

Streetlight Policy

Policy Identifier:	TRN-002-P
Approved by:	General Meeting
Date of Approval:	13 November 2023
Effective Date:	13 November 2023
Review Date:	13 November 2026
Version:	7

Head of Power

Corporate Plan *Our Future Redlands – A Corporate Plan to 2026 and Beyond*

Policy Objective

To provide an equitable system for dealing with streetlight installations and glare complaints.

Policy Statement

Redland City Council, through its Corporate Plan, is committed to providing services that deliver our community's shared vision and collective aspirations; *Naturally wonderful lifestyle. Connected community. Embracing opportunities.* We are a values led organisation and our organisational values encapsulate what we care about, influence how we operate and support our mission: Make a difference, make it count.

Council is committed to:

- Providing illumination of the footpaths for pedestrians
- Providing illumination of the pavement for motorists
- Conditioning developments in accordance with Council's Corporate Plan Review 2018-2023 where streetlights are installed by developers.
- Giving consideration to the potential impact of glare on any existing residence and any modifications completed when new streetlights are approved and installed as part of a new subdivision or development.
- Determining the location of streetlights installed by Council either by periodic technical assessment of an area or investigations following a request or complaint.
- Considering residents and/or elected representatives when new streetlight locations are determined and based on Council's Corporate Plan 2018-2023 with priority given to areas where a safety issue has been identified.
- Requiring written agreement from any residents that may be affected by the installation of new streetlights.
- Approving new streetlight requests without adjoining resident's approval where there is a safety or emergency situation.
- Re-assessing a request for a streetlight located in the vicinity of a previous unsuccessful request when a period of 12 months or greater has elapsed from the previous assessment.
- Requiring residents to pay 50% of the costs of an Energex investigation on any modifications to an existing streetlight that are recommended by Energex to solve a complaint about glare, noting that the cost will vary depending on the solution recommended by Energex.

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- Paying 100% of the costs of an Energex investigation and any other recommended modifications to solve a complaint about glare from a new streetlight installation or the upgrading of an existing streetlight that was requested by Council.

A new streetlight and/or an upgraded streetlight that was requested by Council will be deemed to be classified as an existing streetlight once it has been in place for six (6) months. After this timeframe Item 1 above shall apply.

Definitions

Term	Definition
Energex	Energy distribution corporation
Pole number	Asset identification number assigned by Energex to street light poles
Red-E-Map	Council geographic information mapping system

Associated Documents

New Streetlight Requests Procedure ([A260984](#))

Document Control

Only Council can approve amendments to this document by resolution of a Council Meeting, with the exception of administrative amendments which can be approved by the relevant ELT member. Refer to *Policy Instrument Development Manual* for an explanation on administrative amendments ([A4063988](#)).

Any requests to change the content of this document must be forwarded to relevant Service Manager(s). Approved documents must be submitted to the Corporate Meetings and Registers Team for registration.

Version Information

Version number	Date	Key Changes
4	May 2018	Head of Power – ‘Corporate Plan Review 2010 – 2015, Essential Services Strategic Priority, Design, construct and maintain roads, culverts, drainage and associated infrastructure’ removed and replaced with, ‘This policy supports Redland City Council’s Corporate Plan Review 2018-2023 outcome for Wise Planning and Design’ Inclusion of new clause regarding timing of re-assessment for unsuccessful requests.
5	November 2019	Document updated as per the Policy Management Framework Review
6	March 2022	Administrative update to include reference to the new Corporate Plan
7	November 2023	Reviewed no changes