage two of the solar lighting program has

been completed for Windemere Road Park, Alexandra Hills; and a new picnic table and chairs have been installed at Sevenoaks Street Park, Alexandra Hills.

Footpath expansions have also been done in Beach Street, Cleveland and Kingston Avenue, Alexandra Hills.



Cr Tracey Huges

BIRKDALE SOUTH, ALEXANDRA HILLS, CAPALABA AND WELLINGTON POINT Ph: 3829 8600 M: 0427 734 214 E: tracey.huges@redland.qld.gov.au

EXCITING FUTURE FOR MUCH-LOVED RESERVE



Birkdale's Judy Holt Recreation Reserve, once a landfill site, is continuing to transform into what will be an exciting, world-class precinct for rugby union.

The northern section of the treasured community space is home to Redlands Rugby Union Club – our Muddies - whose current playing fields will be upgraded with two international standard rugby fields, a juniors field and a training field.

In the lead-up to the Brisbane 2032 Olympic and Paralympic Games this will create an opportunity to be an international training facility. Dare we say, rivalling Ballymore in Herston.

The rugby fields transformation at the reserve involves reshaping the northern slope of the site with additional mitigation work to address leachate from the former landfill area.

Council continues to tackle the complex challenge of leachate management within the reserve, which is one of 28 former waste disposal sites on Redlands Coast.

The works at Judy Holt Reserve are crucial to protecting nearby ecosystems, including Tarradarrapin Creek, which flows into RAMSAR-listed wetlands. Historical landfill practices,

which predate environmental laws, have led to these current leachate challenges that Council is managing.

Upcoming works across the Muddies site will include installing advanced ventilation systems, expanding the existing leachate management system, and enhancing monitoring protocols. These significant works will be carried out over several years, with the area monitored indefinitely to ensure environmental standards are being met.

It is a multi-million dollar project over a number of years. The Landfill Remediation separate charge in each quarterly rates bill contributes to rehabilitating old landfill sites such as Judy Holt Recreation Reserve.

The reserve is also home to Muddies Cricket Club, Redlands Dog Obedience Club and Birkdale Sports Club.

UPGRADE

Residents may see work progressing in our local parks in early 2025.

Montgomery Drive Park, Wellington Point, is getting a makeover with existing fitness equipment that has reached the end of its lifespan being replaced with a body twist, cycle seat, pull up bars, stretch station and shoulder wheel.

Works will also include a shade sail over the equipment, water point, bin enclosure, park signage and bollards. The 2024-2025 Budget has allocated \$220,000 for the renewal.

Tulloch Drive Park, Birkdale, is also in for an upgrade with existing play equipment that has reached the end of its lifespan being replaced with a play unit, net climber and a family favourite double swing with a toddler play unit and rocker. The Budget allocated \$525,000 for these works that will also include seating, water point and turfing to any disturbed area.

A further \$100,000 has been allocated for the much-anticipated shade sail over the Bowen Street Park playground in Capalaba.



ROAD RENEWALS

Three roads in Alexandra Hills have been allocated funding in Council's 2024-2025 Budget for road resealing, resurfacing or other renewal works. Works will be carried out on Crown Road (\$447,600), William Street (\$394,250) and Allenby Road (\$220,000).



Cr Jason Colley

SHELDON, CAPALABA AND THORNLANDS Ph: 3829 8620 M: 0494 017 628 E: jason.colley@redland.qld.gov.au

MEET **YOUR NEW** COUNCILLOR

Jason Colley is one of two new divisional councillors joining Redland City Council this term, along with new Mayor Jos Mitchell.

"I have been hard at work since being elected, building on existing relationships with community groups like Capalaba Lions, our schools' P&Cs and local sporting clubs," Cr Colley said.

"It has also been fantastic to learn more about the Polish ex-Servicemen's Association, which is located on Holland Crescent, right in the heart of Capalaba.

"They are working hard on the Polish Spring Festival 'Wiosna', which will take place on 8 September and is sure to be a fantastic occasion."

Cr Colley is a proud husband, father and Capalaba local who believes Redlands Coast's unique environment, location and access to desired amenities make it the best place to live and raise a family.

He has a broad range of professional experience working across the corporate sector, with startup businesses and local government.

He is a regular participant and volunteer with several local community groups. This is Cr Colley's first term representing Division 9.



PARKS IN FOR UPGRADES

Redlands Coast is well known for the fantastic amount of parks and open spaces across the entire city, with many of the best right here in Division 9.

It was great to note that Council's 2024-2025 Budget has allocated just more than \$1.9 million for park renewals in this division.

I look forward to seeing work progressing over the next financial year in the following parks:

Brosnan Drive Park, Capalaba (Budget allocation \$607,500): removal of existing coaster, play unit, swing, backboard, shelter, barbecue and seating. Installation of play deck with slide and climbing, double swing, spinner, fitness equipment, seating and shelter.

Nangando Street Park, Capalaba (Budget allocation \$568,750): removal of existing play unit, swing, seat and court. Installation of play unit with slide, climbing, balancing, double swing, spinner, spring toy, park seat, goal and landscaping to complete works.

Howlett Road Park, Capalaba (Budget allocation \$380,000): removal of existing seat, swing, spin point and double

swing. Installation of play deck, seesaw, double swing, seating, shade sail and landscaping to complete works.

Spirit Drive Park, Capalaba (Budget allocation \$160,000): removal of existing play unit, shade sail, double swing, seat and table. Installation of play unit, double swing, seat, tap and landscaping to complete works.

A further \$185,836 was allocated in the Budget for works this financial year at Redlands Baseball Park, Capalaba.





Cr Paul Bishop **DIVISION 10**

BIRKDALE AND THORNESIDE Ph: 3829 8605 M: 0478 836 286 E: paul.bishop@redland.qld.gov.au

MESSAGE TO RESIDENTS

The past few months since the election have been busy with Budget deliberations and induction workshops with new councillors. There also have been ongoing activities such as meetings, emails, events and support for our wonderful volunteers who keep our community thriving. Thanks to all our community volunteers.

Birkdale Thorneside **Community Conversations**

continue at 3pm on the last Sunday of each month.

In August, locals are invited to bring board games and a plate to share at Mooroondu Sport Club.

For more information email: conversationsmsg@gmail.com

The club recently held a "walkand-talk" event (pictured)





SUPPORT BUSHCARE

If you enjoy time in the great outdoors and wish to volunteer locally, these local Bushcare groups meet for two hours every month, thanks to coordinators and Council's IndigiScapes Program.

Birkdale:

Mary Street: 7.30am First Saturday of month (behind Scout hall)

St James's Park: 8am Last Saturday of month (check whiteboard in Whitehall Ave)

Birkdale Bush: 2pm Last Sunday of month (between Burbank Road/Palgold Court)

Thorneside:

Helen Street: 9am Fourth Saturday of month (Willlard Weber Park)

Penny Lane: 8am Third Sunday of month (meet at 45 Fisher Road)



SPRING IN THE AIR, PLEASE DRIVE WITH CARE

We live in a great part of the world. Charlotte recently snapped this picture of a koala mum and joey in Frank Street, Thorneside. Please be aware of ducks, koalas and other wildlife over the next few months as these parents teach their young about life in the 21st century. Thanks to locals for helping with signage and raising awareness, including this home made koala poster by my partner Elise.





Thorneside resident and Scout Leader Merrill Ovenden was recently acknowledged on the King's Birthday

Honours List, receiving a Merit of the Order of Australia for her services to youth through Scouts.

Merrill has volunteered at Birkdale Scouts since 1969. The Merrill and Rob Ovenden Park in Mary Street, Birkdale is named after Merrill and her late husband.

She is also a Member of War Widows and the Redland Baden Powell Guild, Her service was acknowledged at Council's July general meeting.



PROJECTS AND RENEWALS

After requesting more information previously, I was glad Council produced an inaugural 2024-2025 Annual Capital Works Plan with information about local/citywide projects. Proposed works in Division 10 (subject to weather) include:

William Taylor Memorial Sports Field, Mooroondu Road, Thorneside: Options analysis and design investigations of the area, including internal car park to improve access, use and amenity. Also, upgrade to the sports lighting for field one. Recreation Zone: Design work including skate park, BMX track, playground, amenities, pétanque and associated landscaping work. Sports and building upgrade: Options analysis and design investigations of the area including associated earthworks, landscape, drainage improvements and clubhouse.

Wren Court Park, Birkdale: Remove existing play unit, basketball, backboard and pole. Install spring puzzle maze, double swing, spinner, multi-sport

goals, hoop, ball toss and landscaping to complete works.

Harrogate Park, Birkdale: Remove existing play unit. Replace with slides, climbing elements, double swing, trail play elements, rotating net, bike rack, shelter, table and drainage dome.

Tulloch Drive Park, Birkdale: Remove existing play unit, shade sail and seating. Install play unit with climber and slide, bee rocker, double swing, seat, tap and landscaping to complete works.

Liecester Street Park, Birkdale: Remove existing play unit. Install shelter, table setting, hopscotch line marking and landscaping.

Local road renewals are proposed for:

Thorneside: Beatty and Mooroondu roads, Barbara, Boorana and Marjorie streets.

Birkdale: Cavell, Murray and Mamala streets, Moloaa Crescent and Bagden

For more details go to: redland.qld.gov. au/CapitalWorks

eep connected with Council

We encourage residents to take advantage of digital channels when engaging with Council or staying informed

The online options not only make it easier to engage with Council at any time, but can help streamline interactions and reduce paper waste and administrative costs.

Report an issue online

- · Use Council's online customer request form to report issues such as potholes, fallen trees, water leaks and park maintenance, and to ask a question, provide feedback, or make a suggestion.
- Report a missed bin collection, bin repairs, exchanges, or order a bin.

Access information online

- Access Council Library services - search the library catalogue, join the library, download eBooks, eMagazines and eAudiobooks or stream music, TV shows and movies.
- Pay bills online such as rates notices, animal registration and infringement notices.
- Log in to myServices to register an animal or update your pet's details, view your rates notices and request they be sent via email instead of post, change your address, and conduct property searches.
- Lodge a development application or a submission against an application.

Stay informed online

• Sign up to Redlands Coast Alerts to receive Council messaging on local disasters, flood warnings for four

local roads, weather warnings and targeted alerts on planned burns.

- · Subscribe to Council newsletters, including Our Redlands Coast, Redland Performing Arts Centre, Library, Business in Redlands Coast, IndigiScapes, Community Grants and Sponsorship, and Tourism and Events industry e-news.
- News from Council is available on the Redlands Coast Today website redlandscoasttoday.com.au

Connect by phone

(07) 3829 8999

Connect in person

Customer Service Centres are in Cleveland, Capalaba and Victoria Point.

The Cleveland centre is at the corner of Middle and Bloomfield streets and is open Monday to Friday 8.30am to 4.30pm, excluding public holidays.

The Capalaba centre is in Noeleen Street adjacent to the library and is open Monday to Friday 8.30am to 4.30pm, excluding public holidays.

The Victoria Point centre is inside the library at Victoria Point Lakeside, entrance via High Street, and is open Monday to Friday 9am to 5pm, excluding public holidays.

For more information on how to contact Council, go to redland.qld.gov.au/ contact

YO, I'LL TELL YOU WHAT I WANT, WHAT I REALLY, **REALLY WANT ...**

A key component of how Council serves the community is the development of strong relationships with other local governments and the Queensland Government.

Council will table seven key advocacy issues at this year's Local Government Association of Queensland (LGAQ) annual conference and will issue a list of 10 advocacy priorities to candidates in the upcoming state election.

The seven motions to be put forward by Council at the LGAQ annual conference, in October are:

- Contemporising the Local Government Electoral Act 2011
- Support for a state-wide approach to control fire ants
- · Youth Week funding
- Planning System review
- Queensland Development code
- Community Residence amendments
- Planning scheme amendments

The LGAQ is the peak body representing local government, so this conference represents a valuable opportunity for Council to advocate for key issues on behalf of the community.

The seven issues to make up the motions were adopted at Council's July general meeting, as were Council's top priorities to send to all candidates and political parties ahead of the 26 October state election.

These latter priorities included such issues as: Weinam Creek hub transport connectivity, Redlands Coast islands, and Brisbane metro network extension.





A conservation partnership between Council, private property owners and collaborative stakeholders that has been running for more than 25 years, has won a major award

Council's long-term association with the Land for Wildlife Program has been recognised with the south-east Queensland program winning the 2024 Local Government Managers Australia Award for Excellence in the Collaboration category.

The program supports conservation efforts through education, technical advice and on ground support. Working together, Council and landholders have supported threatened species, restored degraded bushland habitat and assisted in providing habitat and movement corridors for our local wildlife.

As well as Land for Wildlife, Council is involved in a comprehensive series of environmental programs.



Land for Wildlife Regional Coordinator SEQ Deborah Metters and Maree Manby with the LGMA Award for Excellence.

One of them is the popular Your Backyard Garden

Program (YBYG) that has a 12-month program for landholders who live adjacent to Council bushland reserves; and a one-off program for landholders that live in more urban settings.

The one-off program offers a voucher for 30 free native plants from the IndigiScapes native nursery to help make your back yard more bushland and wildlife friendly.

Recently, the owners of a property enrolled in the YBYG 12-month program were provided with a compost bin because of their dedication to the program, having planted more than 120 native species, fostering a vibrant habitat for bees, butterflies, and birds.

To learn about the Environment Partnerships Program, visit its webpage at redland.qld.gov.au/EnvPartnerships







Announced by Tourism Australia and the Federal Department of Tourism, the respected annual list compiled by beach expert Brad Farmer, places Cylinder Beach at No.6, making it Queensland's highest placed beach on the list.

The 500m long, north-facing beach (pictured) is backed by a foreshore reserve with picnic and camping areas.

The Point Lookout Surf Life Saving Club patrols Cylinder Beach, and Main Beach at Point Lookout, from September to May. Cylinder Beach is no stranger to accolades. It topped the list of best beaches for 2017 released by Surf Life Saving Queensland, ranking it ahead of Noosa Main Beach, Sunshine Coast, and Greenmount Beach, Gold Coast.

Tourism Australia's top beach in Australia for 2024 was Squeaky Beach, Wilsons Promontory, in Victoria. The only other Queensland beach that made the top 10 was Cow Bay, Far North Queensland, which came in at No.9.

Glamping IT UP

We all feel like a holiday or 'staycation' now and then, but planning for it can be daunting, especially when you find out just getting to your destination could blow most of your budget.

Fortunately, one of best parts of living on Redlands Coast is that we don't have to travel far from our own backyards to find an idyllic and affordable getaway.

Redlands Coast is blessed with Moreton Bay, home to internationally significant wetlands, seagrass meadows and sandy beaches. It also is home to a variety of island campsites and bushland getaways.

You can enjoy the full glamping experience at one of North Stradbroke Island's (Minjerribah) best beaches – Adder Rock Campground, Point Lookout.

The fabulous (powered) safari-style glamping tents boast timber floors with double bed, and a deck with water views and designer hammock.

If a surf beach is your dream spot, you can't beat Cylinder Beach, with its glorious, north-facing views, sounds of the ocean and good protection from prevailing winds.

For foreshore beach camping, you'll soak stresses away the instant you feel the sand and surf at Flinders and Main beaches, although 4WD permits are required.

Looking for some calmer island waters? Then head to Amity Point or Bradbury's Beach at Dunwich, where you can watch the sunset from the comfort of an Eco Shack or Eco Island Tent (pictured).

For a different island option, Peel Island offers camping at Teerk Roo Ra National Park. The

uninhabited subtropical island has two small foreshore bush camping areas that can only be reached by boat.

Most of these venues on Redlands Coast have powered and unpowered camping sites and many are dog friendly.

If you prefer the mainland, head for the seclusion of Sanctuary by Sirromet, Mount Cotton, where you can combine a glamping experience with a dining experience at Sirromet Winery.



Accessible tourism is an important element in Council's plans to create an inclusive and welcoming environment for all residents and visitors.

Council's Redlands Coast Destination Management Plan 2023-2028 maps out the direction it is taking, suggesting a "whole of journey" approach is required. It is about considering the entire trip that visitors make by "ensuring there is suitable access for travel, food and drink and accommodation options as well as the focal visitor experience", the report says.

A focus on universal design means that accessibility considerations not only accommodate disability access but can also cater for aged living and visitors with prams and other mobility requirements.

The Australian Institute of Health and Welfare's People with Disability in Australia Report (2024) found that 18 per cent of Australians, or 4.4 million people, have a disability.

In the June quarter of 2023 alone, Tourism Research Australia estimated the total value of domestic travel by people with accessibility needs and people who travelled with them was \$6.8 billion – this represented 21 per cent of total domestic tourism spend in that quarter.

The Australian Disability Network suggests a more conservative, but nonetheless significant estimation that people with a disability spend about \$8 billion on tourism products and experiences annually.

In alignment with its Corporate Plan, Council is committed to fostering and enhancing inclusivity within the community to ensure people of all abilities can participate and have access to the necessary services and facilities.

Council has partnered with Surf Life Saving Queensland (SLSQ) to run an Accessible Beach Program at Wellington Point Recreation Reserve. The free pilot program makes the popular beach more accessible to wheelchair users with a specialised beach mat and beach chair. More information is available on Council's website at redland.qld.gov.au/accessiblebeach

A significant drawcard for visitors to Redlands Coast is the extensive tracks and trails that Council provides throughout the city's reserve areas.

Some of the mountain biking trails in particular have not only been established with access to the site in mind, but also in terms of access to experiencing the trail.

The popular Eastern Escarpment Conservation Area has trails that offer adaptive mountain biking (aMTB) with access for riders with physical, intellectual, neurological or sensory limitations.

Council also has implemented an internationally recognised program to support people in the community living with nonvisible disabilities. The Hidden Disabilities Sunflower initiative aims to encourage greater inclusivity and, acceptance.

Through the wearing of white sunflower lanyards or pins, Council employees show those with a non-visible disability that they are there to provide support and extra help if needed



Meet THE LOCALS



North Stradbroke Island (Minjerribah)



visitredlandscoast.com.au

Learn more – drop in to the **7** Redlands Coast Visitor Information Centre at Cleveland or phone 1300 667 386

