

# Fact Sheet

## Water and Wastewater Charges 2024/25 Residential

### Water Charges

Water charges are set as a two part tariff – a fixed access charge and a consumption charge. These charges contribute to building, maintaining and replacing water mains, pipes, pump stations, reservoirs, hydrants and other water supply infrastructure to ensure customer water demands are met, and are levied in accordance with *section 94 of the Local Government Act 2009, the South-East Queensland Water (Distribution and Retail Restructuring) Act 2009 and Schedule 3 of the Water Supply (Safety and Reliability) Act 2008.*

### Fixed Water Access Charges

The size of each meter servicing each lot on your property determines your fixed water access charge. Most residential properties have one 20mm meter on one lot. Some larger properties may have multiple meters and/or multiple lots (land parcels). The fixed water access charge is billed in advance and covers the cost of asset replacement, administration, repair and maintenance of the infrastructure.

Council applies an access charge on each water meter installed. Where a lot has no meter installed, the access charge will be determined as if a standard 20mm meter was installed.

For Community Title Scheme properties, a fixed access charge will be levied on the main meter and apportioned by lot entitlement to each lot owner. No fixed access charge applies to sub-meters or fire bypass meters.

<b>Residential</b> <i>Domestic House, Units, Flats, Guest Houses, Multiple Dwellings – Residential (split by lot entitlement)</i>		
<b>Meter Size</b>	<b>Charge per year</b>	<b>Charge per quarter</b>
20mm	\$336.72	\$84.18
25mm	\$526.16	\$131.54
32mm	\$862.04	\$215.51
40mm	\$1,346.88	\$336.72
50mm	\$2,104.56	\$526.14
80mm	\$5,387.60	\$1,346.90
100mm	\$8,418.12	\$2,104.53
150mm	\$18,940.84	\$4,735.21

For further information, please refer to page Council's 2024-25 Budget Publication.

### Water Consumption Charges

There are two components to your water consumption charges, the state bulk water charge and the local government retail and distribution charge. The state bulk water charge is the amount that is charged by the state government for the purchase of the water you have used. The local government retail and distribution charge is the cost for council to deliver the water to you. These components are shown as separate items on your water summary included with the quarterly rate notice.

Water Consumption is charged on your actual usage and is therefore charged in arrears.

The rate notice to issue in July is based on consumption from January 2024 to June 2024 depending on when in the meter reading cycle your meter is read so the 2023/2024 consumption rates will apply.

The rate notice to issue in October 2024 is based on consumption from April 2024 to September 2024 depending on when in the meter reading cycle your meter is read so some consumption is charged at 2023/2024 consumption rates and some consumption is charged at the 2024/2025 consumption rates.

The rate notices issued in January 2025 and April 2025 will have consumption charges all at the 2024/2025 rates.

2023/2024 Financial Year Water Consumption Charges <i>*these charges will be used on the July 2024 rates notice and the October 2024 rates notice (pro-rated)</i>			
Description	Retail Water Price (RCC) per kL	State Bulk Water Price per kL	Total Price Per kL
<b>Residential</b> <i>(Domestic, Units, Flats, Guest Houses, Multiple Dwellings)**</i>	\$0.693	\$3.371	\$4.064

2024/2025 Financial Year Water Consumption Charges <i>*these charges will be used on the October rates notice (pro-rated)</i>			
Description	Retail Water Price (RCC) per KL	State Bulk Water Price per KL	Total Price Per KL
<b>Residential</b> <i>(Domestic, Units, Flats, Guest Houses, Multiple Dwellings)**</i>	\$0.732	\$3.444	\$4.176

## Wastewater Charges

This charge applies to all properties, including vacant land, that have access to the wastewater network. This charge contributes to building, maintaining and replacing wastewater pipes and infrastructure, wastewater pump stations and treatment plants and the treatment of wastewater. The charges are levied in accordance with *Section 94 of the Local Government Act 2009*, the *South-East Queensland Water (Distribution and Retail Restructuring) Act 2009* and the *Water Supply (Safety and Reliability) Act 2008*.

## Fixed Wastewater Charges

Fixed wastewater charges are applied on a per lot basis from the date the property has access to the wastewater service. Vacant properties that have access to the wastewater system will also pay this charge. Vacant properties are charged at the residential rate.

Type	Quarterly Charge	Annual Charge
Residential Wastewater Fixed Access Charge	\$218.25	\$873.00