



Redland
CITY COUNCIL

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Dear Property Owner

Low water consumption reading

You may have realised that your water consumption is lower this billing quarter compared to previous quarters.

There may be a number of reasons why this could have occurred, including changes in water use within the household or an incorrect reading.

You may wish to compare your water usage for this quarter against the previous quarter. This information is shown under the total water consumption charges on the Water Account Summary issued with your current rate notice.

It is not unusual for water consumption to vary dependent on the season and the weather. As a courtesy we raise your awareness that due to the low read on your rate notice, regular use over the next few months may result in a higher charge for water consumption which will reflect on your next rate notice that will issue in April 2020.

With South-East Queensland dam levels at a combined 56.2%, Council encourages residents to be water wise and aware of their household usage. Reading your water meter regularly allows you to keep track of the amount of water being used by members of your household.

You can estimate the water consumption charge for your property for the current financial year at the web address below.

<https://forms.redland.qld.gov.au/wce/>

Kind regards

Billing Services