

Provision of Wastewater House Sewer Connection Policy

Policy Identifier:	WAT-001-P
Approved by:	General Manager Infrastructure and Operations
Date of Approval:	17 November 2023
Effective Date:	17 November 2023
Review Date:	17 November 2026
Version:	5

Head of Power

Water Supply (Safety and Reliability) Act 2008
South-East Queensland Water (Distribution and Retail Restructuring) Act 2009

Policy Objective

To require property owners to fund the connection to the sewerage reticulation network within a defined timeframe from public notice.

Policy Statement

Redland City Council, through its Corporate Plan, is committed to providing services that deliver our community's shared vision and collective aspirations; *Naturally wonderful lifestyle. Connected community. Embracing opportunities.* We are a values led organisation and our organisational values encapsulate what we care about, influence how we operate and support our mission: Make a difference, make it count.

Council is committed to providing wastewater house connections through processes that comply with Head of Power above and set out as follows:

- Council shall provide a maximum of 12 months' notice to property owners to complete such work enabling the premises to be connected to the sewerage reticulation network.
- The Chief Executive Officer (CEO) may approve a different connection period including a period of up to 36 months for larger council provided sewerage services. In these instances, the CEO can authorise the extended period after receiving a recommendation from Redland Water.
- Council shall notify residents that connection to the sewer is available as soon as construction and commissioning of the network has been completed. The notification will outline the appropriate maximum connection time.
- Wastewater rates shall be charged from the date of notification.
- The property owner on receipt of such notice above shall:
- Make application and obtain all necessary approvals within the required timeframe to connect to the sewer reticulation network. The property owner will be required to contribute the fee for a wastewater connection to the wastewater main.
- Undertake all required works on the property to ensure the property can be serviced by the wastewater network. These works to be funded by the property owner.
- This policy does not apply to properties subject to development applications, or reconfiguration in accordance with the Redland City Plan.

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Definitions

Term	Definition
Sewerage Reticulation Network	A wastewater network of pipes including property connection sewers that receives sewage from customer properties.
Property Owners	The owner of a house, unit, apartment or vacant lot within the scheme land.

Associated Documents

Application of Wastewater Charges ([A196631](#))

Provision of Wastewater Services ([A3160185](#))

Document Control

Only Council can approve amendments to this document by resolution of a Council Meeting, with the exception of administrative amendments which can be approved by the relevant ELT member. Refer to *Policy Instrument Development Manual* for an explanation on administrative amendments ([A4063988](#)).

Any requests to change the content of this document must be forwarded to relevant Service Manager(s).

Approved documents must be submitted to the Corporate Meetings and Registers Team for registration.

Version Information

Version number	Date	Key Changes
1	June 2015	New Policy
2	Oct 2019	<ul style="list-style-type: none"> The commitments in the Policy Statement need to be bullets not numbers in keeping with our corporate style. A section for Definitions needs to be inserted after the Policy Statement. A section for Associated Documents needs to be inserted after the Definitions. A section for Document Control needs to be inserted above the Version Information.
3	March 2022	<ul style="list-style-type: none"> Administrative update to include reference to the new Corporate Plan
4	May 2023	<ul style="list-style-type: none"> Administrative update. Change of group owner to City Water due to internal restructure.
5	November 2023	<ul style="list-style-type: none"> Replaced Redlands Planning Scheme with Redland City Plan