



# News from your local councillor

## Cr Paul Gollè

Division 3: Cleveland/Thornlands/Victoria Point



November 2021

### Dear resident,

I would like to take this opportunity to wish all residents of Division 3 an extra special Christmas and hope that you all have an enjoyable holiday season.

I especially hope that you all stay safe, whether you are taking a well-earned break after a second COVID-affected year or will be working through the holiday season.

COVID has hit many families hard, including mine, but it has also shown we are a resilient and caring community and you are to be congratulated for playing your part in keeping Redlands Coast safe.

Community safety is something that is always a high priority for Council, which has an active working relationship with Queensland Police to help deal with issues affecting our lifestyle, such as anti-social behaviour and crime.

A clear message to come from Queensland Police is that it is important residents report state policing issues directly to the Queensland Police Service as this is the quickest way to get action and also helps police to get a picture of where resources need to be directed.

So if you see or hear anti-social behaviour, you need to make a report to police.

If there is a threat to your safety, always call 000 if you require police, ambulance or fire crew to attend immediately. This applies to when a crime is in progress, someone is seriously injured, a life is threatened or the offender is still in the area.

Non-urgent reports relating to hooning and antisocial behaviour can be made through the Policelink service, either online at [police.qld.gov.au](http://police.qld.gov.au) or by calling 131 444. You also can call the dedicated hoon hotline on 13HOON (134 666).

Please provide as much information as you can about the incident, including the time and date, location, nature of the incident and, when it comes to hooning, details of all cars involved, including registration plate details if possible.

Hooning is defined as any of the following: speeding and street racing; "donuts" and

burn-outs; screeching brakes; revving of engines; skidding, drifting and fishtailing; and driving so as to cause unnecessary noise or smoke.

All of this behaviour can be dangerous and the culprits risk having their vehicles impounded. By reporting incidents you will help police to identify and target hotspots and help make the roads safer for everyone.

Non-urgent police matters, such as a break and enter, property damage and vehicle or property theft, can be reported to police online via the Queensland Police Service website or by phoning Policelink on 131 444 (24 hours, 7 days). You can also call Crimestoppers on 1800 333 000 if you have information about a crime.

Non-police matters can be reported to Council for action on 3829 8999. These include issues such as graffiti and vandalism of Council property (which can be reported via Vandaltrak mobile app), illegal dumping and littering, abandoned vehicles and shopping trolleys, animal-related complaints, potholes and faulty street lights.

Where you need my assistance, I am available on email at [paul.golle@redland.qld.gov.au](mailto:paul.golle@redland.qld.gov.au) or you can call me on 3829 8618. For matters relating to customer service and direct Council support, contact Council direct on 3829 8999 or at [rcc@redland.qld.gov.au](mailto:rcc@redland.qld.gov.au)

I will continue to keep you informed of Council's decisions, activities and planning of specific interest to Division 3 residents. Again, I hope you all have a wonderful Christmas and New Year and I look forward to working with you in 2022.

I have included a handy contact list which is well worth cutting out and putting on your fridge as we enter the holiday season.

**Cr Paul Gollè**  
Division 3



### WHO TO CALL?

**Urgent police matters**  
Call 000

**Crimestoppers**  
1800 333 000

**Non-urgent police matters**  
Policelink on 131 444 (24 hours, 7 days)

Your local police station:

- Capalaba Police Beat - 3433 3355
- Cleveland - 3824 9333
- Dunwich - 3409 6020
- Point Lookout Police Beat - 3050 9555
- Redland Bay - 3829 4111
- Road Policing Unit - 3433 3323
- Bayside Crime Prevention Unit - 3308 8180

**Council matters**  
3829 8999

### Other useful numbers

#### Family or domestic violence

If you or your family are in immediate danger, call 000

Local support services include:

- Beyond Blue 1300 224 636
- Lifeline 13 11 14
- Mensline 1300 789 978
- Kids Helpline 1800 551 800
- DV Connect 1800 811 811

#### Defence support services

- **The Defence all-hours Support Line:** a confidential service for ADF members and their families 1800 628 036
- **Open Arms:** 24-hour confidential counselling and support service for current and former ADF members and their families 1800 011 046

#### Stay informed

[mypolice.qld.gov.au/bayside/](http://mypolice.qld.gov.au/bayside/)

## Fauna crossing to help ensure safety on major road

A dedicated fauna crossing will help protect local wildlife as part of Stage 1 of the \$30 million Wellington Street/Panorama Drive road upgrade.

This is an outcome of Council's Koala Conservation Action Plan and Wildlife Connections Plan and will enhance wildlife connections and improve fauna safety, as well as increase road safety for motorists, cyclists and pedestrians. With work on this major road upgrade scheduled to start early next year, this will go a long way to protecting our local wildlife.



Similar innovative engineering solutions have been successfully implemented in other parts of Australia to reduce collisions between wildlife and road users. The design includes a culvert under the road large enough to cater for local fauna, with fencing acting as a funnel, providing a safe connection between wildlife habitats either side of Wellington Street.

Stage 1 of the road upgrade project will duplicate Wellington Street/Panorama Drive into four lanes between Boundary Road and South Street. With construction now only months away, it is wonderful that protection for our local fauna will complement the many benefits Redlands Coast locals and visitors can expect from this project.

Having four lanes along this stretch of road will make a real difference to people's daily lives, especially those who live in the south of our city.

When complete, the upgraded road will alleviate peak-hour congestion, improve work commute times and provide environmental benefits by reducing congestion and emissions.

## Holiday closures

During the holiday period, Council offices will close from 5pm on 24 December 2021 and will reopen on Tuesday 4 January 2022. This includes our Customer Service Centres and libraries (library return chutes will be closed during this period with holds extended and no overdue fees applicable).

If you need urgent assistance for an issue that may pose an immediate risk to Council's services and significantly impact residents' amenity or capacity to access services, then please call our main number 3829 8999 as we will have crews on call.

## Fun path to sustainability

Redland City Council is now offering free sustainability resources for childcare centres and primary schools through a partnership with the makers of ABCkids series *Dirtgirlworld* and Get Grubby TV.

Youngsters will love the online videos starring Dirt Girl and Costa the Garden Gnome, pictured, along with Scrap Boy, as well as gain access to music, indoor and outdoor activity sheets and more. The good news for teachers is that the resources are aligned to outcomes in the national curriculum.

Council's IndigiScapes Centre will also use the Get Grubby resources to deliver sustainability events and workshops.



# TIME TO 'GET READY'

Summer regularly brings significant weather events and bushfires to Redlands Coast, so I urge all residents to ensure they are ready. You may not live in a bushfire or flood-prone area but that doesn't mean there is no chance of a significant event which might force you to evacuate your home in a hurry. I encourage you to take time now to get your homes and yourselves ready. To ensure you can be best prepared, information for all residents and visitors to Redlands Coast is available at [disaster.redland.qld.gov.au](http://disaster.redland.qld.gov.au) Meanwhile, Council has been proactive in its fire management, conducting planned burns in local conservation areas.

**Prepare your home and a family emergency plan.**

## Prepare your home

- Clean gutters and downpipes.
- Secure loose items around your property.
- Trim trees around the house (check with Council first), install metal screens and ensure LPG cylinder relief valves point away from the house to minimise fire risk.

## Make a household emergency plan

- Prepare an emergency kit with essentials such as medications, legal papers, first aid, a battery operated radio, batteries, pet food, money and a torch.
- Identify a safe place to evacuate to in a bushfire and decide how you'd look after your pets.
- Decide whether to go early or stay and defend in bushfire situations.
- Make sure everyone in your household knows the plan.
- Have your bushfire survival plan ready.

Visit [ruralfire.qld.gov.au](http://ruralfire.qld.gov.au) for more information.

## Know your neighbours

- Your neighbours can be a source of support during emergencies.
- If you don't know who owns the property next door contact Council on 3829 8999 for their details.
- Those without family or friends close by who would like more social contact can organise for a Red Cross check-in call by phoning **1300 885 698**

## Be Informed

Visit [disaster.redland.qld.gov.au](http://disaster.redland.qld.gov.au) for information on how to prepare, respond and recover from natural disasters. For weather and warning updates:

Bureau of Meteorology [bom.gov.au/qld](http://bom.gov.au/qld)