

# Library Policy

Policy Identifier:	LIB-001-P
Approved by:	General Manager Community and Customer Services
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Review Date:	20 February 2027
Version:	9

## Head of Power

Council's Corporate Plan *Our Future Redlands – A Corporate Plan to 2026 and Beyond*.

## Policy Objective

To establish Council's commitment to providing quality public library services and acknowledging the core functions as follows:

- Provide access to information and resources that enable learning.
- Provide places for community connection in a safe and welcoming space.
- Supporting innovation with spaces, resources, technology and information.

## Policy Statement

Redland City Council, through its Corporate Plan, is committed to providing services that deliver our community's shared vision and collective aspirations: *Naturally wonderful lifestyle. Connected community. Embracing opportunities.* We are a values led organisation and our organisational values encapsulate what we care about, influence how we operate and support our mission: Make a difference, make it count.

Council is committed to:

- Providing free access to core public library services to the whole community that keep pace with professional and technological developments.
- Using the State Library of Queensland, Queensland Public Libraries Association and Australian Library and Information Association (ALIA) standards and guidelines for planning, developing and improving the performance of the Redland City Council library service.
- Providing physical and electronic library collections that ensure access to resources that meet the educational, information, recreational and cultural needs of the Redland City community.
- Delivering community programs that are relevant to, and anticipate, diverse community needs to enable life-long learning, community engagement, recreational and cultural opportunities.
- Developing a skilled and cohesive team who are appropriately qualified and trained to maintain a quality service.
- Providing facilities that are available to the community without favour or bias and which are open to the public during hours that are responsive to community needs.
- Ensuring that library collections are not subject to censorship except that which is mandated by state and federal government censorship bodies.
- Providing information technology systems and services to ensure efficient management of public resources and an effective delivery of digital services and engagement.

# Library Policy

- Maximising the potential of library assets (facilities, services and staff) by developing innovative approaches ensuring maximum community benefit from investment in library facilities and services.

## Definitions

Nil.

## Associated Documents

Library Act 1988 (Queensland)

Strategic planning documents, guidelines and standards published by the Australian Library and Information Association and the State Library of Queensland.

Redland Libraries Collection Development Guideline ([A214631](#))

## Document Control

Only Council can approve amendments to this document by resolution of a General Meeting, with the exception of administrative amendments which can be approved by the relevant ELT member. Refer to *Policy Instrument Development Manual* for an explanation on administrative amendments ([A4063988](#)).

Any requests to change the content of this document must be forwarded to relevant Service Manager(s).

Approved documents must be submitted to the Corporate Meetings and Registers Team for registration.

## Version Information

Version number	Date	Key Changes
5	September 2017	<ul style="list-style-type: none"> <li>• Amended Head of Power to include Legislation and reflect current Corporate Plan and strategic priorities. Statements about ALIA and State Library moved to Policy Statements</li> <li>• Wording changes to align with new direction articulated in strategy. Focus on learning, connection and innovation.</li> <li>• Update Policy Statements to reflect latest library practice and align with new strategy</li> </ul>
6	December 2019	<ul style="list-style-type: none"> <li>• Minor amendments</li> <li>• Added definitions, associated documents and document control</li> <li>• Added statement under Head of Power for Customer Values</li> </ul>
7	March 2022	<ul style="list-style-type: none"> <li>• Administrative update to include reference to the new Corporate Plan</li> </ul>
8	April 2022	<ul style="list-style-type: none"> <li>• Minor administrative amendments</li> </ul>
9	February 2024	<ul style="list-style-type: none"> <li>• Minor administrative amendments</li> </ul>